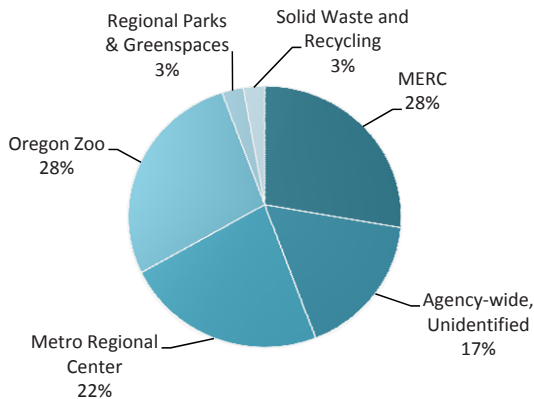


Ethics Line summary FY 2012-13

The Ethics Line gives employees and citizens an avenue to report misconduct, waste or misuse of resources. The Metro Auditor administers the Ethics Line in consultation with a steering committee comprised of key Metro management.



Location of occurrence

FY 2008-09 to FY 2012-13

Ethics line reporters are able to identify the department or program where the incident occurred. A five-year summary of reporting areas are shown in this chart.

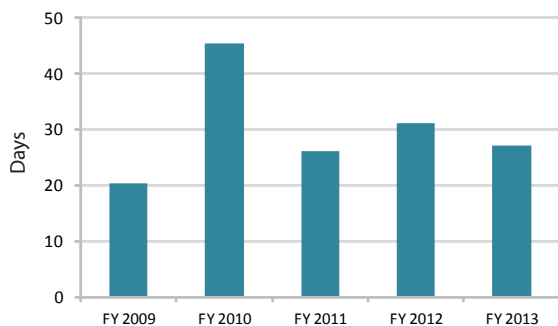
Results

FY 2008-09 to FY 2012-13

As new cases are received, they are usually assigned to Metro management to investigate. At any time, the Auditor can also initiate an independent audit. The results of the investigation are posted on the Ethics Line system for the complainant to view. Any audit conducted is published on the Auditor's web site.

In the past five years, 72 reports have been received. Of the 62 cases investigated, 35 were unfounded. The actions taken in the other cases ranged from conducting an audit to no action taken, except to communicate information to the reporter.

Not investigated - Inadequate information	3
Not investigated - Out of jurisdiction	5
Successfully investigated	62
Withdrawn by reporter	2
Total	72



Average days to close

The number of ethics line cases received each year varied. The highest number to date was 23 reports in FY 2009-10. According to best practices, cases should be resolved in 30 days or less to be responsive to the person reporting. Since FY 2010-11, this standard has mostly been met.