



METRO COUNCIL WORK SESSION
Meeting Minutes
August 9, 2016
Metro Regional Center, Council Chamber

Councilors Present: Councilors Craig Dirksen, Bob Stacey, Shirley Craddick, Sam Chase, Carlotta Collette, and Kathryn Harrington

Councilors Excused: Council President Tom Hughes

Deputy Council President Craig Dirksen called the Metro Council work session to order at 2:03 p.m.

1. CHIEF OPERATING OFFICER COMMUNICATION

Deputy Chief Operating Officer, Scott Robinson, provided an update on video conferencing technology changes at the Metro Regional Center and at various Metro worksites. He then discussed updates on the Construction Career Pathways Project and that the topic will be brought before Council later in the year to provide an overview of the project. His last topic for discussion was to mention an upcoming presentation on best practices and design guidelines for city and county street codes.

2. FY 15-16 END-OF-YEAR MANAGEMENT AND BALANCED SCORECARD REPORTS

Scott Robinson, Deputy Chief Operating Officer (DCOO), discussed the balanced scorecard and how its use helps measure the health of the organization and to track changes over time. He discussed six distinct perspectives that Metro uses for measurement.

He begins by discussing finance, with a goal to achieve financial success through responsible, stable and efficient fiscal practices, and that Metro has met each criterion in good standing. The next perspective is customer service, with the goal to deliver an exceptional stakeholder and customer experience, and that Metro has achieved all standards. Third perspective is business process efficiency, where the goal is to excel at core business processes to deliver value to our stakeholders and customers. He mentioned that Metro has experienced warning indicators for two of the metrics, but explains that it is due to change in costs and administrative overhead and that staff recommends the two metrics be adjusted to include inflation. The fourth criterion is learning and growth with the goal to establish a motivated, engaged and well trained workforce. He discusses how Metro has warning indicators here and recommends the development of a workplace culture

of safety, and finishes off by stating that the percentage of employees engaged in trainings has grown. The fifth metric is sustainability with a goal to demonstrate leadership on sustainability through internal government operations, and to meet the five environmental goals established by Metro Council. He states that there is progress in this area, but that the warning indicators are due to the increase in water consumption as a part of the Oregon Zoo development, increase in waste generated, and changes in the food scrap program. He mentioned that electricity consumption has gone down and will continue to decrease as LED lighting is adopted further. The final perspective is diversity, with a goal to demonstrate leadership in internal and external diversity practices. He mentions that the metrics here will change as the strategic plan to expand diversity, equity and inclusion adopted by Metro Council is implemented. He states that Metro has taken sufficient action in diversity planning but individual comments suggest that it is time to move to action.

Council Discussion:

Councilors asked clarifying questions regarding metrics used for measuring success per perspective, the development of the balanced scorecard report going into the future and gave accolades for the utilization of the document. Councilor Craddick mentioned Metro's venues and their financial success and self-sufficiency through contributions from transit and lodging tax. Councilor Harrington mentions the reoccurring nature of the report and complimented on the level of operational management team and infrastructure. Councilor Dirksen asked whether Metro can create an easily digestible version of the report for members of the public to view. DCOO Scott Robinson confirms that it is possible and will work on developing a more concise version for release.

3. 2018 REGIONAL TRANSPORTATION PLAN UPDATE

Presenters John Williams and Kim Ellis from Metro's Planning and Development department provided an update on the upcoming regional transportation forum. They discussed information learned from the first forum and mentioned that the centerpiece of the second forum will be to highlight important topics for local and national leaders. They discussed topics flagged at the first forum and created a draft agenda for potential panels to occur in the upcoming forum. Two primary topics will be on the adoption of technologies and the prioritization of funds including investment strategies. They then proposed moderated panels as a way to engage open discussion opportunities. They also highlighted topic areas such as funding, funding timeline, other jurisdictions' approaches, coalition formation, and the potential for various site visits. They conclude their discussion by opening a question for Metro Council on what they think of the forum agenda and their recommendations.

Council Discussion:

Councilors provided input on their perspectives given the first forum and recommendations going towards the second forum. Councilor Harrington mentioned that she likes the agenda of topics but feels that it is not feasible to cover all topics in one forum. Councilor Collette agreed with Councilor Harrington on the breadth of topics and mentions that she would like the overarching focus to be on addressing traffic related issues in the region. She then provided a suggestion that they create

the third forum with a focus on funding related matters, after attendees have been given a solid background on the full project. Councilor Chase agreed with Councilors Collette and Harrington that there may be too much to discuss in a single forum, and highlighted a desire that there be a discussion on ways to develop transportation planning with the idea it be utilized at maximum efficiency by low income and minority communities. Councilor Stacey gave input on the focus on technology and expressed concern that the forum creates the distinction that technology will not be the primary tool in creating efficient transportation systems. He also concurred with Councilors that spoke earlier on the breadth of topics, and recommended that funding be summarized into a rough cost estimate to be discussed in depth at the following forum. Councilor Craddick spoke about identifying key leaders to invite and to ensure the facilitator attempt to gain their feedback.

4. METRO ATTORNEY COMMUNICATIONS

Alison Kean, Metro Attorney, discussed several topics, beginning with updates to procurement and public contracting in order to advance agency transparency to be legally compliant. She continued by conveying negotiations over compliance with Oregon City with regard to Willamette Falls, as well as compliance with the SW Corridor plan. She then announced that a levy ballot title has passed legally required dates and will go forward. Ms. Kean's next topic was to convey consultations over benefits and downfalls of various waste transport systems, and the review of Metro's tax and fees. Her final topic was to note that Multnomah County is facing issues with non-compliance with veteran's preference in promotion and that Metro is reviewing policies in order to ensure that Metro stays in compliance.

5. COUNCILOR LIAISON UPDATES AND COUNCIL COMMUNICATION

Councilor Collette provided an update on the whitewater park proposal for Willamette Falls, and mentioned that Oregon City has chosen not to support its implementation at this time. She then shared with Council of media opportunities to highlight the Willamette Falls project. Her final topic was the mention Metro's sponsorship of a film series "Produced by Her" premiering on August 28th. Councilor Chase gave updates on the Home for Everyone proposal and how there are conflicts over land use zoning over the selected site. He then discussed time spent on Vision Zero determining costs for enforcement and costs to low income communities. Councilor Stacey noted changes to impaired driving regulations with regard to impacts on low income individuals who are dependent on automobile transportation. He stated his concern by looking at the consequences of traffic enforcement that may lead to inexplicable shootings and that transit agencies should look to bridging the gap to eliminate illegal activity while addressing pertinent safety issues.

6. ADJOURN

Seeing no further business, Deputy Council President Craig Dirksen adjourned the Metro Council work session at 4:29 p.m.

Respectfully submitted,

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A handwritten signature in black ink, appearing to read "Chris Spencer", with a long horizontal flourish extending to the right.

Christopher Spencer, Council Policy Assistant

ATTACHMENTS TO THE PUBLIC RECORD FOR THE MEETING OF AUGUST 9, 2016

ITEM	DOCUMENT TYPE	DOC DATE	DOCUMENT DESCRIPTION	DOCUMENT No.
2.0	PowerPoint	08/02/2016	FY 2015-16 End of Year Management Report PowerPoint	080916cw-01