

Council work session agenda

Tuesday, October 4, 2022

10:30 AM

**<https://zoom.us/j/615079992> (Webinar ID:
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Call to Order and Roll Call

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Work Session Topics:

10:30 Supportive Housing Services program data [22-5771](#)

Presenter(s): Patricia Rojas (she/her), Metro
Dr. Marisa Zapata (she/her), PSU

Attachments: [Worksheet](#)
[Attachment 1](#)
[Attachment 2](#)

11:30 Tribal Affairs Legislative Agenda Update [22-5772](#)

Presenter(s): Tyler Frisbee (she/her)

Attachments: [Staff Report](#)
[Attachment 1](#)

12:00 Chief Operating Officer Communication

12:05 Councilor Communication

12:10 Adjourn

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បើលោកអ្នកត្រូវការអ្នកបកប្រែភាសានៅពេលអង្គប្រជុំសាធារណៈ សូមទូរស័ព្ទមកលេខ 503-797-1700 (ម៉ោង 8 ព្រឹកដល់ម៉ោង 5 ល្ងាច ថ្ងៃធ្វើការ) ប្រាំពីរថ្ងៃ មុនថ្ងៃប្រជុំដើម្បីអាចឱ្យគេសម្រួលតាមសំណើរបស់លោកអ្នក។

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Supportive Housing Services Program Data

Work Session Topics

Metro Council Work Session
Tuesday, October 4th, 2022

Evaluation, Monitoring, and Data Work Session: Supportive Housing Services

Date: 09/23/2022

Department: Housing

Meeting Date: 10/04/2022

Presenter(s) (if applicable): Marisa Zapata, Director Homelessness Research and Action Collaborative

Length: 45 minutes

Prepared by: Patricia Rojas, Regional Housing Director

patricia.rojas@oregonmetro.gov

ISSUE STATEMENT

Metro is committed to delivering on promises made to the voters in the 2020 Supportive Housing Services Measure by providing transparent and effective oversight and accountability. Metro Council and the Supportive Housing Services Oversight committee review data provided in county reports on a quarterly basis. Data integrity and practices in monitoring and evaluation are central to understanding and communicating progress towards program goals and informing the direction of future programming. Today's presentation will look at best practices in data collection and evaluation.

While the scale and scope of our collective data efforts are new, the field of housing and homelessness data collection is not. Dr. Marisa Zapata is the Director of the Homelessness Research and Action Collaborative (HRAC) at Portland State University and is an expert in this field. Dr. Zapata will provide an informational overview that includes qualities of effective evaluation, policy and organizational evaluation, identifying the linkages and disconnections between policy, funding streams, program and organizational evaluation, and discuss standard HUD reporting and current data collection practices.

STRATEGIC CONTEXT & FRAMING COUNCIL DISCUSSION

The use of data will be critical to the success of the supportive housing services initiative, both for communicating progress to stakeholders, and for ongoing evaluation and improvement. Considering the limited collaboration around data prior to the passage of the Supportive Housing Services ballot measure in 2020, Metro and the three counties prioritized this work from the outset and embarked on the process of creating a new region-wide data infrastructure. This collaboration is ongoing and is grounded in the principle that data is used to measure success, as well as to guide future strategies and services.

As new data standards, reporting and practices evolve, Metro's primary role remains one of using data to ensure accountability and transparency. This means that as we build out the

new infrastructure, Metro will continue to focus on and improve monitoring, evaluation and auditing.

BACKGROUND

In May 2020, voters approved Measure 26-210 to “prevent and reduce homelessness in Washington, Clackamas and Multnomah counties.” The Metro Council has directed that implementation partners must have an approved Local Implementation Plan in order to receive Supportive Housing Services funds. Metro's adopted Supportive Housing Services work plan (Resolution No. 20-1548) further defined Local Implementation Plans' purpose, process of development and review, and required elements, including "local housing and homeless service needs, current programming and unmet programming capacities, and proposed use of funds in accordance with the purposes of the regional Supportive Housing Services Program."

Council's direction established Local Implementation Plans as high-level frameworks that set local priorities and actions based on identified gaps and regional outcomes. Recognizing how systemic racism is reflected in racial disparities in the region's homelessness and housing crisis, the plans were required to be developed through inclusive community engagement that centers the voices of Black, Indigenous and people of color communities as well as people with lived experience of homelessness and housing instability. The plans also commit Local Implementation Partners to be accountable for tracking and reporting on regionally-identified outcomes, particularly racial equity outcomes.

County partners developed their plans between fall 2020 and winter 2021. As required, the plans were developed through inclusive engagement that centered people with lived experience of homelessness and BIPOC communities, were informed by engagement with community and local practitioners, incorporated an analysis of local conditions and needs, and included an equity analysis to create the framework for programmatic strategies and investments.

By spring of 2021 all Local Implementation Plans had been approved locally, by the Supportive Housing Services Regional Oversight Committee and by Metro Council. By July 2021, program funding was made available to county partners and programming officially began.

This program brings a groundbreaking level of regional coordination and scale to address the region-wide challenge of homelessness. The LIP investment strategies create a path for our region to simultaneously address emergent life and safety needs of thousands of people while creating pathways out of homelessness and into permanent housing for thousands more. The plans call for significant expansion of immediate and long-term strategies for safety on and off the streets, including shelter, outreach and housing program expansions.

ATTACHMENTS

Attachment A: Homeless Management Information System Overview

Attachment B: Overview of Data Reporting for Purposes of Oversight and Accountability for the Supportive Housing Services Fund

[For work session:]

- Is legislation required for Council action? Yes ☒ No
- If yes, is draft legislation attached? Yes ☒ NA
- What other materials are you presenting today?
 - A PowerPoint presentation

Attachment A: Homeless Management Information System Overview

The use of a HUD¹-approved database, called a Homeless Management Information System (HMIS), is a requirement for each HUD-designated Continuum of Care (CoC). CoCs choose among several software solutions as their database, to meet the HMIS requirement. Many communities also choose to use this same database for capturing data from programs funded by non-HUD funding sources in addition to the HUD-funded programs.

Clackamas, Multnomah and Washington counties use the same HUD-approved software to meet this HUD requirement, and that software vendor is called ServicePoint. Counties are leveraging this existing database for programs funded by the Supportive Housing Services fund.

HUD provides a wealth of information about the CoC data requirement on its website, including this summary:

A Homeless Management Information System (HMIS) is a local information technology system used to collect client-level data and data on the provision of housing and services to homeless individuals and families and persons at risk of homelessness. Each Continuum of Care (CoC) is responsible for selecting an HMIS software solution that complies with HUD's data collection, management, and reporting standards.

For more detail on HMIS, HUD's HMIS overview website is:

<https://www.hudexchange.info/programs/hmis/> .

HMIS data elements

Some examples of client-level data include client demographics, chronic homelessness status, veteran status, and program and service history and utilization.

HUD requires all programs to enter **Universal Data Elements**. This data is collected across program and service types. That data includes:

- 3.1 Name
- 3.2 Social Security Number
- 3.3 Date of Birth
- 3.4 Race
- 3.5 Ethnicity
- 3.6 Gender
- 3.7 Veteran Status
- 3.8 Disabling Condition
- 3.10 Project Start Date
- 3.11 Project Exit Date
- 3.12 Destination
- 3.15 Relationship to Head of Household

¹ HUD- Housing and Urban Development Department of the U.S. government

- 3.16 Client Location
- 3.20 Housing Move-in Date
- 3.917 Living Situation

The HMIS database also includes **Program Specific Data Elements** that provide information about the characteristics of clients, the services that are provided and that clients utilize, and client-level outcomes. These data elements are made visible or are restricted to other HMIS users, depending on funder requirements. Program Specific Data Elements include many data points. The data points that are common across federal funding partners include:

- 4.2 Income and Sources
- 4.3 Non-Cash Benefits
- 4.4 Health Insurance
- 4.5 Physical Disability
- 4.6 Developmental Disability
- 4.7 Chronic Health Condition
- 4.8 HIV/AIDS
- 4.9 Mental Health Problem
- 4.10 Substance Abuse
- 4.11 Domestic Violence
- 4.12 Contact
- 4.13 Date of Engagement
- 4.14 Bed-Night Date
- 4.18 Housing Assessment Disposition

More detail on the different types of HMIS data elements can be found on HUD's [HMIS Data Standards Basics](#) website.

Reports

HUD requires several data reports for CoCs to submit at least annually. These data reports are generated mostly from the HMIS database and they provide insights into how program interventions (permanent supportive housing, rapid re-housing, shelter, etc.) are performing and also how the homeless response system is performing. Those reports are:

- [The Annual Performance Report](#)
- [System Performance Measures](#) report
- [Point-in-Time and Housing Inventory Chart](#) reports
- [Annual Homeless Assessment Report](#)

Attachment B: Overview of Data Reporting for Purposes of Oversight and Accountability for the Supportive Housing Services Fund

County partners leverage their HUD-mandated HMIS databases to collect data for programs and services funded by the Supportive Housing Services fund. This means that a great deal of data is collected on clients, programs and services funded by SHS.

For purposes of oversight and accountability, SHS intergovernmental agreements require county partners to submit two primary types of reports that include programmatic and financial data:

Quarterly reports are submitted 45 days after the end of each quarter and include the following data:

- Clients placed into housing by program type, with client data disaggregated by race/ethnicity, disability status and gender identity. Example:

# housing placements – RRH**	This Quarter		Year to Date	
	#	%	#	%
Total people				
Total households				
Race & Ethnicity				
Asian or Asian American				
Black, African American or African				
Hispanic or Latin(a)(o)(x)				
American Indian, Alaska Native or Indigenous				
Native Hawaiian or Pacific Islander				
White				
Non-Hispanic White (subset of White category)				
Client Doesn't Know				
Client Refused				
Data Not Collected				
Disability status				
	#	%	#	%
Persons with disabilities				
Persons without disabilities				
Disability unreported				
Gender identity				
	#	%	#	%
Male				
Female				
A gender that is not singularly 'Male' or 'Female'				
Transgender				
Questioning				
Client doesn't know				

Client refused				
Data not collected				

- Clients served with prevention resources, with client data disaggregated by race/ethnicity, disability status and gender identity.
- Clients served specifically in the Regional Long-Term Rent Assistance program, with client data disaggregated by race/ethnicity, disability status and gender identity
- Clients served in SHS programs who are categorized as Population A, with client data disaggregated by the categories above.
- Clients served in SHS programs who are categorized as Population A, with client data disaggregated by the categories above.
- Total number of shelter beds brought into operation each quarter
- Progress on other numeric goals that counties have set (number of PSH units, number of new culturally specific providers)
- Quarterly financial reports that include revenue and expenses

Annual Reports include:

- A full financial reporting for the program year
- An analysis or demonstration of progress to goals set for the program year
- A section that includes data on SHS alignment with Metro Affordable Housing Bond units (# funded, # leased up, etc).
- Annual reports include and a full data reporting on the SHS **regionally required outcome metrics** ([SHS Work Plan](#) at Section 5.2):

A. Housing stability metrics

Metric	Data Points
Number of supportive housing units created and total capacity, compared to households in need of supportive housing.	# of supportive housing units created
	Total inventory/capacity of supportive housing
	# of households in need of supportive housing
Number of households experiencing housing instability or homelessness compared to households placed into stable housing each year and outflow.	# of households experiencing housing instability
	# of household experiencing homelessness
	# of households placed into stable housing
Number of housing placements and homelessness preventions, by housing intervention type (e.g. supportive housing, rapid rehousing) and priority population type.	# of housing placements- supportive housing – Population A, Population B # of housing placements – Rapid Re-Housing- Population A, Population B # of homelessness/eviction preventions- Population A, Population B
Housing retention rates	% of people placed into permanent housing programs who retained housing at 12 months and each 12 months thereafter.
	Average length of time homeless in system (HUD)

Length of homelessness and returns to homelessness	Average rate of returns to homelessness (HUD
Funds and services leveraged through coordination with capital investments and other service systems such as healthcare, employment and criminal justice.	Funds/resources leveraged in reporting period - Capital Investments
	Funds/resources leveraged in reporting period- other services systems
	Funds/resources leveraged in reporting period - other resources (Federal, State, Local)

B. Equitable service delivery

Metric	Data points
Scale of investments made through culturally specific service providers to measure increased capacity over time.	Amount of funding to culturally specific services providers
	Other resources designated for culturally specific services providers
Rates of pay for direct service roles and distribution of pay from lowest to highest paid staff by agency to measure equitable pay and livable wages.	Rates of pay for direct services roles (contracted partners)
	Distribution of pay from lowest to highest paid staff by agency
Diversity of staff by race, ethnicity, sexual orientation, gender identity, disability status and lived experience.	Diversity of contracted providers by race/ethnicity
	Diversity of contracted providers by sexual orientation
	Diversity of contracted providers by gender identity
	Diversity of contracted providers by disability status
	Diversity of contracted providers by lived experience

C. Engagement and decision-making

Metric	Data Points
Percent of all advisory and oversight committee members who identify as Black, Indigenous and people of color or as having lived experience of housing instability or homelessness	% of local advisory committee/board and oversight committee members who identify as BIPOC
	% of local advisory committee/board and oversight committee members who have lived experience of housing stability or homelessness

Tribal Affairs Legislative Agenda Update

Work Session Topics

Metro Council Work Session
Tuesday, October 4th, 2022

METRO'S FY 2022-2023 TRIBAL AFFAIRS AGENDA

Date: September 16, 2022
Department: Government Affairs and
Policy Development
Meeting Date: October 4, 2022

Prepared and presented by:
Tyler Frisbee (she/her)
Length: 30 minutes

ISSUE STATEMENT

This work session is an additional opportunity to discuss the Metro Council's goals and objectives for the FY 2022-2023 Tribal Affairs Agenda which is framed as a program work plan. Proposed priorities will be discussed; final adoption of the Tribal Affairs Agenda is slated for December 2022.

ACTION REQUESTED

The Council may wish to discuss specific legislative concepts, principles, or direct staff to develop additional concepts before adopting its Tribal Affairs agenda for FY2022-2023.

IDENTIFIED POLICY OUTCOMES

Support Metro's policy goals through relationship development, engagement, and consultation with interested sovereign Tribal Governments.

POLICY QUESTION(S)

- Are there any specific priorities you would like to see implemented quickly?
- Does this align with Council's interests in a Tribal Affairs Agenda?

POLICY OPTIONS FOR COUNCIL TO CONSIDER

See Staff Report Attachment 2 for the Tribal Affairs Agenda. This draft agenda reflects Council's initial discussions in FY 2022 and is included here for further refinement before final approval in December 2022.

STAFF RECOMMENDATIONS

See Staff Report Attachment 2 for the Tribal Affairs Agenda.

STRATEGIC CONTEXT & FRAMING COUNCIL DISCUSSION

The Metro Government Affairs and Policy Development group is bringing the Tribal Affairs Agenda to Council in order to give Council an opportunity to see the proposed spectrum of prioritized work to support creation of a Metro Tribal Affairs program. In fall of 2021 we met with Metro Departmental leadership to discuss the Tribal Affairs Agenda. In addition, Metro Council had two previous work sessions in October 2021 and February, 2022 to discuss the initial draft of this agenda. We have incorporated feedback from Metro Departmental leadership and Metro Council. Staff have also been working to share the draft Tribal Affairs Agenda with interested Tribal Government partners for their review and

discussion with Metro so that priorities identified in the agenda are aligned with the Tribes' desires for Metro's program and relationship building efforts. These efforts are aligned with previous Metro Council direction to ensure the Tribes' priorities are reflected with the work that is approved and advanced in FY2022-2023. Feedback provided from interested Tribes to date has also been incorporated into the attached Tribal Affairs Agenda and into our presentation to you today. We will continue to work closely with you, interested Tribes and staff leadership as we further refine the agenda priorities and work plan for adoption in December 2022.

Tribal Affairs

Tribes are independent sovereigns with inherent powers of self-government. Treaties, executive orders, and laws have created a fundamental contract between Tribes and the United States, which Metro acknowledges and respects.

Metro Council desires to establish mutually beneficial relationships with interested Tribes to inform the agency's work across the region that is now known as the greater Portland metropolitan area. Creation of the Tribal Affairs program at Metro stemmed from increasing internal and external requests for tribal involvement in Metro's work and appreciation from Metro Council and leadership that Tribes should be engaged in Metro's work in recognition of tribal sovereignty.

Relationships and partnerships with Tribes will support Metro's efforts to advance the region's six desired outcomes and other goals and priorities of the agency such as the Parks and Nature mission to protect clean water, restore fish and wildlife habitat and connect people with nature close to home.

The Tribal Affairs agenda (agenda) proposes an internal work plan for Metro departments and staff identifying the goals and priorities of Metro Council to develop a Tribal Affairs program in the Government Affairs and Policy Development (GAPD) Office beginning in FY2022-2023.

Presently, more opportunities for Tribal Affairs program development exist than there is internal capacity to support. Additionally, it is recommended that consultation and engagement efforts initiated with Tribes are sustainable, transparent and meet the guiding principles proposed in the agenda. The Tribal Affairs program will prioritize project and program support in areas that are a priority for Tribes and where there are clear opportunities to advance tribal interests and priorities in alignment with Metro's goals and values.

This agenda identifies how Metro should lead successful government-to-government relations while Metro builds additional internal capacity and leadership through staff training, department-specific annual planning, and proposing a five-year Tribal Affairs strategy.

Tribal relations is a new and unique body of work in addition to federal, state and local government affairs at Metro; it will take time to build relationships with interested Tribes as

well as the internal staff capacity and knowledge to lead these efforts. Success will require coordinated external relationship building, focused policy development and sustained internal support across departments from the staff level to senior leadership all the way to the elected Metro Council.

Principles guiding the development of this agenda include:

- Relationship building, consultation and engagement efforts with Tribes should occur where there are clear opportunities to advance tribal interests and priorities in Metro actions, projects, programs or policy making that has the potential to affect tribal interests;
- Building relationships with Tribes requires a tailored and distinguished approach that includes mutual recognition of the authority and position Tribes as governmental entities and draws upon principles of diplomacy;
- Tribal Affairs program development and priorities should be informed by and responsive to the Tribes' priorities expressed to Metro;

In addition, staff have proposed a suite of Tribal Affairs Principles in the agenda which are the key values that will guide Metro's day-to-day relations, engagement and informal consultation with Tribes.

We propose to work with representatives from interested Tribes to discuss priority operational, policy-development, project-support and legislative agenda activities which will be advanced in FY2022-2023. We plan to present updates to the Tribal Affairs Agenda to Metro Departmental leadership and Metro Council for further refinement before final approval in December 2022. The adopted agenda will provide direction across Metro departments to support tribal relations advancement across the agency.

BACKGROUND

Tribes are independent sovereigns with inherent powers of self-government and relationships with the U.S. government that derive from treaties, federal law and executive orders. These Federal-Tribal relations are political and do not derive from race or ethnicity. The extent of a Tribe's reserved rights depends significantly on the language of its treaty, statute, or executive order and, potentially, judicial interpretation of meaning of any disputed language.

Treaties are listed among the elements that make up "the supreme law of the land" under Article VI of the U.S. Constitution. Local governments, under this "Supremacy Clause" of the U.S. Constitution, must respect rights created by or reserved in Indian treaties and cannot pass ordinances or laws that interfere with, or are contrary to, those rights.

Throughout the Pacific Northwest, Tribes ceded huge swaths of their aboriginal lands to the United States in exchange for peace, certainty about the terms of non-Indian settlement, and reservation of legal rights and interests in the Euro-American legal system. Some

Treaties also included language about reserved rights to hunt, fish and gather, among many other activities.

The lands now known as the greater Portland metropolitan area are part of the aboriginal homelands, traditional use areas and trade networks of numerous Tribes. For millennia, Indian people resided throughout the Willamette Valley and along the Willamette and Columbia Rivers and their tributaries in traditional villages, permanent communities and seasonal encampments. The relationship of Tribes, their lands and interests extend from time immemorial to the present day and beyond. Each Tribe's interests are distinct. These interests may overlap and intersect with the static boundaries of Metro's service area and the urban growth boundary in various ways.

Council has not previously adopted a Tribal Affairs Agenda to guide government-to-government relations with interested Tribes with connections to the greater Portland metropolitan area where Metro implements its work. The potential adoption of the Tribal Affairs Agenda in December 2022 will be the first of its kind for consideration by Metro Council.

ATTACHMENTS

Tribal Affairs Agenda – Staff Report Attachment 2

[For work session:]

- Is legislation required for Council action? ☐ Yes ☒ **No**
- If yes, is draft legislation attached? ☐ Yes ☐ No
- What other materials are you presenting today? **NA**

METRO COUNCIL TRIBAL AFFAIRS AGENDA FY 2022 – 2023

Draft current 09.16.2022

Metro Council desires to establish mutually beneficial relationships with interested Tribes to inform the agency's work across the region that is now known as the greater Portland metropolitan area. Creation of the Tribal Affairs program at Metro stemmed from increasing internal and external requests for tribal involvement in Metro's work and appreciation from Metro Council and leadership that Tribes should be engaged in Metro's work in recognition of tribal sovereignty.

Metro seeks to support tribal sovereignty through government-to-government coordination with Tribes, exploring opportunities to incorporate tribal interests and priorities into Metro's work and ensuring agency compliance with pertinent cultural, historic and natural resource protection laws.

Tribal relations is a new and unique body of work in addition to federal, state and local government affairs at Metro; it will take time to build relationships with interested Tribes as well as the internal staff capacity and knowledge to lead these efforts. Success will require coordinated external relationship building, focused policy development and sustained internal support across departments from the staff level to senior leadership all the way to the elected Metro Council.

Through government-to-government outreach and coordination, future policy development and training provided to staff, the Tribal Affairs program will distinguish government-to-government relations with Tribes from Metro's community engagement with urban Indigenous populations and communities in the greater Portland area.

Tribes may be engaged in many aspects of Metro's work. For example, Tribes can be engaged to identify priority focal species for Parks and Nature conservation and restoration efforts, to help develop a program check list to protect historic and cultural resources, or within a particular project to provide input on implementation actions to protect resources (e.g. where to place a hiking trail to avoid disturbance of a cultural resource, or introducing a traditional method for transplanting culturally important plant species).

Tribal Affairs cannot exist without a deep understanding of the historical and contemporary interests of Tribes and how these interests exist and can be advanced within non-tribal colonial government structures. It is critical that Metro dedicate staff time and resources to understand tribal sovereignty and the interests and priorities of Tribes with connections to the greater Portland area to inform this work. A brief overview is included at the end of this agenda. It is also critical that Metro develop productive and trustworthy relationships with the Tribes so that Metro can proactively ask what areas of Metro's work the Tribes would like to engage on.

GOALS

Through its tribal relations work, Metro seeks to accomplish and realize the following goals:

- Respect tribal sovereignty through establishing relationships and engaging in government-to-government relations with Tribes.
- Build positive relationships with Tribes, Tribal staff and representatives to explore opportunities for partnership and collaboration to address tribal interests wherever practicable in Metro's work.
- Enhance opportunities for the pursuit of traditional lifeways of Tribes and Indigenous communities in the greater Portland area.
- Improve Metro's work through incorporating tribal perspectives and expertise, Traditional Knowledge, Indigenous world views and aboriginal rights. Collaborate with Tribes to provide opportunities to increase the public's understanding of tribal interests, priorities, histories and connections in the greater Portland area, where appropriate.

Relationships and partnerships with Tribes will support Metro's efforts to advance the region's six desired outcomes and other goals and priorities of the agency.

METRO TRIBAL AFFAIRS PRINCIPLES

The Metro Tribal Affairs Principles are the key values that will guide Metro's relations, engagement, and informal consultation with Tribes. Metro Council affirms the following principles and recognizes their importance to facilitating successful tribal relations.

- **Support government-to-government relations** - Metro's relationships and engagement with Tribes will draw upon principles of diplomacy. A government-to-government relationship includes mutual recognition of the authority and position of the respective parties as governmental entities. Tribal governments will be engaged in a direct governmental manner which is distinct from community or public engagement approaches and engagement activities with urban Indigenous communities and populations.
- **Foster trust** - Trust is a fundamental element of establishing a good relationship. Honesty and integrity will be maintained by Metro at all times to foster a solid foundation of trust, common understanding and vision.
- **Engage in good faith** - Metro shall listen to and consider tribal comments carefully. Through engaging in good faith and with respect, solutions can be identified which embrace different cultures, values, interests and positions toward mutually beneficial ends. Metro will not engage Tribes on any predetermined outcomes or decisions and will strive to ensure each opportunity has the real potential to make a positive difference for all involved Tribes, Metro and the residents of our region.
- **Early planning** - Metro shall plan to engage and consult with Tribes as early as possible. Planning will include providing ample notice of meetings, multiple meeting opportunities and wherever possible, conducting meetings and engagement at both Metro and tribal locations.

- **Collaboration** - Valuable solutions arise through working together in generating, inventing, and innovating in the co-production of knowledge that will guide Metro's work. Collaboration engenders mutual understanding and respect.
- **Communication** – Continuous communication is critical. Meaningful dialogue is more than just a listening session; it is early, often and involves two-way dialogue and feedback. Metro will conduct its communication in a manner that is mindful of tribal preferences and will strive to provide full and candid project information at all times.
- **Building towards agreement and consensus** - Metro will strive to reach agreement amongst all parties. This includes ensuring all parties are heard and respected, all ideas, concerns and options are explored, best available input and information is utilized, and decisions are made in a transparent manner. Metro will create opportunities where the interests of Tribes and Metro can be shared, discussed and evaluated together, involving technical and policy leadership of all parties as appropriate.
- **Advance conservation and protection** - Metro supports efforts to protect, preserve and restore natural and cultural resources and First Foods which are integral to Tribes, tribal life-ways and historical and ongoing relationships to the landscape to create a better future in Oregon and globally.
- **Advance racial equity** - Metro envisions a region and state where a person's race, place of birth, ethnicity or zip code does not predict their future prospects and where all residents can enjoy economic opportunity and quality of life. Tribes, their communities and urban Indigenous communities and populations are included in Metro's racial equity work.
- **Advance regional coordination** - Many of our region's challenges are big and complex and require coordination between cities, counties and other local forms of government. Metro commits to exploring opportunities to support regional planning and coordination with the involvement of Tribes.
- **Commitment to Resources** – Metro will identify resources at its disposal to provide support to Tribes when limited resources may preclude or prevent their engagement with Metro. This includes providing technical assistance, accessibility assistance and other support services to ensure participation of Tribes and their representatives. When technical or subject matter expertise is provided, Metro will explore available options to provide compensation in recognition of the Tribes' time and efforts to inform Metro's work.
- **Do no harm** – Metro will use best efforts to ensure no harm comes to the Tribes through working with Metro. Exploitation of Tribes, their input, intellectual properties or Traditional Knowledge shall not occur. Metro commits itself to being a good partner who works collaboratively with all parties to productively build toward solutions and outcomes that do not erode trust or relationships.

PRIORITIES

Fiscal year 2022-2023 priorities for Metro's Tribal Affairs are organized into four areas including operational activities, policy development, project support and legislative agenda. In this agenda, Metro Council is providing direction on near-term priorities and efforts that

will support the agency to build longer term capacity to support a broad portfolio of tribal coordination activities. Priorities listed below have been identified through support requests from Metro departments, projects with existing tribal relations or coordination activities and needs, and areas of Metro's work which may intersect with tribal interests. These priorities have also been informed by early relationship development efforts with Tribes and feedback and requests which have been provided to Metro. These priorities will be updated every two years and adaptively managed using a responsive approach which adjusts as relationships with Tribes develop and their input and priorities are shared with Metro.

OPERATIONAL:

Positive contact and relationship building efforts: Metro engages and consults with Tribes through government-to-government relations which foster trust and aid in co-development of relationships, goals and objectives that can be formalized in intergovernmental agreements such as memorandums of understanding. Relationship development and coordination efforts will be supported at the Council-to-Council and staff-to-staff levels.

Annual training calendar: Develop an annual training calendar and curated learning opportunities for Metro Council, leadership and staff to advance their understanding of the tribal relations and priorities, regional history and context, federal and state Indian policy, and topical issues in Indian Country. Learning opportunities and trainings will be developed with input from Tribes and tribal organizations and equip Metro staff with the necessary knowledge, skills and abilities to support tribal coordination activities.

Department-specific Tribal Affairs planning - Support Metro departments in the preparation, planning and development of annual Programs of Work (POW) and strategies which describe how tribal coordination efforts and the Metro Council Tribal Affairs Principles will be integrated into department activities, projects and management strategies. Annual POW are necessary for and will support Council-to-Council and staff-to-staff tribal coordination meetings, identify Metro staff with tribal coordination responsibilities, and identify milestones and structural processes which can be measured to assess progress towards successful tribal relations and outcomes annually.

Government Affairs Tribal Affairs strategy development – The Government Affairs and Policy Development department shall develop and propose a five year strategic plan to advance a robust Tribal Affairs program which includes the necessary agency policies, standard staff practices and staff training to advance meaningful relationships with interested Tribes.

POLICY DEVELOPMENT:

All of Metro's Tribal Affairs policy development efforts will be done in coordination with Tribes, tribal staff and their representatives. Near term policy development efforts will focus on the following matters:

- **Cultural Resources Protection Policy** - Support development of a Metro-wide Historic and Cultural Resources Protection Policy to ensure protection and preservation of resources in Metro projects and on Metro publicly-owned and operated properties and facilities in the greater Portland area.
- **Tribal Consultation Framework** - Support development of a Metro-wide Tribal consultation framework that provides guidance to Metro staff on how to initiate and lead informal consultation and engagement with Tribes in Metro's work. Where appropriate, this work should identify linkages and make recommendations for distinctions and necessary updates to the [Strategic Plan to Advance Racial Equity](#) and the [Public Engagement Guide](#).

PROJECT WORK:

The Tribal Affairs program in GAPD will advise Metro departments and Council Office on relationship development including outreach and interactions with interested Tribes. The Tribal Affairs program is also responsible for responding to requests and inquiries from Tribes regarding engagement with Metro or Metro projects and programs. Advisory support will be provided to Metro projects and programs to help facilitate government-to-government consultation and engagement with interested Tribes. The Tribal Affairs program will prioritize supporting projects and programs that are a priority for Tribes and where there are clear opportunities to advance tribal interests and priorities in alignment with Metro's goals and values.

Metro will make best efforts to engage and consult with Tribes on projects of interest which may include Metro projects, actions, decisions or policy making which have the potential to affect tribal interests, the operation of tribal programs or services, include ground disturbing activities or are proximal to waterways or ESA listed species designated habitat.

Metro understands that tribal interests may include but are not limited to:

- Tribal Lands such as ceded lands or aboriginal homelands;
- Usual and accustomed areas or places;
- Tribal treaty rights such as the right to hunt or fish in usual and accustomed areas and or implied rights such as sufficient availability and health of critical habitat necessary to support productive fisheries for treaty-guaranteed fishing;
- Cultural resources, protection of ancestral remains, sacred sites or areas of cultural interest;
- First Foods;
- Access to areas of cultural or religious importance;
- Access to usual and accustomed areas or places;
- Ability to exercise traditional, cultural, religious or subsistence activities.

Metro departments are responsible for identifying projects, programs or actions within their purview which intersect with tribal interests and for providing necessary resources such as project management, staff and technical resources to support successful

government-to-government consultation and engagement. The Tribal Affairs program can assist departments in identifying projects which may intersect with tribal interests.

LEGISLATIVE:

The Tribal Affairs program will provide support to legislative staff to share and facilitate discussion of Metro's state and federal affairs agendas with interested Tribes.

Metro's legislative and tribal affairs staff will coordinate in order to propose potential priorities that intersect with tribal interests for Metro Council to discuss and possibly add to their agenda. Opportunities that will be explored by staff will include legislation which:

- Has a nexus with Metro's current work;
- Is a shared priority advanced by Tribes, tribal leadership and Indigenous legislators;
- Advances government-to-government relations and strengthen requirements for tribal consultation;
- Promotes substantive inclusion of Tribes and Indigenous people in decision making;
- Acknowledges past and ongoing discrimination and/or oppression of Tribes and Indigenous communities and populations;
- Works to dismantle ongoing system of oppression and/or work to rectify past harms.

Metro will not supplant any Tribe or tribal organization's efforts on legislative priorities and will strive to coordinate with legislative and policy representatives of Tribes, Tribal organizations and Indigenous legislators to determine if Metro's involvement on any legislative priorities is appropriate.

Metro will advance its legislative priorities through a variety of methods including signing onto letters, written and or oral testimony, and lobbying legislators. When advancing tribal affairs legislative priorities, Metro's role will be as an ally, striving to respect the requests of Tribes and tribal organizations on the appropriate method for Metro to express its support.

BACKGROUND:

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Materials following this page were distributed at the meeting.

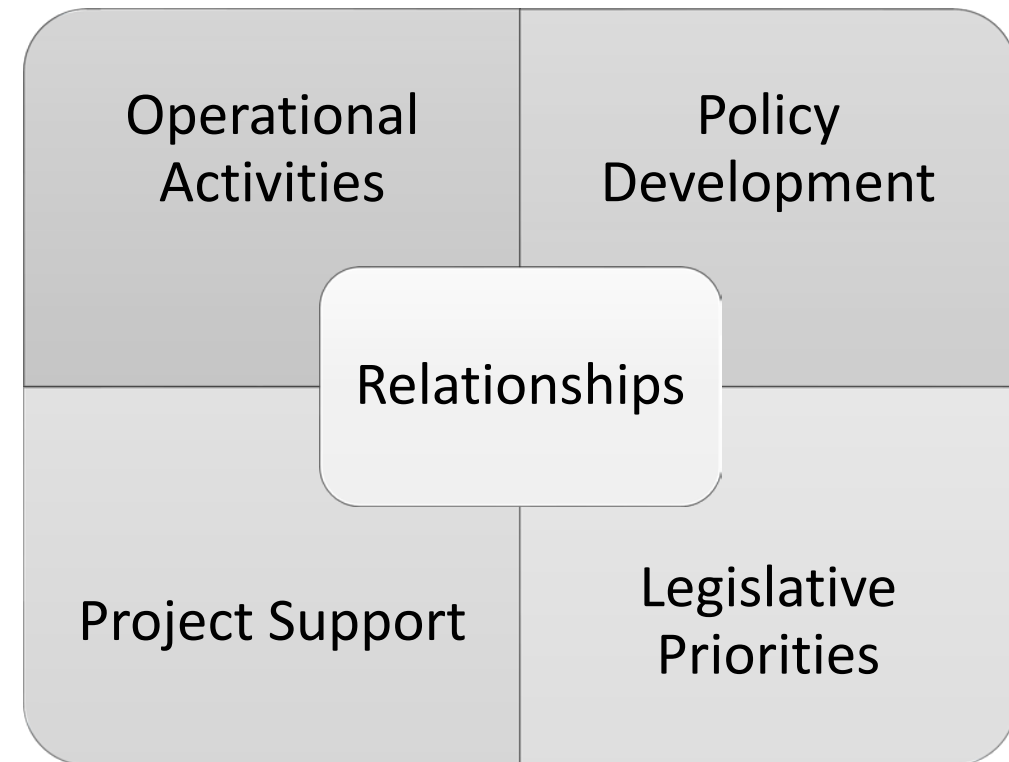
Tribal Affairs Agenda & Work Plan

- New program in GAPD, response to Council direction
- Create common practice and understanding to advance government diplomacy and relations with interested sovereign Tribes
- Work plan proposed for FY22-23
- Responsive to Tribal interests and priorities with Metro as local government partner



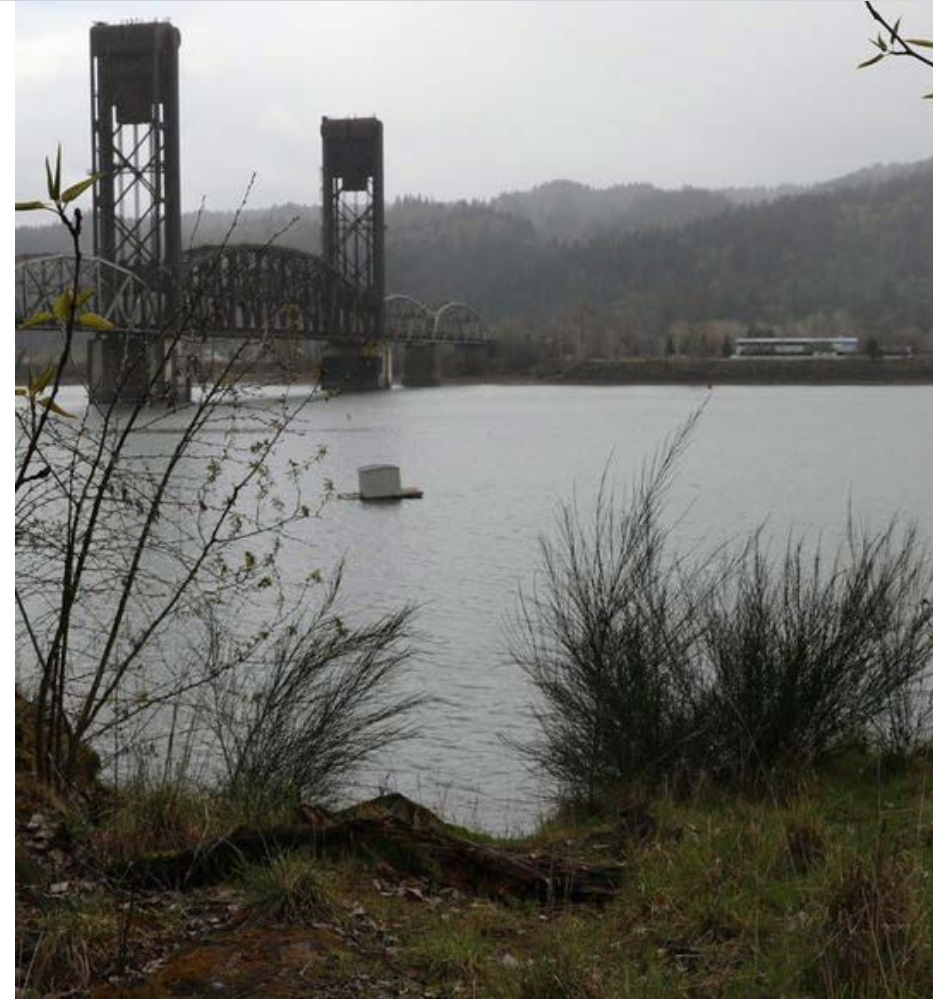
Tribal Affairs Agenda & Work Plan

- Agency goals – *what are we seeking to accomplish including:*
 - Building Relationships
 - Addressing Tribal Interests
 - Enhance Opportunities for Traditional Lifeways
 - Improving Metro's work
 - Supporting Public Awareness
- Guiding Principles – *key values that will guide Metro's relations, engagement and informal consultation with Tribes*



Emphasis on foundational work

- Develop necessary consultation and engagement tools
 - Annual program of work
 - Consultation framework
- Develop staff awareness, understanding and standard skills and practices in key areas
 - knowledge of historical and contemporary interests of Tribes
 - legal frameworks that apply to resource protection



Historic and Cultural Resources Protection Policy

- Protection and preservation of *People, Place and Practice*
- Demonstrate good faith efforts to protect resources
- Advance stewardship, more than compliance
- Opportunities for collaboration to make Metro projects and actions better



Tribal Affairs Agenda & Work Plan

Next Steps

- Continue review of agenda with interested Tribes in advance of Dec. 2022 – *ensure we are centering Tribal perspectives and priorities in the program development*
- Adaptively manage agenda as day-to-day staff engagement and consultation occurs with Tribes in Metro projects and program
- Anticipated return to Council Dec. 2022 for Agenda update, Council review and adoption



Questions





Homelessness Programs: Data, Monitoring, and Evaluation

Dr. Marisa Zapata and Jacen Greene
Portland State University
Homelessness Research & Action Collaborative

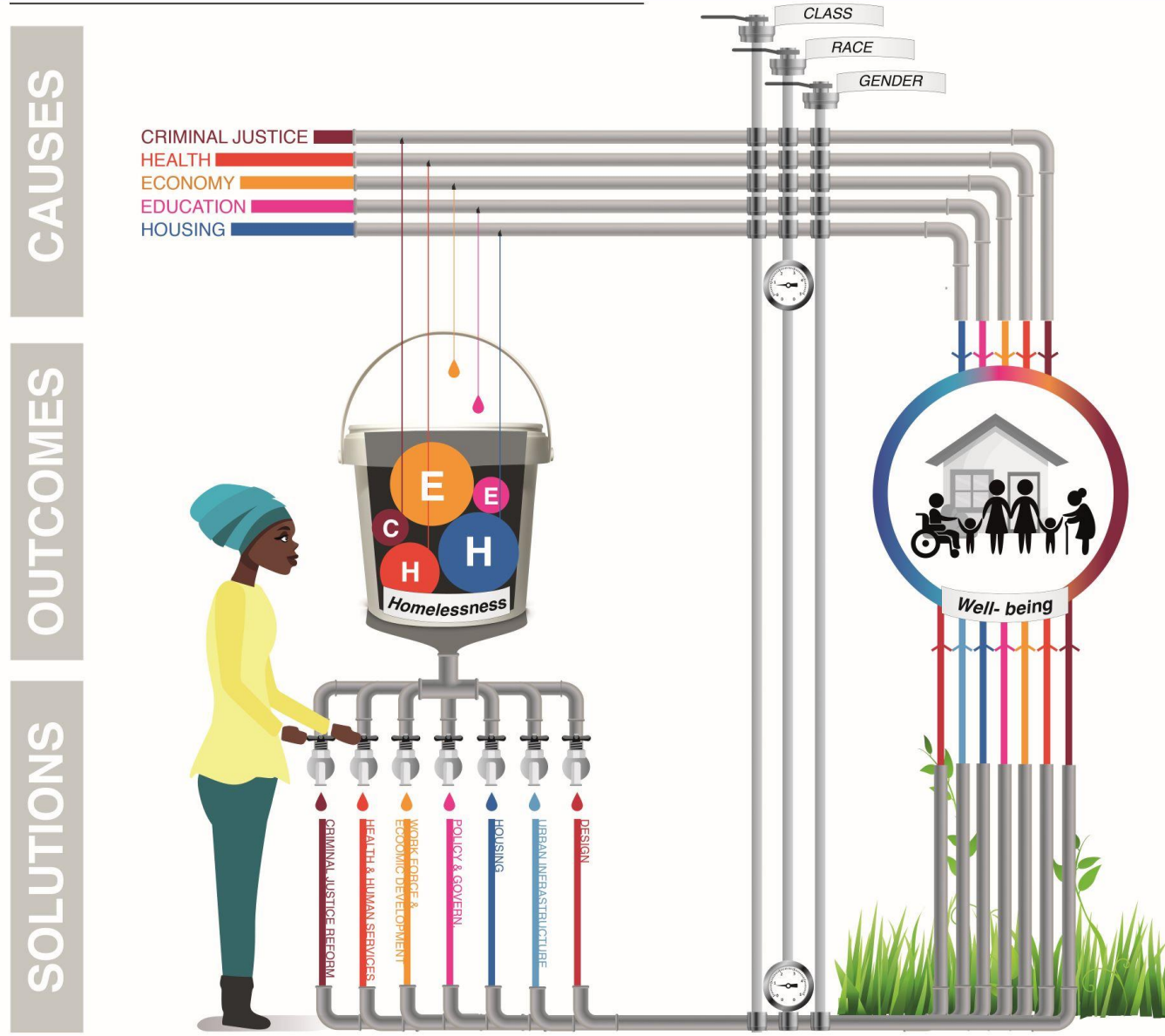
Metro Council
October 4, 2022

Agenda

- Entering and exiting homelessness
- Evaluation and monitoring
- Data
- Reporting
- SHS evaluation
- Questions



Entering and Exiting Homelessness



Evaluation

- Effective evaluation:
 - Identifying objectives, goals, and outcomes
 - Research questions, methods, and data collection
- Monitoring vs. evaluation
- Policy vs. program vs. organizational evaluations
- Linkages and disconnections between policy, funding streams, program, and organizational evaluations

Program Evaluation Examples

What is the most effective way to support people experiencing homelessness in permanent housing?

Which type of programming produces the longest stays in permanent housing for people experiencing homelessness who have serious mental illness and chronically homeless?

Are participants satisfied with the programming?

System Evaluation Questions

Process

Implementation

Outcomes

Monitoring/Metrics/Performance Examples

Days in housing

Service engagement

Differences in days in housing by demographic group

Identifying the right questions and data

What is the shelter utilization rate?

How many people are from Oregon?

How many tents are outside?

Complicated Questions

How much are we spending on homelessness?

What is the return on investment? How do we demonstrate that?

Who is in the greatest need? How do we know who is most likely to be homeless? How do we quantify that?

Data Flow



Data Gathering

People experiencing homelessness give information to homeless housing service providers



Data Entry

Homeless housing service providers collect and input data in HMIS and other reporting tools



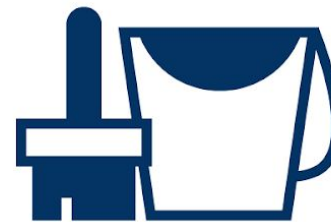
Data Analytics

Agency collects, organizes and analyzes state-wide data from HMIS and other reporting tools



Data Visualizations & Reporting

Agency uses cleaned-up data to produce reports and visualizations



Data Clean up

Agency and homeless housing providers work together to improve data quality

Data Collection Sources

- Coordinated entry assessment
- Intake assessments
- Program enrollment
- Housing placement
- Recurring check-ins while in programs
- Exit interviews
- Long-term follow-up



Data Collection Standards

- Built for Zero as an example

1A	Is the geographic coverage of your outreach clearly mapped out, informed by your data and regularly assessed, to ensure you are able to reach all unsheltered individuals within your community.	No
1B	Have you coordinated your outreach, ensuring that your outreach teams are deployed at the locations and the times that they are mostly likely to effectively engage with unsheltered homeless individuals, while minimizing duplication between providers?	No
3A	Is your by-name list able to collect data on all currently homeless single adults in your community, including unsheltered individuals living in a place not meant for human habitation (e.g. street, cars, campsites, beaches, deserts or riverbeds)?	Yes
3B	Is your by-name list able to collect data on all currently homeless single adults in your community, including individuals in shelters, safe havens, season overflow beds, hotels paid for by homeless providers or Health Care for Homeless Veterans (HCHV) beds?	Yes
3C	Is your by-name list able to collect data on all currently homeless single adults in your community, including individuals in transitional housing, including VA-funded Transitional Housing?	Yes
3D	Is your by-name list able to collect data on all currently homeless single adults in your community, including individuals fleeing domestic violence?	Yes

<https://www.joinbuiltforzero.org/wp-content/uploads/2019/12/SingleAdultsBNLScorecard.pdf>;
<https://multco-web7-psh-files-usw2.s3-us-west-2.amazonaws.com/s3fs-public/Built%20for%20Zero%20Public%20Progress%20Report%20May%202022.pdf>

Data Sets

- Homelessness Management Information System (HMIS):
 - Standards for data fields, collection, and storage in HUD-funded programs
 - Can be augmented by Continuums of Care
 - Housing and homelessness service providers enter data on service delivery / program participation
 - Other databases may be created to track additional data
- Coordinated entry list (ideally flows into HMIS)
- Built for Zero (ideally flows into HMIS)

Data Elements Sample

- Example HUD requirements (see packet for full list):
 - entry and exit dates
 - funding source
 - disabling condition
 - race/ethnicity
 - gender
 - destination
 - prior living arrangement
 - program type (emergency shelter, permanent supportive housing)

HUD HMIS elements: <https://files.hudexchange.info/resources/documents/Data-Entry-for-FY-2022-Data-Standards-Update.pdf>

Data dictionary: <https://files.hudexchange.info/resources/documents/HMIS-Data-Dictionary.pdf>

Reporting

- Standard HUD reports:
 - Point-In-Time (PIT) Count: annual census
 - Annual Homelessness Assessment Report (AHAR): PIT and HMIS data
 - Housing Inventory Count (HIC): shelter and housing in each program
 - Annual Performance Report: program specific administrative data
- HUD-mandated reports are often designed for financial, administrative, and capacity reporting, not detailed analysis and evaluation.
- However, HMIS data is meant to be shared with research partners.

SHS Evaluation

- Options for using existing data
- Identifying what Metro wants to know, and what they can track based on role



Questions?



THANK YOU

Web: pdx.edu/homelessness



@homelessnesspdx



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