

# Agenda



**Metro**

600 NE Grand Ave.  
Portland, OR 97232-2736

Meeting: Supportive Housing Services Oversight Committee Meeting  
Date: March 27, 2023  
Time: 9:30 a.m. to 12:00 p.m.  
Place: Virtual meeting ([Zoom link](#))  
Purpose: Update on tri-county planning body to-date; Metro tax collection and disbursement update; and presentations from county partners on implementation progress through quarter 2 of FY 2023.

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9:30 a.m.	Welcome and introductions
9:45 a.m.	Conflict of Interest declaration
9:50 a.m.	Public comment
10:00 a.m.	Tri-county planning body update
10:15 a.m.	Presentation: Metro tax collection and disbursement update
10:20 a.m.	Presentation: Fiscal year 23 Q2 finance update
10:45 a.m.	Presentation and Q&A: Washington County 6-month update
11:05 a.m.	Break
11:15 a.m.	Presentation and Q&A: Clackamas County 6-month update
11:35 a.m.	Presentation and Q&A: Multnomah County 6-month update
11:55 a.m.	Next steps
12:00 p.m.	Adjourn



## Supportive Housing Services Oversight Committee Meeting Summary

Meeting: Supportive Housing Services Oversight Committee Meeting  
Date: March 6, 2023  
Time: 9:30 a.m. to 12:00 p.m.  
Place: Virtual meeting (Zoom link)  
Purpose: Discuss the regional annual report draft and finalize the recommendations from the oversight committee.

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### Member attendees

Co-chair Susan Emmons (she/her), Dan Fowler (he/him), Maria Hernandez (she/her), Stefanie Kondor (she/her), Jenny Lee (she/her), Seth Lyon (he/him), Carter MacNichol (he/him), Felicita Monteblanco (she/her), Mike Savara (he/him), Co-Chair Dr. Mandrill Taylor (he/him), Becky Wilkinson (she/her)

### Absent members

Jeremiah Rigsby (he/him), Kathy Wai (she/her)

### Elected delegates

Washington County Chair Kathryn Harrington (she/her), Multnomah County Commissioner Susheela Jayapal (she/her), Metro Councilor Christine Lewis (she/her), Clackamas County Chair Tootie Smith (she/her)

### Absent elected delegates

City of Portland Commissioner Dan Ryan (he/him)

### Metro

Nui Bezaire (she/her), Breanna Hudson (she/her), Patricia Rojas (she/her)

### Kearns & West Facilitator

Ben Duncan (he/him)

### Welcome and Introductions

Co-chairs Susan Emmons and Dr. Mandrill Taylor provided opening remarks and welcomed the Supportive Housing Services (SHS) Oversight Committee to the meeting.

Ben Duncan introduced himself as a neutral third-party facilitator and facilitated introductions between SHSOC Members.

Co-chair Emmons announced that Roserria Roberts (she/her) submitted her resignation.

### Conflict of Interest Declaration

Dan Fowler, Carter MacNichol, Becky Wilkinson, Stefanie (Stef) Kondor, Mike Savara, Seth Lyon, and Maria Hernandez all shared potential or perceived conflicts of interest.

### Public Comment

Cole Merkel and Angela Martin, Here Together, provided written public comment.

Cole Merkel, Here Together, provided verbal public comment.

## Supportive Housing Services Oversight Committee Meeting Summary

### Discussion: Annual Regional Report Draft

Kris Smock, Kristina Smock Consulting, provided an overview of how the Annual Regional Report draft was developed. She shared that the draft doesn't include all identified priority details due to the limited ability to report disaggregated data. She also noted that she couldn't summarize budget information due to inconsistencies as the reporting template wasn't implemented until year two. She shared that the reporting template will allow year two's report to have consistency across these data.

Dan Fowler stated that this information should be included in the first draft of the report.

*Kris confirmed that it's in the report.*

Carter MacNichol asked if his comments would be integrated into the report.

*Kris responded that since his comments came in after the deadline for feedback they'd be integrated into the recommendations. She noted that most of his feedback was already addressed.*

Carter shared that the 'term revenue uncertainty' seemed invalid.

*Kris Smock replied that the term originated from the explanations provided by the counties. She asked the committee if it should be framed differently.*

Co-chair Emmons agreed with Carter and shared that Multnomah County and Washington County provided money to bridge the revenue gap knowing that it would be collected later in the year. She suggested including a line in the report that counties expressed revenue uncertainty.

Washington County Chair Kathryn Harrington stated that the first year of the program was a systems-building year. She reflected that Washington County was navigating being aggressive in identifying solutions and judicious in accounting, all while managing Covid-19 impacts. She suggested that 'unfamiliar' may be a better term.

Stef Kandor hoped the Committee could be judicious in their first review and reflected that each county has its own capacity restraints.

Dan agreed with Stef Kandor and stated that the first year focused on building trust and implementing a new tax. He noted that each county was in a unique position.

Clackamas County Chair Tootie Smith reiterated that each county has different opportunities and constraints. She added that Clackamas County has a boundary constraint and that there are workforce shortages. She emphasized that Clackamas County is doing its best to spend 80% of its funds given these constraints.

Carter reflected that he wasn't trying to be critical of anyone and articulated that he thinks system building and workforce issues are challenges, but not revenue flow.

Stef asked what would happen if a county does not spend 80% of its funds. She wondered if there would be a budget-based increase in the following years.

Washington County Chair Harrington expressed that revenue flow was a challenge for Washington County and impacted their ability to implement programs. She added that this challenge is now resolved.

## Supportive Housing Services Oversight Committee Meeting Summary

Multnomah County Commissioner Susheela Jayapal asked if there was a way to clarify that each county experienced different challenges.

Clackamas County Chair Smith expressed support for Multnomah County Commissioner Susheela Jayapal's idea.

Kris reflected that she would use another term for 'uncertainty' and add in the nuance and detail of what's been shared.

Mike Savara suggested framing around revenue timing impacts and detailing each county's experience.

Dan agreed with Multnomah County Commissioner Jayapal and suggested having each county draft its own descriptions to be added to the report.

Co-chair Emmons agreed with Mike and suggested adding a short paragraph in the transmittal letter.

Washington County Chair Harrington shared that the revenue flow paragraph is accurate as is and suggested adding that the challenge has been addressed.

Kirs shared that she'll take this input and edit the transmittal letter and report.

Seth Lyon noted that for future budgets housing services will need to have sustainable funding.

The Committee approved the report draft with the inclusion of the discussed edits.

Thumbs up: 10

Thumbs sideways: 1

Thumbs down: 0

### Discussion Finalize Transmittal Letter Recommendations

#### Category 1: Regional Community Strategy

Felicita Montebianco suggested adding the language "will lead and coordinate with jurisdictional partners *and non-profit providers* to create."

Carter suggested adding a timeline or schedule to the recommendation.

Washington County Chair Harrington suggested stating a specific outcome for this recommendation.

Co-chair Dr. Mandrill Taylor asked if a specific date needed to be included regarding a timeline, or if the Committee could add language that said: "must be completed in a timely manner."

Patricia Rojas, Regional Housing Director, Metro, shared that the recommendations are outcome-driven first steps, and the next step is for Metro staff to propose details that include a timeline and feasibility analysis. She clarified that the next steps aren't included in these recommendations.

Becky Wilkinson reflected that the outcome is to ensure that the public understands what each county and Metro is doing and to provide that information in various mediums.

Patricia asked for clarity around the desired timeline.

*Co-chair Emmons suggested that the timeline be July 2023 for an update.*

*Multiple members expressed support for that timeline.*

## Supportive Housing Services Oversight Committee Meeting Summary

Patricia stated that a July timeline works for getting a consultant under contract and that they can provide updates.

Felicita asked if the updates could be part of their regular agenda.

Washington County Chair Harrington shared that the SHS communications effort has changed since the end of June 2022. She reflected that she is troubled that the Committee hasn't mentioned the progress made in improving communications.

*Patricia confirmed that the Committee will receive a briefing on communication strategies to date.*

Ben Duncan, Kearns & West, Facilitator asked the group to vote on approval of Category 1 with the inclusion of the non-profit language and July 2023 timeline.

Thumbs up: 9  
Thumbs sideways: 2  
Thumbs down: 0

### Category 2: Budgeting / Financial reporting and Expectations

Carter suggested including the tax collection issue.

*Co-chair Emmons replied that the Committee discussed this at the February 13, 2023 meeting, and decided that it's an important issue but it doesn't fit into the recommendations.*

*Carter suggested adding receiving a semi-annual report on tax collection.*

Seth suggested adding funding accruals, future commitments, and unintended use.

*Patricia supported this addition and confirmed that staff can add language that addresses that.*

Dan asked to spell out all acronyms.

Co-chair Emmons clarified that the recommendations would start in year 3 which begins on July 1, 2023.

Carter MacNichol suggested specifying the disaggregated data reporting of Populations A and B but noted that this suggestion could go under Category 5: Data, Reporting & Evaluation.

Ben Duncan, Kearns & West, Facilitator asked the group to vote on approval of Category 2 with the inclusion of the funding accruals, commitments, and unintended use language and with all acronyms spelled out.

Thumbs up: 12  
Thumbs sideways: 0  
Thumbs down: 0

### Category 3: Workforce Issues

Co-chair Emmons suggested specifying that Metro staff will develop the action plan.

Dan recommended adding a timeline.

Multnomah County Commissioner Jayapal shared that the Tri County Planning Body (TCPB) is also looking at this body of work.

## Supportive Housing Services Oversight Committee Meeting Summary

Washington County Chair Harrington asked if the Committee has received an update on the TCPB's efforts.

*Co-chair Emmons replied that the Committee has been focused on the annual report and recommendations and plans to receive a TCPB update at the March 27, 2023 meeting. She added that the Co-chairs of both bodies meet quarterly to align work.*

Multnomah County Commissioner Jayapal offered to draft language to include a note on the intersection of this work with the TCPB.

Dan asked if there should be specific trainings for Populations A and B.

Seth asked about provider demographics and quantity of staff positions and noted that could fall under Category 5.

Nui Bezaire, Metro, shared that bullet 3 covers a topic larger than Metro and can see the TCPB working on it.

Mike noted that the topic is a statewide conversation and that Portland State University is completing a study on non-profit wages.

Becky suggested specifically naming that Metro will complete the work with the TCPB and state partners.

Co-chair Taylor recommended highlighting the alignment with other work being completed in conjunction.

Clackamas County Chair Smith suggested acknowledging that it's a statewide problem.

Ben asked the group to vote on approval of Category 3 with the inclusion of alignment with the TCPB and acknowledgment that it's a statewide issue.

Thumbs up: 12  
Thumbs sideways: 0  
Thumbs down: 0

### **Category 4: Program Expansions**

Clackamas County Chair Smith suggested adding addiction services.

Carter recommended adding LGBTQIA+.

Co-chair Taylor recommended adding mental health and addiction services under behavioral health.

Ben asked the group to vote on approval of Category 4 with the inclusion of mental health and addiction services and LGBTQIA+.

Thumbs up: 12  
Thumbs sideways: 0  
Thumbs down: 0

### **Category 5: Data, Reporting & Evaluation**

Carter suggested having a separate bulleted list since the reference to Category 2's list is strictly related to finances. He recommended adding financial expenditure reporting on Populations A and B.

## Supportive Housing Services Oversight Committee Meeting Summary

Mike expressed the need to include the nuance of demographic data and suggested breaking data out by race and ethnicity. He hoped to use data to identify which interventions are working and to measure performance.

Dan stated that the data collected should relate to the outcomes the Committee needs to know and how the public would measure program success.

*Nui shared that robust regional evaluation will happen outside of the annual reporting basis, and that information is yet to be determined. The Committee can provide suggestions on what information should be collected then or identify what's currently needed to ensure the counties' Local Implementation Plans are being completed.*

Co-chair Emmons reflected on what the Committee learned in year one. She shared what questions she was planning to ask at the March 27, 2023 meeting, including information on Regional Long-term Rental Assistance, wrap-around services, and monitoring of providers.

Co-chair Taylor shared that evidence-based reporting on contributing factors is difficult information to obtain.

*Dan replied that getting this information can direct funding.*

Mike suggested having an interactive dashboard on the Metro Supportive Housing Services (SHS) reporting page to sort and filter data to understand trends. He added that everything must be done through a racial equity lens.

Dan stated that having this level of reporting will allow the Committee to identify what the cost is per person and lead to discussions on how to get better.

Ben reflected that the Committee seemed to agree on incorporating data elements for goal evaluation and asked if anyone in the Committee wanted to suggest an approach.

Nui responded that Metro staff can reflect on this conversation and then provide detailed language for the March 27, 2023 meeting.

Ben asked for the Committee to give a thumbs up if this direction works for them.

Thumbs up: 12  
Thumbs sideways: 0  
Thumbs down: 0

### Next Steps

Nui thanked everyone for participating.

Co-chair Emmons provided closing remarks. The next steps include:

- Incorporating edits and sharing a revised Report and Transmittal Letter for the March 27<sup>th</sup> meeting.
  - Kris Smock to edit Annual Regional Report.
  - Metro staff to edit Transmittal Letter.
  - Multnomah County Commissioner Susheela Jayapal to draft language on TCPB intersection and alignment.

### Adjourn



## **Supportive Housing Services Oversight Committee Meeting Summary**

Adjourned at 12:00 pm.



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ការគោរពសិទ្ធិពលរដ្ឋរបស់ ។ សំរាប់ព័ត៌មានអំពីកម្មវិធីសិទ្ធិពលរដ្ឋរបស់ Metro ឬដើម្បីទទួលបានកាតបណ្តឹងរើសអើងសូមចូលទស្សនាគេហទំព័រ [www.oregonmetro.gov/civilrights](http://www.oregonmetro.gov/civilrights)។  
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## **Supportive housing services regional oversight committee**

### **Meeting guidelines**

Arrive on time and prepared.

Share the air – only one person will speak at a time, and we will allow others to speak once before we speak twice.

Express our own views or those of our constituents; don't speak for others at the table.

Listen carefully and keep an open mind.

Respect the views and opinions of others, and refrain from personal attacks, both within and outside of meetings.

Avoid side conversations.

Focus questions and comments on the subject at hand and stick to the agenda.

When discussing the past, link the past to the current discussion constructively.

Seek to find common ground with each other and consider the needs and concerns of the local community and the larger region.

Turn off or put cell phones on silent mode. Focus on full engagement in the meeting, and refrain from conducting other work during meetings as much as possible.

Notify committee chairperson and Metro staff of any media inquiries and refer requests for official statements or viewpoints to Metro. Committee members will not speak to media on behalf of the committee or Metro, but rather only on their own behalf.

### **Group agreements**

We aren't looking for perfection.

WAIT: why am I talking / why aren't I talking.

You are the author of your own story.

Impact vs intention: Intention is important, but we attend to impact first.

BIPOC folks or folks with targeted identities often don't / didn't have the privilege to assume best intentions in a white dominant space.

Invited to speak in draft- thought doesn't need to be fully formed.

We are all learners and teachers.

Expertise isn't privileged over lived experience and wisdom.

Liberation and healing are possible.

Expect non-closure.

# Memo



**Metro**

600 NE Grand Ave.  
Portland, OR 97232-2736

Date: March 27, 2023  
To: Supportive Housing Services Oversight Committee  
From: Rachael Lembo, Finance Manager  
Subject: FY23 Tax Collection and Disbursement Update

This financial update is designed to provide the information necessary for the SHS Oversight Committee to stay up to date on the latest tax collection and disbursement figures.

## Financial Report

Metro will be shifting to a quarterly cadence for detailed financial reporting (i.e. County expenses, tax collection costs and Metro administrative costs), in order to align its reports with its County partners. Metro will continue to provide monthly updates with the latest tax collection and disbursement figures.

## Tax Collection and Disbursement Summary

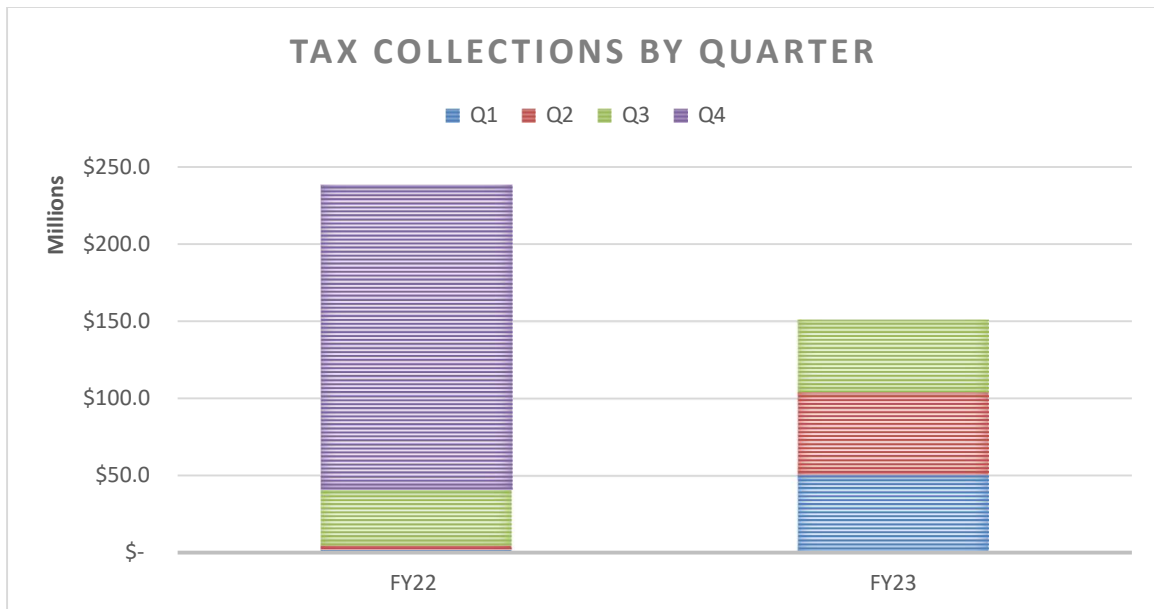
FY23 tax collection and disbursement figures on a cash basis are included below. This includes collections by the tax administrator through February 2023, which were received by Metro and disbursed to County Partners in March 2023.

Total Tax Collected this FY	\$151,030,345
Total Disbursed to County Partners this FY	\$136,410,157

## Tax Collections

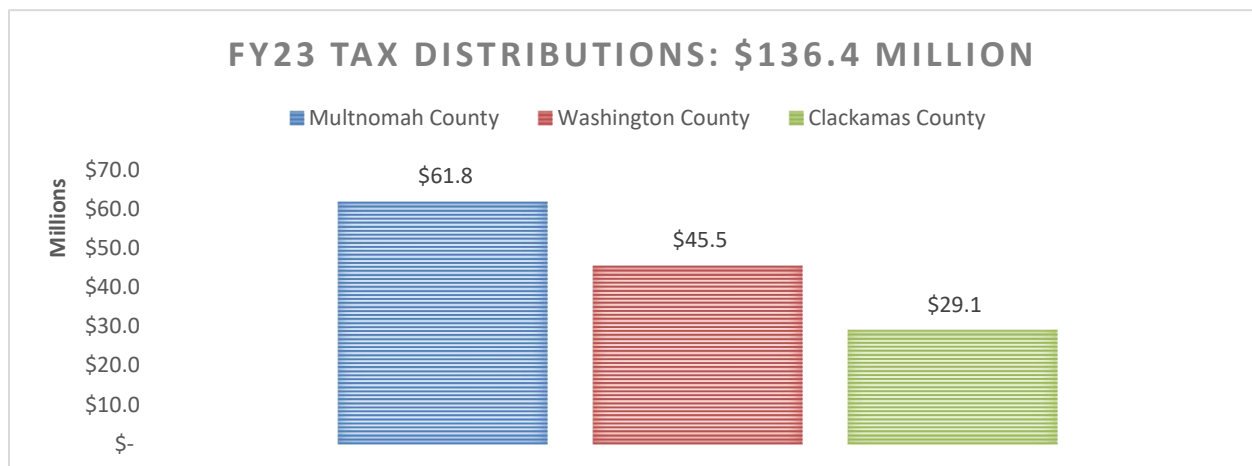
The charts below compare total tax collections in FY23 to FY22. As expected, they continue to show a more consistent pattern of collections as compared to FY22, when the majority of collections occurred in Q4.





### Tax Disbursements

The chart below shows tax disbursements to the county partners in FY23.



# Memo



**Metro**

600 NE Grand Ave.  
Portland, OR 97232-2736

Date: March 27, 2023  
To: Supportive Housing Services Oversight Committee  
From: Rachael Lembo, Finance Manager  
Subject: FY22-23 Q2 (July – December 2022) Financial Report

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Metro designed this quarterly financial report to provide the information necessary for the SHS Oversight Committee to monitor financial aspects of program administration. It includes details on tax collections and disbursements, county partner expenses, tax collection costs and Metro's administrative costs.

## Year 2 Quarter 2 Financial Overview

The biggest financial challenge to the Supportive Housing Services program right now is timing. Revenue is coming in as expected, but expenses are taking longer as Metro and the counties are expanding their programs. As noted in the five-year forecast, Metro expects program ramp-up to take 3-4 years to reach full operation. See the Spending Plans for Carryover Funds update provided by Metro and the counties within this report.

The carryover funds should not distract from the program work currently happening. Spending this year is up significantly from last year, with each county spending at least three times as much as last year at this point. See the Year 1 – Year 2 Growth charts in the County Snapshots below.

## Supportive Housing Services Tax Overview

### Key Takeaways:

- Halfway through the fiscal year, Metro has received over \$100 million in tax collections and is on track to meet its annual tax collection forecast of \$225 million.
- Through December 2022, tax collection costs have totaled \$4 million, which is 33% of the annual forecast. This does not yet include the final billing for implementation costs, expected in early 2023. To cover that final billing Metro has retained \$6 million, 50% of the annual forecast, from total tax collections.

Tax Collection and Disbursement Summary				
	FY22-23 Budget	FY22-23 YTD Actuals	Variance	% of Budget
<b>Tax Collections</b>	<b>225,000,000</b>	<b>103,964,549</b>	<b>121,035,451</b>	<b>46%</b>
Tax Collection Costs (Amount retained)	(14,436,666)	(6,000,000)	(8,436,666)	42%
<b>Net Tax Collections</b>	<b>210,563,334</b>	<b>97,964,549</b>	<b>112,598,785</b>	<b>47%</b>
Metro Admin Allowance (5%)	10,528,167	4,898,227	5,629,939	47%
<b>Disbursed to County Partners (95%)</b>	<b>200,035,167</b>	<b>93,066,322</b>	<b>106,968,846</b>	<b>47%</b>
<i>Multnomah County</i>	90,682,609	42,190,066	48,492,543	47%
<i>Washington County</i>	66,678,389	31,022,107	35,656,282	47%
<i>Clackamas County</i>	42,674,169	19,854,149	22,820,020	47%

Tax Collection Costs				
	FY22-23 Budget	FY22-23 YTD Actuals	Variance (Over) / Under	% of Budget
<b>Tax Collection Costs</b>	<b>14,136,666</b>	<b>3,955,428</b>	<b>10,481,238</b>	<b>27%</b>
Personnel	5,474,574	1,863,505	3,611,069	34%
Software	4,201,964	1,748,691	2,453,273	42%
Other M&S	1,345,061	343,232	1,001,829	26%
Contingency	3,415,067	-	3,415,067	0%

*The figures above are on a cash basis. This includes collections by the tax administrator through December 2022, received by Metro and disbursed to county partners in January 2023. The amount retained by Metro for tax collection costs is based on estimated costs; actual YTD tax collection costs are detailed in the second table.*

### Metro Administration and Oversight Costs

The Supporting Housing Services Measure allows for up to 5% of net tax collections to cover the costs of Metro program administration and oversight. This includes the SHS team, as well as supporting operations like finance, legal, communications, IT, and HR. The costs associated with Metro program administration and oversight are detailed in the table below.

#### Key Takeaways:

- Metro entered this fiscal year with \$7.9 million in carryover funding from the prior year. As with the ramp up of county programs, Metro is also expecting its own administrative spending to ramp up over the first 3-4 years. Metro expects to end this fiscal year with approximately \$14.5 million in carryover funding.

Metro Administration					
	FY22-23 Budget	FY22-23 YTD Actuals	% of Budget	Year-end Forecast	% of Budget
Prior Year Carryover	-	7,773,934		7,773,934	
Admin Allowance (5%)	10,528,167	4,898,227	47%	10,528,167	100%
Interest Earnings	281,250	216,248	77%	281,250	100%
<b>Total Resources</b>	<b>10,809,417</b>	<b>12,888,410</b>	<b>119%</b>	<b>18,583,351</b>	<b>172%</b>
Direct Personnel	1,350,160	412,399	31%	1,090,970	81%
Indirect Costs (Allocation Plan)	1,827,068	913,530	50%	1,827,068	100%
Materials & Services	1,457,540	193,489	13%	1,036,698	71%
Contingency	6,174,649	-	0%	-	0%
<b>Total Requirements</b>	<b>10,809,417</b>	<b>1,519,419</b>	<b>14%</b>	<b>3,954,736</b>	<b>37%</b>
<b>Carryover to next period</b>	<b>-</b>	<b>11,368,991</b>		<b>14,628,615</b>	

**Spending Plans for Carryover Funds:** Metro has the responsibility of providing oversight, accountability, and operational support of Supportive Housing Services program implementation. Supportive Housing Services implementation is still at the beginning stages. Metro will need to respond to emerging needs as program implementation and the work of the Tri-County Planning Body evolve. Metro anticipates continuing to grow internal staff capacity to support the work of the Tri-County Planning Body and support program and policy development and implementation.

## County Partner Snapshots

The following pages summarize financial information by county, in both numerical and visual form. This provides a consistent format to compare the similar but unique programs of each county.

Note: SHS Program Revenue reported below is on an accrual basis, based on each counties' financial policies. The amounts may differ from the tax disbursement amounts shown above, which is on a cash basis.

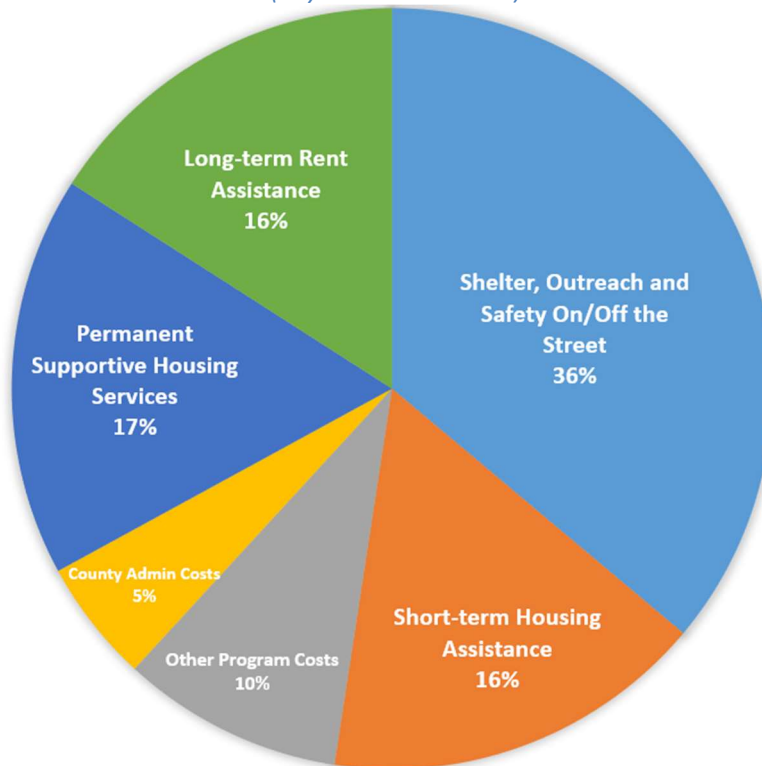
### Key Takeaways:

- Together, the counties have spent a combined total of \$39.1 million on SHS program costs from July 2022 – December 2022. This is a significant increase from the \$10.7 million spent last year at this point. See the Year 1 – Year 2 Growth charts below.
- All counties expect spending to increase significantly in the final half of the fiscal year as program operations continue to ramp up. In addition, an increase in spending in final quarter is expected for any program with significant expenses from contractors, like SHS, since there is a delay between the time services are provided and when invoices are submitted and paid. See the SHS Spend Down Plan vs Actuals charts below.

### Combined County SHS Spending by Program Category

**\$39.1 million**

*(July – December 2022)*





## Clackamas County Snapshot

Clackamas County budgeted estimated carryover as its total revenue for FY22-23. The County did not budget any new revenue, under the principle that current year revenues will fund FY24 program costs. This was due to a cashflow issue last year, when the vast majority of tax collections happened in Q4. Now that tax collections are stabilized throughout the year, Metro will encourage Clackamas County to revisit this principle. Due to actual carryover being higher, and forecasted program revenues, the year-end forecast predicts \$83.6 million in resources, or over 2.5 times the budgeted amount. Clackamas County's Spend Down Plan projects it will spend 78% of the \$29.0 million annual budget. With that assumption, the year-end forecast shows a carryover of \$57.8 million to the next fiscal year.

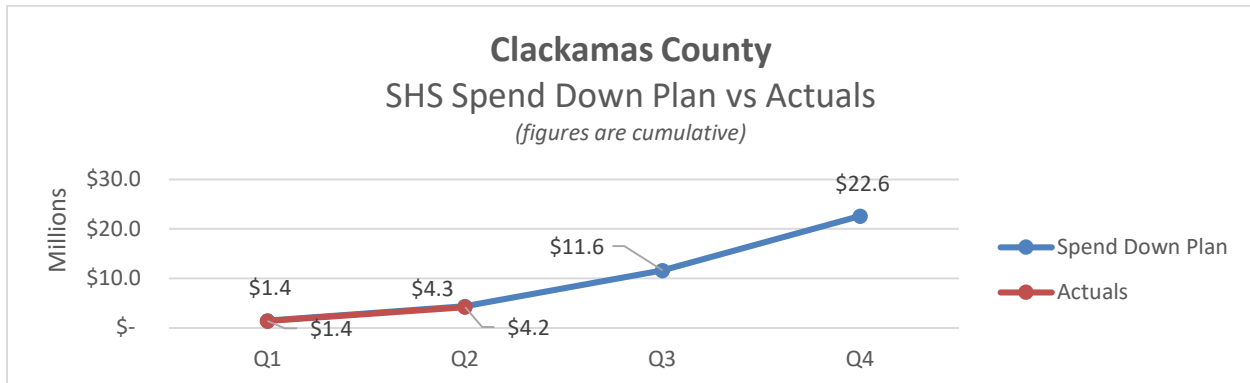
Clackamas County					
	FY22-23 Budget	FY22-23 YTD Actuals	% of Budget	Year-end Forecast	% of Budget
Prior Year Carryover	32,200,000	40,912,115	127%	40,912,115	127%
SHS Program Revenue	-	19,854,149		42,674,169	
<b>Total Resources</b>	<b>32,200,000</b>	<b>60,766,264</b>	<b>189%</b>	<b>83,586,284</b>	<b>260%</b>
Program Costs	28,980,000	4,199,956	14%	22,604,400	78%
Contingency / Reserve	3,220,000	3,220,000	100%	3,220,000	100%
<b>Total Requirements</b>	<b>32,200,000</b>	<b>7,419,956</b>	<b>23%</b>	<b>25,824,400</b>	<b>80%</b>
<b>Carryover to next period</b>	<b>-</b>	<b>53,346,308</b>		<b>57,761,884</b>	

## Spending Plans for Carryover Funds

As described above, Clackamas County made the policy choice to budget its anticipated prior year revenue amount as its current year operating budget. Based on this approach, Clackamas County's carryover balance in excess of the budgeted amount available for the current fiscal year is \$8.7 million. With anticipated current year program costs being less than the budgeted amount, Clackamas County does not expect to spend any of this carryover balance in the current fiscal year. Therefore, it will incorporate this amount into its FY23-24 budget planning and carryover spend down plan as it considers the change to budgeting current year forecasted revenue.

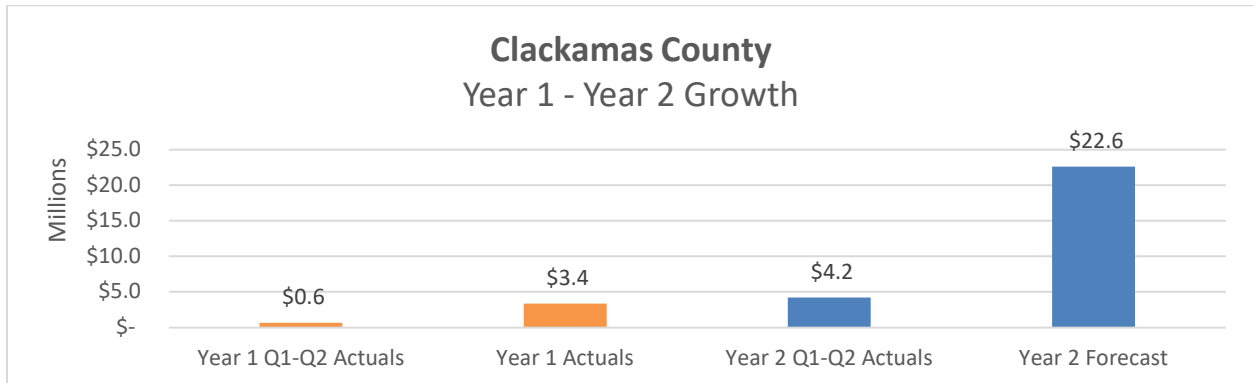
## Charts

The chart below compares Clackamas County's Spend Down Plan with its actual expenses to date. Clackamas County's Spend Down Plan projected that it would spend 78% of its annual program budget in FY22-23 as the program continues its ramp-up.

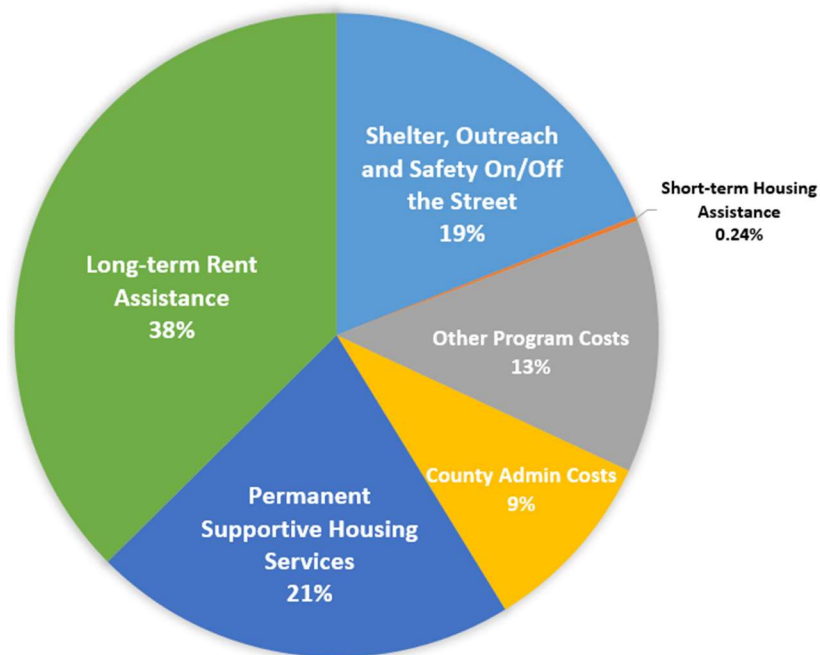




The following chart compares year one spending with year two. Halfway through year two, Clackamas County has already spent \$845k more than it spent in all of year one.



**Clackamas County SHS Spending by Program Category**  
*(July – December 2022)*



## Multnomah County Snapshot

Multnomah County included estimated carryover in its FY22-23 budget. Actual carryover was a little higher, resulting in a year-end forecast of \$152.4 million in resources, or 112% of budget. Multnomah County's Spend Down Plan projects it will spend 100% of the \$123.3 million annual budget. With that assumption, the year-end forecast shows a carryover of \$11.7 million to the next fiscal year.

Multnomah County					
	FY22-23 Budget	FY22-23 YTD Actuals	% of Budget	Year-end Forecast	% of Budget
Prior Year Carryover	44,918,800	61,720,728	137%	61,720,728	137%
SHS Program Revenue	90,803,734	28,292,931	31%	90,682,609	100%
<b>Total Resources</b>	<b>135,722,534</b>	<b>90,013,659</b>	<b>66%</b>	<b>152,403,337</b>	<b>112%</b>
Program Costs	123,342,534	21,862,263	18%	123,342,534	100%
Contingency / Reserve	12,380,000	17,380,000	140%	17,380,000	140%
<b>Total Requirements</b>	<b>135,722,534</b>	<b>39,242,263</b>	<b>29%</b>	<b>140,722,534</b>	<b>104%</b>
<b>Carryover to next period</b>	<b>-</b>	<b>50,771,396</b>		<b>11,680,803</b>	

### Spending Plans for Carryover Funds

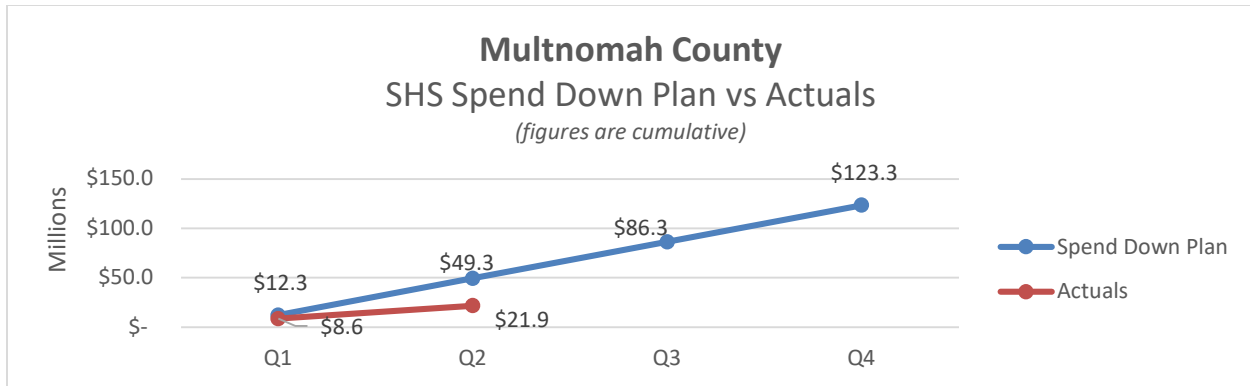
In December 2022, Multnomah County amended its SHS budget to add \$16.2 million in program costs, with \$15 million for additional emergency rent assistance and over \$1 million in additional funds for permanent supportive housing services. The County will use carryover funds from the prior year to cover these additional expenses.

Multnomah County is currently developing the budget for FY24. This involves work to identify carryover funds for FY24 with Multnomah County's chair. Given that this work continues to be underway, Multnomah County is not at a place to be able to share carryover funds and will be able to do so in the near future.

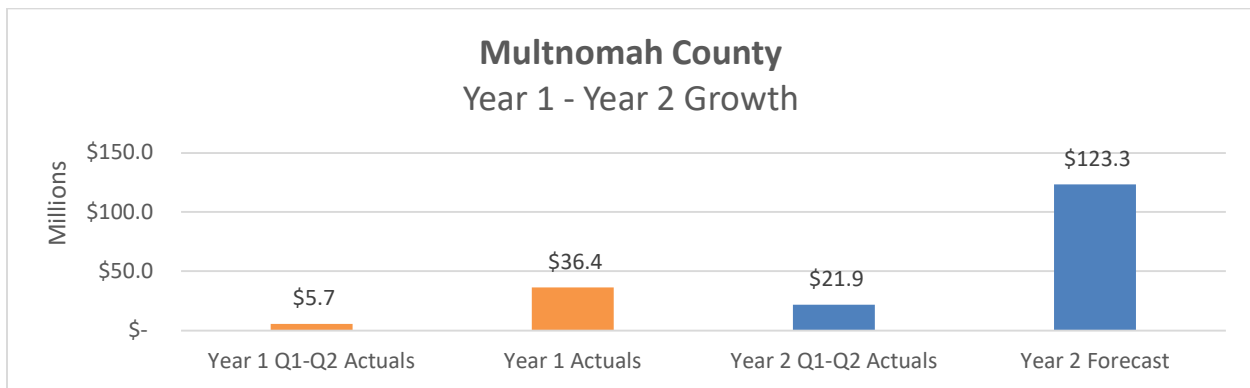
### Charts

The chart below compares Multnomah County's Spend Down Plan with its actual expenses to date. Multnomah County's Spend Down Plan projected that it would spend 100% of its annual program budget in FY22-23.

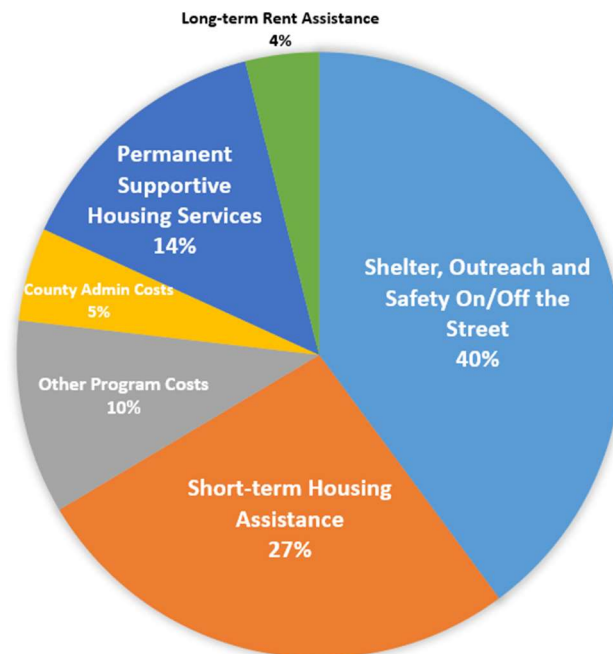
Multnomah County spending is below its spend down plan, due to the endemic staffing crisis among its providers. It continues to be challenging for providers to hire and retain staff. This is also true within the internal JOHS operations. The difficulties in hiring and retention result in underspending, as funds that are allocated for staffing remain unused. In addition, construction delays on affordable housing developments and a new process to award funding through a Notice of Funding Availability (NOFA) has meant it will take longer to spend down SHS funding, however, once the programs are launched the providers and programming are the right match to reach the SHS goals set out in the Local Implementation Plan.



The following chart compares year one spending with year two. Halfway through year two, Multnomah County has spent nearly four times more than it had through the same period in year one.



**Multnomah County SHS Spending by Program Category**  
*(July – December 2022)*



## Washington County Snapshot

Washington County did not include estimated carryover in its FY22-23 budget, though has communicated the intent to amend the budget if needed to approve funding distribution beyond the current budget authority. In addition, program revenue was based on Metro's original forecast, which has since been revised higher. Due to actual carryover and expected program revenue being higher, the year-end forecast predicts \$114.1 million in resources, or over 2.25 times the current budgeted amount. Washington County's Spend Down Plan projects it will spend 75% of the \$49.6 million annual budget. With that assumption, the year-end forecast shows a potential carryover of as much as \$76.9 million to the next fiscal year.

Washington County					
	FY22-23 Budget	FY22-23 YTD Actuals	% of Budget	Year-end Forecast	% of Budget
Prior Year Carryover	-	47,427,624		47,427,624	
SHS Program Revenue	50,328,300	29,534,013	59%	66,678,389	132%
<b>Total Resources</b>	<b>50,328,300</b>	<b>76,961,637</b>	<b>153%</b>	<b>114,106,013</b>	<b>227%</b>
Program Costs	49,587,320	12,998,796	26%	37,190,490	75%
Contingency / Reserve	740,980	-	0%	-	0%
<b>Total Requirements</b>	<b>50,328,300</b>	<b>12,998,796</b>	<b>26%</b>	<b>37,190,490</b>	<b>74%</b>
<b>Carryover to next period</b>	<b>-</b>	<b>63,962,841</b>		<b>76,915,523</b>	

### Spending Plans for Carryover Funds

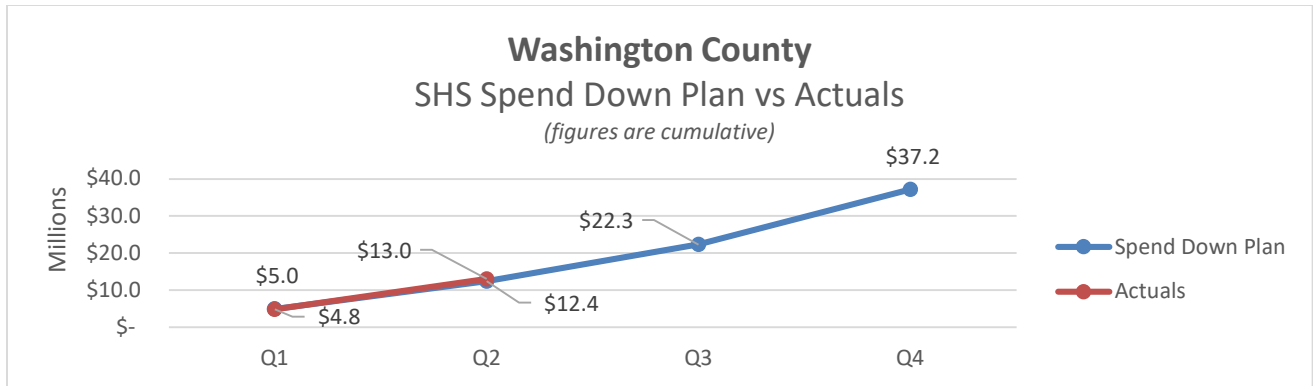
The Washington County Department of Housing Services has launched a capital fund for permanent shelter sites for approximately \$10 million, and a capacity building and technical assistance fund for contracted services providers for approximately \$4.5 million. Both funding opportunities will draw from carry over funds and it is currently anticipated that some funding will be distributed in FY22-23 for these granting purposes, though most will be distributed in FY23-24.

The SHS program has recently executed a \$6 million contract with Community Action to significantly scale up eviction prevention capacity, especially as federal funding for this purpose during the pandemic expires. The expansion of rent assistance is likely to continue through the next two program years, while permanent supportive housing programming continues to scale up. Eviction prevention is not the priority purpose of the SHS program overall, though the SHS carry over funds offer an important opportunity to prevent homelessness with expediency.

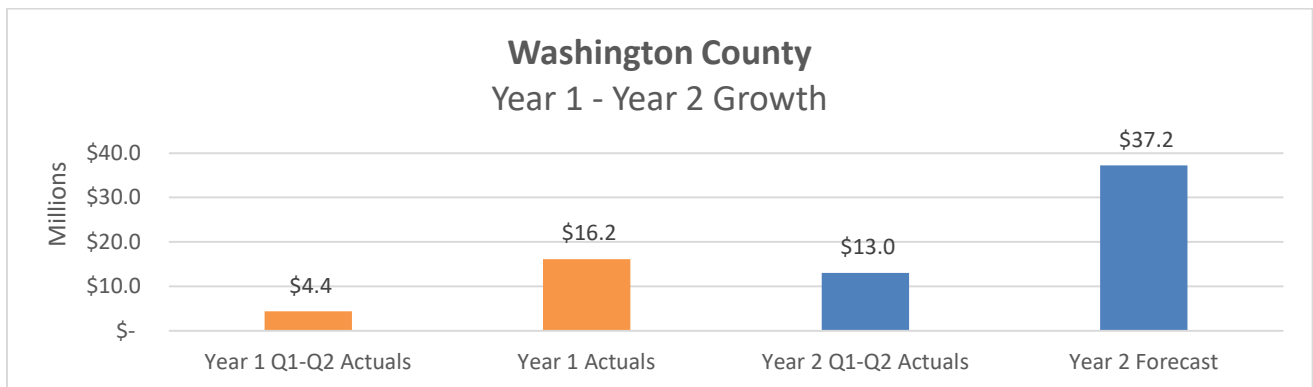
Additionally, the County is seeking the purchase of land and property to provide shelter and permanent housing capacity, an estimated \$15 million has been set aside for this purpose to date, though this will increase as opportunities present and carry over funding increases. Together, these current and planned represent at least \$35.5 million in spending with carry over funding.

### Charts

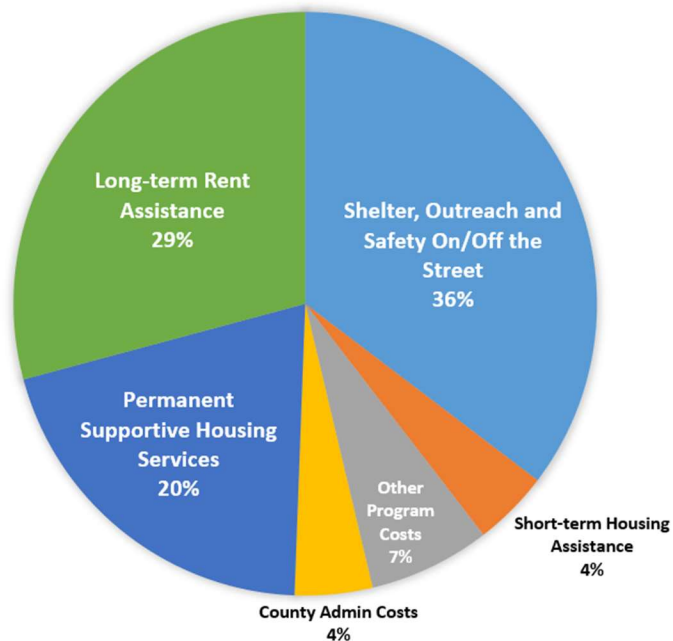
The chart below compares Washington County's Spend Down Plan with its actual expenses to date. Washington County's Spend Down Plan projected that it would spend 75% of its annual program budget in FY22-23 as the program continues its ramp-up.



The following chart compares year one spending with year two. Halfway through year two, Washington County has already spent 80% of the amount it spent in all of year one.



**Washington County SHS Spending by Program Category**  
(July – December 2022)



# Metro Supportive Housing Services Program

## FY23 Q1 Quarterly Reports by County

[Clackamas County](#)

[Multnomah County](#)

[Washington County](#)

# Metro Supportive Housing Services Program

## FY23 Q2 Quarterly Reports by County

[Clackamas County](#)

[Multnomah County](#)

[Washington County](#)





Metro

# Metro Regional Supportive Housing Services

*FY23 Q1-Q2 program progress summary*

SHS Oversight Committee | March 2023





This slide deck is prepared for the Metro SHS Oversight Committee and represents a summary of county SHS implementation progress through Quarter 2 of FY2022-23 (July 1, 2022-December 31, 2022). This summary was created using information and data from the Quarter 1 – Quarter 2 quarterly reports submitted by county jurisdictions to Metro.

These slides provide a high-level summary of progress, with a focus on progress to goals. For more detail, please refer to county quarterly reports.

Please direct any questions about this summary deck to **[housingservices@oregonmetro.gov](mailto:housingservices@oregonmetro.gov)**.

# Metro communications: From homelessness into housing

## Multnomah: Raven's story



“We weren’t always houseless,” Raven explained, sitting in the community room of the Cathedral Village apartments where he lives with his husband Dash and their malamute puppy Oscar.

## Clackamas: Kathy's story



Just before Christmas last year, Kathy slept on the sidewalk for the first time in her life. She remembers how the rain soaked right through her sleeping bag, with only the plastic poncho a friend gave her to keep some of her dry. It was around 33 degrees that night.

## Washington: Steve's story



Three months ago, Steve was spending his nights in a field in rural Washington County. When his wife passed away from cancer seven years before, things started to unravel for him, leading to years of homelessness.

# New Program Highlights

## Clackamas

- Launched county's first homeless outreach program
- Village-style and non-congregate shelter
- Pursued hotel acquisition to add transitional housing capacity
- Streamlined case conferencing resulting in fastest housing placements in county history

## Multnomah

- Opened peer-led Behavioral Health Resource Center for unhoused people
- Procurements for new programs: PSH (including LGBTQIA2S+ specific), low-barrier employment for BIPOC, alternative shelter, Rapid Re-Housing

## Washington

- Significant shelter expansion, including alternative shelter options and winter shelter
- New outreach system
- Rapid Re-housing launched

# Regional overview: Progress to goals snapshot as of December 31, 2023

## Housing Placements By Intervention Type: Permanent Supportive housing\*

	Clackamas	Multnomah	Washington	Regional total
<b>Progress</b>	<b>124</b> households <i>204 people</i>	<b>155</b> households <i>265 people</i>	<b>348</b> households <i>403 people</i>	<b>627</b> households <i>872 people</i>
<b>Goals</b>	385 households	545 households	500 households	1,430 households

*\*Supportive housing: permanent supportive housing and other service-enriched housing for Population A (e.g. transitional recovery housing)*

# Permanent Supportive Housing: Data disaggregation year-to-date

Race/Ethnicity	Clackamas 204 people	Multnomah 265 people	Washington 403 people
Asian or Asian American	0.5%	4%	1%
Black, African American or African	7%	35%	8%
Hispanic or Latin(o)(a)(e)(x)	8%	15%	28%
American Indian, Alaska Native or Indigenous	8%	22%	6%
Native Hawaiian or Pacific Islander	0%	4%	3%
White	79%	48%	81%
Non-Hispanic White (subset of White)	73%	25%	57%
Data missing (client refused, unknown, not collected)	0.5%	9%	5%

# Regional overview: Progress to goals snapshot as of December 31, 2023

## Housing Placements By Intervention Type: Rapid Re-Housing

	Clackamas	Multnomah	Washington	Regional total
<b>Progress</b>	<b>3</b> households <i>3 people</i>	<b>112</b> households <i>169 people</i>	<b>82</b> households <i>206 people</i>	<b>197</b> households <i>378 people</i>
<b>Goals</b>	140 households	800 households	400 households	1,340 households

# Rapid Re-Housing and short-term rent assistance: data disaggregation year-to-date

Race/Ethnicity	Clackamas 3 people	Multnomah 169 people	Washington 206 people
Asian or Asian American	0%	1%	2%
Black, African American or African	0%	32%	9%
Hispanic or Latin(o)(a)(e)(x)	33%	20%	65%
American Indian, Alaska Native or Indigenous	67%	15%	10%
Native Hawaiian or Pacific Islander	0%	3%	4%
White	33%	51%	75%
Non-Hispanic White (subset of White)	33%	32%	20%
Data missing (client refused, unknown, not collected)	0%	6%	3%

# Regional overview: Progress to goals snapshot as of December 31, 2023

Eviction and homelessness prevention				
	Clackamas	Multnomah	Washington	Regional total
Progress	30 households	118 households	0 households	148 households
	30 people	192 people	0 people	222 people
Goals	250 households	800 households	200 households	1,250 households



# Eviction and homeless prevention: Data disaggregation year-to-date

Race/Ethnicity	Clackamas 30 people	Multnomah 192 people	Washington 0 people
Asian or Asian American	0%	5%	N/A
Black, African American or African	0%	30%	N/A
Hispanic or Latin(o)(a)(e)(x)	7%	17%	N/A
American Indian, Alaska Native or Indigenous	0%	3%	N/A
Native Hawaiian or Pacific Islander	0%	12%	N/A
White	93%	43%	N/A
Non-Hispanic White (subset of White)	93%	32%	N/A
Data missing (client refused, unknown, not collected)	0%	3%	N/A

# Racial equity overview

## Clackamas

- Compared with [year one](#), improved service representation for Latinx and Indigenous households
- Decreased representation for Black households
- Improved data quality – significantly fewer households with race / ethnicity unreported
- Overrepresentation of Black and Indigenous households compared with census data

## Multnomah

- Compared with [year one](#), improve service representation for Black and Indigenous households, especially in PSH
- Decline of BIPOC households served through rapid rehousing
- Improved data quality – fewer households with race / ethnicity unreported
- Overrepresentation of BIPOC households overall but underrepresenting Asian households compared with census data

## Washington

- Compared with [year one](#), consistent representation for Latinx and Black households
- Percentage of white households decreased slightly for PSH and rapid rehousing
- Improved data quality – fewer households with race / ethnicity unreported
- Overrepresentation of BIPOC households overall but underrepresenting Asian households compared with census data

# Regional overview: Progress to goals snapshot as of December 31, 2023

## Additional program types: Shelter beds/units

	Clackamas	Multnomah	Washington	Regional total
Progress	139 beds	304 units	70 units	513 beds / units
Goals	140 beds	400 units	80 units	620 beds / units

# Regional overview: Population A/B

## Report Out : Q1 and Q2 (FY22-23)

	Long-term Homeless (Population A)			Homeless/At Risk (Population B)			TOTAL (regional)
	Clack	Mult	Wash	Clack	Mult	Wash	
Total <b>households</b> placed/ stabilized in housing	111	201	247	46	199	183	987
Total <b>people</b> placed/ stabilized in housing	174	236	308	63	306	301	1,388

# Regional Long-term Rent Assistance program snapshot

	Clackamas	Multnomah	Washington	Regional total
Total housed (leased up) <b>this year</b>	<b>92</b> households	<b>98</b> households	<b>324</b> households	514 households
Total households in housing using RLRA voucher*	<b>214</b> households	<b>287</b> households	<b>623</b> households	1,124 households

***\*Number of households in housing using an RLRA:** Number of households/people who were in housing using an RLRA voucher at any point during the reporting period. (Includes (a) everyone who has been housed to date with RLRA and is still housed, and (b) households who became newly housed during the reporting period.)*

# Programmatic Issues and Challenges

- More regional capacity needed to **support providers**
  - Peer support need added supports
  - Re-building referral pathways lost during COVID
  - More training and technical assistance capacity needed at every level
- **High staff turnover** among service providers
- All counties appear to be **behind on goals** for short-term rent assistance and eviction prevention programs
- **Spending is low** for mid-year, even if in line with spending plans (WA and Clack). Counties will address this in presentations.

# Finance update

There's a new quarterly financial analysis report, created in response to questions from the SHS Oversight Committee members.

Please find that in your packet on pages 13-21.

There will be a presentation on that report at the March 27th meeting, and jurisdictional partners will be available to answer questions as well.