



Metro

600 NE Grand Ave.
Portland, OR 97232-2736

Agenda

Meeting: Supportive Housing Services Tri-County Planning Body Meeting
Date: June 14th, 2023
Time: 4:00pm-6:00pm
Place: Metro Council Chambers, 600 NE Grand Ave, Portland, OR 97232 and Zoom Webinar
Purpose: The Tri-County Planning Body (TCPB) will receive work plan presentations from the three counties and will review a racial equity lens tool presented by Metro.

4:00pm **Welcome and Introductions**

1. Welcome and introductions
2. Review meeting agenda and objectives
3. Approve May Meeting Summary

4:10pm **Public Comment**

4:15pm **Staff Updates**

4:20pm **County Supportive Housing Services Presentations:** ongoing and planned work in each jurisdiction including highlights beyond TCPB and work that will be supporting TCPB regional goals.

5:15pm **Racial Equity Lens Tool** (Metro)

5:45pm **Closing and Next steps**

1. Next meeting: July 12th, 4-6pm

6:00pm **Adjourn**

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ការគោរពសិទ្ធិពលរដ្ឋរបស់ ។ សំរាប់ព័ត៌មានអំពីកម្មវិធីសិទ្ធិពលរដ្ឋរបស់ Metro ឬដើម្បីទទួលបានកម្មប្រតិបត្តិការរើសអើងសម្រាប់សេចក្តីណែនាំ www.oregonmetro.gov/civilrights។ បើលោកអ្នកត្រូវការអ្នកបកប្រែភាសានៅពេលអង្គប្រជុំសាធារណៈ សូមទូរស័ព្ទលេខ 503-797-1700 (ម៉ោង 8 ព្រឹកដល់ម៉ោង 5 ល្ងាច ថ្ងៃធ្វើការ) ប្រាំពីរថ្ងៃ មុនថ្ងៃប្រជុំដើម្បីអាចឲ្យគេសម្រួលតាមសំណើរបស់លោកអ្នក ។

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Tri-County Planning Body Meeting Summary

Meeting: Supportive Housing Services Tri-County Planning Body Meeting
Date: Wednesday, May 10, 2023
Time: 4:00 PM – 6:00 PM
Place: Metro Council Chambers, 600 NE Grand Ave, Portland, OR 97232 and Zoom Webinar
Purpose: The Tri-County Planning Body (TCPB) will approve Goal B, Employee Recruitment and Retention, align and approve meeting length and cadence after June 2023, and receive an update from the Supportive Housing Services Oversight Committee.

Member attendees

Co-chair Eboni Brown (she/her), Co-chair Matt Chapman (he/him), Mercedes Elizalde (she/her), Yvette Hernandez (she/her), Monta Knudson (he/him), Nicole Larson (she/her), Michael Ong Liu (he/him), Sahaan McKelvey (he/him), Steve Rudman (he/him)

Absent members

Zoi Coppiano (she/her), Cristina Palacios (she/her), Mindy Stadlander (she/her)

Elected delegates

Washington County Chair Kathryn Harrington (she/her), Multnomah County Commissioner Susheela Jayapal (she/her), Metro Councilor Christine Lewis (she/her), Clackamas County Chair Tootie Smith (she/her)

County staff representatives

Clackamas County – Vahid Brown (he/him), Washington County – Jessi Adams (she/her), Multnomah County – Yesenia Delgado (she/her)

Metro

Abby Ahern (she/her), Nui Bezaire (she/her), Liam Frost (he/him), Patricia Rojas (she/her)

Kearns & West Facilitators

Ben Duncan (he/him), Ariella Dahlin (she/her)

Welcome and Introductions

Ben Duncan, Kearns & West, welcomed the Tri-County Planning Body (TCPB) to the meeting and reviewed the agenda. He also reflected that based on survey results there will be a slight change in facilitation style to remind Committee members to stay on topic and at a high level of discussion.

The TCPB approved the April Meeting Summary.

Public Comment

Molly Hogan provided public comment.

Cole Merkel provided public comment.

Deanna Dalton provided public comment.

Tri-County Planning Body Meeting Summary

Staff Updates

Liam Frost, Metro, provided an update that Metro Council approved the reappointment of the eight committee members whose terms were up and that the housing department is hiring two full-time employees. He shared that county and Metro staff have begun work on work plans and groups for the approved TCPB goals, including a standing meeting with Health Share of Oregon regarding Medicaid waiver alignment and exploring concepts for technical assistance. He stated that for landlord recruitment Metro has developed a project scope regarding Focus Strategies to achieve recommendations. Liam shared that Metro would come back in the next few months with more detail and decision points.

Washington County Chair Kathryn Harrington thanked Liam for sharing how staff will go about the work while noting that the TCPB's work is to set the goals and objectives and ask staff to do the work.

Finalize Goal B, Employee Recruitment and Retention

Ben Duncan, Kearns & West, reminded the TCPB about the Body's previous discussions on this goal and noted that this is the first time the TCPB had a work session.

Co-chair Eboni Brown thanked those who attended the work session and shared out an overview of the work session. She shared that the work session group decided that to make Employee Recruitment and Retention Goal A successful, Goal B should become a recommendation under Goal A. The recommendation language is "Within each Supportive Housing Services (SHS)-funded agency, monitor the distribution of pay from lowest to highest paid staff to ensure improvements in pay equity."

Mercedes Elizalde remembered that at the previous meeting, Liam Frost, Metro, mentioned that the Goal B language was originally from a metric in the work plan, so to make it easy to compare across the board, the work session group thought it should be a recommendation under Goal A.

Nicole Larson added that the work session group changed the language to clarify that the recommendation is specifically talking about distribution of pay in SHS-funded agencies, rather than individuals.

Sahaan McKelvey asked if this would change the language of Goal A.

Ben Duncan, Kearns & West, clarified that the Goal A language would stay the same as previously approved, and this recommendation would fall under Goal A.

The TCPB unanimously approved the recommendation.

Proposed Meeting Calendar

Abby Ahern, Metro, shared that the charter states meetings are to take place monthly until June 2023, then the TCPB shall re-visit and re-adjust on an annual basis. She noted that since the TCPB has approved goals, the focus will shift from a deliberation phase to an action phase.

Washington County Chair Kathryn Harrington asked what the relationship between the SHS Oversight Committee and TCPB was, and how the TCPB's process work in terms of ensuring that the Oversight Committee knows what the TCPB is hoping to move forward with.

Co-chair Eboni Brown replied that later in the agenda there will be a presentation from the Oversight Committee explaining the relationship and development approvals.

Ben Duncan, Kearns & West, added that the question about the relationship will be addressed in the next section, but there is the question if TCPB meeting cadence would be impacted by its relationship with the Oversight Committee.

Tri-County Planning Body Meeting Summary

Liam Frost, Metro, added that Metro is building up connections between the two bodies and is identifying ways to keep them connected, including co-chair meetings with the bodies and membership overlap.

Abby Ahern, Metro presented the meeting cadence survey results and options.

Co-chair Eboni Brown asked if the minimum allowed absences would stay the same if the TCPB switched to bi-monthly and noted that if it were, that would be 50% of meetings.

Abby Ahern, Metro, replied that the Charter states that if a member misses 3 meetings, they may be asked to step off the TCPB. The Metro team agreed to discuss internally whether any changes would be made to the Charter.

Ben Duncan, Kearns & West, clarified that for this discussion, the TCPB would assume the Charter language would remain unchanged for the time being.

Monta Knudson shared he had to leave at 5 pm for another meeting but voted to keep the meeting cadence as is.

Sahaan McKelvey stated that three-hour bi-monthly meetings would be difficult to remember previous conversations and to actively participate. He added that he would be open to work groups if the TCPB went towards bi-monthly meetings.

Steve Rudman agreed with Sahaan McKelvey on having work groups if the TCPB decided to meet bi-monthly. He stated that his priority is getting results and work completed, and meeting bi-monthly may give Metro staff more time to do the work.

Nicole Larson stated that she prefers monthly meetings for continuity and momentum and noted that bi-monthly meetings would reduce the time convened by 25%.

Mercedes Elizalde liked the idea of workgroups for bimonthly meetings but would prefer meeting monthly. She added that workgroups allow members to engage specifically where their expertise lies.

Co-chair Matt Chapman agreed with Mercedes Elizalde's comments regarding workgroups and shared his concern about giving Metro staff enough space to get the work done, which is why he prefers meeting bimonthly, but noted he is open to meeting monthly.

Multnomah County Commissioner Susheela Jayapal stated that there is a feeling of urgency from the community to see progress on the work, which is why she prefers meeting monthly. She noted a lot can happen in two months and that a workgroup only makes sense if it's organically created for a specific thing that needs to be addressed.

Ben Duncan, Kearns & West noted that Metro describes it as a "work session" rather than a "workgroup".

Abby Ahern, Metro, shared that the staff recommendation would be to meet bi-monthly to allow staff to focus on the work. She noted that the nature of TCPB's work is shifting and staff feel that a bi-monthly meeting would allow for more progress in between meetings to share recommendations. She noted that Metro is open to work sessions or check-ins in between meetings.

Washington County Chair Kathryn Harrington stated that she has not liked bi-monthly meetings from past experiences and that a three-hour meeting would be harder to commit to. She added that she does not like work groups, but likes the idea of specific work sessions when needed. She suggested that if staff need a chunk of time to do the work the group could take the summer off and then reconvene monthly.

Tri-County Planning Body Meeting Summary

Clackamas County Chair Tootie Smith supported monthly meetings and that the commute time from Washington and Clackamas counties is considerable.

Yvette Hernandez stated that monthly meetings are good to continue to build relationships and noted that later down the line if the TCPB feels that it's meeting too frequently, they can reassess.

Michael Liu agreed with continuing monthly meetings as there is a lot of work to do and suggested potentially using meeting time differently. He stated that the TCPB came up with five goals and meeting monthly is the next iteration of the next phase.

Liam Frost, Metro, shared that meeting monthly will mean that some of the work will slow down since there are six bodies of work and two lead staff. He noted that it is okay if the work takes longer but wanted to be transparent.

Sahaan McKelvey shared that while he trusts Metro staff, he does not trust the government entity as a whole and feels that the TCPB needs to meet monthly to check in on work direction.

Co-chair Matt Chapman reflected that he learned a lot from the conversation and now thinks the TCPB should meet monthly and consider ways to identify reducing meeting prep burden on staff so they can focus on the work.

Co-chair Eboni Brown suggested meeting monthly and receiving presentations on what successful programs look like.

Patricia Rojas, Metro, reflected that she is hearing that the TCPB is committed to moving the work forward while being mindful of staff capacity. She reiterated that staff will honor meeting monthly but wanted to be honest and transparent that the tradeoff will be that the work is completed slower.

Washington County Chair Kathryn Harrington stated that the SHS Oversight Committee is waiting for the TCPB to its work done, and to make sure work is moving forward the TCPB needs to meet monthly.

Sahaan McKelvey suggested rotating the location of the meetings to give everyone a chance to come in person.

The TCPB approved to continue the monthly two-hour meeting cadence.

Voted in favor of monthly meetings: 12

Voted in favor of bimonthly meetings: 1

Abstained: 0

Supportive Housing Services (SHS) Oversight Committee Update

Nui Bezaire, Metro, gave a presentation on the SHS Oversight Committee and detailed its role, duties, and relationship with the TCPB. She gave an overview of the SHS Oversight Committee's timeline for its final annual report and shared its draft recommendations.

Washington County Chair Kathryn Harrington stated that the SHS Oversight Committee would want to hear from the TCPB on its regional coordination progress before the SHS Oversight Committee begins to work on its second annual report. She asked how the TCPB will move from its goals and recommendations to the next step.

Liam Frost, Metro, replied that staff provides updates to the SHS Oversight Committee on TCPB goals and that there are regular meetings with the co-chairs of both entities. He stated that the obligation of the SHS Oversight Committee is to approve the TCPB regional plan.

Tri-County Planning Body Meeting Summary

Co-chair Matt Chapman noted that the SHS Oversight Committee process is to review and the TCPB process is to create, which are fundamentally different processes. He noted that he does not think the TCPB will be in a position to implement six goals by July as they are complex and will take some more time.

Nui Bezaire, Metro, clarified that the July deadline is a check-in to then develop a timeline and that there is no expectation of goal completion at that time.

Patricia Rojas, Metro, added that the TCPB would bring high-level timelines and next steps for each recommendation to the SHS Oversight Committee in July. She added that the plan itself would take more time to develop but that process will be stewarded by the TCPB, staff, and a consultant. be siloed.

Nicole Larson asked if the SHS Oversight Committee's draft recommendations were based on reading the annual reports.

Nui Bezaire, Metro, responded that the SHS Oversight Committee drafted its recommendations on the first year of operations annual report.

Co-chair Eboni Brown noted that the co-chairs of each entity are committed to communicating with each other regularly.

Closing

Co-chair Eboni Brown thanked everyone for joining.

Decisions

The TCPB approved the following:

- Recommendation for Goal A:
 - Within each SHS-funded agency, monitor the distribution of pay from lowest to highest paid staff to ensure improvements in pay equity.
- Continuing a monthly two-hour meeting cadence.

The next steps include:

- June 14th meeting, 4-6 pm.

Adjourn

Adjourned at 5:40 pm.

TRI-COUNTY PLANNING BODY EQUITY LENS

Draft as of June 5th, 2023

What is the desired result and outcome?

[Insert description of regional goal and/or proposal]

PEOPLE

Who is positively and negatively affected? Why and how?

- How are people differently situated in terms of barriers they experience?
- Does this recommendation/policy/approach traumatize/retraumatize people?
- Consider physical, spiritual, emotional and contextual effects

PLACE

How does this proposal affect the way people are able to access and interact with their environment?

- How are people's emotional and physical safety, and their need to be productive and feel valued being accounted for with this plan?
- How are environmental impact and environmental justice being considered?
- How will public resources and investments be distributed geographically in order to avoid concentrating poverty and provide access to public amenities?

PROCESS

How are the voices of communities of color (look at measure language) and people with lived experience of homelessness meaningfully included? Where are their voices excluded?

- How are other affected populations included or excluded?
- Are there empowering processes at every human touchpoint?
- How does this proposal improve upon traumatizing processes?
- How does this proposal consider and mitigate both immediate and root causes and factors influencing racial inequities?
- What unintended consequences can be anticipated?

POWER

Who makes decisions and how is power shared?

- What are the barriers to doing successful equity and racial justice work while addressing this goal area?
- What are the benefits and burdens that communities experience with this issue? Who will experience benefits and burdens as a result of this proposal?
- Who is accountable for evaluating and ensuring an increase in racial equity?
- How will the proposed plan/policy shift the power dynamics to better integrate voices and priorities of communities of color and people with lived experience of homelessness?
- What are ways in which existing partnerships could be strengthened to maximize impact in the community? What new partnership is needed?
- What power are traditional power-holders willing to share with partners?

Local and Regional Government Alliance on Race & Equity (GARE). (2016, December). *Racial Equity Toolkit: An Opportunity to Operationalize Equity*. https://racialequityalliance.org/wp-content/uploads/2015/10/GARE-Racial_Equity_Toolkit.pdf

Multnomah County Office of Diversity and Equity. (2014, March 24). *5P's Worksheet*. <https://www.multco.us/file/31827/download>

Race and Social Justice Initiative. (2012, August). *Racial Equity Toolkit to Assess Policies, Initiatives, Programs, and Budget Issues*. <https://www.seattle.gov/documents/Departments/RSJI/Resources/Racial-Equity-Toolkit-Fillable-RSJI-August-2012.pdf>

TCPB Proposed 2023 Meeting Calendar
Draft 6/15/2023

When	Tri County Planning Body Tentative Future Agendas
June- 6/14	<ul style="list-style-type: none"> • Tri-County Supportive Housing Services Work Plan Presentations: Highlights of regionalization beyond TCPB, work that will be supporting TCPB regional goals • Racial Equity Lens Discussion
July – 07/12	<ul style="list-style-type: none"> • Regional Plan Template • Supportive Housing Services Oversight Committee Presentation with co-chairs: Background, Annual Report Process, Annual Regional Report and Recommendations
August- 8/9	<ul style="list-style-type: none"> • Staff update on Healthcare System Alignment
September – 9/13	<ul style="list-style-type: none"> • Updates on Regional Goals #1 <ul style="list-style-type: none"> ○ Background: Deep Dive Presentation ○ Update on goal and recommendations ○ Discussion and reflection for future direction <ul style="list-style-type: none"> ▪ Staff prepare questions • Updates on Regional Goals #2 <ul style="list-style-type: none"> ○ Background: Deep Dive Presentation ○ Update on goal and recommendations ○ Discussion and reflection for future direction <ul style="list-style-type: none"> ▪ Staff prepare questions
October - 10/11	<ul style="list-style-type: none"> • Updates on Regional Goals #3 <ul style="list-style-type: none"> ○ Background: Deep Dive Presentation ○ Update on goal and recommendations ○ Discussion and reflection for future direction <ul style="list-style-type: none"> ▪ Staff prepare questions • Updates on Regional Goal #4 <ul style="list-style-type: none"> ○ Background: Deep Dive Presentation ○ Update on goal and recommendations ○ Discussion and reflection for future direction <ul style="list-style-type: none"> ▪ Staff prepare questions
November 11/15	<ul style="list-style-type: none"> • Updates on Regional Goals #5 <ul style="list-style-type: none"> ○ Background: Deep Dive Presentation ○ Update on goal and recommendations ○ Discussion and reflection for future direction <ul style="list-style-type: none"> ▪ Staff prepare questions • Updates on Regional Goal #6 <ul style="list-style-type: none"> ○ Background: Deep Dive Presentation ○ Update on goal and recommendations ○ Discussion and reflection for future direction <ul style="list-style-type: none"> ▪ Staff prepare questions
December – 12/13	<ul style="list-style-type: none"> • Updates on Regional Goals #7 <ul style="list-style-type: none"> ○ Background: Deep Dive Presentation ○ Update on goal and recommendations ○ Discussion and reflection for future direction <ul style="list-style-type: none"> ▪ Staff prepare questions

Additional agenda topics or be part of updates on regional goals include:

- *Technical Assistance Presentation and Providers Q+A*
- *Training Presentation and Providers Q+A*
- *Regional data metrics (sooner rather than later)*
 - *Metro work plan: develop metrics and goals for SHS and goals for the plan*
 - *System indicators (not a metric for measuring the impact of the ballot measure but rather performance indicators within the universe...)*

The following materials were received
during the meeting.



Metro

Meeting will start at 4pm

Metro Regional Supportive Housing Services

Tri-County Planning Body | June 14th, 2023



Metro

Welcome and Opening Remarks

Agenda

- 4:00pm Welcome and Introductions
- 4:10pm Public Comment
- 4:15pm Staff Updates
- 4:20pm County Supportive Housing Services Presentations
- 5:15pm Equity Lens Tool
- 5:45pm Closing and Next Steps
- 6:00 Adjourn



Metro

Public Comment



Metro

Staff Updates



Metro

Meeting Structure

What to Expect from Future Meetings

- Next two meetings
 - SHS OC co-chairs present annual report and recommendations
 - Regional plan structure
 - Healthcare Systems Alignment Update
- Meetings for rest of fiscal year
 - Goal by Goal
 - Background information, update on progress, decision points



Metro

County Supportive Housing Services Presentations

Tri-County Planning Body Regional Goals

- **Coordinated entry:** Coordinated Entry is more accessible, equitable and efficient for staff and clients.
- **Landlord recruitment and retention:** Increase the availability of readily accessible and appropriate housing units for service providers.
- **Healthcare system alignment:** Greater alignment and long-term partnerships with healthcare systems that meaningfully benefit people experiencing homelessness and the systems that serve them.
- **Training:** Service providers have access to the knowledge and skills required to operate at a high level of program functionality; the need of culturally specific providers will be prioritized through all program design.
- **Technical assistance:** Organizations have access to the technical assistance required to operate at a high level of organization functionality; the need of culturally specific providers will be prioritized through all program design.
- **Employee recruitment and retention:** County contracts for SHS funded agencies and providers will establish standards throughout the region to achieve livable wages for direct service staff.



Multnomah County

Joint Office of Homeless Services

Coordinated Access Overview
Tri-County HMIS Implementation

Coordinated Entry in Multnomah County

- **The Joint Office administers four unique Coordinated Entry systems**
 - Adult-only households
 - Families (households with at least one minor child)
 - Youth households (up to age 24)
 - Households experiencing domestic and sexual violence
- **Multnomah County Coordinated Entry systems background**
 - **2009** - Federal HEARTH Act is signed into law and requires each Continuum of Care in the U.S. to implement a Coordinated Assessment System
 - **2015** - The United States Department of Housing and Urban Development (HUD) publishes a report that recommends the Vulnerability Index - Service Prioritization Decision Assistance Tool (VI-SPDAT) as a reliable tool to meet the new assessment requirement
 - **2016** - The JOHS is opened on July 1, 2016 and is charged with managing the entry systems.



Modernizing Coordinated Entry in Multnomah County

- **As CoCs in the U.S. started to implement the VI-SPDAT tool, research was conducted on its efficacy**
 - Some of this research found that there were opportunities to update the VI-SPDAT tool to more robustly assess vulnerability and center racial equity
- **2020** - the Joint Office started the process to develop a new tool based on local values and needs
- **2021** - An oversight committee of Service Providers was appointed to ensure this was a community-led process
- **2021-present** - Metro Supportive Housing Services funds were used to hire nationally recognized technical consultants to develop and validate a new tool



Modernizing Coordinated Entry in Multnomah County

- **Work completed in 2021-2023**

- Contracted Focus Strategies and C4 Innovations
- Appointed an Oversight Committee and an Equity Workgroup to review drafts of the new tool
- Conducted extensive community engagement to inform the tool design
- Completed work to align new tool with the Built for Zero Quality By-Name List



Modernizing Coordinated Entry in Multnomah County

- **Next Steps**

- Pilot testing of new tool in the Adult and Family systems
- Quantitative analysis of pilot testing to validate the outcomes
- Implement any needed changes
- Finalize tool
- Train providers on new tool
- Estimated date of new tool rollout: June 2024



Tri-County HMIS Implementation



Changes to the Tri-County HMIS Data System

- **Currently, there are three Homeless Management Information Systems (HMIS) in the State of Oregon**
 - Clackamas, Multnomah, and Washington counties comprise one system, Lane County operates their own system, and the State of Oregon manages the system for all of the other Continuums of Care
- **2004-2023 -The City of Portland administered the HMIS system for the tri-county region**
 - The data sharing agreements were originally designed to limit or ‘hide’ the data generated in each county, making it hard to track clients that were served in multiple counties. Those protections are now outdated and limit our ability to regionalize
- **Multnomah County will take over the responsibility from the City of Portland to administer the HMIS system for our region**
 - 2023 - Multnomah County and City of Portland finalized agreement to transfer ownership of HMIS administration



Modernizing the Tri-County HMIS System

- **Clackamas, Washington, and Multnomah counties are collaborating on several processes to update HMIS**
 - CoCs developing CoC-specific versions of HMIS Admin Documents
 - Testing & Validation Plan development
 - Visibility Tree Reorganization
 - Change Management & Communication w/ Service Provider Agencies



Multnomah County will be the Tri-County Administrator

- **All of the primary system administration responsibilities will now be carried out by Multnomah County**
 - This includes all of the Homeless Service projects, and all of the other projects captured in ServicePoint
- **Multnomah County will sign intergovernmental agreements with Clackamas and Washington counties**
 - The IGAs will outline the payment responsibilities to Multnomah County for HMIS administration and the framework for collaboration to modernize the agreements to share and utilize HMIS data
- **The transfer of HMIS administration is an incredible opportunity to share data and inform regional data-driven decision making**





Washington County

Health and Housing Coordination

Tri-County Planning Body

June 14, 2023

Department of Housing Services

washingtoncountyor.gov



Recuperative Care Program



- Goal: Provide shelter and stabilizing medical support for houseless individuals discharged from in-patient medical settings
- Partners: Virginia Garcia Memorial Health Center
Central City Concern
- 10 initial beds at the Hillsboro Non-Congregate Shelter
- Launch summer 2023
- Future coordination with Clackamas County

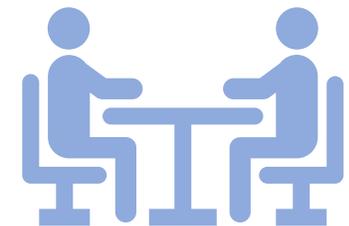




Healthcare Case Conferencing



- Goal: Connect participants to necessary health services, reduce barriers to care, and address health and housing barriers to stability in tandem
- Bi-weekly case conferencing focused on a by-name list of those experiencing homelessness with a disabling condition and identified care needs
- Data sharing agreement enables cross-sector coordination
- Model is scalable for regional implementation





Medicaid 1115 Waiver



- First in the nation demonstration over the next five years
- 6 months of rental assistance, housing navigation, and case management support
- Launch July 2024
- Ongoing regional coordination with Health Share, Trillium, Multnomah County, Clackamas County, and Metro
- Goal: Medicaid benefit integrated with the existing homeless services system of care



Clackamas County

Capacity Building and Pay Equity



Capacity Building

- Standard question in procurements, flexibility in contract negotiations, supporting long term capacity
- Four contracted organizational development consultants to partner with CBOs, CBOs determine needs and design project
- Emphasis on culturally specific and small, emerging grass-roots orgs

Pay Equity

- Washington County-developed survey tool
- Rate of compensation in procurements and a focus in contract negotiations

Landlord Liaisons

Monica Avila-Washington County

Chris Pence- Clackamas County

Erin Goldwater- Multnomah County

Regionalizing Landlord Liaison Work

Starting in January 2023, Washington, Clackamas, and Multnomah Counties began meeting on a monthly basis along with Metro.

- Together we:
 - Coordinate landlord outreach and education for the Risk Mitigation Program (RMP)
 - Plan trainings for existing landlords/owners
 - Learn about the different tools each County is using
 - Research new tools for recruitment, landlord engagement, and retention
 - Discuss challenges we face and find solutions that are sustainable, and user friendly
 - Research innovative ways to expand unit availability



RLRA Risk Mitigation Program (RMP)

What is the RMP?

- The RLRA Risk Mitigation Program was established by Clackamas, Multnomah, and Washington counties. The tri-county RMP contract was signed into effect on 2/15/2023.
- The RLRA Risk Mitigation Program provides financial protection to landlords renting to participants of the RLRA tenant-based and/or project-based vouchers.
- There are two types of claims for the RMP that a landlord or their representative can submit: physical and operational.
- The RMP is intended to reimburse landlords for extraordinary expenses not covered by security deposits, insurance payments, or other forms of reimbursement.

Who administers the RMP?

- The Housing Development Center (HDC) is the administrator of the RMP. HDC will have the main responsibility for the program and process of claims.
- Additional RMP information can be found on HDC's website- <https://www.hdc-nw.org/rlra-rmp>



Current Claims

Clackamas County

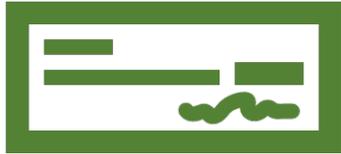
- 1-Pending payment
- 2- Claims submitted

Multnomah County

- 1-Claim submitted

Washington County

- 1-Claim submitted



RMP Advisory Committee

- The RMP Advisory Committee will be comprised of 4-10 members who have experience in providing homeless services, affordable housing ownership, property management, and/or lived experience of homelessness.
- HDC will be responsible for the selection of committee members. While the Advisory Committee is not a Metro or SHS advisory body it will share many of the same values.

Committee membership will prioritize:

- People from Black, Indigenous, and people of color and other marginalized communities.
- People with lived experience of homelessness and/or extreme poverty.
- Representation ensuring geographic diversity, ensuring that there is at least one member of the committee who lives or works in each of the three counties.
- HDC will work with the committee to develop a charter as well as provide ongoing staffing and logistical support for the committee.



Landlord Engagement by County



Washington County

- Serve as a connector for partner agencies and landlords
- Track vacancies and support the process of connecting tenants, Case Managers, and Housing Navigators with available units
- Providing neutral third-party mediation between landlords and service providers as needed
- Hold landlord events and trainings for continued support

Clackamas County

- Outreach and education on the benefits of RLRA for landlords
- Helping landlords navigate the program, and supporting them when issues arise
- Clackamas County's new "Landlord Partnership Program"

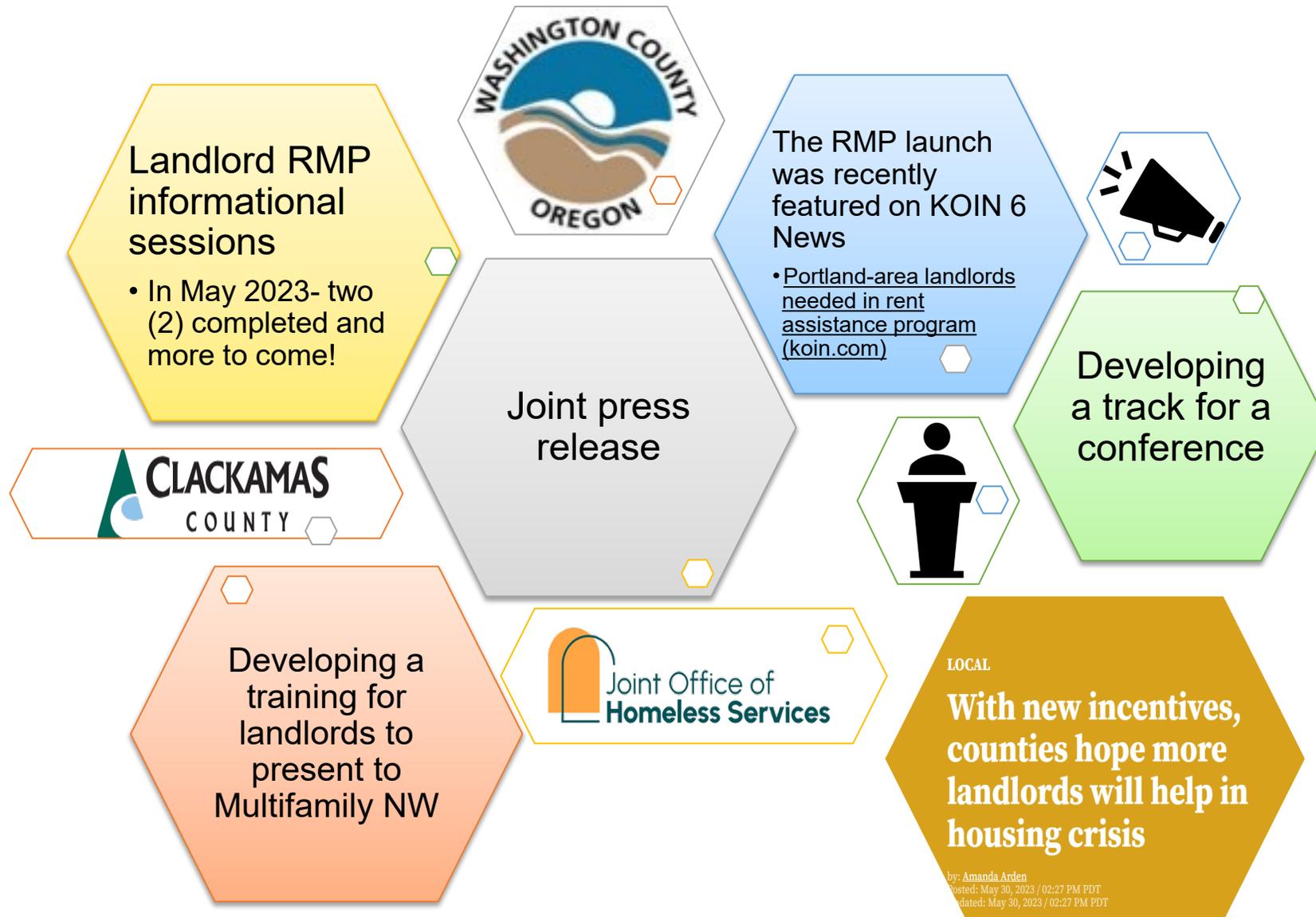


Multnomah County

- Landlord Engagement Notice of Funding Availability
- Move in Multnomah
- Housing Multnomah Now
- Provider Programs



Tri-County Coordinated Outreach





Metro

Equity Lens

Small Groups

- Use the example proposal/recommendation: *Counties and Metro coordinate and support regional training that meets the diverse needs of individual direct service staff, with sensitivity to the needs of BIPOC agencies.*
- Work through your assigned Equity Lens section, considering the proposal (15 mins)
- Questions for consideration as you review:
 - What came up for the group as you answered the questions?
 - Was there anything that felt particularly challenging?
 - Did you feel that any questions were missing?
- Report back to large group answers to those questions above



Metro

Closing and Next Steps

Next Steps

- Post approved meeting summary online
- Next meeting: July 12th , 2023
 - Supportive Housing Services Oversight Committee Presentation with co-chairs: Background, Annual Report Process, Annual Regional Report and Recommendations

Meeting Adjourned



Zoom Chat

00:51:45 Michael Liu: What county is the opening for on TCPB?

00:52:49 Melia Deters: Clackamas County

01:24:19 Cristina Palacios: Great job Vahid and Clackmas.

01:24:42 Vahid Brown (he/him) ClackCo: Thanks Cristina!

01:35:17 Chair Tootie Smith, Clackamas County Commission: Yes, Vahid is wonderful

01:35:38 Chair Tootie Smith, Clackamas County Commission: I have to go to another meeting. thank you all for your contribution to this effort

01:36:15 Melia Deters: Thanks, Chair Smith!

01:44:42 Yvette Hernandez: I need to step away

02:00:16 Cristina Palacios: Is the spread sheet in multiple languages?

02:01:02 Cristina Palacios: Thanks for translating them.

02:07:37 Ariella Dahlin (She/Her): PEOPLE

Who is positively and negatively affected? Why and how?

- How are people differently situated in terms of barriers they experience?
- Does this recommendation/policy/approach traumatize/retraumatize people?
- Consider physical, spiritual, emotional and contextual effects

02:20:46 Nicole Larson: Is it possible to put the questions for the other groups in the chat as well?

02:21:19 Melia Deters: Yes, the lens is in your meeting packet. Let me drop it here!

02:22:06 Ariella Dahlin (She/Her): PLACE

How does this proposal affect the way people are able to access and interact with their environment?

- How are people's emotional and physical safety, and their need to be productive and feel valued being accounted for with this plan?
- How are environmental impact and environmental justice being considered?
- How will public resources and investments be distributed geographically in order to avoid concentrating poverty and provide access to public amenities?

02:23:09 Melia Deters: PROCESS

How are the voices of communities of color (look at measure language) and people with lived experience of homelessness meaningfully included? Where are their voices excluded?

- How are other affected populations included or excluded?
- Are there empowering processes at every human touchpoint?
- How does this proposal improve upon traumatizing processes?
- How does this proposal consider and mitigate both immediate and root causes and factors influencing racial inequities?
- What unintended consequences can be anticipated?

02:28:31 Ariella Dahlin (She/Her): POWER

Who makes decisions and how is power shared?

- What are the barriers to doing successful equity and racial justice work while addressing this goal area?
- What are the benefits and burdens that communities experience with this issue? Who will experience benefits and burdens as a result of this proposal?

- Who is accountable for evaluating and ensuring an increase in racial equity?
 - How will the proposed plan/policy shift the power dynamics to better integrate voices and priorities of communities of color and people with lived experience of homelessness?
 - What are ways in which existing partnerships could be strengthened to maximize impact in the community? What new partnership is needed?
 - What power are traditional power-holders willing to share with partners?
- 02:30:42 Nicole Larson: Thanks so much!
- 02:31:37 Melia Deters: Nicole--I am going to share your comments with everyone for public record:

From Nicole Larson to All Panelists 05:50 PM

Is it possible to put the questions for the other groups in the chat as well?

02:31:45 Melia Deters: From Nicole Larson to All Panelists 06:00 PM

Thanks so much!

02:32:00 Melia Deters: Mercedes is referencing the TriMet fare increase

02:32:26 Kathryn Harrington: I have to drop off, 6pm. Great meeting.

SEe you in person (I hope) at next mtg.

02:32:44 Melia Deters: Thank you, Chair Harrington.