# Metro

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## **Minutes**

Thursday, October 19, 2023

10:30 AM

Metro Regional Center, Council chamber, https://www.youtube.com/watch?v=\_kw5u2z\_O9o, https://zoom.us/j/615079992, or 877-853-5257 (toll free) (Webinar ID: 615079992)

**Council meeting** 

### **Council meeting**

## 1. Call to Order and Roll Call

Present: 7 - Council President Lynn Peterson, Councilor Christine Lewis, Councilor Juan Carlos Gonzalez, Councilor Mary Nolan, Councilor Gerritt Rosenthal, Councilor Duncan Hwang, and Councilor Ashton Simpson

## 2. Public Communication

Council President Peterson opened the meeting to members of the public wanting to testify on a non-agenda items.

There were none.

Seeing no further discussion on the topic, Council President Peterson moved on to the next agenda item.

Due to technical communication issues, Council President Peterson asked Deputy Council President Lewis to lead the council session until her internet stabilizes.

### 3. Presentations

3.1. Transfer Station Operating Controls Audit Presentation

| Presenter(s): | Brian Evans (he/him), Metro Auditor                  |  |
|---------------|--|--|
| Attachments:  | Staff Report   |  |
|               | Attachment 1   |  |
|               | Deputy Council President Lewis introduced Brian Evan |  |

Deputy Council President Lewis introduced Brian Evans (he/him), Metro Auditor to present on the Transfer Station Operating Controls Audit.

Presentation summary:

Auditor Brian Evans introduced himself as well as his colleague, Maggie Muldrew, to present on the Transfer Station Operating Controls Audit. The presenters discussed the two transfer stations that are under Metro's jurisdiction, and their findings of the risks that are present.

Presenters added that there needs to be additional support and management to get the waste disposal sites back on track. The audit found that there were extensive gaps in health and safety, and accountability and transparency found during the investigation of these sites. Items such as lithium batteries, asbestos, and other hazardous waste materials have been dumped in these facilities by the public, which have posed a risk to the health and safety of the employees. However, presenters reported that the risks are not solely due to the public dumping their waste; risks are also due to the lack of training and adequate management that has made the waste disposal sites unequipped to take care of their employees. Workers could be at higher risk of being harmed which puts Metro at a liability. Some training was not completed for workers, including over 90% of employees who did not receive radiation training. The locations where the hazardous waste was taken to was not clear, the point-of-sale system was out of date, and training was not completed, which is likely due to COVID restrictions. The audit also found that Waste Prevention and Environmental Services (WPES) did not document roles and responsibilities. Presenters also noted that the transfer stations face an unknown future, as does Metro's role regarding this matter. The presenters suggested a long-term planner to be in place to maintain safe operations and make progress in the future. The audit included 20 recommendations for the staff.

Waste Prevention and Environmental Services (WPES) staff presented the management response. Marta McGuire and Carrie Stacey responded first. They discussed how the waste disposal sites were open during the pandemic, but due to the restrictions that accompanied the pandemic, they have now needed to spend time recovering from the lack of training and oversight due to the lack of training allowed in

the height of the pandemic. They also noted that there is a clear path forward. They stated that safety is paramount to managing responsibilities. They noted that more than 1600 tons move through these transfer stations, and they have a recorded lack of injuries, as mentioned by the audit. There was a surprise OSHA inspection this summer and they passed that inspection. They added that they must manage risk in everyday operations, which is a difficult task. Materials management, as well as customer behavior, is a very complex and difficult, adding that when a customer brings in inappropriate materials, they must act. Stacey noted that even before audit started, they identified greater need for resources and oversight. They created the Asset Environmental Stewardship (AES) division to address areas of concern, and noted that the staff member in charge of this has nearly fully staffed this division. Presenters also noted that the COVID pandemic hurt the waste management because people were cleaning out their garages and waste management became a greater need, and at the same time, employees could not be trained due to COVID health protocols. Respondents noted that they are actively doing OSHA10, asbestos, radiation, first aid, CPR, and other trainings, and there are many trainings that have been completed. Radiation training has already been completed for all staff. They have days at the sites that will be closed for staff training. There are 80 specialized trainings and those will be completed in the next fiscal year. They are creating yellowjacket repellant gardens, and they are signing a contract by the end of this month or the beginning of next month for a new point-of-sales server. At no time was the public exposed to dangerous levels of radioactivity.

COO Marisa Madrigal noted that they are responding actively to make these changes and expressed support for

Stacey's role in mitigating these concerns brought up in the audit. Managing 40% of the regions waste is a hard and risky job, as the Willamette Weekly noted. Metro leadership takes the trust of the public seriously, and it is important to show where Metro has done well, and where they can do better. Also, Madrigal noted that the safety metrics and the ways trainings take place now, post-pandemic, are giving more opportunities for safety.

## Council Discussion

Councilor Rosenthal appreciated the audit's thoroughness. Councilor Rosenthal recognized that there are a lot of variables, and it is a complicated process. He noted that the pandemic was very difficult for the solid waste industry and he thinks that they are on a good track. Councilor Rosenthal asked how the severity of incidences are defined.

Auditor Evans responded that the severity is something that they are trying to categorize, and they want to make sure they are supplying a level of categorization for incidences. They need to ensure that they have the protocol to define the incidences and follow the clear criteria to address the issue.

Councilor Rosenthal asked if the WPES respondents had any suggestions for how they clarify and categorize these incidences.

Courtney Patterson, Asset Environmental Stewardship (AES) division director, responded that it is important to classify incidents and understand trends. There are multiple categories in their new system, and they are creating a system for guidance which will help determine when an after-action report is necessary. The software reporting system was rolling out in 2022 and had not yet been rolled out at the time of the audit, but they are continuing to work with partners to ensure it is working and trends can be tracked.

Councilor Hwang asked about public education around changes in recycling and waste management, questioning if there will be additional public education on how to prevent dangerous materials at the sites. He recommended that this conversation be followed up in the next fiscal year to ensure that there is enough time to see the progress. Councilor Hwang requested more regular updates and stressed the urgency of safety.

Marta McGuire responded that educating the public is underway and they have started to discuss this. McGuire also added that lithium batteries are a huge priority in educating the public because they cause fires at the disposal sites and are one of the most common needs for public education. She added that helping residents prepare the materials for disposal will be crucial.

Councilor Hwang asked if there will be specific education around radioactive materials.

McGuire responded that this is a very uncommon instance, and radioactive waste often happens when people are going through Chemotherapy treatment, adding that they have sensors that help identity that. Staff will be trained to identify and monitor the materials.

Staff member Kimberlee Ables added that regarding radioactive materials, the best way to deal with it is for the frontline staff to have talking points and tools to respond to the public as much as possible and have protocol in place.

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Those are specialized trainings. There are broader campaigns that can be incorporated in this, which will prioritize how important it is to protect the staff.

McGuire added that they would love a follow-up report.

Auditor Evans added that they have a follow-up process, including self-reporting tools to look at the updates, and they can also do the audit again by request.

Stacey added that the recycling information center is a resource to help people determine if they have these hazardous materials.

Councilor Gonzalez noted that he has full faith in McGuire's team to implement the necessary changes, and emphasized that the safety of the employees is paramount and is taken very seriously. He wanted to acknowledge the impact that the pandemic had on these facilities, and the inherent risk of working in garbage and recycling. Councilor Gonzalez added that they cannot expect everyone to know the ins and outs of these sites and expressed gratitude for the workers. He finally remarked that the audit reported that 97% of employees did not receive annual radiation training in 2022. Councilor Gonzalez questioned how many of the employees have never received the radiation training.

Auditor Evans recognized that the pandemic created deviations from the protocol and so they did not want to look too much into the pandemic years due to the unprecedented time it created. Auditor Evans added that the pandemic was a disruptive event and wanted to recognize that they often had to simply keep the sites open, so they did not want to emphasize a harsh lens during that time.

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Maggie Muldrew noted that the scope of the review was solely for the 2022 records and only three completed the training in 2022. As far as 2020 and 2021, they would have to look back at the records.

Councilor Gonzalez added that he hopes they can implement the necessary training in that area. For the point-of-sale (POS) system, he asked what resources will be necessary to get that process going.

Stacey responded that many employees likely received radiation training prior to the pandemic. She also noted that for the POS system, they looked at replacing it in 2019, and there was a failed RFP so the POS they currently have is quite old. The IT department worked with staff to find a product that would not hurt the sales, adding that it is a multi-department effort because it will change people's job duties. Stacey added that they need to determine how the software will interact with their scales, and they are hoping to cover all their bases and ensure a smooth transition.

Councilor Gonzalez noted that one day of failure in the system could be very dangerous, recognizing the complexity of this, but also noting the urgency of this issue. Councilor Gonzalez asked how they manage the lack of certification of end-market for hazardous waste.

Stacey responded that there is no regulatory requirement for those certificates, but that they wanted to have them to make sure those materials would be disposed of in an appropriate manner and the new contract adds that those venders are responsible for monetary repercussions if they do not act accordingly.

Tom Chaimov, the Program Director for Garbage and

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Recycling operations, responded that the certificate of disposal and treatment are regulatory tools for hazardous waste. Chaimov added that they ask for the certificates for household hazardous waste as well just to ask the extra step of a certificate to know where the waste goes.

Councilor Gonzalez added that he wants to make sure things get to their intended destination. He asked how long it takes for household hazardous waste to get to its intended destination. Councilor Gonzalez followed up asking if it has been disposed of properly.

Chaimov noted that they will need to get back to him on some of these details, but mentioned that these are generally highly regulated. Chaimov continued that sometimes it takes years for a hazardous waste material to reach its destination. Chaimov recalled that one took approximately 11 months and added that different waste is handled in different ways.

Deputy Council President Lewis gave back the leadership of the meeting to Council President Peterson because Council President Peterson's internet became more stable. Council President Peterson began to lead the rest of the council discussion.

Councilor Nolan thanked the presenters, both the auditor team as well as the WPES team, for owning up to the issues and working to resolve it. Councilor Nolan questioned the lack of access to information from contractors about folks who are on-site doing work that may otherwise be done by Metro employees, asking how much access to information Metro has about their operations, payroll, and training. Councilor Nolan further asked how Meto gets enough information about their operations and finacnes to determine if they are performing well.

Auditor Evans asked for clarification.

Councilor Nolan responded that they are asking about the non-Metro employees working at the central station who are on-site doing operations and services.

McGuire clarified that Councilor Nolan is referring to the Recology contract and that there were questions about looking at that contract.

Auditor Evans noted that there are two major contracts, one at the central location and one at the south location. The audit stated that the central contract has been in place for a very long time, while the south contract is relatively new. He added that the south contract requires a fair amount of checking the books. Auditor Evans discussed that as Metro takes on more responsibility, the audit needed to focus a lot on health and safety to ensure the new risks will be mitigated.

Councilor Nolan mentioned the contracts they currently have now, asking how they access the information to make sure people are performing the duties essential to their role with integrity. Councilor Nolan further asked if they have visibility to investigate their records and books to review that.

McGuire noted that these are significant contracts for running their operations and they have added additional conditions to make sure to see things like living wage adjustments. She added that there are conditions within those contracts that provide clarity on the areas Councilor Nolan mentioned, including the capacity for contract management to make sure that they are fulfilling their duties.

Patterson noted that these contracts are complicated due to environmental, living wage, and other goals in these contracts. They have a monthly joint site meeting, with agenda items of maintenance, safety, statistics of operations, and more, so things can be addressed there. If there are additional issues, there is a maintenance meeting to make sure contracts are being fulfilled. They also have people there to make sure staff are paid correctly, and for each project, they release those funds on a project-by-project basis.

Councilor Nolan noted that they are personally delighted to know that women are in charge of WPES. Councilor Nolan added a comment that they hope there is a productive tension between taking care of business and making sure that things are being done safely and efficiently. Councilor Nolan mentioned that they want to make sure they have the right balance to make sure that the employees and the public are safe.

McGuire noted that she appreciated the comment and they do not have a predetermined outcome about where they should be, and they are looking to Metro for that guidance.

Councilor Simpson thanked the presenters. He also congratulated the WPES team on passing the surprise OSHA inspection because those are not easy to pass. Councilor Simpson mentioned the fuel situation and asked how they are testing the fuel and make sure they are getting the right product and stopping the use of fossil fuels. He agreed with Councilor Hwang about education and lithium batteries. He then asked what they have done to create drop-offs for batteries, specifically where folks can bring lithium batteries.

Stacy noted that they became aware of the fuel overpayments in 2022 and management informed the auditor and the council of this promptly. Stacey added that this has since been resolved and Metro has been compensated for those overpayments and cost of the accounting. Stacey mentioned that they stopped using that vendor, adding that renewable diesel is the best for reducing emissions, and that they have been receiving that renewable diesel.

McGuire added that they should talk to their sustainability coordinator on this conversation.

Council President Peterson questioned the ways in which the sites have moved compressed waste to the landfill and asked what conversations are going in relation to that work.

Chaimov responded that they have multiple modes of moving freight, and it can be moved in numerous ways. When they look at proposals to move trash, they look at cost, environmental factors, efficiency, and flexibility, which are standards to make sure it is best for the public good. Their freight is the most efficient diesel-powered trucks on the road.

Councilor Lewis thanked the audit team, as well as the AES team's response. Councilor Lewis added that there is a lack of vision for Metro South's future and noted that the Council is aware that Metro South is at a critical juncture due to their lack of space, and they need to consider potential investments in space in that part of the region. Councilor Lewis also mentioned that blood-borne pathogens have not been discussed, and asked if someone would speak on that.

Staff member Aaron Sahle responded that for blood borne pathogens, the scope of updating this means that they need to ensure employee safety. They have taken guidance from the OSHA standard to make the standards more specific. They are going to start a curriculum designed for WPES as well as the OSHA10 training. They will be making sure that CPR first aid curriculum is designed, including needle sticks and other materials necessary to address. Sahle added that they will make sure that they can adequately protect their employees and account for all nuances they come across.

Council President Peterson stated that handling that waste safety is important. Council President Peterson noted that training and capital facilities improvements are top priorities. She thanked Madrigal for launching an assessment of Metro's risk and safety programs across the organization and requested updates from the COO on the organization wide risk and safety assessment. She noted that the 30-year waste management plan has not solved all of the needs and the burden of this goes onto the residents. Council President Peterson added that she looks forward to conversations on next steps and figuring out how to pay for it all.

There being no further comments, Council President Peterson moved to the next item.

## 4. Ordinances (Second Reading)

4.1. Ordinance No. 23-1498, For the Purpose of Amending Certain Metro Code Chapters in Title V ("Solid Waste") for Housekeeping updates and to Incorporate Plain Language Best Practices

Presenter(s): Shane Abma (he/him), Senior Attorney, Metro

| Attachments:   |                                | Ordinance No. 23-1498   |  |  |
|--|--------------------------------|---|--|--|
|  |                                | Exhibit A   |  |  |
|  |                                | Exhibit B   |  |  |
|  |                                | Staff Report  |  |  |
|  |                                | Attachment 1  |  |  |
|  |                                | Council President Peterson stated that the first reading and                    |  |  |
|  |                                | public hearing for Ordinance No. 23-1498 took place on                          |  |  |
|  |                                | Thursday, October 5.  |  |  |
|  |                                | Council President Peterson called on Shane Abma (he/him),                       |  |  |
|  |                                | Senior Attorney, Metro to present to Council. Amba had no                       |  |  |
|  |                                | comments prior to the vote.   |  |  |
|  |                                | A motion was made by Councilor Simpson, seconded by                             |  |  |
| Councilor Rosenthal, tha                                 |                                | Councilor Rosenthal, that this item be adopted. The                             |  |  |
|  |                                | motion passed by the following vote:  |  |  |
| <b>Aye:</b> 7 -  |                                | Council President Peterson, Councilor Lewis, Councilor                          |  |  |
|  |                                | Gonzalez, Councilor Nolan, Councilor Rosenthal, Councilor                       |  |  |
|  |                                | Hwang, and Councilor Simpson  |  |  |
| 4.2. Ordinance No. 23-1499, For the Purpose of Repealing |                                | <b>3-1499,</b> For the Purpose of Repealing Metro Code Chapter 2.05 ("Procedure |  |  |
|  | for Contested Ca               | ases") and Replacing it with a new, Updated Metro Code Chapter 2.05             |  |  |
|  | ("Contested Cases Procedures") |   |  |  |
|  | Presenter(s):                  | Shane Abma (he/him), Senior Attorney, Metro                                     |  |  |
|  | Attachments:                   | Ordinance No. 23-1499   |  |  |
|  |                                | Exhibit A   |  |  |
|  |                                | Staff Report  |  |  |
|  |                                | Attachment 1  |  |  |
|  |                                | Council President Peterson stated that the first reading and                    |  |  |
|  |                                | public hearing for Ordinance No. 23-1499 took place on                          |  |  |

Thursday, October 5.

Council President Peterson called on Shane Abma (he/him), Senior Attorney, Metro to present to Council. Amba had no comments prior to the vote. passed by the following vote:

- Aye: 7 Council President Peterson, Councilor Lewis, Councilor Gonzalez, Councilor Nolan, Councilor Rosenthal, Councilor Hwang, and Councilor Simpson
- 4.3. Ordinance No. 23-1500, For the Purpose of Repealing Metro Code Chapter 2.03 (Civil Penalties) and Replacing it with a new Metro Code Chapter 2.03 (Civil Penalties), and Amending Certain Metro Code Chapters to Align with the new Chapter 2.03

Presenter(s):Shane Abma (he/him), Senior Attorney, MetroAttachments:Ordinance No. 23-1500Exhibit AExhibit BExhibit CStaff ReportAttachment 1

Council President Peterson stated that the first reading and public hearing for Ordinance No. 23-1500 took place on Thursday, October 5.

Council President Peterson called on Shane Abma (he/him), Senior Attorney, Metro to present to Council. Amba had no comments prior to the vote.

## A motion was made by Councilor Gonzalez, seconded by Councilor Nolan, that this item be adopted. The motion passed by the following vote:

Aye: 7 - Council President Peterson, Councilor Lewis, Councilor Gonzalez, Councilor Nolan, Councilor Rosenthal, Councilor Hwang, and Councilor Simpson

4.4. **Ordinance No. 23-1501,** For the Purpose of Amending Metro Code Chapter 5.09 ("Illegal Disposal") to Align it with the new Metro Code Chapter 2.05 ("Contested Cases") and Incorporate Plain Language Best Practices

**Council meeting** 

|    |       | Presenter(s):                | Shane Abma (he/him), Senior Attorney, Metro                     |  |  |
|----|-------|------------------------------|---|--|--|
|    |       | Attachments:                 | Ordinance No. 23-1501   |  |  |
|    |       |                              | Exhibit A   |  |  |
|    |       |                              | Exhibit B   |  |  |
|    |       |                              | Staff Report  |  |  |
|    |       |                              | Attachment 1  |  |  |
|    |       |                              | Council President Peterson stated that the first reading and    |  |  |
|    |       |                              | public hearing for Ordinance No. 23-1501 took place on          |  |  |
|    |       |                              | Thursday, October 5.  |  |  |
|    |       |                              |   |  |  |
|    |       |                              | Council President Peterson called on Shane Abma (he/him),       |  |  |
|    |       |                              | Senior Attorney, Metro to present to Council. Amba had no       |  |  |
|    |       |                              | comments prior to the vote.                                     |  |  |
|    |       |                              | A motion was made by Councilor Gonzalez, seconded by            |  |  |
|    |       |                              | Councilor Rosenthal, that this item be adopted. The             |  |  |
|    |       |                              | motion passed by the following vote:                            |  |  |
|    |       | <b>Aye:</b> 7 -              | Council President Peterson, Councilor Lewis, Councilor          |  |  |
|    |       |                              | Gonzalez, Councilor Nolan, Councilor Rosenthal, Councilor       |  |  |
|    |       |                              | Hwang, and Councilor Simpson                                    |  |  |
| 5. | Other | Business                     |   |  |  |
|    | 5.1   | Strategic Targets Discussion |   |  |  |
|    |       | Presenter(s):                | Marissa Madrigal (she/her/ella), Chief Operating Officer, Metro |  |  |
|    |       |                              | Andrea Celentano (she/her), Policy Advisor, Metro               |  |  |
|    |       |                              | Val Galstad (they/them), Program Director, Metro                |  |  |
|    |       |                              | Ina Zucker (she/her), Program Director, Metro                   |  |  |
|    |       | Attachments:                 | Draft Res. No. 23-5362  |  |  |
|    |       |                              | Exhibit A   |  |  |
|    |       |                              | Staff Report  |  |  |
|    |       |                              | Council President Peterson introduced Marissa Madrigal          |  |  |
|    |       |                              | (she/her/ella), Chief Operating Officer, Metro, Andrea          |  |  |
|    |       |                              | Celentano (she/her), Policy Advisor, Metro, Val Galstad         |  |  |
|    |       |                              | (they/them), Program Director, Metro, and Ina Zucker            |  |  |

(she/her), Program Director, Metro to present on the topic.

Staff pulled up the Strategic Targets Presentation to present to Council.

Presentation Summary:

The presenters summarized the October 3rd work session regarding the strategic targets discussion and noted that they are seeking additional advice for their strategic targets work. They provided updates and noted the long-term and short-term spectrum of the project timeline. Presenters also gave updates on the Strategic Targets Town Hall meeting, which showed that the feedback emphasized climate, housing, economic goals, and cooperative partnerships. The presenters highlighted the town hall polling results, which expressed that stakeholders agreed that the targets do address the most pressing issues in economy, environment, and housing. The presenters then asked the Council what changes the councilors wanted to be made, how direct and indirect influences look in relation to the balanced approach, and asked if they have any feedback on the draft resolution.

## Council Discussion

Councilor Hwang noted his appreciation for the focus of the indicators. He mentioned the slogan he presented in their previous work session, noting that they are missing a sense of ambition and urgency. Councilor Hwang added that they want to be national leaders and to be ambitious, and wanted to emphasize how much good work the region can do for its residents.

Val Galstad responded that they can find a way to frame it in a way that is inspiring and ambitious but not overly competitive.

Councilor Rosenthal mentioned that the rollout for cooperation will be important. He added that strategy 3 needs to be changed from "climate related deaths and illnesses" to "natural disaster related illnesses". He also asked for clarification on strategy 1's resilient equality, questioning if the term "quality jobs" really means living wage jobs. He added that when they talk about safe and stable housing, they must provide the support for people to stay in housing. Councilor Rosenthal added that they need to make sure diversity, equity, and inclusion is still a primary goal.

Andrea Celentano responded to Councilor Rosenthal's question regarding the quality jobs definition, stating that the definition was defined by their partners, and that the term "quality jobs" has components of wages, benefits, time off, and more. She added that it is more encompassing than just livable wages.

Councilor Rosenthal asked for clarification that there is a specific definition of that term.

Galstad responded that yes, there is a specific definition, but she does not have it with her today.

Ina Zucker responded to Councilor Rosenthal's comment about changing the title for strategy 3, noting that changing it to "natural disaster related illnesses" is a great edit.

Galstad assured Councilor Rosenthal that they are looking to have many references to Metro's supportive housing work and supportive services in the housing section.

Councilor Rosenthal asked about the likelihood that people will read the background information on this, noting that

they need to have a good balance of thoroughness and conciseness so that folks will both read it and understand it clearly.

Councilor Nolan noted that Metro must take advantage of their position to implement and create and environment that others can and want to follow. Councilor Nolan added that the words "ambitious, urgent, and replicable" are needed in the statement along with Councilor Hwang's suggestions. Councilor Nolan further asked about the timetable for implementation.

Galstad answered that the timetable is 5 years.

Councilor Nolan noted that given that timetable, the agreed upon measurements that highlight the needs must be large, clear, and fixed so that in five years, the strategic targets still apply. Councilor Nolan provided an example that on page three, their goal should be to cut chronic homelessness in half. Councilor Nolan added that they do not want a reduction in the population, they want a reduction in the circumstance of the population of people currently experiencing homelessness. Councilor Nolan added that they do not want multiple interpretations of the targets, so the targets need to be as refined as possible. Councilor Nolan stated that "total" should be added to strategy 2. If they only reduce the per capita waste, that is not enough. Councilor Nolan added that yes, that goal is harder, but it is important to have large goals. They finally added that on the second page regarding the economy for strategy 2, the number of shovel ready sites does not specify exactly where Metro needs to go and suggested that they measure in acres or capacity of jobs.

Zucker responded that the folks who are experts in this area can look at this feedback to determine how to measure

these suggestions and determine how ambitious they should be. Zucker added that the council decisions determine the level of ambition.

Councilor Nolan responded that they would rather come short on an incredibly ambitious goal rather than go above on a smaller goal.

COO Marissa Madrigal noted that they need to make sure there are reaches in the goals but that the goals are not impossible.

Councilor Gonzalez noted that he was impressed by the engagement and participation in the town hall, and the focus of these targets. He added that for the strategies, there is a healthy blend of approach for what Metro can directly influence and where there is indirect influence to help address the problem.

Councilor Simpson noted appreciation for the comments of his colleagues. He then questioned what this will look like when it is rolled out and asked how they will work with stakeholders to get people up to speed, and what funding will look like for these initiatives.

Galstad responded that for the visualization question, they want to look at a visualization strategy and work with communication experts on that, noting that it will likely be a series of graphics.

Councilor Simpson added that people who do not speak English should be represented and be able to know what their lives are being set up to be based on these strategic targets.

Galstad responded that yes, they need to make sure their stakeholders have the tools to communicate this, and they

are keeping that in mind for the next phase. In response to how they are connecting with jurisdictional partners, Galstad mentioned that the aspects of that are not fully fleshed out yet. However, following the adoption of these targets, they would love to network to dig into the details of the work to look at the specific numbers that Councilor Nolan requested. Galstad noted that they expect in-depth discussions in the next six months.

Councilor Simpson also emphasized that they need to think about the funding strategy in order to tangibly see how things will get done.

Galstad responded that the targets need to be identified prior to identifying funding so directors can have a clear idea when making those funding decisions.

Zucker added that they need the departments to have a more comprehensive idea about the targets, rather than just certain sections.

Councilor Lewis stated that they need to make sure these goals are things they can do, and they need to make sure these investments in relation to their budgets are possible.

Councilor Hwang mentioned that for the economy strategy, quality jobs may not be the best indicator because other jobs are being lost due to factors such as AI. He added that having a note about reducing income disparity is important.

Celentano noted that they went through many different drafts of this to capture that the feedback from stakeholders and ensuring they can be imbedded. She added that they will see if there is a better metric instead of quality jobs that fits with that metric. Celentano mentioned that they do not want to oversimplify the indicators. Councilor Hwang added that quality jobs for some does not mean affordable lives for all.

Council President Peterson stated that some of the stakeholders feel that because there isn't a specific performance metric related to their interests, but it is a core mission of what they do, this has left them and others feeling like Metro does not see them as a part of Metro's core mission. She noted that they need to make it abundantly clear that under the performance metrics, the core interests need to be addressed to meet those goals. She suggested that they need to think about where they can be more specific to ensure that those are not abandoned. Council President Peterson agreed with Councilor Lewis that the next steps should be reflected, and the statements need targets associated with them. She added that they need to be proactive and that they should have a comprehensive spreadsheet that relays the next steps.

Madrigal noted that as they work with subject matter experts to define the actions that they can take to get to the number that they will plan to hit, there may be many actions in some areas, and few actions in others. Madrigal shared an opinion that they should keep these comments in mind as drafts to make sure they have meaningful goals.

Council President Peterson added that these goals should be reflected in the spreadsheet.

There being no further comments, President Council Peterson moved onto the next agenda item.

## 6. Chief Operating Officer Communication

Marissa Madrigal provided an update on the following events or items:

There were none.

## 7. Councilor Communication

Councilors provided updates on the following meetings and events:

- Councilor Lewis updated folks that the Expo Future Sports and Facilities Committee met for the second time yesterday and a consultant will make a visit in November and they are preparing the analysis they will put into their study.
- Councilor Gonzalez noted that they had a JPAC meeting this morning and discussed a letter that JPAC will send to the Oregon Transportation Commission which is in the meeting packet. They went over some key points of the RTP as JPACT will be voting on a recommendation. The high-capacity transit strategy was discussed as well, and it was a smooth meeting.
- Councilor Hwang noted that this Saturday from 11-1, Metro staff will hold a presentation at Cemetery block 14 for preliminary designs that came up.

## 8. Adjourn

There being no further business, Council President Peterson adjourned the Metro Council Meeting at 1:01

Respectfully submitted,

Georgia Langer

Georgia Langer, Legislative Assistant