



Metro

600 NE Grand Ave.
Portland, OR 97232-2736

Agenda

Meeting: Supportive Housing Services Tri-County Planning Body Meeting
Date: January 10th, 2024
Time: 4:00pm-6:00pm
Place: Metro Council Chambers, 600 NE Grand Ave, Portland, OR 97232 and Zoom Webinar
Purpose: The Tri-County Planning Body (TCPB) will receive an update and provide feedback on the progress of the Healthcare Systems Alignment work.

4:00pm **Welcome and Introductions**

4:10pm **Public Comment**

4:15pm **Staff Updates**

4:25pm **Progress Update: Homeless/Healthcare Systems Alignment Regional Goal**

5:45pm **Closing and Next steps**

1. Next meeting: February 14th, 2024

6:00pm **Adjourn**

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Tri-County Planning Body Meeting Summary

Meeting: Supportive Housing Services Tri-County Planning Body Meeting
Date: Wednesday, December 13th, 2023
Time: 4:00 PM – 6:00 PM
Place: Metro Council Chambers, 600 NE Grand Ave, Portland, OR 97232 and Zoom Webinar
Purpose: The Tri-County Planning Body (TCPB) will define regionalization, prioritize landlord recruitment strategies for county staff to develop proposals, and come to a consensus on a timeline for county proposal development.

Member attendees

Co-chair Eboni Brown (she/her), Co-chair Matt Chapman (he/him), Zoi Coppiano (she/her), Mercedes Elizalde (she/her), Yvette Hernandez (she/her), Monta Knudson (he/him), Nicole Larson (she/her), Michael Ong Liu (he/him), Sahaan McKelvey (he/him), Cristina Palacios (she/her), Steve Rudman (he/him), Mindy Stadlander (she/her)

Elected delegates

Washington County Chair Kathryn Harrington (she/her), Metro Councilor Christine Lewis (she/her), Clackamas County Chair Tootie Smith (she/her), Multnomah County Chair Jessica Vega Pederson (she/her)

County staff representatives

Clackamas County – Vahid Brown (he/him), Multnomah County – Breanna Flores (she/they), Washington County – Nicole Stingh (she/her)

Metro

Abby Ahern (she/her), Giovanni Bautista (he/him), Melia Deters (she/her), Liam Frost (he/him), Valeria McWilliams (she/her), Patricia Rojas (she/her)

Kearns & West Facilitators

Ben Duncan (he/him), Ariella Dahlin (she/her)

Note: The meeting was recorded via Zoom; therefore, details will be mainly focused on the discussions, with less detail regarding the presentations. Presentation slides are included in the archived meeting packet.

Welcome and Introductions

Ben Duncan, Kearns & West, welcomed the Tri-County Planning Body (TCPB) to the meeting, facilitated introductions between TCPB members, and reviewed the agenda.

Multnomah County Chair Jessica Vega Pederson introduced herself to TCPB members.

Monta Knudson, Clackamas County Chair Tootie Smith, Washington County Chair Kathryn Harrington, and Cristina Palacios noted they each had to leave the meeting early.

The TCPB approved the October Meeting Summary, with Multnomah County Chair Jessica Vega Pederson abstaining.

Tri-County Planning Body Meeting Summary

Public Comment

Anna Kurnizki, Community Warehouse, provided public comment.

Monta Knudson thanked Anna for her comment and shared that he would like to see the work she discussed in Multnomah County.

Ben Duncan, Kearns & West, noted that public comment is not time for discussion from TCPB members, but topics discussed at public comment can be placed on future agendas.

Defining Regionalization and Expected Outcomes

Patricia Rojas, Metro, shared that it is important to have a shared language when discussing regionalization. She reflected that the TCPB will explore recommendations it will share with county staff leads, who will return to the TCPB with a proposal on how to actualize recommendations. She asked the TCPB to reflect on what the TCPB is trying to accomplish with regionalization and focus on the value added through recommendations.

Liam Frost, Metro, stated that when voters approved Measure 26-210, they envisioned a fast track to ending thousands of people's homelessness in the region. He shared regionalization language from the SHS Measure, SHS Work Plan, and TCPB Charter. He stated that each person has a different concept of regionalism when discussing the regional plan and it is important to keep the outcomes in mind when discussing recommendations.

Vahid Brown, Clackamas County, presented a Venn Diagram of regional administrative consolidation, programmatic consolidation, and policy coordination to showcase regional work underway.

Ben Duncan, Kearns & West, shared the regionalization survey results which showed that respondents stated regionalization should lead to better serving people, monetary efficiencies, and system efficiencies.

Sahaan McKelvey asked if the TCPB's discussion around regionalization is how to buttress the Regional Investment Fund (RIF), not to change the counties' Local Implementation Plans (LIPs).

Liam Frost, Metro, replied that the TCPB is responsible for developing the Regional Plan and the RIF is a core component to accelerate some of that work.

Patricia Rojas, Metro, added that the Regional Plan does not supplant the LIPs but supports the LIPs. She noted that the LIPs could add components within them to reflect the Regional Plan.

Mercedes Elizalde reflected that there seem to be two components to regionalism: one that speaks to systems and how counties talk to each other and another that speaks to the end user of services. She noted that she will try to differentiate between the two pieces when she speaks.

Clackamas County Chair Tootie Smith noted that the TCPB should concentrate on successes and that the counties are regionalized with LIP funding. She shared that each county will be different and that Clackamas County approaches ending homelessness by focusing on causation. She emphasized the need for flexibility within regionalization.

Nicole Larson stated that the TCPB is tasked with creating recommendations, which then go to the counties for operationalization. She reflected that when the counties develop proposals there would be enough flexibility for each county's unique needs.

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Washington County Chair Kathryn Harrington reflected that there are seven regional goals and the RIF to help achieve regionalism. She noted that the discussion felt a bit ambiguous and asked if the discussion was on defining regionalism as it relates to the RIF.

Sahaan McKelvey added that is why he asked his earlier question as he didn't want to set himself up for a frustrating conversation. He emphasized that the TCPB should have a conversation that can be actualized.

Liam Frost, Metro, clarified that it is an iterative process where county staff presented gaps, then Metro hired a consultant to provide a landscape review, and now the TCPB is giving guidance based on the information received. He continued that county staff will then give a proposal and then the TCPB will approve or deny the proposal.

Ben Duncan, Kearns & West, shared that the survey analysis is not about sending everything over to the counties, but only what the TCPB believes would benefit from regionalization.

Co-chair Eboni Brown shared Sahaan McKelvey's feelings about having frustrations and asked for Clackamas County Chair Tootie Smith to clarify her comments as she heard Clackamas County was against housing first.

Clackamas County Chair Tootie Smtih clarified that Clackamas County is not against housing first and stated that Clackamas County does not want to be dictated to house individuals without first understanding what caused that instance of homelessness. She noted that Clackamas County's homeless population has decreased by about 30 percent and that the Metro boundary is small within the county.

Multnomah County Chair Jessica Vega Pederson shared that the TCPB should be the place where issues around the homelessness response system are best addressed at the regional level so that the homeless population doesn't decrease in one county and increase in another.

Nicole Larson stated that the RIF is not for direct services but for improving regionalization. She asked how TCPB members should think about the RIF when they receive the counties' proposal.

Liam Frost, Metro, replied that the counties will return with an implementation plan that includes metrics, timeline, and budget, and the TCPB will either approve or deny the RIF budget.

Patricia Rojas, Metro, added that the RIF is the resource to pay for the initiatives and goals that are part of the plan.

TCPB Recommendation: Landlord Recruitment and Retention

Ben Duncan, Kearns & West, reflected on how the TCPB came together on the Landlord Recruitment and Retention goal language. He asked the TCPB to take a survey on the Landlord Recruitment Outcome Indicators to confirm which recommendations should move forward to the counties.

TCPB Members individually took the Landlord Recruitment Outcome Indicators survey.

Ben Duncan, Kearns & West, shared survey results.

Co-chair Eboni Brown noted that there are no 100 percent answers for all criteria per each recommendation, but that there are 100 percent answers for some of the criteria for each recommendation. She asked at what percentage would the TCPB need to discuss moving a recommendation forward.

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Mindy Stadtlander asked for clarification on what moving forward means.

Ben Duncan, Kearns & West, clarified that moving forward means that the recommendations would move to the next step of the process which is making a formal recommendation to the county as part of their proposal.

Steve Rudman shared that he felt the exercise was not useful and reflected that based on the report from last month he is okay with moving them all forward to the counties to provide more information and context. He stated that the questions in the survey did not lead to yes or no answers as they are not simple issues.

Mercedes Elizalde stated that it could be helpful to think about the survey from a prioritization perspective and to focus on the deliverable and what should take precedence in the plans.

Yvette Hernandez and Nicole Larson agreed with Mercedes Elizalde.

Vahid Brown, Clackamas County, shared that this is a reasonable way to proceed and that the survey will show a prioritization of strategies for the counties to digest. He stated that when the counties share their proposal, there can be further discussion on if there are any significant differences.

Mercedes Elizalde shared that the “Regional System of Financial Investments” and “Invest Dollars into a Regional Fund for Unit Retention” recommendations rose to the top based on survey results. She reflected that if those two sound like top priorities to TCPB members, they should move forward with what Vahid suggested. She reflected that the survey creates emphasis rather than removing items.

Nicole Larson added that just because a survey question received a “no” response, doesn’t mean it should be brushed off or excluded completely.

Mindy Stadtlander shared she is comfortable sharing this work with the counties to digest and return with a proposal and then to have a focused discussion on the two or three things that have the most leverage.

Sahaan McKelvey stated that the survey results are influenced by how individuals read the question and shared that he could make an argument for yes and no for all the questions. He asked if the counties would come back with one regional plan, or if each county would come back with an individual plan.

Nicole Stingh, Washington County, replied that the counties are working together on an approach and that the survey results are helpful for the counties' deliberations and prioritizations. She noted that these recommendations are one of seven goals and that they won't be able to do everything in terms of funding and capacity.

Patricia Rojas, Metro, shared that the expectation is that when the counties come back with their proposal constraints and considerations are included.

Co-chair Eboni Brown asked if a timeline and expectations can be shared regarding the counties’ proposal.

Nicole Stingh, Washington County, shared they are hoping to share a proposal in February.

Co-chair Eboni Brown asked what can be expected in January.

Nicole Stingh, Washington County, replied she can share a progress update.

Ben Duncan, Kearns & West, reflected he was hearing an ask on transparency around the process of developing proposals for future recommendations.

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Vahid Brown, Clackamas County, shared that part of the purpose of the work plan which will be discussed in January is an attempt to work around the goals. He reflected that they are committed to organizing the work plan around the goals to give transparency to the TCPB.

Liam Frost, Metro, shared that counties will be returning with a proposal in February. He shared that it sounds like there was consensus around the survey being a prioritization tool to be shared with the counties.

Ben Duncan, Kearns & West, clarified that this is an idea that has been put forward and he would like to confirm agreement.

Michael Liu stated that when he started thinking about landlord recruitment, he was thinking the TCPB would propose something like building a centralized database and then all of the points TCPB members have brought up in the discussion today would be in that database. He asked for clarification on the deliverable.

Ben Duncan, Kearns & West, reflected that sounds accurate and that the mechanism of that is the consolidation of systems, and that county staff would return with the actualization plan.

Sahaan McKelvey stated that he would want the counties to include all the recommendations in their proposal as he feels all the recommendations are more effective if they were regionalized. He reflected that how things are executed impacts the answer to the survey criteria.

Ben Duncan, Kearns & West, reflected that there is general agreement for putting the recommendations forward to the counties alongside the survey. He shared that there are lessons learned from this process and survey tool, and the process will be improved for the next goal. He asked if TCPB is okay with moving forward with all recommendations and supplying the counties with the survey.

Nicole Larson shared that there should be a qualifier along with the survey results stating that the results are subjective and that if a question received a high percentage of “no’s” doesn’t mean it should be disqualified.

Sahaan McKelvey agreed with Nicole Larson. He shared that the counties should be looking at the Focus Strategies Memo while they look at the survey.

Mercedes Elizalde suggested that the counties clarify in their proposal on components that wouldn’t benefit from consolidation.

Breanna Flores, Multnomah County, stated they are committed to taking the findings of the survey into account in the proposal.

Co-chair Eboni Brown stated that the counties should review the Focus Strategies memo, survey findings, and the meeting summary from when the Landlord Recruitment Goal Language was approved.

Liam Frost, Metro, shared he is hearing requests for additional context for the county staff and that Metro staff will memorialize all Landlord Recruitment and Retention exchanges on behalf of counties.

Ben Duncan, Kearns & West, asked if the TCPB approves Metro Staff memorializing all Landlord Recruitment and Retention context and moving forward with all of the below recommendations.

- A. Apply an equity lens to all program design and implementation work
- B. Develop a comprehensive communication and education program focused on housing providers
- C. Consolidate partnership formation responsibilities

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- D. Rationalize the system of financial incentives
- E. Explore expanding agency leasing for people with the greatest barriers
- F. Prioritize quality problem-solving services
- G. Consolidate the systems for tracking and providing access to unit inventory
- H. Invest in services beyond housing provider partnerships
- I. Conduct an examination of other services that are providing housing units beyond SHS to align resources and expand housing availability.
- J. Invest dollars into a regional fund for unit retention and incentivize long-term unit availability
- K. Identify and communicate known barriers and root causes preventing housing placements

TCPB members indicated their approval.

Yvette Hernandez stated that she would prefer the survey not to go to the counties but is okay with moving forward.

Steve Rudman asked if county and Metro staff would work together on the proposal and noted that the discussion today was not framed.

Valeria McWilliams, Metro, confirmed that she will work with the counties.

Closing and Next Steps

Ben Duncan, Kearns & West, reflected on lessons learned regarding the TCPB recommendation process and will improve for the next goal. He shared that the next steps are:

- Next meeting: January 10th, 4-6pm
 - Discuss 2024 Work Plan
- Metro staff to memorialize all Landlord Recruitment and Retention exchanges and context including discussions and survey results.
- County staff to present a Landlord Recruitment and Retention Proposal in February.

Adjourn

Adjourned at 6:00 p.m.

METRO SUPPORTIVE HOUSING SERVICES TRI-COUNTY PLANNING BODY

Monthly progress report | January 2023

The goal of this report is to keep the TCPB, the Supportive Housing Services Regional Oversight Committee, Metro Council and other stakeholders informed about ongoing regional coordination progress. A more detailed report will be provided as part of the SHS Regional Annual Report, following submission of annual progress reports by Clackamas, Multnomah, and Washington Counties.

TRI-COUNTY PLANNING BODY REGIONAL GOALS*

Goal	Progress
Unit/landlord recruitment and retention	During the December meeting, the TCPB approved moving forward all areas for further exploration for counties to develop a proposal. County staff will aim to deliver the proposal to the TCPB in February.
Coordinated Entry	The Coordinated Entry Regional Alignment Workgroup has met twice, next meeting is January 8 th . Homebase has conducted interviews with key Coordinated Entry Regional Alignment Workgroup members and jurisdictional partners to identify goals related to Coordinated Entry System collaboration and integration. Home Base is completing a national scan to inform this work. Work is beginning on gathering and utilizing input from those with lived experience throughout the process. This includes training people with lived experience to lead focus groups of their peers.
Healthcare system alignment	A new leadership, meeting, and workgroup structure has been adopted. It includes a data sharing/integration workgroup, systems integration project teams, and twice monthly regional leadership meetings. The Medicaid Waiver work continues at the regional leadership meetings. The data sharing/integration workgroup members have been identified and will begin meeting soon. Homebase has met with staff from the counties to learn about their priority healthcare/housing projects and identify opportunities for pilot projects that support the work of the system integration project teams.
Training + Technical Assistance	The cooperative procurement with the Counties to increase the pool of qualified technical assistance providers and capacity-building support to them is on track to open in February. If you are aware of consultants, firms, or nonprofit service providers

who may be interested in applying to provide those services, please email Ash Elverfeld, Technical Assistance and Training Program Manager, at ash.elverfeld@oregonmetro.gov for more information.

Living Wage

Homebase will reconvene the Stakeholder Workgroup in early 2024. Homebase continues their scan of service provider compensation practices, including interviews with local service providers and county staff. Homebase plans to present their preliminary findings to TCPB in February 2024.

**A full description of regional goals and recommendations are included in Attachment 1.*

EXISTING REGIONAL PROGRAMS AND COORDINATION EFFORTS

People housed through the RLRA program as of September 30, 2023



The data comes from the SHS quarterly reports, which includes disaggregated data (by race and ethnicity, disability status and gender identity) and can be accessed here: <https://www.oregonmetro.gov/public-projects/supportive-housing-services/progress>

Risk Mitigation Program: All RLRA landlords are provided access to a regional risk mitigation program that covers costs incurred by participating landlords related to unit repair, legal action, and limited uncollected rents that are the responsibility of the tenant and in excess of any deposit as part of the RLRA Regional Landlord Guarantee.

The following information is derived from the counties' [FY2022-2023 annual reports](#)

Landlord Liaison and Risk Mitigation Program: In January 2023, Metro and tri-county program staff began meeting monthly to coordinate Landlord Liaison and Risk Mitigation Program education activities. Together, staff shared existing engagement tools and identified innovative methodologies for expanding unit availability across the region. Training for existing landlords is coordinated regionally and staff continues to coordinate to identify strategies for expanding unit availability.

Regional Point-in-Time Count: In January 2023, the counties conducted the first-ever fully combined regional Point-in-Time Count. This tri-county coordinated effort included creating a shared methodology and analysis, a centralized command structure, and unified logistics around the recruitment and deployment of volunteers. As a result of the combined Count, analyses include regional trends in unsheltered homelessness, sheltered homelessness, and system improvements made possible by regional investments in SHS.

An initial summary of the 2023 Point-in-Time Count data can be found in this May 2023 press release from Multnomah County: <https://www.multco.us/multnomah-county/news/news-release-chronic-homelessness-number-falls-across-tri-county-region-2023>.

Regional Request for Program Qualifications: This program year also included a Regional Request for Programmatic Qualifications to procure new and diverse organizations as partners for service provision. Tri-county partners worked to ensure broad engagement and technical assistance to support the full participation of new and emerging organizations, especially culturally

specific service providers. 60 applications were qualified to create a broad network of 167 tri-county pre-qualified service providers with diverse expertise and geographic representation.

Homeless Management Information System (HMIS) Regional Implementation: Starting in 2023, an updated Privacy Notice & Policy created a more trauma-informed and person-centered approach to obtaining participant consent for data sharing while maintaining a high level of data privacy. Next steps included moving toward regional visibility and more comprehensive integration of each of the counties' HMIS systems.

TRI-COUNTY PLANNING BODY GOAL AND RECOMMENDATION LANGUAGE

May 10th, 2023

COORDINATED ENTRY

- Goal:** Coordinated Entry is more accessible, equitable and efficient for staff and clients.
- Recommendations:** Map the unique challenges and successes of each of the three Coordinated Entry Systems.
- Assess opportunities to create connectivity among the three Coordinated Entry Systems to improve equitable access and work towards regionalizing some tools within Coordinated Entry.
- Explore opportunities for co-enrollment with other systems.

REGIONAL LANDLORD RECRUITMENT

- Goal:** Increase the availability of readily accessible and appropriate housing units for service providers.
- Recommendations:** Contract with a qualified consultant to identify areas where regionalization can support existing and future county efforts and submit recommendations.
- Develop a regional communications campaign to recruit new landlords, including specific outreach and engagement to culturally specific media and BIPOC community groups.

HEALTHCARE SYSTEM ALIGNMENT

- Goal:** Greater alignment and long-term partnerships with healthcare systems that meaningfully benefit people experiencing homelessness and the systems that serve them.
- Recommendations:** Metro staff convenes and coordinates with counties and key healthcare systems stakeholders to identify opportunities that integrate the Medicaid waiver with the Supportive Housing Services initiative. Bring draft proposal with next steps and timeline to committee within 6 months.

TRAINING

- Goal:** Service providers have access to the knowledge and skills required to operate at a high level of program functionality; the need of culturally specific providers will be prioritized through all program design.

Recommendation: Counties and Metro coordinate and support regional training that meets the diverse needs of individual direct service staff, with sensitivity to the needs of BIPOC agencies.

TECHNICAL ASSISTANCE

Goal: Organizations have access to the technical assistance required to operate at a high level of organization functionality; the need of culturally specific providers will be prioritized through all program design.

Recommendation: Counties and Metro coordinate and support regional technical assistance and investments in capacity building especially among culturally specific providers.

EMPLOYEE RECRUITMENT AND RETENTION

Goal: County contracts for SHS funded agencies and providers will establish standards throughout the region to achieve livable wages for direct service staff.

Recommendations: Map current wage and benefit conditions.

Draft a housing-worker wage framework that provides guidance to Counties and SHS-funded agencies and providers and includes contracting evaluation and alignment.

Consider ways to allow for differential pay for lived experience, bilingual employees, and culturally specific organizations.

Consider ways to address challenges faced by organizations with multiple funding streams.

Assess reasonable scale of outcomes and case load as it relates to compensation.

Within each Supportive Housing Services (SHS)-funded agency, monitor the distribution of pay from lowest to highest paid staff to ensure improvements in pay equity.

The following materials were received
during the meeting.



Metro

Meeting will start at 4:00pm

Metro Regional Supportive Housing Services

Tri-County Planning Body | January 10th, 2024



Metro

Welcome and Opening Remarks

Agenda

4:00pm Welcome and Introductions

4:10pm Public Comment

4:15pm Staff Updates

4:20pm Healthcare Systems Alignment Updates

5:30pm Health Share Substance Use Disorder/Mental Health Ecosystem Analysis

5:50pm Closing and Next Steps

6:00pm Adjourn



Metro

Public Comment



Metro

Staff Updates



Metro

Healthcare Systems Alignment Update

December 2022

County staff presented to the Tri-County Planning Body (TCPB) opportunities for regional alignment.

May 2023

TCPB identified regional goal and requested further analysis from staff.

September – December 2023

Finalized scope of work and timeline with Home Base; launched stakeholder engagement with key jurisdictional partners and stakeholders, creation of Housing-Healthcare Coordination working group and on-going meetings.

January 2024

Homebase and the Housing-Healthcare Coordination working group present an update and request feedback on the progress from committee.

July 2024 (tentative)

Present proposed framework toward achieving short-term opportunities that advance regional cross-system coordination goals and are grounded in a foundation of trusting partnership to ensure long-term sustainable cross-system integration.

August 2024 (tentative)

TCPB endorsement of healthcare systems alignment plan.

September 2024 (tentative)

Supportive Housing Services Oversight Committee vote to approve healthcare systems alignment plan.

Reminders & Continuing Forward

- TCPB's Healthcare System Alignment Goal: Greater alignment and long-term partnerships with healthcare systems that meaningfully benefit people experiencing homelessness and the systems that serve them
 - TCPB Recommendation: Metro staff convene and coordinate with counties and key healthcare systems stakeholders to identify opportunities that integrate the Medicaid waiver with the Supportive Housing Services initiative.
- While the Medicaid waiver is critical, it's just one aspect of housing/healthcare systems alignment!

Healthcare and Housing Systems Alignment Update Agenda

- Health Share Updates:
 - Medicaid Waiver,
 - Housing Benefit Pilot, and
 - medical case conferencing pilots
- Regional systems alignment coordination and implementation structure
- Local and regional progress updates
- Takeaways and next steps
- Questions/Discussion



Health Share Updates

- Medicaid Waiver
- Housing Benefit Pilot



Health and Housing Updates

Alyssa Craigie, Director, Health System Integration
January 10, 2024

Contact: craigiea@healthshareoregon.org



Refresher from August Presentation: Health Share and Medicaid Waiver

- OHP (Oregon Health Plan) is Oregon's version of Medicaid.
 - CCOs (Coordinated Care Organizations) are locally administered Medicaid benefit organizations.
 - Health Share is one of two CCOs serving the tri-county area. It's the largest Medicaid CCO in Oregon, serving over 460,000 OHP members in the greater Portland metro region.
- Oregon has a new Medicaid Waiver - which allows us to offer new, innovative services to specific populations to push healthcare transformation
 - One major component/goal is to improve health outcomes by addressing health related social needs (HRSN)
 - Housing benefit includes rental assistance/temporary housing (up to 6 months), utility assistance, transition/moving costs, housing deposits and fees, home modifications, tenancy support services, and housing navigation/case management
 - Health Share conducted a housing benefit pilot to try out the concept of using health-related services funding to house people experiencing homelessness.

Health Share's Housing Benefit Pilot

Goal:

Pilot a Medicaid “housing benefit” concept using health-related services funding, in advance of waiver approval.

Updates:

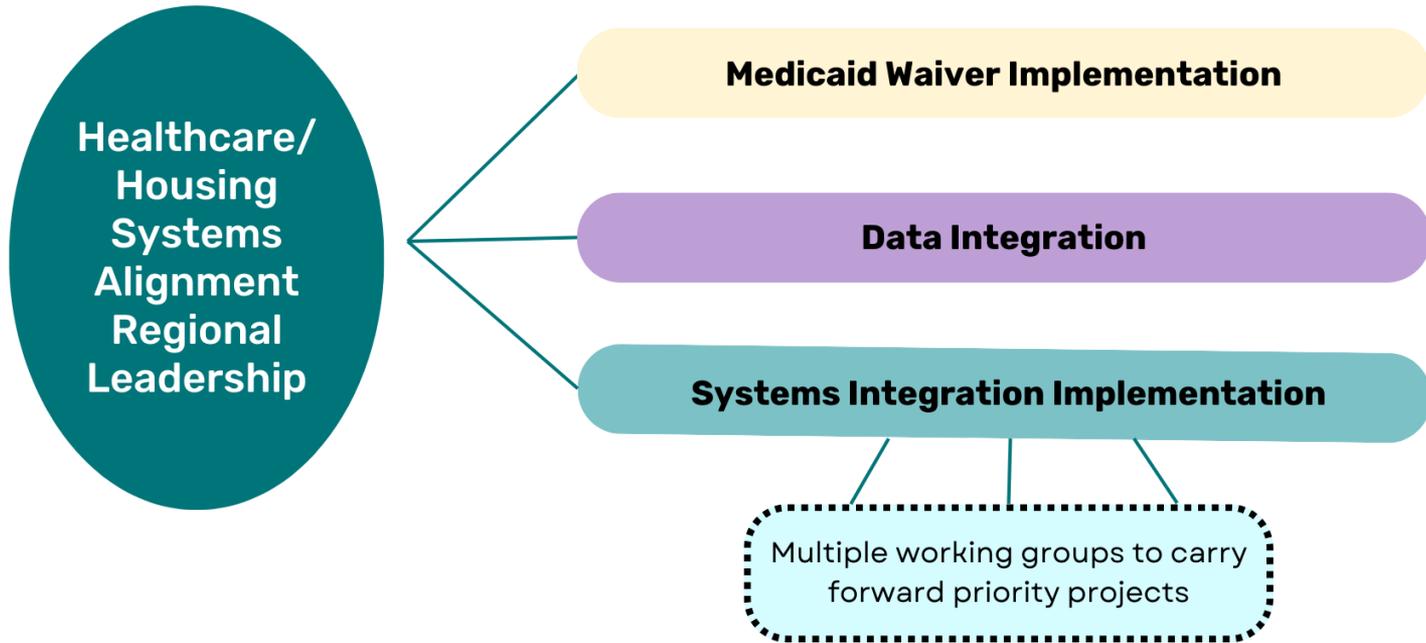
- 545 individuals enrolled over the course of the pilot
- Ramp-down underway with smaller network and no new enrollments; engaging with counties for case conferencing, as needed
 - Separately, partnering with all three counties to expand Washington County's H+H project focused on medical case conferencing
- Pivoting to waiver readiness in the coming months

Bridging to HRSN Implementation

- Implementation of the housing benefit postponed until November 2024
- Initial population shifted to individuals at risk of homelessness
- Approval from CMS to spend \$119 million in Community Capacity Building Funds over the next 3 years
- Collaboration and planning with Metro and Counties underway



Regional Systems Alignment Coordination and Implementation Structure



Interconnected Focus Areas

Medicaid Waiver Implementation

- **Primary Focus:** Successful implementation of HRSN benefit for people at risk of homelessness

Data Integration

- **Primary Focus:** Identifying and implementing data integration needs to support housing-health system alignment (including data infrastructure, data sharing, Community Information Exchange (CIE), etc.)

Systems Integration Implementation

- **Primary Focus:** Setting a vision/agenda for long-term health and housing systems integration & supporting implementation of priority projects

Roles & Responsibilities: Regional Leadership

- **Primary focus:** Oversight & Coordination of Healthcare/Housing Alignment Work
- **Responsibilities/Standing Agenda Items:**
 - Receive Key Project (Health Share Housing Benefit Pilot ramp down, SUD/MH Ecosystem Analysis, care coordination/medical case conferencing pilot) and Work Group updates & discuss questions and decision points
 - Ensure coordination across efforts, projects, and working groups
 - Discuss critical planning needs for successful Medicaid housing benefit implementation
 - Provide relevant updates to Tri-County Planning Body

Roles & Responsibilities: Key Partners

- **Health Share:** lead Medicaid Waiver implementation and provide health system expertise across all systems alignment work
- **Counties:** provide housing system expertise across all alignment work and serve as key partners and implementers at all tables
- **Homebase:** convene, set agendas, and facilitate; provide coordination support; research; create materials; provide subject matter expertise and other support as determined
- **Metro:** Provide staffing and logistics to support TCPB planning and coordination efforts; Coordinate with SHS oversight committee as recommendations overlap with TCPB planning; provide housing systems expertise; Host and staff coordination work;

Local and Regional Action Updates

- County Healthcare/Housing highlights
- Data Integration Work Group
- Healthcare/Housing Landscape
- Emerging Priorities

County Healthcare/Housing Highlights

- Clackamas County:
 - New Health and Housing Integration staff
- Multnomah County:
 - Healthcare Case Conferencing Pilot
 - FUSE-Reviewing and Analyzing list, implementing service provision
- Washington County:
 - Launch of Low Acuity Transitional Services (LATS) Program
 - New Health and Housing Coordinator
 - Healthcare Case Conferencing

Data Integration Work Group Update

- Launching Data Integration Work Group was identified as key to moving overall system alignment priorities forward
 - Data sharing is critical for systems integration projects and is also tremendously challenging
 - Numerous individual data sharing projects are happening around the region with different goals and use cases → desire to build out data sharing systems and governance that prevent duplication or reinvention and allow for broader, aligned data integration goals and implementation
- Members identified and outreached
 - representatives from all three counties and Health Share
- Coordination and connection with Regional Data Group ongoing

Healthcare/Housing Landscape Update

- At request of the Leadership Group, Homebase is developing a regional landscape of ongoing and planned healthcare/housing projects and priorities.
 - Conversations held with representatives from Health Share and Clackamas, Multnomah, and Washington Counties
 - Conversations to be held with additional agencies and other healthcare/housing consultants working in the region
- Landscape will identify themes, including common priorities and challenges, and opportunities to coordinate across the region on continued healthcare/housing systems alignment and integration.
- Landscape + county-level work will lead to recommendations the counties will bring back to TCPB about how best to regionalize housing and health system integration efforts.

Emerging Priorities

- Key priorities emerging:
 - Medicaid Waiver implementation planning at the county level, coordinating with supportive housing service system/agencies
 - Enabling counties (and supportive housing agencies) to bill Medicaid for eligible services
 - Data sharing
 - Respite/recuperative care
 - Cross-system care coordination/case conferencing (embedding provision of care into existing services)
 - Service integration with behavioral health and substance use disorder systems
- Additional priorities: benefits access built into housing programs; health system funds for building housing; consistent/coordinated intake questions and forms; housing and healthcare-focused outreach/inreach to people experiencing homelessness

Next Steps for Systems Alignment Work

- Launch Data Integration Work Group
- Complete Regional Landscape
- Finalize Priority Implementation Projects for TCPB Review/Approval

Questions?





Metro

Health Share Substance Use Disorder/Mental Health Ecosystem Analysis



Ecosystem analysis – updates

Partnership among Health Share, Central City Concern, Center for Outcomes Research and Evaluation, and CareOregon

Andy Mendenhall, MD CEO Central City Concern
Maggie Bennington-Davis, MD CMO Health Share of Oregon

January 2024 TCPB update



- Ecosystem Analysis

Focuses on the nexus of substance use disorders (specifically opioid use disorder and stimulant use disorder), mental illness (specifically psychosis), and social determinants of health (specifically housing insecurity and homelessness)

Goals:

Understand the cohorts and acuity

Drive strategies to close service and engagement gaps

- Innovate in the space of new substances of abuse
- SDOH/Housing implications

Improve outcomes through engagement and active management of identified population segments



Key Themes

1. Core Behavioral Health Diagnosis groups demonstrated modest growth (1%-11%) between 2020-2022.
 - HealthShare enrollment grew by 13%
2. 10% of the HealthShare population (BH Cohort) is driving 38% of the total annual cost.
 - Most of this cost is treating complications of untreated behavioral health conditions.
 - a. NOT Driving outcomes.
 - This cohort is driving 41% of Medical Inpatient Admissions, and 45% of Medical Inpatient Cost
 - a. Represents 10% of the maternity care population >550 individuals/year.

Progress to date: SUD/MHC Analysis Project

Phase 1:

The [Providence Center for Outcomes Research and Education \(CORE\)](#) analyzed member demographics and utilization patterns for seven cohorts of Health Share members.

(Mid) Phase 2:

Analyses of cost, geography, anti-psychotic drugs, and more specific sub-population analyses.

Intersections with housing data.

Phase 1: Seven analysis cohorts

Cohort	Current Health Share members (as of 12/31/22) with [listed below] between Jan-Dec 2022 (from claims data)
1. Opioid use disorder (OUD)	1+ OUD diagnosis
2. Stimulant use disorder	1+ stimulant use disorder diagnosis
3. Psychosis	1+ psychosis diagnosis
4. Stimulant use disorder + psychosis	1+ psychosis diagnosis AND 1+ stimulant diagnosis
5. Self-harm	1+ self-harm/suicide attempt/suicide ideation diagnosis
6. Substance associated overdose	1+ substance-associated overdose diagnosis
7. ALL Cohorts	Any member in one of more of cohorts 1-6

Housing Insecurity Cohort Definitions and Disclaimer

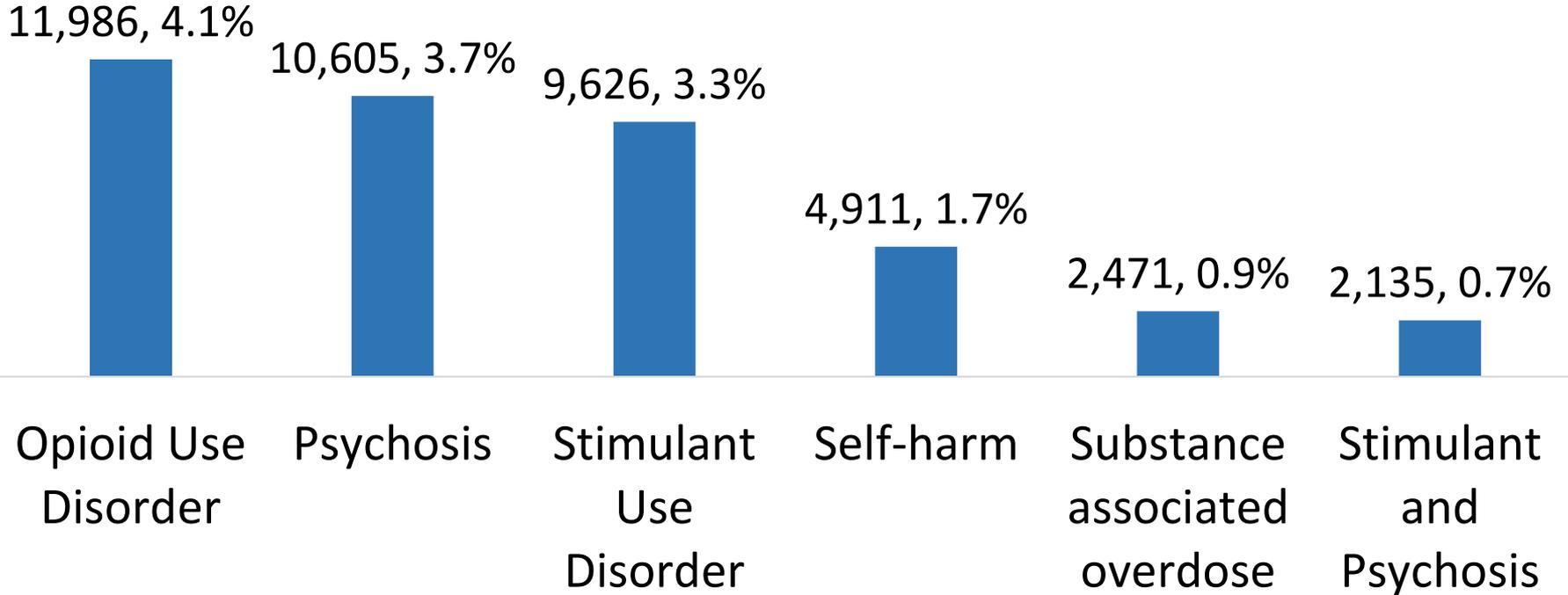
Members who have a diagnosis of homelessness, inadequate housing and other housing issues, members with a flag of homelessness on the 834 or members who are a part of the Housing benefit.

Flag	Definitions
1. Homeless	Z590*
2. Inadequate Housing	Z591*
3. Instability	Z5981*
4. Other housing issues	Z59, Z592, Z593, Z598, Z5989, Z599
5. Living Situation 834	Homeless Living Situation on 834
6. Housing Benefit	Active Housing Benefit member 0/1 or True/False

Methodology

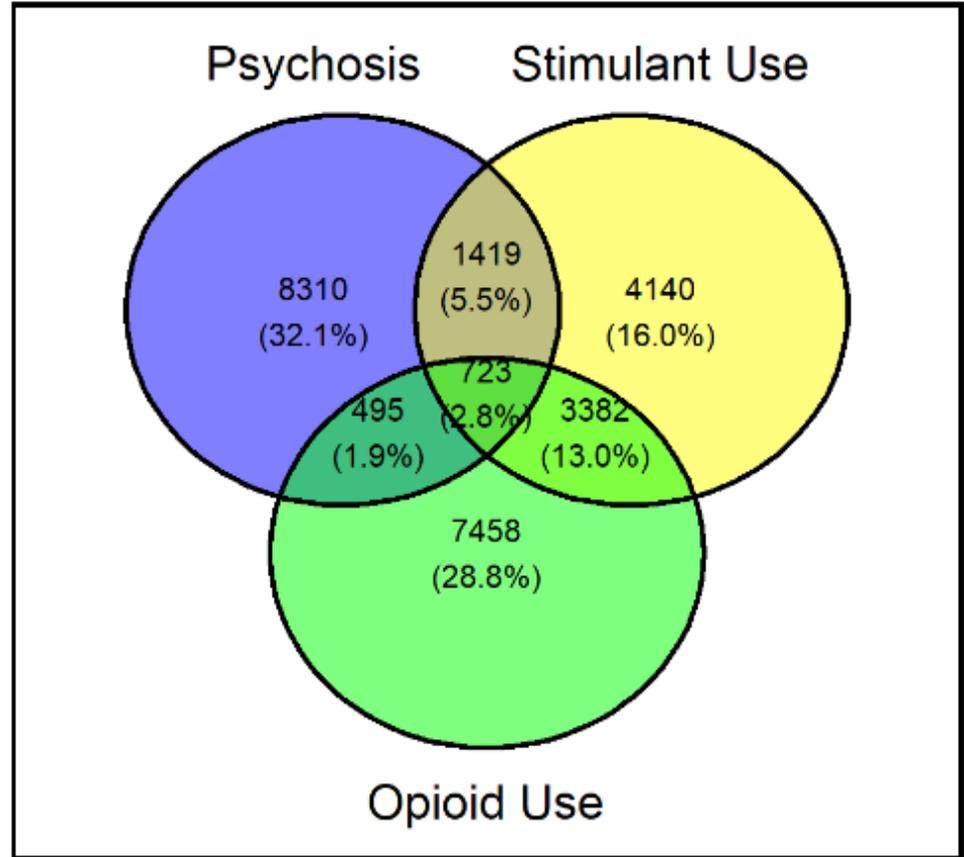
- All claims from 2022-01-01 to 2022-12-31
- Claims must be paid or partially paid
- Select visits only, and IP and ED only, using Milliman grouper
- Limit to members that belong to any of the 6 SUD/MHC cohorts or any of the Housing cohorts in 2022
- Unique Claims are aggregated by Assigned Partner, Service Partner, and Types of Care
- Housing insecurity flag definition
 - DX_Homeless_FLG (Z590* includes all codes under this range)
 - DX_Inadequate_FLG (Z591* includes all codes under this range)
 - DX_Instability_FLG (Z5981* includes all codes under this range)
 - DX_Other_FLG(Z59, Z592, Z593, Z598, Z5989, Z599)
 - LivStn834_FLG (members true if Homeless Living Situation on 834)
 - HB_FLG (Active Housing Benefit member 0/1 or True/False)

Figure 1. # of adult members in each cohort and the % of all Health Share adult members.

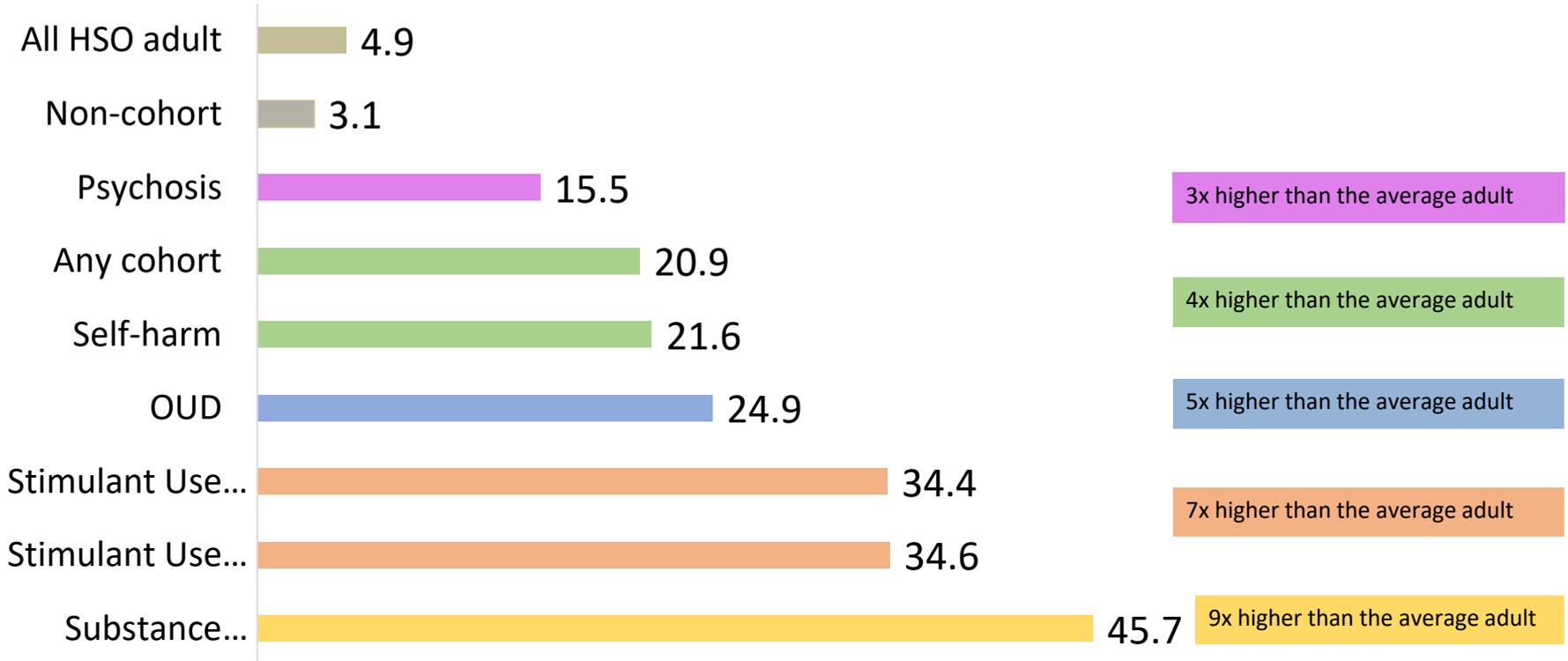


Ten percent of all adult Health Share members (n=28,178) are in 1 or more of the four cohorts.

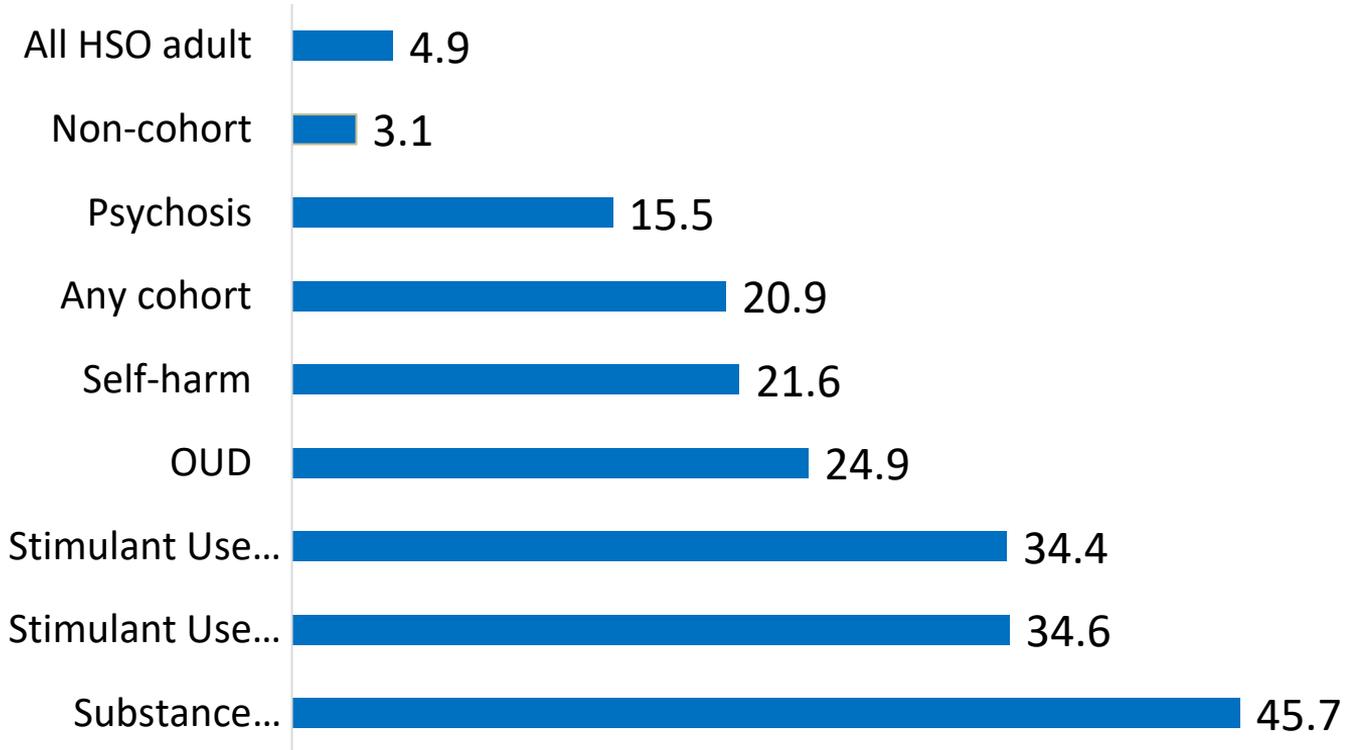
Three most
common
cohorts overlap



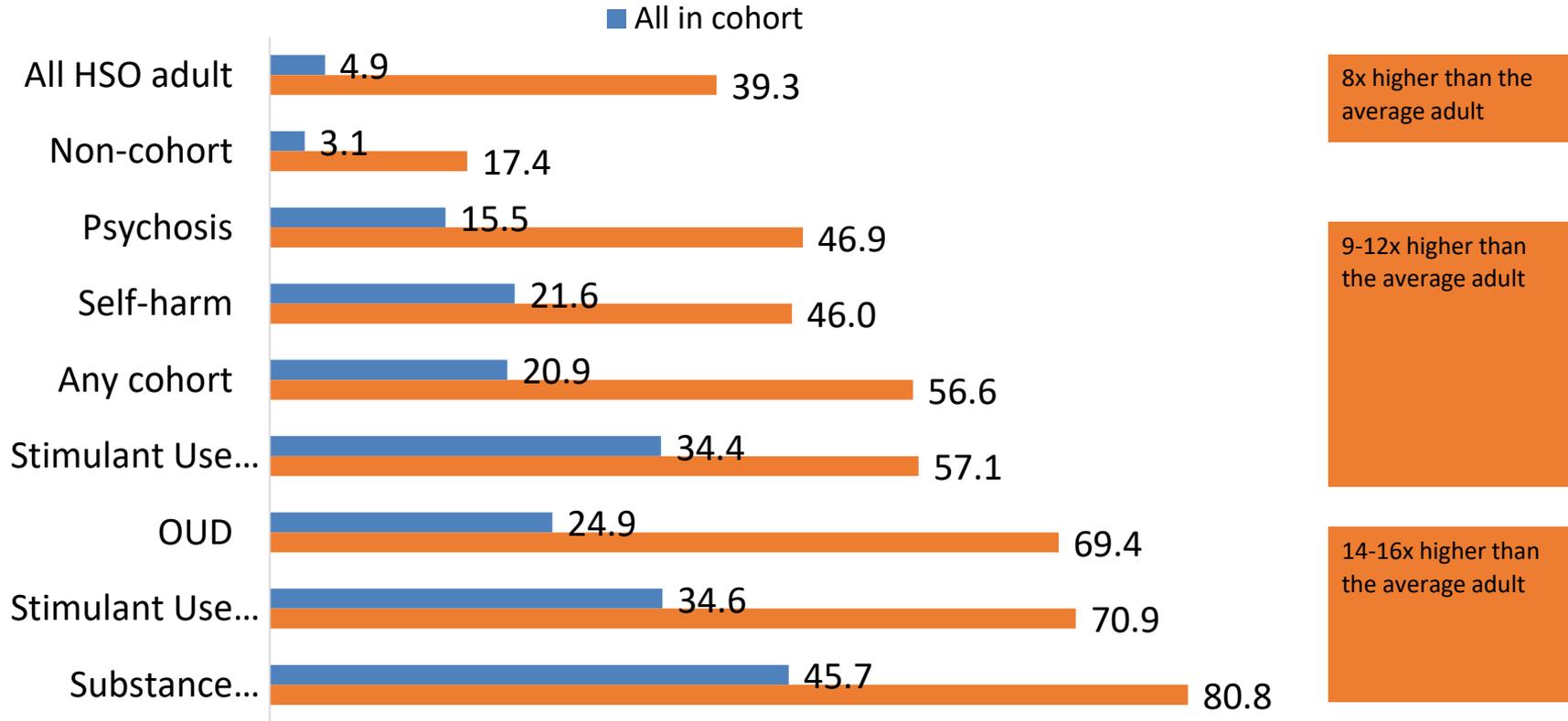
Utilization Comparisons: 2022 Medical Inpatient Admissions per 1000 member months



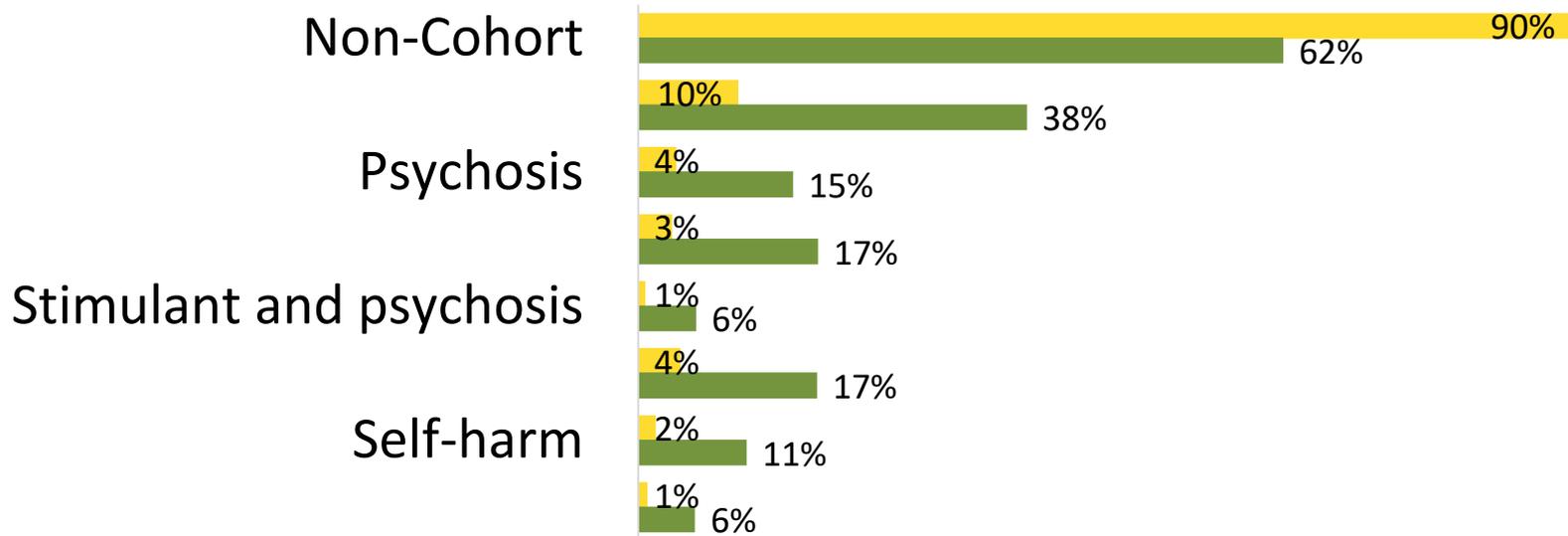
Utilization Comparisons: 2022 Medical Inpatient Admissions per 1000 member months



Utilization Comparisons: 2022 Medical Inpatient Admissions per 1000 member months



Comparison of population size to cost



■ % of adult population

■ % of adult cost (all utilization categories)

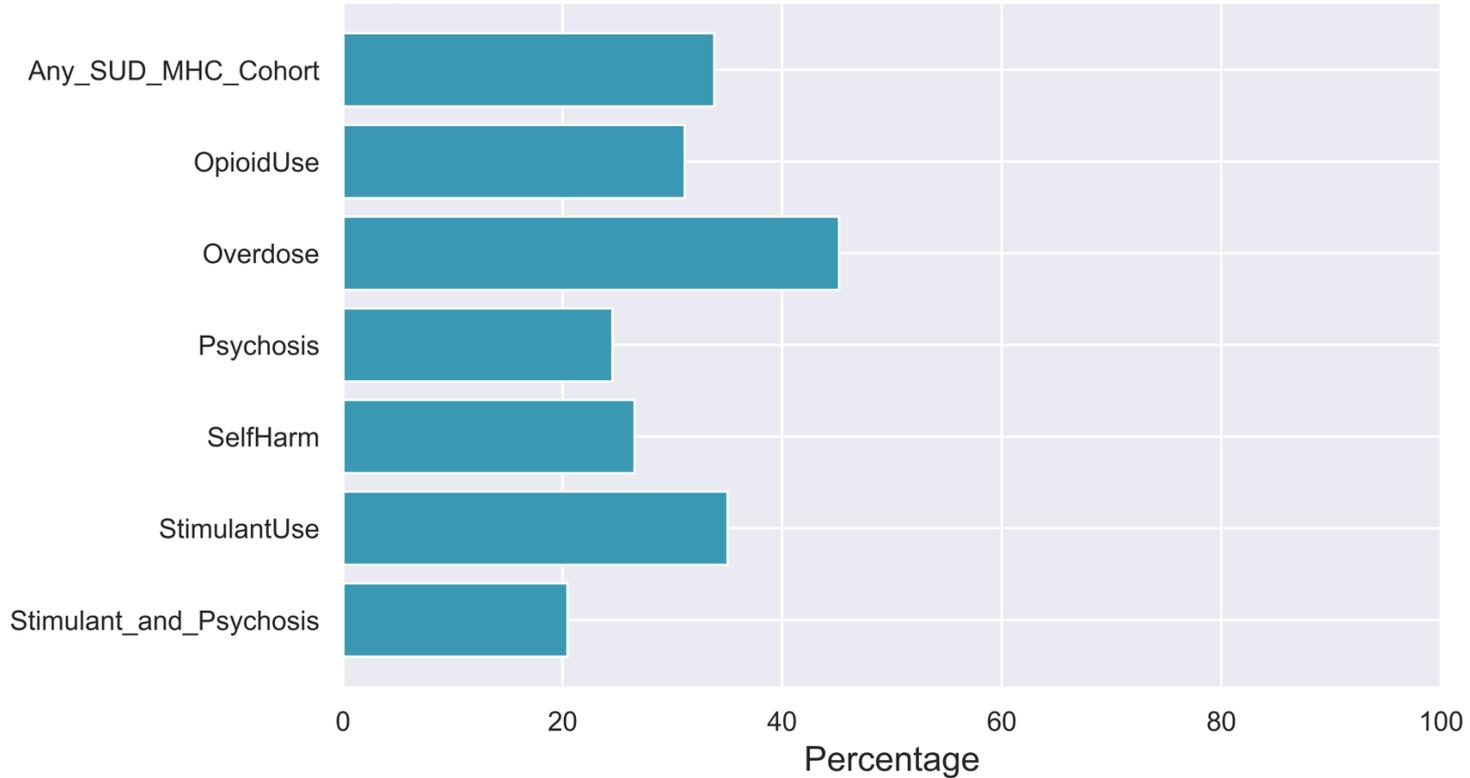
Methodology

- Pull all BH referrals/authorizations with a time range that encompasses any part of 2022
- Join with 2022 SUD/MHC population cohorts and 2022 Housing Insecurity cohorts
- Aggregate by delivering providers, counting unique referral IDs

Caveats

- This data represents BH referrals/authorizations only, not actual claims, which means delivering providers should be viewed only as where members were supposed to get care, and not exactly where the service took place (or to infer whether members got care at all).
- Because this analysis is based on referrals/authorizations, there is no integrated BH care accounted for.

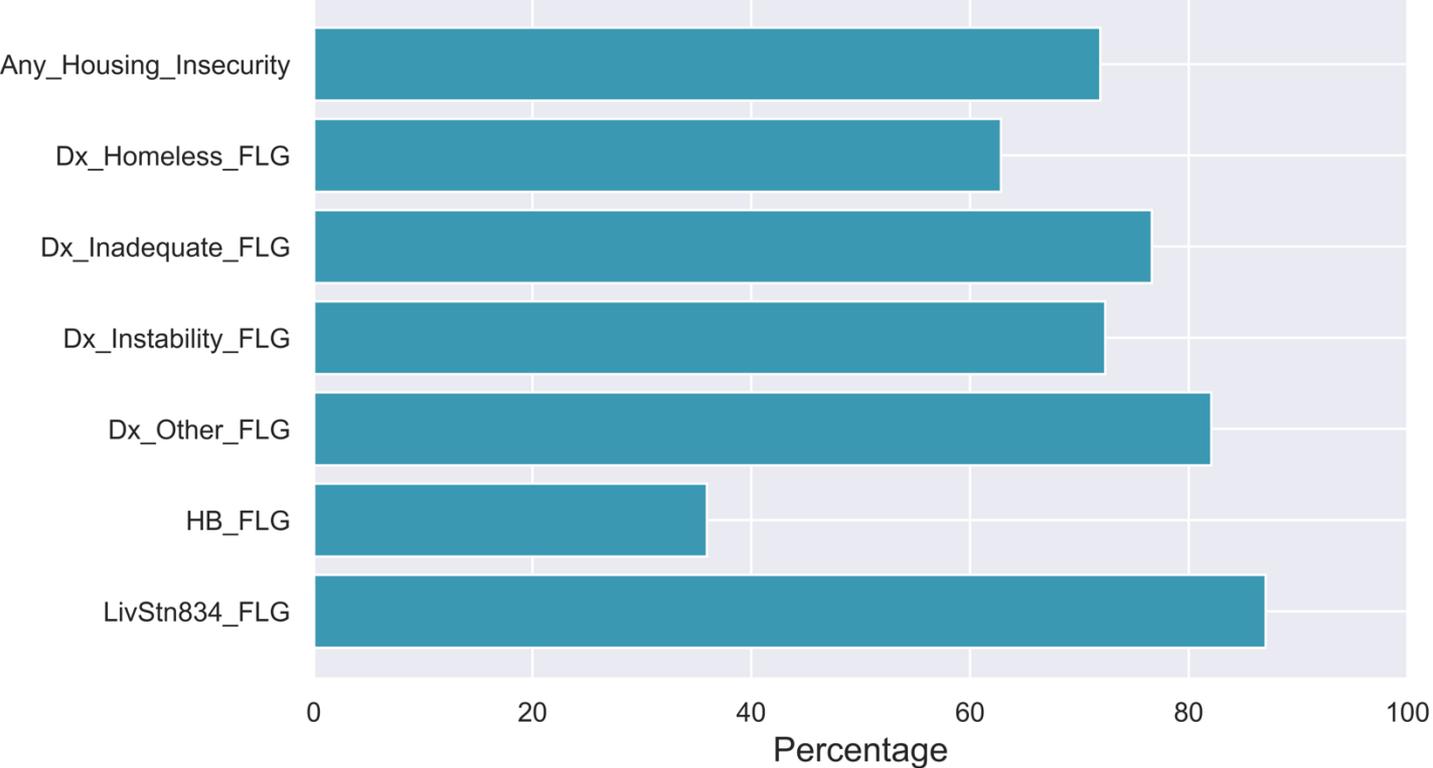
Percentage of SUD/MHC cohorts with no BH authorization, 2022



health

share

Percentage of Housing Insecurity cohorts with no BH authorization, 2022



Strategies and Ongoing Alignment

1. Access and engagement data analytics for each diagnostic category.
2. Core themes around level of care mismatch for higher acuity individuals, SUD and SPMI.
3. Intentional shared strategies among HealthShare collaborative partners to navigate risk pool around 30,000 high-acuity Medicaid members together, and with alignment to closing network access gaps.
4. Nexus to homelessness and housing insecurity is critical.
5. Medicaid 1115 Waiver Housing benefit opportunity is of key importance for individuals who are cycling into and out of homelessness.

Thanks for your interest!

Stay tuned – there will be more!



Metro

Closing and Next Steps

Next Steps

- Post approved meeting summary online
- Next meeting: February 14, 2024

Meeting Adjourned



00:53:52 Metro Housing Department: Welcome everyone, please ensure your chat is set to "Everyone" to ensure the public can view. The automatic setting is "Hosts and panelists."

01:40:12 Ben Duncan (Kearns & West): Gillian: hoping to wrap up presentation by 5:10 (15 minutes for this section)

02:15:49 Metro Housing Department: From Andy Mendenhall MD (He/Him/His) to All Panelists 05:29 PM
Well said, Mercedes!

02:16:21 Metro Housing Department: Thanks, Dr. Mendenhall. Will you switch your chat to "everyone?"

02:17:03 Andy Mendenhall MD (He/Him/His): Just did, thanks for the prompt! Great discussion!

02:49:44 Metro Housing Department: Thank you for being here, everyone. Thank you to our presenters who took the time to join today. See you in February.

02:51:37 Andy Mendenhall MD (He/Him/His): Thank you for the invitation, I need to peel off for another meeting. Thanks to each member for your leadership and service!