

Agenda



Metro

600 NE Grand Ave.
Portland, OR 97232-2736

Meeting: Supportive Housing Services Oversight Committee Meeting
Date: March 25, 2024
Time: 9:30 a.m. to 12:00 p.m.
Place: Virtual meeting ([Zoom link](#))
Purpose: Multnomah County Corrective Action Plan (CAP) update through January; presentation of FY24 Q2 reports; and Metro tax collection and disbursement update.

9:30 a.m. Welcome and introductions
9:45 a.m. Conflict of Interest declaration
9:50 a.m. Public comment
10:00 a.m. Update: Multnomah County corrective action plan
10:15 a.m. Presentation: Clackamas County FY24 Q2
10:40 a.m. Presentation: Multnomah County FY24 Q2
11:05 a.m. Break
11:10 a.m. Presentation: Washington County FY24 Q2
11:35 a.m. Presentation: Q2 finance overview
11:50 a.m. Metro tax collection and disbursement update
11:55 a.m. Next steps
12:00 p.m. Adjourn



Supportive Housing Services Oversight Committee Meeting Summary

Meeting: Supportive Housing Services (SHS) Oversight Committee Meeting Work Session
Date: February 12, 2024
Time: 9:30 a.m. to 12:00 p.m.
Place: Hybrid meeting (Zoom link; Metro Regional Center, Room 328)
Purpose: Discussion of recommendations from the oversight committee to be included in the FY23 annual regional report.

Member attendees

Jim Bane (he/him), Co-chair Susan Emmons (she/her), Dan Fowler (he/him), Cara Hash (she/her), Jenny Lee (she/her), Peter Rosenblatt (he/him), Margarita Solis Ruiz (she/her), Mike Savara (he/him), Co-Chair Dr. Mandrill Taylor (he/him), Becky Wilkinson (she/her)

Absent members

Mitch Chilcott (he/him), Carter MacNichol (he/him), Felicita Montebancho (she/her), Jeremiah Rigsby (he/him)

Elected delegates

Washington County Chair Kathryn Harrington (she/her), Metro Councilor Christine Lewis (she/her)

Absent elected delegates

Clackamas County Chair Tootie Smith (she/her), Multnomah County Commissioner Jessica Vega Pederson (she/her), City of Portland Mayor Ted Wheeler (he/him)

Metro

Finn Budd (they/them), Yesenia Delgado (she/her), Liam Frost (he/him), Breanna Hudson (she/her), Patricia Rojas (she/her), Hunter Bellgarde (he/him)

Kearns & West Facilitator

Ben Duncan (he/him)

Welcome and Introductions

Co-chairs Susan Emmons and Dr. Mandrill Taylor welcomed the SHS Oversight Committee to the first hybrid meeting.

Ben Duncan, Kearns & West, noted this was a work session, facilitated introductions between Committee members, and reviewed the meeting agenda and objectives.

Discussion: FY23 Recommendations

Washington County Chair Kathryn Harrington stated that she reviewed the draft report and had feedback to provide relating to pages 7-9 from a Washington County perspective.

Kris Smock, Kristina Smock Consulting, replied that the draft report was a starting point and she attempted to incorporate feedback from previous meetings and comments received. She shared that the co-chairs reviewed and provided edits on the draft, and she is happy to incorporate additional comments into the final draft she is working on. She stated that the

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intent for the work session today was to focus on the transmittal letter, and for this purpose, she developed a document that focused on the broad recommendations, incorporated elements from last year's recommendations, and added subcategories as needed.

Kris Smock, Kristina Smock Consulting, detailed the four recommendation categories as Category 1: Regional communication and engagement, Category 2: Financial and data transparency and accountability, Category 3: Workforce and capacity issues, and Category 4: Program expansions.

Yesenia Delgado, Metro, thanked everyone for their commitment to the work and shared that Metro staff will put the recommendations into a table format to track progress. She shared that Metro welcomes feedback on implementation, but the Committee's focus should be primarily on overall vision guidance, and then Metro staff will return with an operationalization plan.

Category 1: Regional communication and engagement

- 1. Strengthen understanding**
- 2. Foster engagement**

Mike Savara shared that he felt equity and racial justice were missing from this category and felt that the Committee should talk about a broader set of recommendations for working towards reducing disparities. He reflected on the disparities that exist in specific populations experiencing homelessness, including race, ethnicity, and LGBTQ+ status, and felt that part of the measure includes reducing disparities. He asked what the Committee thought about adding a recommendation.

Patricia Rojas, Metro, noted there is a reporting category and asked if Mike Savara is looking for additional information on how Metro is tracking those commitments or how to thread racial equity more broadly in each recommendation.

Mike Savara responded that he would like to see it spread throughout each recommendation, and explicitly, how the Committee is thinking about this as it relates to equity from a communications perspective. He reflected on the history of government policies disenfranchising groups and shared his worry that if the Committee is not explicit in naming the need for reducing disparities, it would be missed. He suggested exploring a targeted universalism framework to start ending homelessness as it looks different in each community.

Ben Duncan, Kearns & West, reflected that he is hearing three areas: how is the Oversight Committee assessing equity indicators, how is equity embedded and called out in each recommendation, and whether any racial equity-specific recommendations need to emerge as part of the report.

Co-chair Susan Emmons shared she has the same feelings as Mike Savara has and is left with the questions of how they are doing better, whether they are making progress, and whether groups are less underserved as a result. She shared that she thinks there should be a recommendation but is not sure if that work would be on the counties or Metro.

Patricia Rojas, Metro, reflected that there are multiple themes that should be a separate recommendation. She suggested one recommendation to connect the dots and combine data and another broader recommendation to determine what the Committee needs for equity analysis.

Co-chair Susan Emmons asked if it connects to outreach, as buildings are supposed to serve certain populations, and it would be helpful to know why or why not, they meet those expectations.

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Ben Duncan, Kearns & West, reflected that it sounds like there are two buckets, what is being done proactively, and then what is being done reactively.

Washington County Chair Kathryn Harrington noted that 48% of placements and people served were people of color and the conversation makes it sound like work is not being done. She suggested talking about success areas.

Ben Duncan, Kearns & West, reflected the balance of being explicit and naming needs relating to an oversight function and also naming successful outcomes. He noted that just because there is an ask, doesn't mean good work isn't being done.

Peter Rosenblatt stated that the conversation started with a suggestion for a fifth strategy, and while he thinks equity is important, he doesn't think it belongs in a fifth category but should be included in all the recommendations. He reflected that what he heard Chair Harrington say is that the Committee and the Jurisdictions need better communication between themselves.

Ben Duncan, Kearns & West, suggested that the Committee work through what is on paper, and come back at the end to add anything that is missing.

Washington County Chair Kathryn Harrington noted that Washington County has been doing communications and the current wording doesn't reflect that Metro would be leading the effort as the counties do not have the capacity for more work.

Patricia Rojas, Metro, confirmed that Metro would lead this recommendation and would bake in the language from the Year 1 recommendation.

Kris Smock, Kristina Smock Consulting, stated that she pulled the implementation language out of the document for the conversation today, but didn't realize that the Metro language was inadvertently pulled as well.

Co-chair Susan Emmons shared that the language would read that Metro would be in the lead on the recommendation and collaborate and coordinate with the counties. She added that Felicita Monteblanco couldn't attend today but wanted to say that she felt the language for the second recommendation—foster engagement—was vague.

Washington County Chair Kathryn Harrington reiterated that Washington County has been engaging with the community and was frustrated that the report doesn't reflect the work they are doing. She asked if the Oversight Committee wasn't receiving enough information.

Peter Rosenblatt noted that there are differences in what each county is doing and a challenge is knowing who the audience is for in communications. He shared that there is a need in Clackamas County to bridge communication gaps between providers and local government.

Becky Wilkinson replied that the second recommendation, foster engagement, captures that.

Peter Rosenblatt stated that he didn't get that from number two but if it's in there that is great.

Becky Wilkinson stated that maybe that is what Felicita Monteblanco was referring to and perhaps it needed to be rewritten.

Patricia Rojas, Metro, appreciated everyone's comments and reflected that community engagement needs more specificity. She suggested that the Committee name the high-level goals and then Metro staff can return with specifics and where the work lives.

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Washington County Chair Kathryn Harrington reflected that the current wording of the recommendation suggests that counties are doing everything wrong, but she has also heard co-chair Susan Emmons share how great work is being done and that people need to have the opportunity to know the great results they are achieving. She asked co-chair Susan Emmons if the section hits the mark as it is currently worded.

Co-chair Susan Emmons understood what Washington County Chair Kathryn Harrington was saying. She shared that she represents Multnomah County and among her neighbors, colleagues, and community, people do not understand the impact of this measure. She reflected that she has heard that Washington County is doing a great job and in Multnomah County people just see tents and it seems that housing is happening behind closed doors and isn't being communicated.

Co-chair Dr. Mandrill Taylor stated that he isn't sure how detailed the Committee needs to go and if it would be helpful to highlight if one county is doing well but the other two aren't. He reflected that the Committee wants to encourage collaborative efforts and asked if it would be beneficial to include the successes of counties and encourage collaboration.

Patricia Rojas, Metro, stated that it would be helpful to see the original language, and shared learnings should be incorporated into it if not already.

Washington County Chair Kathryn Harrington suggested looking at it from a lens of when the Committee evaluates how the counties are doing in Year 3 if they will have enough information and detail of how they defined and achieved the goal.

Kris Smock, Kristina Smock Consulting, stated that any language around collaboration is incorporated in the sub-bullet points and foster engagement was added from the previous discussion. She stated that if the intent was not to just communicate out, that could be reflected in another sub-bullet.

Category 2: Financial and Data Transparency and Accountability

- 1. Optimize financial reporting**
- 2. Enhance data integrity**
- 3. Evaluate to inform improvement**

Co-chair Susan Emmons shared that this category reflects that SHS funds were intended to be flexible, but counties aren't able to leverage the flexibility of funds due to HMIS restrictions. She reflected on past HMIS discussions the Committee has had including why tracking Population A and B spending was tricky.

Yesenia Delgado, Metro, reflected that this was the theme of the Committee's discussion last year and the need to update bureaucratic practices.

Patricia Rojas, Metro, noted there are many pieces to this including the barriers each county faces to change processes and that HMIS has limited functionality. She shared that Multnomah County will start managing HMIS for the region and began work with a consulting firm, Gartner, to look at HMIS and functionalities the region needs. She noted that Multnomah County would be presenting an update on this work to the Tri-County Planning Body.

Co-chair Susan Emmons reflected on the limitations of what they are asked to do and how to do that within a restrictive system and wondered if it would be helpful or reductive to have another data tracking system.

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Patricia Rojas, Metro, stated that the SHS work plan names Metro's responsibility to establish data collecting and reporting, and they are working with the counties on this separately from the work Multnomah County and Gartner are doing.

Peter Rosenblatt shared that when he looks at this section, he separates them from a financial perspective and a client perspective. He stated that financially, he cannot say how much SHS money Clackamas County has and what has been spent as the numbers change. He asked for congruency and that Metro and all the counties should be using similar branding in reports and similar numbers. He reflected that this ties back to the communication needs in the first area.

Kris Smock, Kristina Smock Consulting, shared that her understanding is that Metro has developed financial reporting templates this year and the recommendations are focused on refining that template. She reflected she is hearing a need for regional consistency, and that should be happening as of this year.

Peter Rosenblatt noted another challenge is that SHS funds are not the only funds that are working on these issues and when talking about data there can be confusion on if reports are talking about solely SHS funds or braided funds.

Washington County Chair Kathryn Harrington asked if any staff from Clackamas County is on this call and asked Metro to make sure staff have to opportunity to hear what Peter has said.

Peter Rosenblatt replied that he has communicated this with Adam Brown and Vahid Brown at Clackamas County.

Hunter Belgard, Metro, appreciated that he has heard Metro should get in front of some of these requests and noted that his job will be to work on data with providers and counties to ensure the Committee can provide accurate Oversight. He noted that there is great software out there for data and that the region is behind, and part of his job will be to dive deep into the data.

Patricia Rojas, Metro, confirmed that responsibility for regional reporting is outlined for Metro and that the reporting requirements and technology had been based on HUD and the world has changed since then.

Margarita Solis Ruiz chatted that she runs into issues with HMIS in Washington County due to a lack of staffing on their team's end. She asked how they can execute teaching all agencies/case managers the correct steps while they are working on the ground. She shared that she is unsure if the HMIS team has the capacity and noted that PowerDMS is tricky to navigate as well. She asked how many other agencies are also experiencing this.

Washington County Chair Kathryn Harrington shared that in the current draft she can't tell how much progress has been made in Year 1 and 2, but she knows progress has been made. She shared her concern with a few of the sub-bullets including politicizing language such as cumbersome bureaucratic protocol. She shared that certain sections felt like all counties were being thrown under the bus.

Kris Smock, Kristina Smock Consulting, replied that she is open to using language that is most clear. She clarified that the last Committee meeting was focused on the draft report and this meeting is focused on the draft recommendations, but she is happy to take additional feedback to incorporate in the draft report. She noted that in the first draft, each section included an overview of progress to date and Metro's commitments to moving forward, and there is a balancing act to include information and keep it streamlined. She confirmed that progress made would be reflected in the report in a streamlined way and asked for feedback on the draft report to be shared via email.

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The Committee took a five-minute break.

Ben Duncan, Kearns & West, asked the Committee if anything was missing from Category 2.

The Committee had no comments.

Category 3: Workforce Issues – Work Plan and Timeline

1. Address providers' workforce and capacity needs

Ben Duncan, Kearns & West, asked the Committee if anything was missing or if there were any edits for this section.

Co-chair Susan Emmons shared that Felicita Monteblanco shared that there were so many need assessments and studies. Susan reflected that work is underway to come up with a regional framework and that some folks will want a timeline attached to this recommendation.

Patricia Rojas, Metro, asked if it would be more appropriate to develop a work plan.

Co-chair Mandrill Taylor reflected it's about ensuring there is a system incorporating a routine assessment.

Kris Smock, Kristina Smock Consulting, shared that the last bullet point reflects the point of a framework for regular monitoring and evaluation.

Patricia Rojas, Metro, asked if that incorporates community-identified needs.

Co-chair Susan Emmons replied that is accurate, it is not about adding another needs assessment, but rephrasing it to incorporate ongoing engagement and that the work plan is reflective of community needs.

Co-chair Mandrill Taylor agreed.

2. Provide multi-capacity building funding

Ben Duncan, Kearns & West, asked the Committee if anything was missing or if there were any edits for this section.

Washington County Chair Kathryn Harrington asked to clarify bureaucratic hurdles.

Patricia Rojas, Metro, replied the intent is to look at and reduce barriers to contracting and invoicing.

Washington County Chair Kathryn Harrington reflected that they live with the precedent of prior commissions and administrations. She reflected that Washington County is working on implementing a new Enterprise Resource Planning (ERP) system and that will take at least two years. She asked how much of this the counties will be able to correct and achieve and expressed the need that they must be clear on what they can and cannot do within existing systems.

Ben Duncan, Kearns & West, reflected that the intent of the language is to leverage flexibility while balancing the reality of systems.

Co-chair Susan Emmons shared that Felicita Monteblanco asked to remove "whether" from the first sub-bullet. She responded to Washington County Chair Harrington's comments that it is similar to an audit, and if there are good reasons for why something is being done, then that is fair. She reflected on what they have heard from Multnomah County and how providers find it difficult to

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qualify for SHS funding, so progress is not being made. She shared that bureaucratic can be both a negative and positive word.

Ben Duncan, Kearns & West, shared they can circle the language of “bureaucratic” and come back to that.

Peter Rosenblatt shared there are bureaucratic and administrative hurdles to leveraging funding in Clackamas County and reflected he would rather be more inclusive in the wording and include both of those terms.

Co-chair Mandrill Taylor suggested using "structural" rather than "bureaucratic."

Ben Duncan, Kearns & West, shared they can bring that language back to the larger group.

Hunter Belgard, Metro, noted a connection from this category of work to the Financial and Data Category.

Patricia Rojas, Metro, shared that multiple recommendations connect and it is important to keep an overarching lens and crosswalk work and relationships between the categories.

3. Institute livable wages

Ben Duncan, Kearns & West, asked the Committee if anything was missing or if there were any edits for this section.

Patricia Rojas, Metro, shared that the TCPB is working on this and there will be updates given to this committee. She shared that as the TCPB develops a regional plan, the Committee will adopt and approve that plan.

Peter Rosenblatt shared that livable wages should be for direct providers and the administration teams so entire organizations can provide livable wages. He suggested that the Committee may want to look at the administrative rate allowed.

Patricia Rojas, Metro, replied that there is a requirement to review the administrative rate, but currently, the committee does not have that information, but it will be available for next year’s report. She shared that the discussion would happen explicitly.

Co-chair Susan Emmons stated that she feels comfortable with the way the recommendation is listed and looks forward to receiving updates.

4. Streamline county administrative practices

Ben Duncan, Kearns & West, asked the Committee if anything was missing or if there were any edits for this section.

The Committee had no comments on this section.

Category 4: Program Expansions

1. Expand access to health and behavioral health services

Ben Duncan, Kearns & West, asked the Committee if anything was missing or if there were any edits for this section.

Peter Rosenblatt reflected that a majority of Clackamas County is not within the Metro boundary, and it can be harder to get these services in a rural area. He hoped this had rippled effects to impact

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homelessness in the entirety of each county while acknowledging the Committee's boundary purview.

Patricia Rojas, Metro, clarified that the urban growth boundary and the Metro boundary are slightly different, and highlighted the work underway to integrate the health and homeless systems.

Washington County Chair Kathryn Harrington shared that there is an association of counties within the state that are actively pushing for a behavioral workforce bill to pass in this next session.

2. Strengthen implementation of new programs

Kris Smock, Kristina Smock Consulting, reflected that she has heard from the Committee on this section and that there will be a chart to track progress.

3. Promote comprehensive outreach

Co-chair Susan Emmons informed new members that the Committee receives pie charts for the amounts spent and reflected that they haven't had time devoted to counties sharing stories, and reflected on the one example of a camp being cleared and placed into housing that Jes Larson, Washington County, shared. She stated that outreach to encampments should be done and reflected on the recent ice storm and how no outreach workers visited a warming site. She added that it's not the Committee's role to create strategies, but the staff's role.

Washington County Chair Kathryn Harrington shared that over the last year, they have opened three safe rest villages, and each one had controversy around them before they opened, but since they have opened, they have received positive remarks from neighbors. She asked how the Committee would measure good outcomes.

Patricia Rojas, Metro, replied that this connects to other areas of work, including aligning methodologies, definitions, and reporting tools.

Ben Duncan, Kearns & West, circled back to Mike Savara's comment at the beginning on whether there should be a separate recommendation regarding racial equity.

Mike Savara reflected that the Committee's role isn't to determine strategies and noted that not explicitly calling it out as a recommendation would be a missed opportunity to highlight work underway and what needs to be done. He reflected on Portland State University's point-in-time count data and reflected that those results are from compounding factors. He shared that the Committee doesn't have the methodology to compare and have a deeper understanding of what the data means and how they are meeting racial equity goals, while also acknowledging that some communities do not trust sharing their data with government entities.

Kris Smock, Kristina Smock Consulting, shared that counties are charged with doing data analysis, but each one is doing it differently. She shared that if it is going to be a recommendation, it should acknowledge what has been done, what the Committee needs for oversight, and what the jurisdictions need to do at a regional level.

Patricia Rojas, Metro, stated that this highlights where Metro is in the development of this program and that the work plan specifically includes this. She shared that Metro will think about how to connect the dots between Metro's work plan and the counties' local implementation plans to give meaning and regional analysis.



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Kris Smock, Kristina Smock Consulting, shared her thinking would be a new subsection that focuses on evaluation and the need to pull together local data and draw regional conclusions about whether SHS funds are meeting goals around racial equity.

Next Steps

Ben Duncan, Kearns & West, shared that Kris Smock will take this conversation and incorporate edits, and then the recommendations will come back to the larger group.

Co-chair Susan Emmons noted they had an earlier discussion about tone and that Kris Smock captured the Committee's ask for the tone to be serious and empathic.

Mike Savara reflected that the Committee should make it clear that the recommendations are to Metro and frame the recommendations in a way that shares the successes each county is having and asks to make it more equitable regionally.

The next steps include:

- Next Meeting: February 26, 9:30 am-12 pm
 - Kris Smock, Kristina Smock Consulting, to incorporate edits from this conversation for a final draft.

Adjourn

Adjourned at 12:00 pm.



Supportive Housing Services Oversight Committee Meeting Summary

Meeting: Supportive Housing Services (SHS) Oversight Committee Meeting
Date: February 26, 2024
Time: 9:30 a.m. to 12:00 p.m.
Place: Virtual meeting (Zoom)
Purpose: Presentation from the Metro Auditor on the 2024 audit of SHS; discuss the final draft of the FY23 annual regional report and recommendations; and Metro tax collection and disbursement update.

Member attendees

Jim Bane (he/him), Mitch Chilcott (he/him), Co-chair Susan Emmons (she/her), Dan Fowler (he/him), Cara Hash (she/her), Jenny Lee (she/her), Carter MacNichol (he/him), Felicita Monteblanco (she/her), Jeremiah Rigsby (he/him), Peter Rosenblatt (he/him), Margarita Solis Ruiz (she/her), Mike Savara (he/him), Co-Chair Dr. Mandrill Taylor (he/him), Becky Wilkinson (she/her)

Elected delegates

Washington County Chair Kathryn Harrington (she/her), Metro Councilor Christine Lewis (she/her), Multnomah County Commissioner Jessica Vega Pederson (she/her)

Absent elected delegates

Clackamas County Chair Tootie Smith (she/her), City of Portland Mayor Ted Wheeler (he/him)

Metro

Finn Budd (they/them), Yesenia Delgado (she/her), Liam Frost (he/him), Breanna Hudson (she/her), Patricia Rojas (she/her)

Kearns & West Facilitator

Ben Duncan (he/him)

Welcome and Introductions

Co-chairs Susan Emmons and Mandrill Taylor provided welcoming remarks and reflected on the progress in developing the draft recommendations.

Ben Duncan, Kearns & West, facilitated introductions, reviewed the meeting agenda and objectives, and noted that the elected delegates are ex-officio members and will not be voting for final approval of the recommendations.

Washington County Chair Kathryn Harrington invited folks to come out to Washington County to see the services they are delivering to change lives.

The Committee approved the January 29 meeting summary.

Conflict of Interest Declaration

Dan Fowler declared that he is chair of the Homeless Solution Coalition of Clackamas County and received grant funding including SHS funding.

Jenny Lee declared she works at the Coalition of Communities of Color, and they may be contracted to do community engagement work.



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Peter Rosenblatt declared that he works at Northwest Housing Alternatives which receives contracts through Clackamas County, including SHS funding.

Carter MacNichol declared that he is on the Board of Transition Projects which receives contracts from the Joint Office of Homeless Solutions (JOHS).

Public Comment

Stephanie Rose and Daniel Boone provided verbal public comment.

Carter MacNichol asked about a previous public comment received from Tom Cusack, and if he ever received a response and if that response was shared with the Committee.

Yesenia Delgado, Metro, replied that some of the questions that were asked were captured in the Population A and B Memo, which was shared with the Committee. She added that for the questions that were out of scope, Metro offered to connect with Tom Cusack to discuss further over email, and the emails are just between Metro and him.

Presentation: SHS Audit

Metro Auditor Brian Evans introduced himself and stated that the purpose of the audit was to follow up on the 2021 audit recommendations and determine any gaps or overlaps in government operations. He provided background information on the tax measure and shared that the result of the audit was that Metro had fully implemented one recommendation from 2021, and the other two recommendations were in process. He stated the audit identified areas of oversight duplication and variation in data definitions and calculations. He noted that further oversight from the Committee on administration would help implement the recommendations.

Paoa Wandke, Metro Auditing Team, introduced himself and detailed recommendations relevant to the Metro Housing Department, SHS Oversight Committee, and the Tri-County Planning Body. He stated that oversight roles should be clarified, Metro Council should receive more updates, intergovernmental agreements should be reevaluated regularly, the SHS Oversight Committee should refine its focus on administration, and that there should be consistent data methodologies, definitions, and reporting templates between counties.

David Beller, Metro Auditing Team, introduced himself and detailed data inconsistencies and reliability concerns, noting that the differences were as high as 53%. He stated that the inconsistent data was reconciled by the year's end, indicating there are methods to have consistent data. He emphasized the need for stronger quality control processes as the counties appear to be using different methodologies and assumptions, especially relating to Population A and Population B. He stated that the inclusion of non-SHS-funded services under services provided could be misleading and that long-term planning is required to successfully meet program goals as some people will need SHS for the rest of their lives.

Auditor Brian Evans, concluded by summarizing there are 18 total recommendations from the audit, seven to ensure program oversight, six to improve data and reporting consistency, and five to identify programs to inform long-term planning.

Patricia Rojas, Metro, thanked the auditing team and stated that TCPB members received in their email the response from Metro's Management Team that addressed each of the recommendations and themes. She shared that Metro largely agrees with the auditor and it will take some time to meet some of the areas.

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Peter Rosenblatt asked if the audit's recommendations are findings entities must follow or recommendations that entities could choose to follow.

Brian Evans, Metro Auditor, responded that the audit publishes findings and the recommendations are actions to address those findings.

Patricia Rojas, Metro, added that this report is specific to Metro and Metro will lead the work.

Mike Savara shared that he felt some things weren't aligned with their role as the Oversight Committee, like the administrative dollars. He shared that when he reads Exhibit A, administration means implementation of the work, meaning the Committee has oversight of the whole program, not just the administrative resources.

Brian Evans, Metro Auditor, agreed that when you read the measure, administration can be interpreted largely or narrowly. He added that the evolution of documentation in the charter and intergovernmental agreements have variations in the interpretation and it would be good to get clarity and consistency to have clear expectations.

Paoa Wandke, Metro Auditing Team, stated that the important thing is to look at the overall functionality of the program and that there is no one else to pick up the responsibility of administrative funding oversight.

Patricia Rojas, Metro, agreed that there are multiple areas of language and Metro is working on consolidating documentation for clarity. She reflected that monitoring oversight of administrative funding is one piece of financial oversight at large.

Mitch Chilcott asked to clarify the diversifying of committee members recommendation, and if that was by industry or what potential gaps there are.

Ben Duncan, Kearns & West, noted that the Committee has a different membership list now than when the recommendations were drafted.

Brian Evans, Metro Auditor, shared that most of this work was completed last year and is looked at for continuous improvement. He reflected that the diversity gaps come from a public finance perspective and expertise in knowing what to do with surplus funding. He shared that Metro Management will do a self-report of progress as a next step, and then after that another formal audit will be completed.

Dan Fowler expressed interest in having an ongoing report card on the progress of addressing the 18 recommendations.

Brian Evans, Metro Auditor, shared that there is an online dashboard of all the recommendations and the public can find the status there.

Discussion: Final draft of FY23 annual regional report

Yesenia Delgado, Metro, provided an overview of the process of drafting the regional report, including an assessment of opportunities for improvement. She reflected that the recommendations are presented to Metro Council for adoption. She detailed the roles and responsibilities of the Oversight Committee and shared that some recommendations would be implemented within the Oversight Committee's jurisdiction, and others would be implemented in other jurisdictions, like Metro's Communications Team.

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Ben Duncan, Kearns & West, framed that the Committee will make two decisions today; the first decision will be focused on the recommendations, and the second will be focused on Population A and B and the overall report.

Recommendations

Ben Duncan, Kearns & West, reviewed the recommendations: Category 1: regional communication and engagement, Category 2: financial and data transparency and accountability, Category 3: workforce and capacity issues, and Category 4: Program expansions. He asked the Committee if they had any concerns or red flags about these recommendations.

Co-chair Susan Emmons shared she had no red flags and supported the recommendations as they stand. She honored Kris Smock, the consultant who captured the Committee's recommendations, and reflected on the need for leveraging funding flexibility while balancing contracting precedent, and the issues Homeless Management Information System (HMIS) has to track spending by Population A and B.

Co-chair Mandrill Taylor reflected on Stephanie Rose and Daniel Boone's public comment and shared he is considering promoting outreach as its own recommendation to emphasize the serious need for it.

Cara Hash stated she has no concerns and supports the recommendations.

James Bane stated he had no red flags and agreed with Dr. Taylor. He reflected on the need to support the workforce in doing difficult and important work.

Jeremiah Risby echoed the public comment and considered how outreach and engagement impact those involved. He reflected that setting expectations for what is possible for the workforce and capacity is important to have context for what the goals should be and what to expect from an oversight standpoint.

Mitch Chilcott shared that he has no red flags and appreciates the recommendations. He stated he is curious to learn more about healthcare integration work.

Mike Savara agreed that there were no red flags and appreciated the work session. He reflected the Committee continues to dig in around goal setting for equity, retention, and work outcomes to make it clear when objectives are accomplished.

Becky Wilkinson stated she did not have red flags and that the recommendations encompass everything the Committee has been discussing. She stated that Dr. Taylor's comment about outreach and Jeremiah's comment about the workforce are valid.

Peter Rosenblatt stated his one concern is that SHS is a funding stream, and provider programs are usually funded by multiple funds, including SHS. He reflected that he is not sure how a holistic approach to seeing progress would be.

Dan Fowler stated he had no red flags and noted that the recommendations sounded "kumbaya-ish" and while everyone wants collaboration, the Committee also holds people accountable to objectives. He emphasized the need for the Committee's role to hold entities accountable in a collaborative way should come through in the report.

Felicita Montebianco stated she had no red flags and agreed with the workforce comments. She shared her excitement for the communications plan.

Jenny Lee stated she had no red flags and supported the recommendations.

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Carter MacNichol stated he had no red flags and agreed with Dan Fowler's comments on accountability.

Margarita Solis Ruiz stated she had no red flags and supported the recommendations. She stated she felt a disconnect between entities and what was happening on the ground.

Ben Duncan, Kearns & West, reflected that Co-chair Dr. Taylor named considering if outreach should be a separate category and asked if they want to add a category.

Co-chair Mandrill Taylor shared that his concern is that outreach would get lost if it was not called out as a separate category and motioned to promote comprehensive outreach from subsection 3 of Category 4: program expansions to Category 5: promote comprehensive outreach, subsection 1 increase visible impact of SHS investments.

Patricia Rojas, Metro, asked to clarify the need for an additional category as Category 4 is for program expansions, and outreach is part of programming.

Co-chair Mandrill Taylor responded that calling it out as its own category addresses the fear of marginalization and ensures prioritization of outreach.

Co-chair Susan Emmons supported Dr. Taylor's proposal and noted that the Committee has talked about the importance of outreach for months.

Ben suggested that there be a Category 5: Promote comprehensive outreach with one recommendation: increase visible impact of SHS investments, and left open for discussion.

Peter Rosenblatt asked what would be left in Category 4.

Ben Duncan, Kearns & West, responded that expand access to health and behavioral health services and strengthen implementation of new programs would remain in Category 4.

Jerimiah Rigsby, Mike Savara, and Carter MacNichol indicated their support for Category 5.

Co-chair Mandrill Taylor highlighted that this is a great example of how one voice can change a room and encouraged folks to speak up if they feel passionate that something is wrong.

The Committee voted to approve creating Category 5.

The Committee voted to approve all the recommendations.

Annual Regional Report

Kris Smock, Kristina Smock Consulting, detailed the two options of how to include Population A and B in the report. She stated that the main difference between the two is that the second option includes a summary table of county spending.

Peter Rosenblatt asked what exactly the challenge is for determining Population A and B spending.

Kris Smock, Kristina Smock Consulting, responded that they have data on population served which she feels good about including in the report. She noted that the HMIS system is set up to track services provided, but not set up to track spending by populations. She stated that the concerns with including Population A and B data are due to inconsistencies across counties by how the data is categorized and incomplete data sets.

Cater MacNichol asked to clarify if the language meant that 75% and 25% were over 10 years.

Supportive Housing Services Oversight Committee Meeting Summary

Yesenia Delgado, Metro, replied that the measure language doesn't clearly state if the percentage breakdown should be per year or over 10 years. She shared that Metro has worked with its Legal Team and the interpretation is the percentages are for over 10 years and is tracked yearly.

Patricia Rojas, Metro, added that the work plan and measure do not outline spending specifically either way and acknowledged the dynamics and costs of ramping up permanent supportive housing infrastructure. She stated they will track the ramp-up stage over time by population.

Carter MacNichol shared his concern about knowing if they are meeting those spending goals and asked for spending forecasting.

Patricia Rojas, Metro, replied that they are working towards that with the recommendation language to be able to track spending regularly.

Mike Savara supported the tracking over time approach rather than a yearly percentage split.

Co-chair Susan Emmons reflected on the February 12th work session and the conversation on HMIS limitations and how data systems will be improved to make Population A and B spending clearer.

Peter Rosenblatt stated that no database is perfect and asked the Committee to be mindful not to place the administrative burden of any new data systems or improvements onto providers.

Mitch Chilcott stated he would like to learn more about tech updates to build out programs moving forward.

Yesenia Delgado, Metro, stated that Metro and the counties are working together to have the populations defined so they can be included and aggregated in the Year 3 annual report. She shared that the Metro Data Lead will be working on tech support and framework and will share updates to the Committee.

Patricia Rojas, Metro, confirmed that providers will always be considered, and no one wants to duplicate data entry. She stated that the intent is to make work more efficient and there is significant work underway.

Kris Smock, Kristina Smock Consulting, circled back to whether the Committee preferred Option 1 or Option 2 for Population A and B inclusion in the report.

Carter MacNichol, Dan Fowler, and Becky Wilkinson preferred Option 2.

Jenny Lee indicated she is open to whatever the Committee decides.

Felicita Montebancho stated she is leaning towards Option 1.

Peter Rosenblatt and Mike Savara preferred Option 1.

Becky Wilkinson reminded the group that Option 2 still includes the same narrative as Option 1, including data challenges.

Peter Rosenblatt stated that a table can be taken out of context and narrative from a reader's perspective.

Mitch Chilcott asked if one option is recommended by Metro staff and why.



Supportive Housing Services Oversight Committee Meeting Summary

Patricia Rojas, Metro, responded that they can share their recommendation after this initial round-robin exercise.

Jeremiah Rigsby, Co-chair Mandrill Taylor, Co-chair Susan Emmons, and Margarita Solis preferred Option 1.

Jim Bane and Cara Hash preferred Option 2.

Yesenia Delgado, Metro, shared that Metro will support whatever the Committee decides, but recommends Option 1 given data limitations.

Dan Fowler and Becky Wilkinson yielded to Option 1.

Carter MacNichol asked how confident Metro is in having Population data in Year 3.

Patricia Rojas, Metro, felt very confident the Year 3 data will be accurate as Metro and the jurisdictions are working this spring to be clear on data definitions and methodologies.

Ben Duncan, Kearns & West, asked for the Committee to vote for approval of including either Option 1 or Option 2 in the report, noting that majority rules.

The Committee voted to include Option 1 in the report, 11 to 2.

Co-chair Susan Emmons asked if they could establish a time for Metro staff to come back and give an update on the Population methodologies.

Carter MacNichol replied that it is in the recommendation that they will report in June.

Ben Duncan, Kearns & West, asked the Committee to vote on approving the report in its entirety.

The Committee approved the Regional Report.

Yesenia Delgado, Metro, congratulated the Committee on approving the Report and shared that the Co-chairs and Metro staff will present at each governing board and Metro Council will approve the recommendations or ask questions. She noted that after it is approved, staff will work on operationalizing the recommendations. She shared that Metro would likely come back in June or July with the operationalized plan.

Carter MacNichol shared that the Committee is a month ahead of where they were last year and asked the Committee to reflect on lessons learned to make next year even quicker.

Yesenia Delgado, Metro, replied that it is included in the audit and staff are looking at opportunities to shorten the timeline. She noted that the counties' annual reports are due in October each year, which is what starts the Committee's process.

Metro Tax Collections and Disbursement Update

Rachel Lembo, Metro, gave a monthly update on tax collections and provided an overview of the graphs included in the meeting packet. She highlighted that monthly numbers are starting to align between years suggesting that the tax base is stabilizing making future forecasts more educated and predictive.

Next Steps

Co-chairs Susan Emmons and Mandrill Taylor made closing remarks.

The next steps are:



Supportive Housing Services Oversight Committee Meeting Summary

- Next meeting: March 25th 9:30am-12:00pm

Adjourn

Adjourned at 12:00 pm.

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ការគោរពសិទ្ធិពលរដ្ឋរបស់ ។ សំរាប់ព័ត៌មានអំពីកម្មវិធីសិទ្ធិពលរដ្ឋរបស់ Metro ឬដើម្បីទទួលបានកម្មប្រតិបត្តិការរើសអើងសម្រាប់សេចក្តីណែនាំ www.oregonmetro.gov/civilrights។ បើលោកអ្នកត្រូវការអ្នកបកប្រែភាសានៅពេលអង្គប្រជុំសាធារណៈ សូមទូរស័ព្ទមកលេខ 503-797-1700 (ម៉ោង 8 ព្រឹកដល់ម៉ោង 5 ល្ងាច ថ្ងៃធ្វើការ) ប្រាំពីរថ្ងៃ មុនថ្ងៃប្រជុំដើម្បីអាចឲ្យគេសម្រួលតាមសំណើរបស់លោកអ្នក ។

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Supportive housing services – Oversight committee

Overview of role and responsibilities

Last updated: January 2024

Background

In May 2020, voters in greater Portland approved Measure 26-210 to fund services for people experiencing or at risk of homelessness. The measure also established a “community oversight committee to evaluate and approval local plans, monitor program outcomes and uses of funds.”

The Metro Council established the Regional Oversight Committee on December 17, 2020 by amending Metro Code Chapter 2.19 via Ordinance No. 20-1453. The purpose of the Regional Oversight Committee is to provide independent program oversight on behalf of the Metro Council to ensure that investments achieve regional goals and desired outcomes and to ensure transparency and accountability in Supportive Housing Services Program activities.

Oversight committee role and responsibilities

Requirement	Source text
Local implementation plans and Regional Plan	
Evaluate and recommend Local Implementation Plans	SHS Work Plan, section 3.4: The committee will be charged with the following duties...A. Evaluate Local Implementation Plans, recommend changes as necessary to achieve program goals and guiding principles, and make recommendations to Metro Council for approval.
Approve Regional Plan developed by the Tri-County Planning Body	Tri-county planning body charter: Develop a Regional Plan for <i>approval by the Regional Oversight Committee</i> that incorporates regional strategies, metrics, and goals as identified in Metro SHS Workplan and the counties’ Local Implementation Plans.
Recommend changes to the Local Implementation Plan to...	
Achieve regional goals and/or to better align the Local Implementation Plan with the Work Plan	SHS work plan, section 5.3: The Regional Oversight Committee will review each Annual Progress Report and may recommend changes to the Local Implementation Plan to achieve regional goals and/or to better align the Local Implementation Plan with the Work Plan.
Align with Regional Plan developed by the Tri-County Planning Body	Intergovernmental Agreement, section 5.2.4: Within one year of the adoption of the Tri-County Plan, and as needed thereafter, Partner will bring forward any necessary amendments to its Local Implementation Plan that incorporate relevant regional goals, strategies, and outcomes measures. The ROC will review the amendments and recommend approval or denial of the Plan amendments to the Metro Council
Address a recommendation or a significant change in circumstances impacting homelessness in the Region	Intergovernmental Agreement, section 5.2.3: Within 60 days of the date that Partner presents its Annual Program Report to Metro Council, Metro or the ROC may, in consultation with the other, request that Partner amend its Local Implementation Plan based on one or more ROC recommendations or a significant change in circumstances impacting homelessness in the Region.

Requirement	Source text
Annual reporting and work plans	
Review county annual work plans	Intergovernmental Agreement, section 5.3: Beginning in FY 2022-23, Partner must annually submit an Annual Work Plan to Metro and the ROC for their review on or before April 1 for the subsequent Fiscal Year.
Accept and review annual reports for consistency with approved Local Implementation Plans and regional goals	SHS work plan, section 3.4: The committee will be charged with the following duties:...B. Accept and review annual reports for consistency with approved Local Implementation Plans and regional goals.
Provide annual reports and presentations to Metro Council and Clackamas, Multnomah and Washington County Boards of Commissioners assessing performance, challenges and outcomes	SHS work plan, section 3.4: The committee will be charged with the following duties:...D. Provide annual reports and presentations to Metro Council and Clackamas, Multnomah and Washington County Boards of Commissioners assessing performance, challenges and outcomes.
Fiscal oversight	
Monitor financial aspects of program administration, including review of program expenditures, including...	SHS work plan, section 3.4: The committee will be charged with the following duties:...C. Monitor financial aspects of program administration, including review of program expenditures.
Review of Metro budgeting and administrative costs	Intergovernmental Agreement, section 5.4.1: At least annually, Metro will prepare a written budget for its SHS program that details its use of Income Taxes and its Administrative Expenses and will present its SHS budget to the ROC [Regional Oversight Committee]. The ROC will consider whether Metro's SHS budget, its collection costs, and its Administrative Expenses could or should be reduced or increased. The ROC may recommend to the Metro Council how Metro can best limit its collection and Administrative Expenses in the following Fiscal Year.
Review 5-year forecast	Intergovernmental Agreement, section 7.2.1.1: Metro's CFO, in consultation with the FRT, must prepare a five-year revenue forecast to support the Counties in developing their annual budgets and revising current year estimates as needed. The forecast will evaluate Income Taxes collection activity, SHS program expenditure activity, cash flows, adequacy of funds in Stabilization Reserves, economic factors impacting tax collections, and the overall financial health of the SHS program. Metro will provide these forecasts to the ROC and TCPB by the first business day in December, and provide timely updates of those projections, as available.
Annual review and consideration of whether the recommended administrative costs should be reduced or increased (Metro)	SHS work plan, section 5.3: As part of the annual review process, the Regional Oversight Committee will evaluate tax collection and administrative costs incurred by Metro, Local Implementation Partners and service providers and consider if any costs should be reduced or increased. The committee will present any such recommendations to the Metro Council.
Annual review and consideration of whether the recommended administrative costs should be reduced or increased (counties)	
Annual review and consideration of whether the recommended	



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Requirement	Source text
administrative costs should be reduced or increased (service providers)	
Evaluate tax collection and administrative costs incurred by Metro, Local Implementation Partners	
Other	
Provide input on corrective action plans before Metro requires them of counties	Intergovernmental Agreements, section 6.3.5: after appropriate notice and opportunity to remedy identified concerns, Metro reasonably determines that Partner is not adhering to the terms of its Plan, current Annual Work Plan or Annual Program Budget, or current spend-down plan, then Metro may, with input from the ROC and from Partner, require Partner to develop a Corrective Action Plan.

Supportive housing services regional oversight committee

Meeting guidelines

Arrive on time and prepared.

Share the air – only one person will speak at a time, and we will allow others to speak once before we speak twice.

Express our own views or those of our constituents; don't speak for others at the table.

Listen carefully and keep an open mind.

Respect the views and opinions of others, and refrain from personal attacks, both within and outside of meetings.

Avoid side conversations.

Focus questions and comments on the subject at hand and stick to the agenda.

When discussing the past, link the past to the current discussion constructively.

Seek to find common ground with each other and consider the needs and concerns of the local community and the larger region.

Turn off or put cell phones on silent mode. Focus on full engagement in the meeting, and refrain from conducting other work during meetings as much as possible.

Notify committee chairperson and Metro staff of any media inquiries and refer requests for official statements or viewpoints to Metro. Committee members will not speak to media on behalf of the committee or Metro, but rather only on their own behalf.

Group agreements

We aren't looking for perfection.

WAIT: why am I talking / why aren't I talking.

You are the author of your own story.

Impact vs intention: Intention is important, but we attend to impact first.

BIPOC folks or folks with targeted identities often don't / didn't have the privilege to assume best intentions in a white dominant space.

Invited to speak in draft- thought doesn't need to be fully formed.

We are all learners and teachers.

Expertise isn't privileged over lived experience and wisdom.

Liberation and healing are possible.

Expect non-closure.

CORRECTIVE ACTION PLAN: MULT 23-01
COUNTY SPENDING REQUIREMENTS AND TIMELINES – STATUS REPORT
02/25/24

PLAN VERSION: August 27, 2023

FINANCIAL REPORTING THROUGH: January 31, 2024

PROGRESS TOWARDS GOALS	
On Track	Corrective Action is expected to spend funding as described in the monthly spend-down plan and be complete by the end of the timeline period.
At Risk	Corrective Action is not spending funding as described in the monthly spend-down plan and/or will not be complete by the end of the timeline period. County to provide explanation to Metro of the variance from the spend-down plan and revised action plan.
Complete	Corrective Action is complete (95% spent).

#	CORRECTIVE ACTION <i>*area of focus / service type</i> <i>*list partners (service providers, other gov't, etc.)</i> <i>*align with LIP</i>	INVESTMENT AMOUNT <i>*The amounts in this column total FY23 estimated underspend of \$71,754,577</i>	PLANNING AND SPENDING METRICS <i>*pre-spending planning milestones and spend-down plan</i>	PROJECT DESCRIPTION & ASSOCIATED GOAL AND METRICS <i>*align with MC Annual Work Plan</i>	TIMELINE	STATUS
1	Temporary Alternative Shelter Sites (TASS) 1. Shelter Expansion 2. City of Portland 3. TASS capital needs	\$4,684,756	Full amount allocated to the City of Portland via signed IGA and contract executed by Q1 FY24.	Purchase 140 pods + RV/vehicle for two sites. This provides a capital investment towards the development of two shelter sites serving 200+ people opening in FY24.	Minimum spend of \$4,450,518 by June 2024.	Complete FY24 YTD spending: \$4,684,756 (100%) The City of Portland received payment in January.
2	Technical Assistance (TA) Provider Support 1. Provider and Program Support 2. JOHS SHS providers 3. TA Provider Support	\$1,750,000	Approved providers will receive payments for the requested TA amounts in July 2023.	JOHS providers current contracts amended to include the additional TA requests that have been submitted.	Minimum spend of \$1,662,500 by August 2023.	Complete FY23 spending: \$1,783,417 (102%) Providers received payment in FY23 for previously requested technical assistance.
3	Near-Term Strategic Capital	\$500,000	Equipment purchased and received on or	Acquire near-term strategic capital	Minimum spend of	Complete FY23 spending:

#	CORRECTIVE ACTION <i>*area of focus / service type</i> <i>*list partners (service providers, other gov't, etc.)</i> <i>*align with LIP</i>	INVESTMENT AMOUNT <i>*The amounts in this column total FY23 estimated underspend of \$71,754,577</i>	PLANNING AND SPENDING METRICS <i>*pre-spending planning milestones and spend-down plan</i>	PROJECT DESCRIPTION & ASSOCIATED GOAL AND METRICS <i>*align with MC Annual Work Plan</i>	TIMELINE	STATUS
	Investments 1. Provider and Program Support 2. No partners involved 3. Near-Term Strategic Capital Investments		before June 30, 2023.	investments for Severe Weather Shelter Supplies.	\$475,000 by June 2023.	\$509,998 (102%) Severe weather shelter supplies were purchased and received in FY23.
4	Capacity Building and Organizational Health Grants to contracted service providers 1. Provider and Program Support 2. JOHS SHS Providers 3. Capacity Building and Organizational Health Grants to contracted service providers	\$10,000,000	Grant awards and payments to SHS providers will be made by the Q3 FY24.	Multnomah County will use this funding to provide capacity building and organizational health grants to JOHS SHS providers. The grants follow a formula approach, and the designated grant period spans from January 1, 2024 - December 31, 2024	Minimum spend of \$9,500,000 by December 2023.	On Track FY24 YTD spending: \$10,000,000 (100%) United Way's contract has been executed and payment occurred on 12/29/23. United Way is now awarding and managing grants to service providers. Provider grants from United Way will be completed by Q3.

#	CORRECTIVE ACTION <i>*area of focus / service type</i> <i>*list partners (service providers, other gov't, etc.)</i> <i>*align with LIP</i>	INVESTMENT AMOUNT <i>*The amounts in this column total FY23 estimated underspend of \$71,754,577</i>	PLANNING AND SPENDING METRICS <i>*pre-spending planning milestones and spend-down plan</i>	PROJECT DESCRIPTION & ASSOCIATED GOAL AND METRICS <i>*align with MC Annual Work Plan</i>	TIMELINE	STATUS
5	Increase FY23 COLA by 2% 1. Provider and Program Support 2. JOHS SHS providers	\$1,500,000	Increase SHS portion of providers contracts by Q4 FY23.	Increase SHS portion of providers contract by 2% in FY23.	Minimum spend of \$1,425,000 by August 2023.	Complete FY23 spending: \$1,442,886 (96%) 40+ JOHS providers received a 2% COLA in FY23.
6	Immediate Response Client and Rent Assistance 1. Provider and Program Support 2. JOHS SHS Providers	\$8,037,314	Q1 FY24: \$0 Q2 FY24: \$2,009,329 Q3 FY24: \$2,009,329 Q4 FY24: \$4,018,657	This program will make client and rent assistance available to JOHS providers for 221 households.	Minimum spend of \$7,635,448 by June 2024.	On Track FY24 YTD spending: \$2,727,462 JOHS has allocated all funds across 18 service providers.
7	Housing Multnomah Now 1. Dedicated Housing Program 2. JOHS Program	\$10,000,000	Q1 FY24: \$500,000 Q2 FY24: \$1,500,000 Q3 FY24: \$2,000,000 Q4 FY24: \$4,000,000	HMN will engage 300 individuals who do not have homes and connect them with housing over FY24/FY25. This	Minimum spend of \$8,000,000 by June 2024.	At Risk FY24 YTD spending: \$1,043,393 The County has added two additional referral

#	CORRECTIVE ACTION <i>*area of focus / service type</i> <i>*list partners (service providers, other gov't, etc.)</i> <i>*align with LIP</i>	INVESTMENT AMOUNT <i>*The amounts in this column total FY23 estimated underspend of \$71,754,577</i>	PLANNING AND SPENDING METRICS <i>*pre-spending planning milestones and spend-down plan</i>	PROJECT DESCRIPTION & ASSOCIATED GOAL AND METRICS <i>*align with MC Annual Work Plan</i>	TIMELINE	STATUS
			Q1 FY25: \$500,000 Q2 FY25: \$1,500,000	investment includes rent and client assistance, street outreach, housing placement capacity, housing retention, landlord recruitment, etc.		pathways to the program that would increase the amount of households that can be referred to the HMN. In addition, the County started a new site in Old Town in February 2024 as the third location. Working with Metro to amend this item.
8	Move-in Multnomah 1. Dedicated Housing Program 2. JOHS Program	\$4,366,530	Q1 FY24: \$218,327 Q2 FY24: \$654,980 Q3 FY24: \$1,309,959 Q4 FY24: \$2,183,265	Move-in Multnomah will arrange for 140 rooms to be leased	Minimum spend of \$4,148,204 by June 2024.	On Track FY24 YTD spending: \$624,121 JOHS has 17 providers, across 19 programs and all funding is allocated with contracts executed. Although spending slowed, it is anticipated to increase in the third

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						quarter. Currently there are several invoices from providers that are being processed.
9	Clean Start 1. Provider and Program Support 2. Central City Concern	\$1,934,005	Executed contract with CCC by Q1 FY24.	Clean start is a Central City Concern workforce readiness program, it engages people who have experienced homelessness providing them with a path to future work while also supporting community cleanliness.	Minimum spend of \$1,837,305 by June 2024.	On Track - Delayed FY24 YTD spending: \$155,757 CCC contract was executed in September 2023. Working with Metro to amend this item.
10	Shelter Capital Projects 1. JOHS Program	\$3,600,000	Q1 FY24: \$0 Q2 FY24: \$0 Q3 FY24: \$1,800,000 Q4 FY24:	The amount held for Shelter Capital Projects is to improve existing shelters or land that the County	Minimum spend of \$3,420,000 by June 2024.	On Track FY24 YTD spending: \$0 Currently, HMA is in the process of conducting a comprehensive

#	CORRECTIVE ACTION <i>*area of focus / service type</i> <i>*list partners (service providers, other gov't, etc.)</i> <i>*align with LIP</i>	INVESTMENT AMOUNT <i>*The amounts in this column total FY23 estimated underspend of \$71,754,577</i>	PLANNING AND SPENDING METRICS <i>*pre-spending planning milestones and spend-down plan</i>	PROJECT DESCRIPTION & ASSOCIATED GOAL AND METRICS <i>*align with MC Annual Work Plan</i>	TIMELINE	STATUS
			\$1,800,000	owns that will be used for shelters.		assessment of our shelter system. Working with Metro to amend the Corrective Action Plan for JOHS to use the shelter capital to purchase a residential alcohol and drug treatment property through one of our non profit providers. The remaining amount is held for shelter capital projects to improve two micro-village alternative shelter sites.
11	Program Reserves 1. Doug Fir RLRA Guarantee	\$303,439	Full amount in reserves.	The Doug Fir RLRA Guarantee fully funds the liability associated with the multi-year commitment to fund rent assistance	\$303,439 to be reflected on Q4 FY23 Report.	Complete FY24 budget reflects \$303,439 in reserves for Doug Fir RLRA Guarantee.

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				in this affordable project.		
12	Contingency Reserve (SHS IGA § 5.5.4) 1. Contingencies + Stabilization 1. JOHS Program IGA Reserves	\$4,809,513	Full amount in contingency.	The amount is aligned with IGA stipulations.	\$4,809,513 to be reflected on Q4 FY23 Report.	Complete FY24 budget reflects \$4,809,513 in contingency.
13	Stabilization Reserve (SHS IGA § 5.5.3) 1. Reserves & Contingencies 2. JOHS Program Regional Coordination Implementation Fund	\$9,619,026	Full amount in reserves.	The amount is aligned with IGA stipulations.	\$9,619,026 to be reflected on Q4 FY23 Report.	Complete FY24 budget reflects \$9,619,026 in stabilization reserve.
14	System Access, Assessment &	\$588,840	Q1 FY24: \$29,442 Q2 FY24: \$88,326	The program will provide system	Minimum spend of	On Track FY24 YTD spending:

#	CORRECTIVE ACTION <i>*area of focus / service type</i> <i>*list partners (service providers, other gov't, etc.)</i> <i>*align with LIP</i>	INVESTMENT AMOUNT <i>*The amounts in this column total FY23 estimated underspend of \$71,754,577</i>	PLANNING AND SPENDING METRICS <i>*pre-spending planning milestones and spend-down plan</i>	PROJECT DESCRIPTION & ASSOCIATED GOAL AND METRICS <i>*align with MC Annual Work Plan</i>	TIMELINE	STATUS
	Navigation 1. Provider and Program Support 2. JOHS SHS Providers		Q3 FY24: \$176,652 Q4 FY24: \$294,420	access, assessment, and navigation of support services needed to make critical homeless services equitably accessible to the diverse communities experiencing homelessness. By June 30, 2024, the goal is to assist with referral information for 100 shelter and housing service requests received.	\$559,398 by June 2024.	\$243,571 This is an expansion of the multi-agency navigation team collaborative that began in FY 22.
15	Supportive Housing -- Countywide Coordination 1. Provider and Program	\$202,669	Q1 FY24: \$10,133 Q2 FY24: \$30,400 Q3 FY24: \$60,801 Q4 FY24: \$101,335	The program leverages and builds on existing intensive behavioral health programs in the Health Department's Behavioral Health	Minimum spend of \$192,536 by June 2024.	Complete FY24 YTD spending: \$205,192 The Health

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	Support 2. MultCo Dept			Division that serve this vulnerable population, as well as funding new programming in the Behavioral Health Resource Center (BHRC). By June 30, 2024, 7 individuals will either be placed in permanent/retained in housing or staying in motel-based emergency shelter.		Department's Behavioral Health Division is on track with programming and this supports the coordination of various SHS funded programs.



Metro

Metro Regional Supportive Housing Services

FY24 Q2 overview

Supportive Housing Services Oversight committee | March 2024

Regional progress to Annual Workplan Goals

Type	FY24 goal	Progress as of Dec 31, 2023
Permanent supportive housing placements	1,395 households	671 households (48%)
Rapid rehousing placements	935 households	417 households (45%)
Eviction prevention	1,725 households	1,496 households (87%)
Shelter units	460 beds	510 beds (110%)

Clackamas County: Progress to year 3 goals

Type	Goal	Progress Q1-Q2
Permanent supportive housing placements	405 households	223 households (55%)
Rapid rehousing placements	120 households	128 households (106%) 
Eviction prevention	625 households	591 households (95%)
Shelter units	155 beds	150 beds (97%)

Clackamas County: Additional highlights

- 211 / Coordinated Access hotline enhancement
- Completed a procurement for the creation of new service-enriched resource centers
- Provided technical assistance support to service providers

Multnomah County: Progress to year 3 goals

Type	Goal	Progress Q1-Q2
Permanent supportive housing placements	490 households	222 households (45%)
Rapid rehousing placements	515 households	174 households (34%)
Eviction prevention	600 households	115 households (18%)
Shelter units	245 beds	330 active beds (135%)

Multnomah County: Additional highlights

- Launched specialized RLRA programs
- First Provider Conference in late October 2023
- Launched Outreach Data Collection Pilot in August 2023

Washington County: Progress to year 3 goals

Type	Goal	Progress Q1-Q2
Permanent supportive housing placements	500 households	226 households (45%)
Rapid rehousing placements	300 households	115 households (38%)
Eviction prevention	500 households	790 households (158%) 
Shelter units	60 beds	30 beds (50%)

Washington County: Additional highlights

- Locally Coordinated Command Center initiative expanded to four geographically focused convenings to connect unsheltered individuals to services
- Experienced significant improvement in invoice processing and timely payment of service providers
- Provided Capacity building funding to nine organizations



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Metro - Supportive housing services

Quarterly reports by county, FY24 Q2

[Clackamas County](#)

[Multnomah County](#)

[Washington County](#)



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Portland, OR 97232-2736

Memo

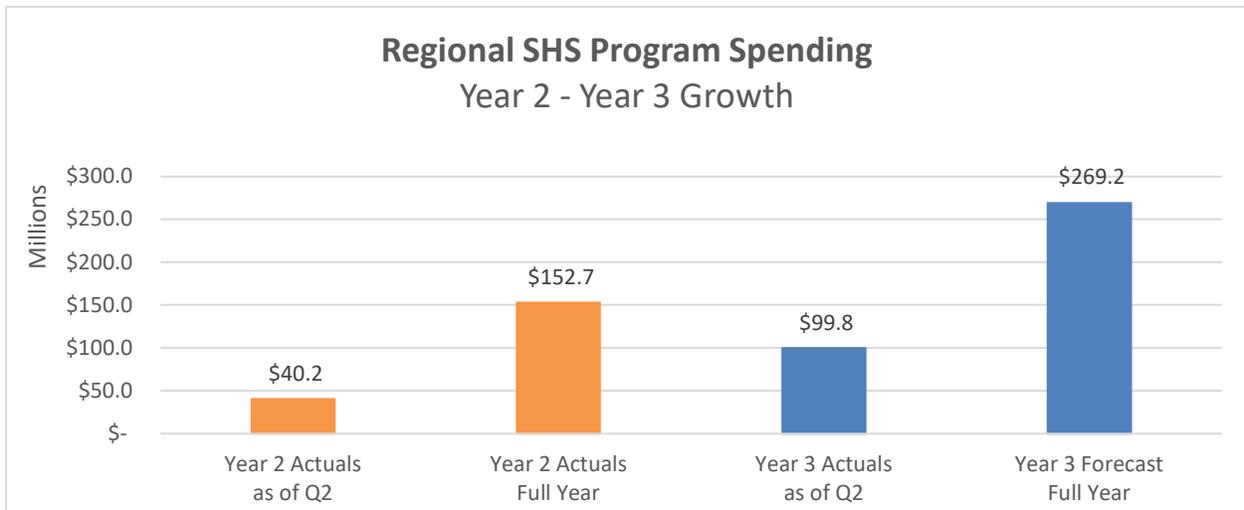
Date: March 25, 2024
To: Supportive Housing Services Oversight Committee
From: Rachael Lembo, Finance Manager
Subject: FY23-24 Q2 (July – December 2023) Financial Report

Metro designed this quarterly financial report to provide the information necessary for the SHS Oversight Committee to monitor financial aspects of program administration. It includes details on tax collections and tax collection costs, administrative costs, and program costs. County financial information comes from the quarterly finance reports provided by the counties as part of their quarterly progress reports, and any updates or additional information received from the counties.

Year 3 Quarter 2 Financial Overview

Metro’s FY24 forecast estimates tax collections will total \$356.7 million, which exceeds the FY24 budget figure by \$122.6 million. As discussed in the February Tax Collection and Disbursement Update, revenue collections have closely followed the prior year pattern for the last few months, which suggests that the tax base is stabilizing. At this time, we do not expect the tax collection forecast numbers to change significantly.

Spending as of FY24 Q2 was significantly higher than at this point last year, continuing the trend of prior years.



For County specific data, see the “Year 2 – Year 3 Growth” charts in the County Snapshots below.

Supportive Housing Services Tax Overview

Key Takeaways:

- As noted above, the tax collection forecast has increased to \$356.7 million, 52% higher than the FY24 budget figure.

Tax Revenue Summary					
	Budget	YTD Actuals	% of Budget	Year-end Forecast	% of Budget
Tax Revenue	234,100,000	97,988,075	42%	356,700,000	152%
Tax Collection Costs (Amount retained)	10,801,686	3,556,429	33%	10,801,686	100%
Net Tax Revenue	223,298,314	94,431,646	42%	345,898,314	155%
Metro Admin Allowance (5%)	11,163,314	4,721,582	42%	17,294,916	155%
County Partner Revenue	212,135,000	89,710,064	42%	328,603,398	155%
Multnomah County	96,167,867	40,668,562	42%	148,966,874	155%
Washington County	70,711,667	29,903,355	42%	109,534,466	155%
Clackamas County	45,255,467	19,138,147	42%	70,102,058	155%

Tax Collection Costs					
	Budget	YTD Actuals	% of Budget	Year-end Forecast	% of Budget
Tax Collection Costs	10,801,686	2,072,961	19%	10,801,686	100%
Personnel	5,026,047	1,028,418	20%	5,026,047	100%
Software	3,602,815	870,237	24%	3,602,815	100%
Other M&S	1,382,414	174,306	13%	1,382,414	100%
Contingency	790,410	-	0%	790,410	100%

Tax collections above are on an accrual accounting basis and reflect collections received by Metro and disbursed to county partners from September – December 2023. Tax collections by the tax administrator through July 2023, received by Metro and disbursed to county partners in August 2023, are recorded in FY23 since these tax payments are for income earned during that fiscal year.

The amount retained by Metro for tax collection costs is based on estimated costs; actual YTD tax collection costs are detailed in the second table.

Administration and Oversight Costs

The Supporting Housing Services Measure allows for up to 5% of net tax collections to cover the costs of Metro program administration and oversight. This includes the SHS team, as well as supporting operations like finance, legal, communications, IT, and HR. The costs associated with Metro program administration and oversight are detailed in the table below.

Key Takeaways:

- Metro entered this fiscal year with \$21.7 million in carryover from the prior year. As with the ramp up of county programs, Metro is also expecting its own administrative spending to ramp up over the first 3-4 years. From July 2023 to June 2024, the SHS team expects to grow from 12.1 FTE to 34.6 FTE. Metro expects to end this fiscal year with approximately \$31.8 million in carryover.
- Metro will be using carryover funds to fund program growth in FY23-24, including limited duration FTE and other one-time investments to provide necessary capacity for new and growing bodies of work and programmatic opportunities.

Metro Administrative Costs					
	Budget	YTD Actuals	% of Budget	Year-end Forecast	% of Budget
Prior Year Carryover	14,778,601	21,692,288	147%	21,692,288	147%
YTD Admin Allowance (5%)	11,163,314	4,721,582	42%	17,294,916	155%
Interest Earnings	300,000	297,977	99%	1,000,000	333%
Total Resources	26,241,915	26,711,847	102%	39,987,203	152%
Direct Personnel	5,416,344	972,813	18%	2,850,414	53%
Materials & Services	3,306,251	272,719	8%	1,925,844	58%
Indirect Costs (Allocation Plan)	3,370,894	1,685,448	50%	3,370,894	100%
Contingency	-	-	N/A	-	N/A
Expense & Contingency	12,093,489	2,930,980	24%	8,147,152	67%
Carryover to next period	14,148,426	23,780,867		31,840,051	

Metro recommends that each county’s program administrative costs do not exceed 5% of SHS program revenue. These costs do not include the administrative costs of service providers or regional long-term rent assistance (RLRA). Due to timing differences in when revenue is recorded, this metric is not monitored on a quarterly basis. It will be reported in the annual report.

For quarterly monitoring, county administrative costs as a percentage of program costs are shown in the table below.

County Administrative Costs				
	Clackamas County	Multnomah County	Washington County	Total
County Administrative Costs	823,298	755,535	687,940	2,266,773
<i>% of SHS program costs</i>	4%	2%	2%	2%

County Partner Snapshots

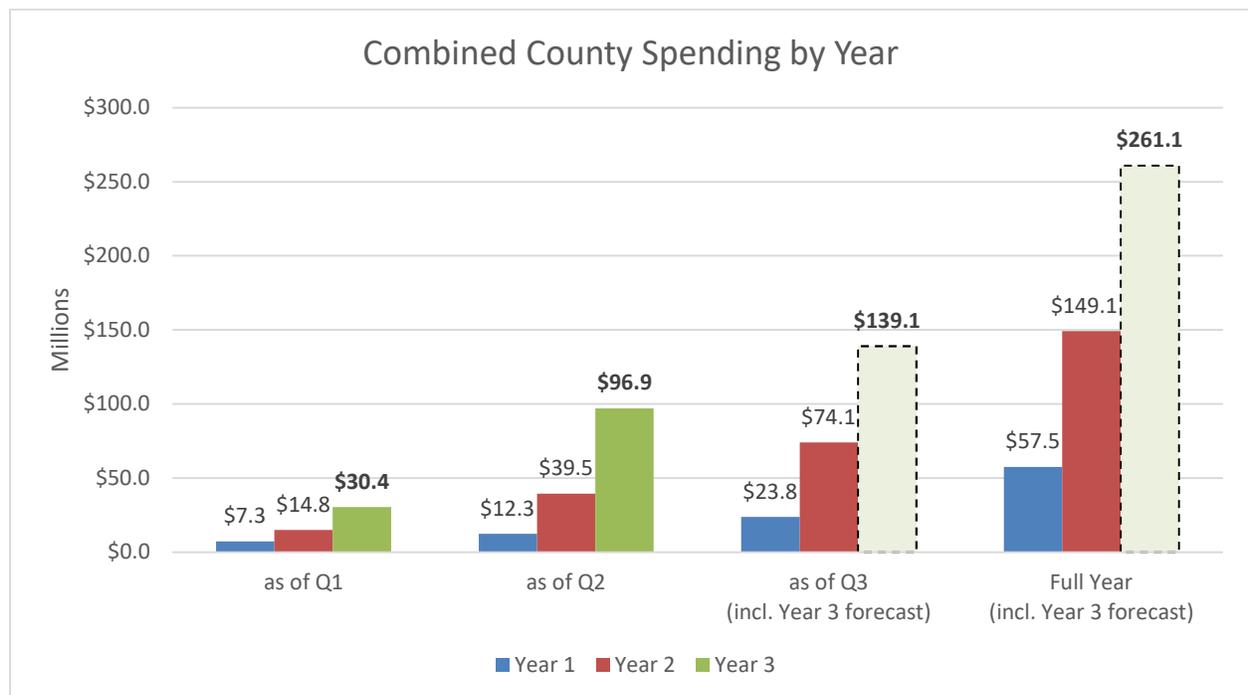
The following pages summarize financial information by county, in both numerical and visual form. This provides a consistent format to compare the similar but unique programs of each county.

Note: SHS Program Revenue reported below is per the counties’ financial reports. It may differ from the revenue reported above due to additional revenue, such as interest earnings, and differences in timing per each county’s accounting policies.

Key Takeaways:

- Together, the counties have spent a combined total of \$96.9 million on SHS program costs as of the second quarter of Year 3 (July 2023 – December 2023), which is a significant increase from the \$39.5 million spent last year at this point.

County Summary July-Dec 2023 (in millions)				
	Clackamas County	Multnomah County	Washington County	Total
Prior Year Carryover	\$92.7	\$126.4	\$111.6	\$330.7
SHS Program Revenue	\$19.1	\$38.7 ¹	\$31.6	\$89.5
Total Resources	\$111.8	\$165.1	\$143.2	\$420.2
Program Costs	\$21.2	\$43.0	\$32.7	\$96.9
Total Expense	\$21.2	\$43.0	\$32.7	\$96.9
Budgeted Reserves	\$9.1	\$9.9	\$27.9	\$46.9
Ending Balance (incl. Reserves)	\$90.7	\$122.1	\$110.5	\$323.3

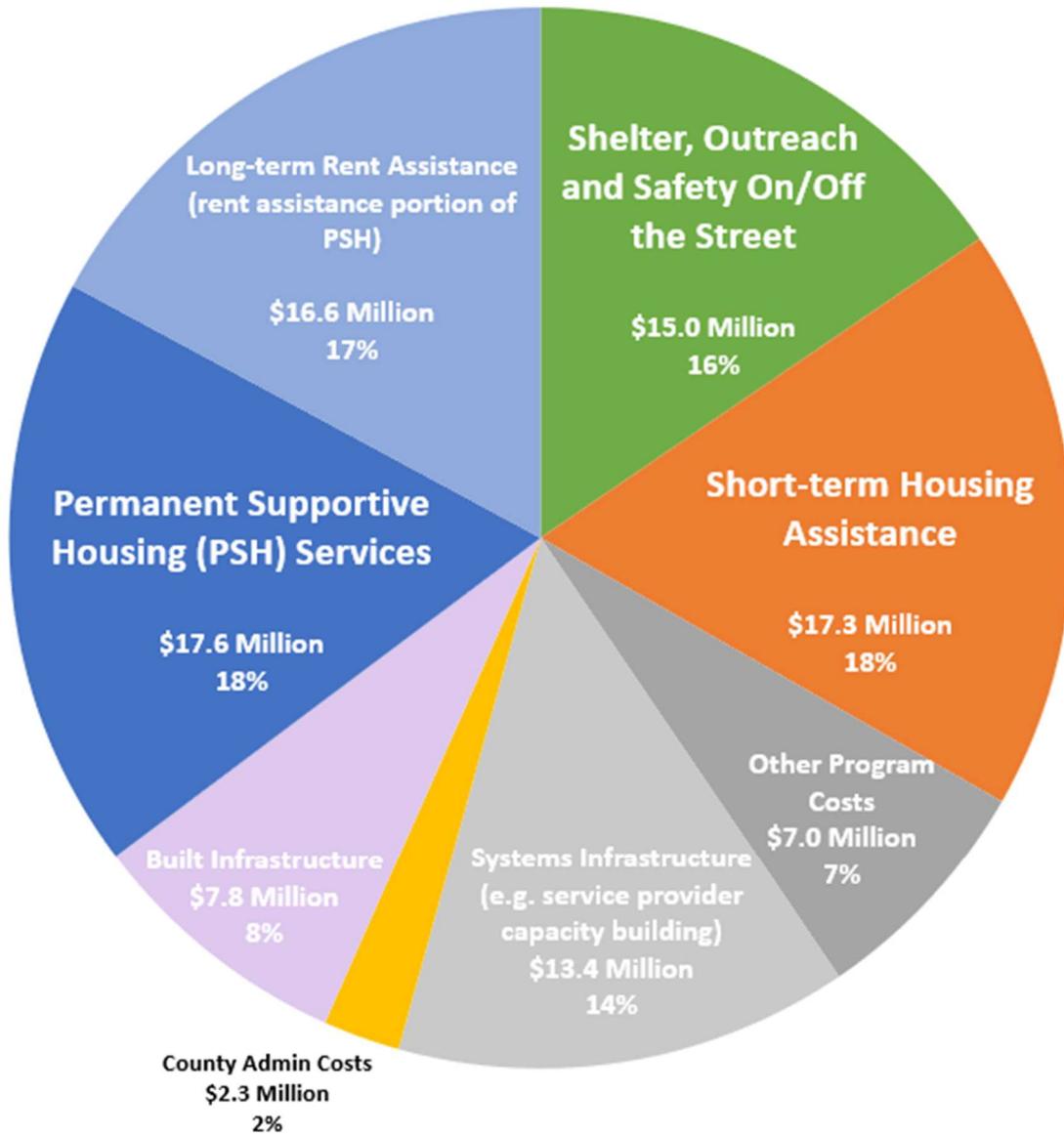


¹ This figure does not reflect the disbursement Multnomah County received in December 2023, which was entered into their accounting system in January 2024.

Regional SHS Spending by Program Category

\$96.9 million

(Year 3 Q2: July 2023 – December 2023)



Clackamas County Snapshot

Overview

Clackamas County included estimated carryover in its FY24 budget, however actual carryover was \$34.1 million higher due to higher than anticipated collections in the prior year. Similarly, Clackamas County’s budget for FY24 program revenue reflected Metro’s initial budget, which has since increased by \$24.7 million. As a result, Clackamas County expects to end the year with \$58.8 million more in resources than initially budgeted.

Clackamas County reported \$21.2 million in expenses as of FY24 Q2, and based on its spend down plan, expects to have \$59.0 million in total expenses this fiscal year. This would result in an ending balance of \$103.8 million for next fiscal year, of which \$9.1 million is budgeted as a stabilization reserve.

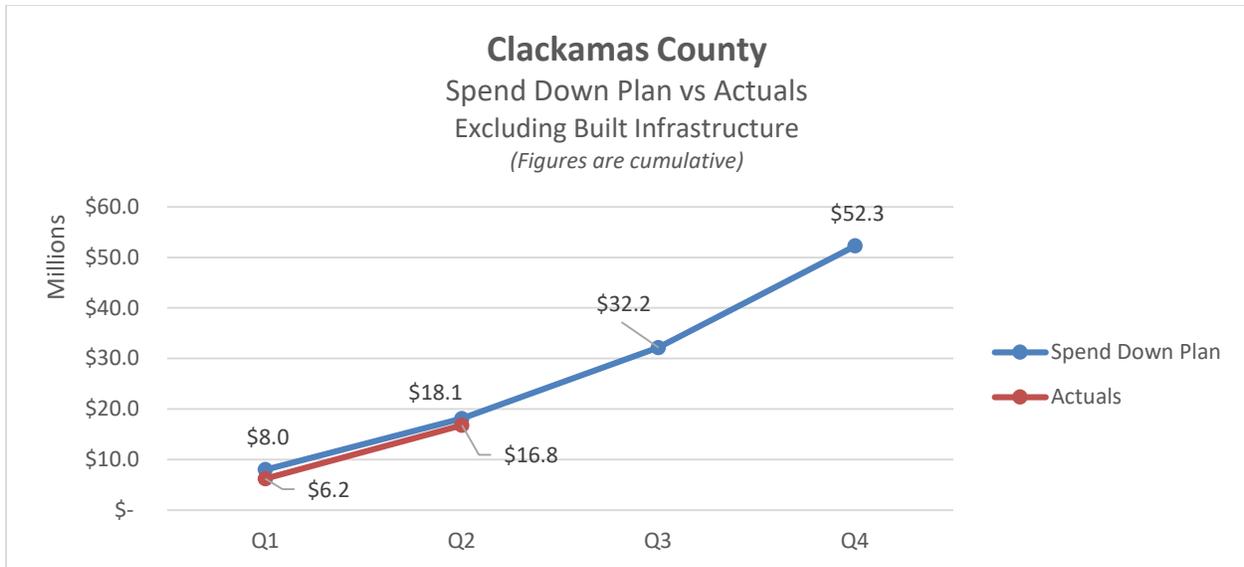
Clackamas County’s FY24 spend down plan for carryover includes limited-term investments in service provider capacity building, an expansion of short-term rent assistance, capital investments in built infrastructure, and pilot programs to test new approaches.

Clackamas County					
	Budget	YTD Actuals	% of Budget	Year-end Forecast	% of Budget
Prior Year Carryover	58,623,269	92,701,878	158%	92,701,878	158%
SHS Program Revenue	45,375,392	19,138,147	42%	70,102,058	154%
Total Resources	103,998,661	111,840,025	108%	162,803,936	157%
Program Costs (excluding Built Infrastructure)	80,429,813	16,803,848	21%	52,279,378	65%
Built Infrastructure	12,250,000	4,363,504	36%	6,750,000	55%
Contingency	2,263,770	-	0%	-	0%
Expense & Contingency	94,943,583	21,167,351	22%	59,029,378	62%
Reserves	9,055,078	9,055,078		9,055,078	
Ending Balance (incl. Reserves)	9,055,078	90,672,674		103,774,558	

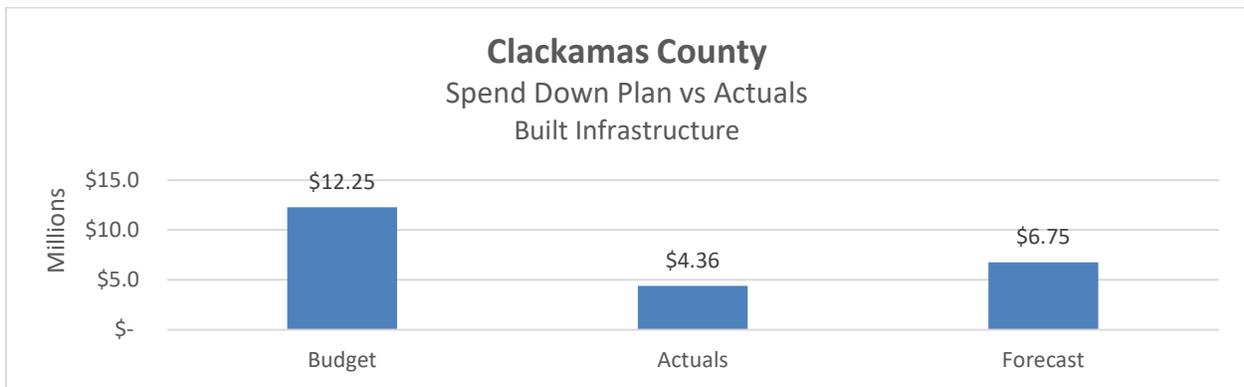
Annual Spending

Forecasted annual spending is \$59.0 million, 320% of the prior year amount and 84% of forecasted current year program revenue.

The spend-down plan reflects estimated spending of the annual program budget by quarter and is compared to actual spending below. Clackamas County’s spend down plan projects that it will spend 65% of its annual program budget in FY24, excluding built infrastructure.

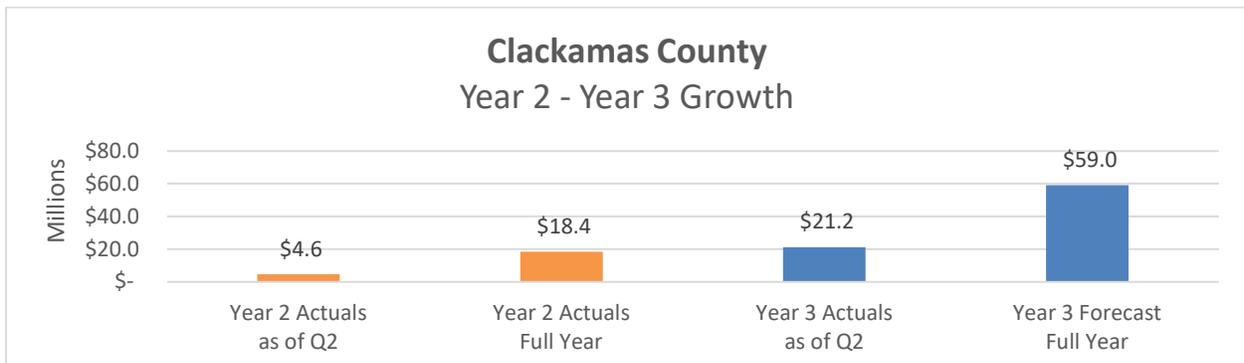


Built infrastructure is forecasted separately as these expenses tend to occur in large tranches as opposed to gradually over time. Clackamas County has begun work on the new Clackamas Village transitional shelter site and distributed funds to support the construction phase of the recently approved service-enriched resource center in downtown Oregon City. The county anticipates spending approximately \$6.75 million on built infrastructure in FY24 and the remaining amount in future years.

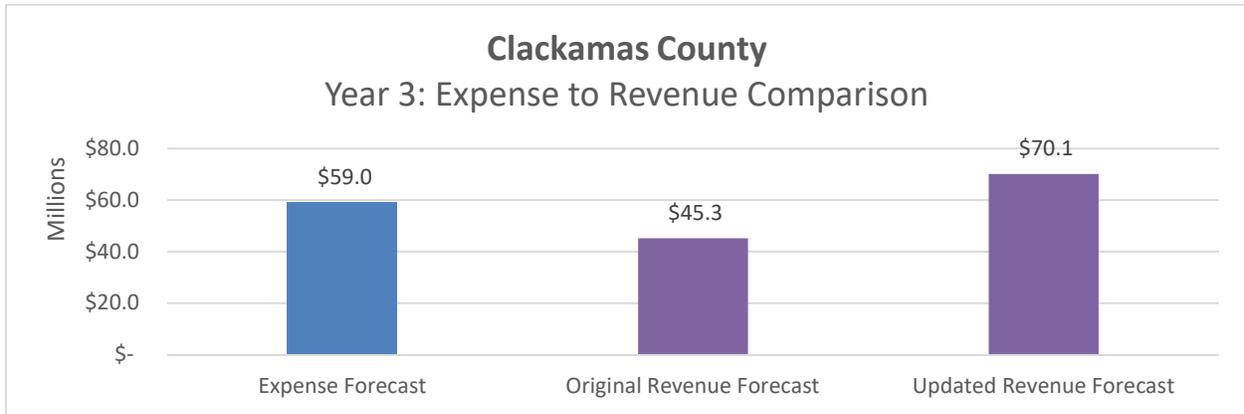


Growth

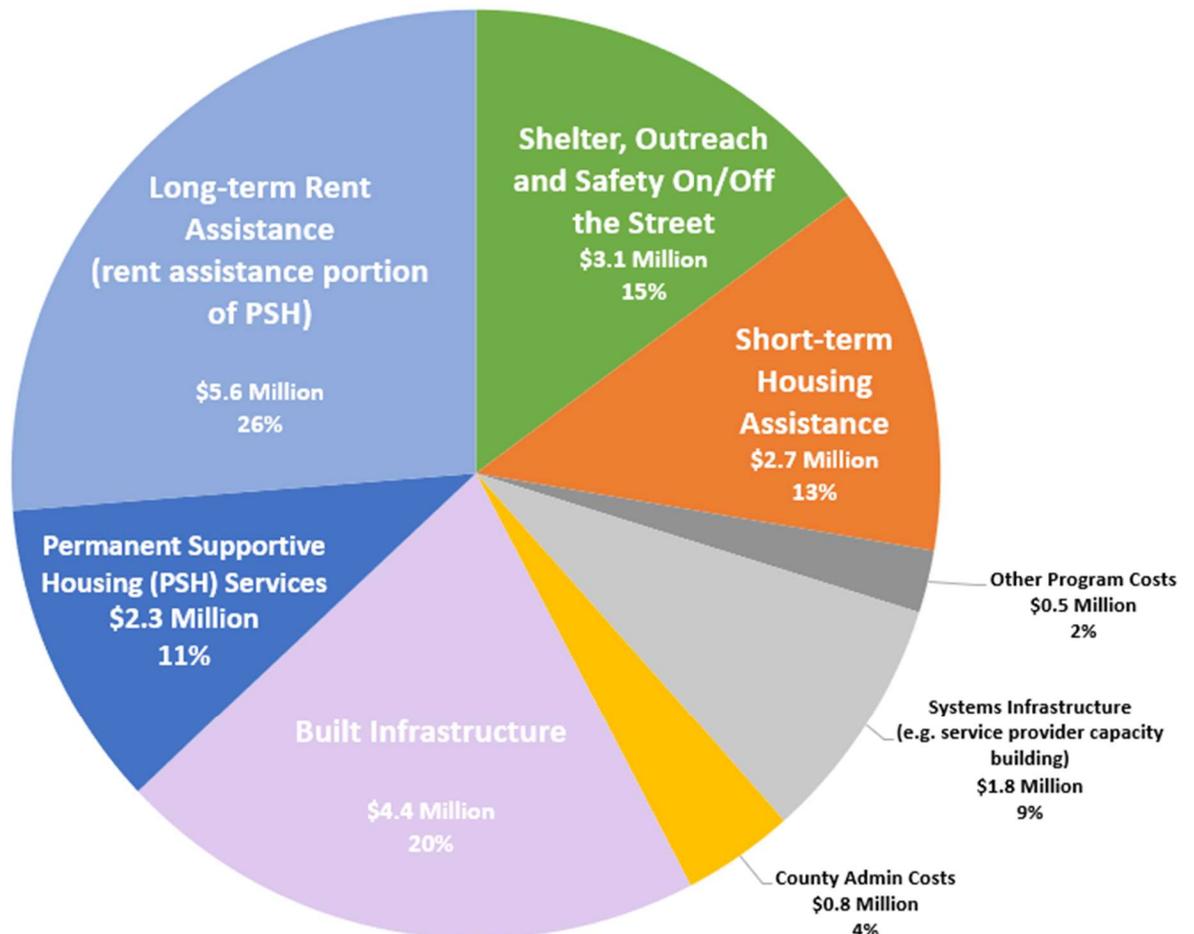
The following chart compares Year 2 spending with Year 3. Clackamas County has spent over 4.5 times more in Year 3 as compared to this time in Year 2. In fact, Clackamas County has already spent more through Q2 of Year 3 than in all of Year 2.



The chart below compares expense and revenue forecasts (original and updated). In year 3, there is still a gap between program expense and revenue, as programs are still ramping up and revenue forecasts are still changing. Over the next 1-2 years, this gap will decrease.



Clackamas County SHS Spending by Program Category
(Year 3 Q2: July 2023 – December 2023)



Multnomah County Snapshot

Overview

Multnomah County included estimated carryover in its FY24 budget, however actual carryover was \$17.7 million higher. Similarly, Multnomah County’s budget for FY24 program revenue reflected Metro’s initial budget, which has since increased by \$52.8 million. As a result, Multnomah County expects to end the year with \$70.5 million more in resources than initially budgeted.

Multnomah County reported \$43.0 million in expenses as of FY24 Q2, and based on its spend down plan, expects to have \$130.8 million in total expenses this fiscal year. This would result in an ending balance of \$144.5 million for next fiscal year, of which \$9.9 million is budgeted as a stabilization reserve.

Multnomah County’s spend down plan for carryover includes limited-term investments in short-term rent assistance, service provider capacity building grants, and capital investments in shelter-related built infrastructure and temporary alternative shelter sites with the City of Portland.

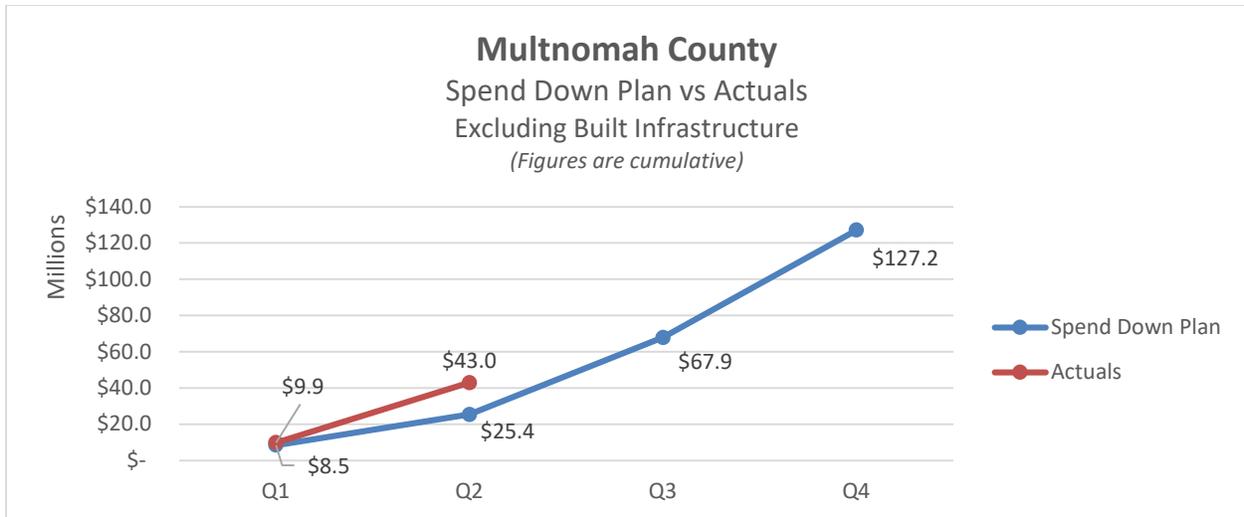
Multnomah County					
	Budget	YTD Actuals	% of Budget	Year-end Forecast	% of Budget
Prior Year Carryover	108,677,054	126,381,795	116%	126,381,795	116%
SHS Program Revenue	96,190,265	38,743,630	40%	148,966,874	155%
Total Resources	204,867,319	165,125,425	81%	275,348,669	134%
Program Costs (excluding Built Infrastructure)	169,661,460	42,988,862	25%	127,246,095	75%
Built Infrastructure	20,473,881	-	0%	3,600,000	18%
Contingency	4,809,513	-	0%	-	0%
Expense & Contingency	194,944,854	42,988,862	22%	130,846,095	67%
Reserves	9,922,465	9,922,465		9,922,465	
Ending Balance (incl. Reserves)	9,922,465	122,136,563		144,502,574	

Note: These budget figures are based on Multnomah County’s latest amended budget, which reflects an update from the budget figures presented in the Q1 report. Specifically, budgeted expenses have increased by \$50.5 million and forecasted expenses have increased by \$25.4 million.

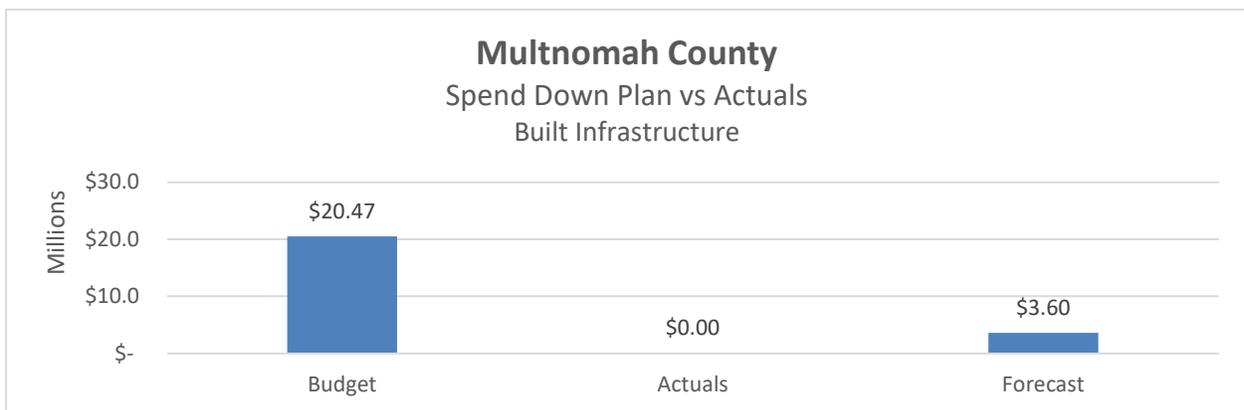
Annual Spending

Forecasted annual spending is \$130.8 million, 158% of the prior year amount and 88% of forecasted current year program revenue.

The spend-down plan reflects estimated spending of the annual program budget by quarter and is compared to actual spending below. Multnomah County’s spend down plan projects that it will spend 75% of its annual program budget in FY24, excluding built infrastructure.

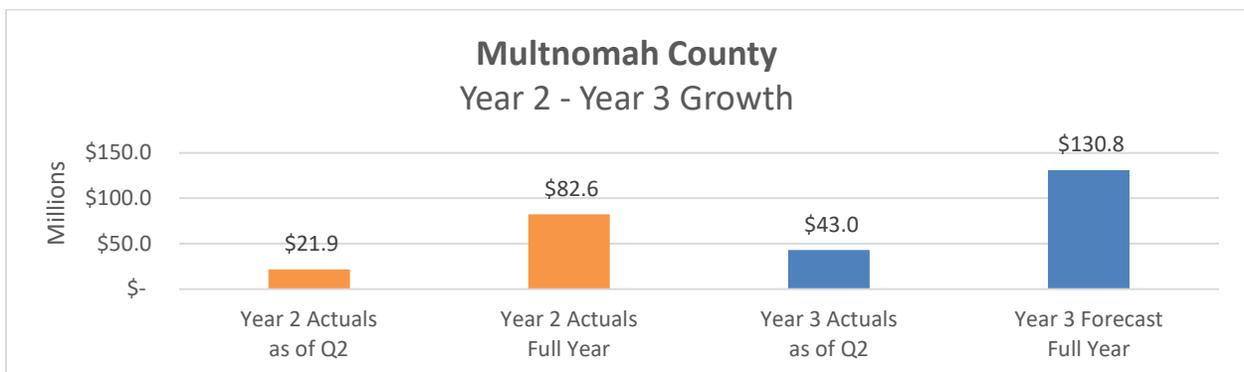


Built infrastructure is forecasted separately as these expenses tend to occur in large tranches as opposed to gradually over time. Multnomah County infrastructure projects include stabilization and transitional housing, as well as Withdrawal Management and Sobering in collaboration with Multnomah County's Behavioral Health Division. Additionally, efforts are being made to expand shelter access by adding more beds to new and existing sites.

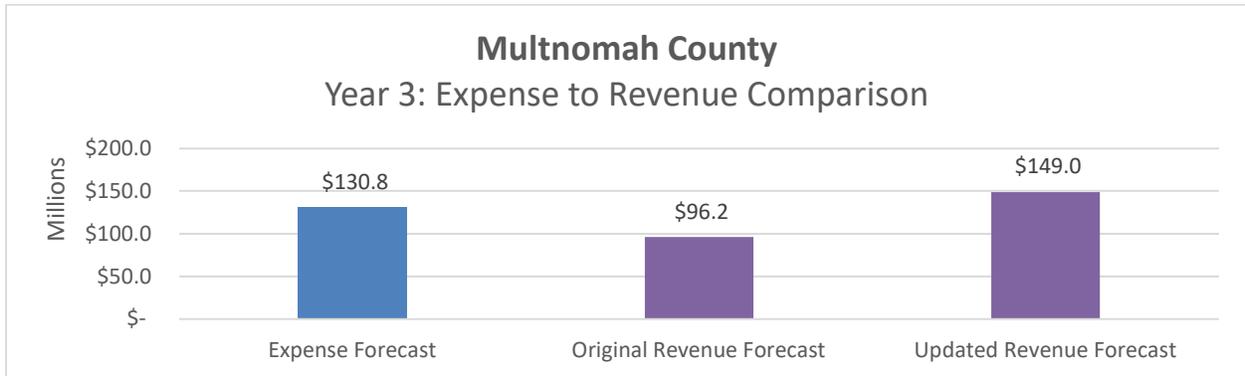


Growth

The following chart compares Year 2 spending with Year 3. Multnomah County has spent nearly 2 times more in Year 3 as compared to this time in Year 2.

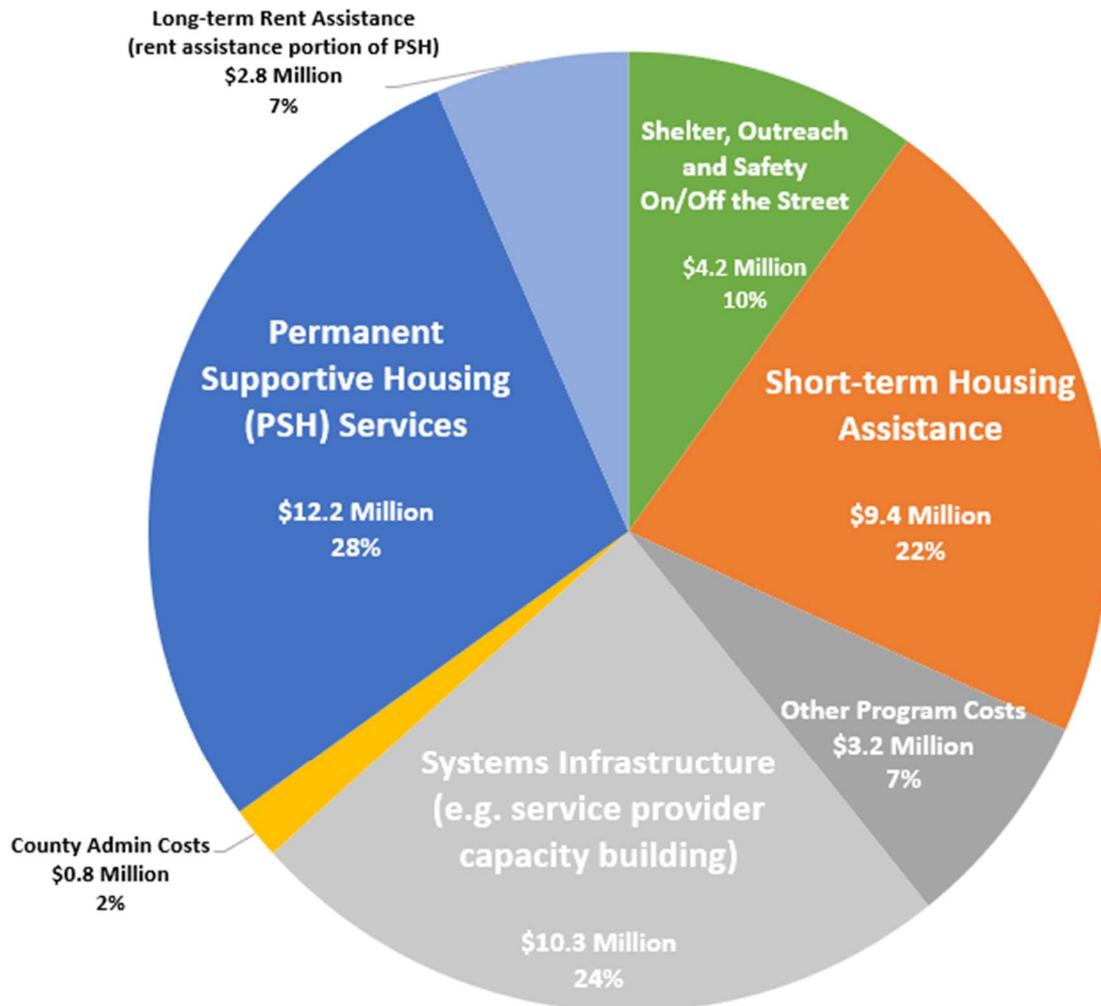


The chart below compares expense and revenue forecasts (original and updated). In year 3, there is still a gap between program expense and revenue, as programs are still ramping up and revenue forecasts are still changing. Over the next 1-2 years, this gap will decrease.



Multnomah County SHS Spending by Program Category

(Year 3 Q2: July 2023 – December 2023)



Washington County Snapshot

Overview

Washington County included estimated carryover in its FY24 budget, however actual carryover was \$64.6 million higher due to higher than anticipated collections in the prior year. Similarly, Washington County’s budget for FY24 program revenue reflected Metro’s initial budget, which has since increased by \$38.8 million. As a result, Washington County expects to end the year with \$103.5 more in resources than initially budgeted.

Washington County reported \$32.7 million in expenses as of FY24 Q2, and based on its spend down plan, expects to have \$71.2 million in total expenses this fiscal year. This would result in an ending balance of \$150.0 million for next fiscal year.

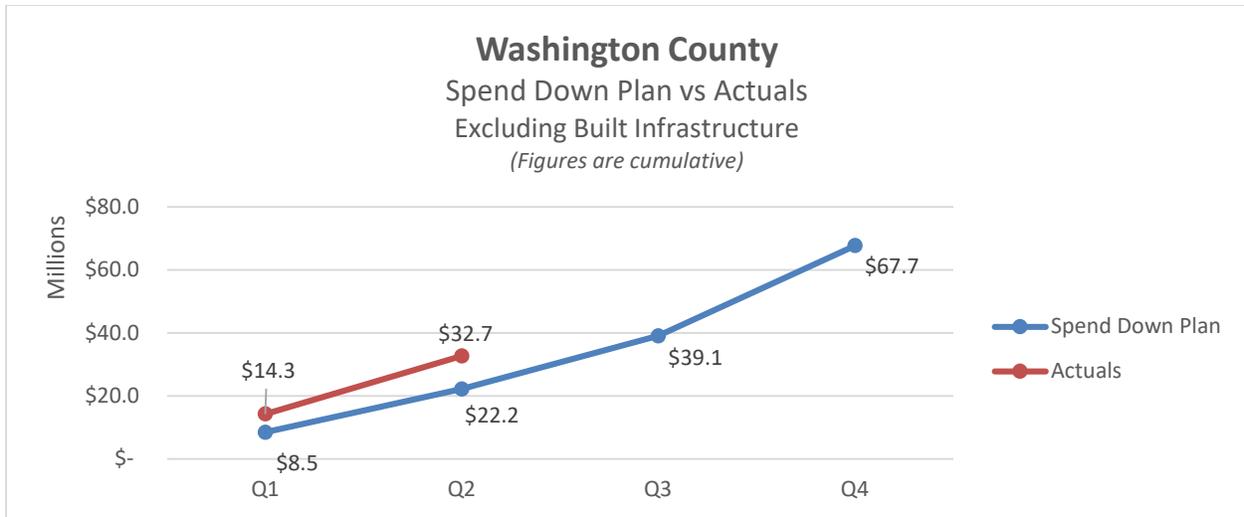
Washington County’s spend down plan for carryover includes significant investments in built infrastructure for shelters, drop-in centers, and permanent supportive housing. It also includes investments in service provider capacity building and an expansion of short-term rent assistance.

Washington County					
	Budget	YTD Actuals	% of Budget	Year-end Forecast	% of Budget
Prior Year Carryover	46,999,271	111,634,198	238%	111,634,198	238%
SHS Program Revenue	70,700,000	31,590,800	45%	109,534,466	155%
Total Resources	117,699,271	143,224,998	122%	221,168,664	188%
Program Costs (excluding Built Infrastructure)	84,262,661	29,258,479	35%	67,713,474	80%
Built Infrastructure	2,000,000	3,477,332	174%	3,477,332	174%
Contingency	3,535,000	-	0%	-	0%
Expense & Contingency	89,797,661	32,735,811	36%	71,190,807	79%
Reserves	27,901,610	27,901,610		27,901,610	
Ending Balance (incl. Reserves)	27,901,610	110,489,187		149,977,858	

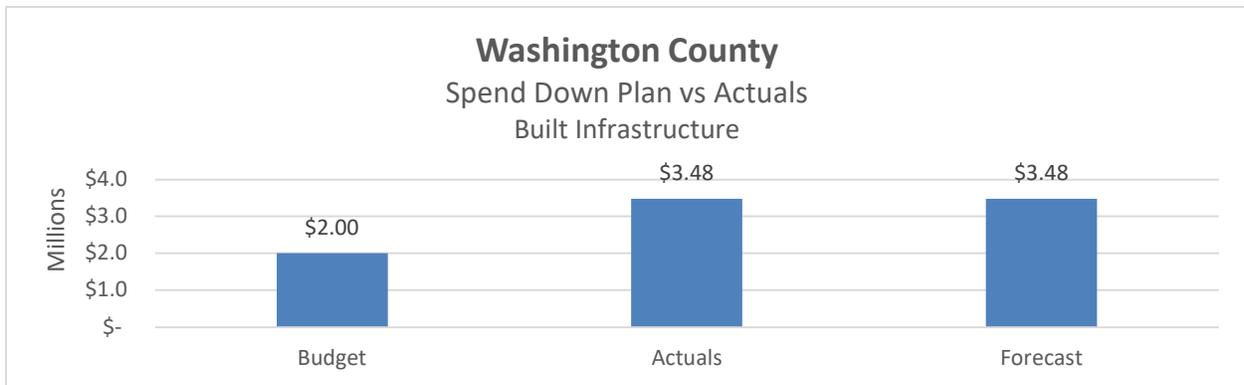
Annual Spending

Forecasted annual spending is \$71.2 million, 148% of the prior year amount and 65% of forecasted current year program revenue.

The spend-down plan reflects estimated spending of the annual program budget by quarter and is compared to actual spending below. Washington County’s spend down plan projects that it will spend 80% of its annual program budget in FY24, excluding built infrastructure.

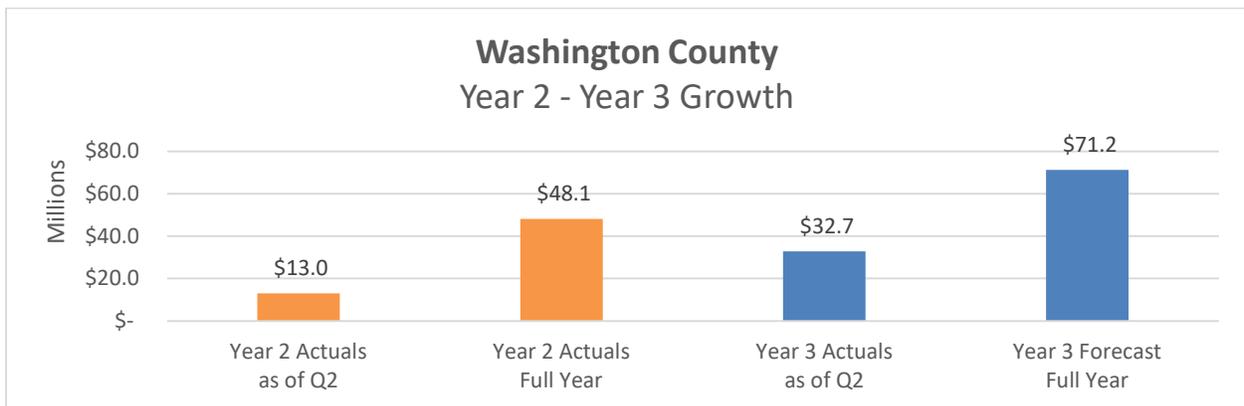


Built infrastructure is forecasted separately as these expenses tend to occur in large tranches as opposed to gradually over time. Washington County has two projects in development: the Center for Addiction Triage & Treatment and the Elm Street Acquisition.

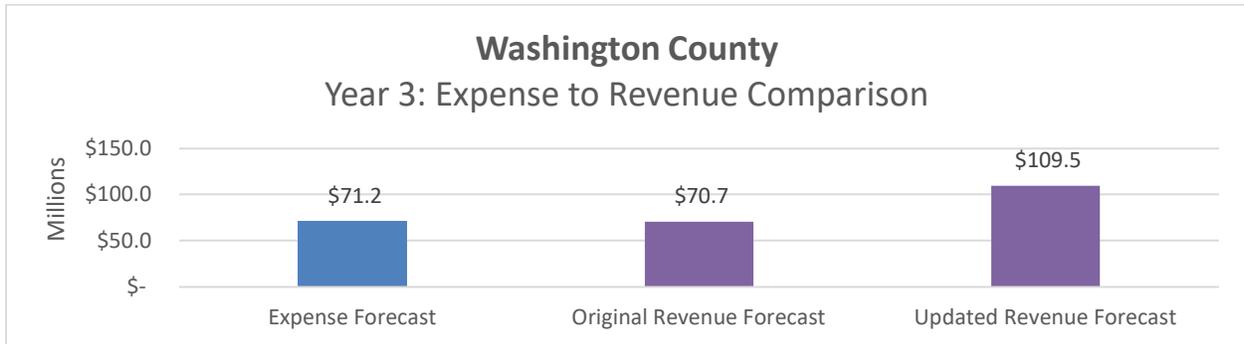


Growth

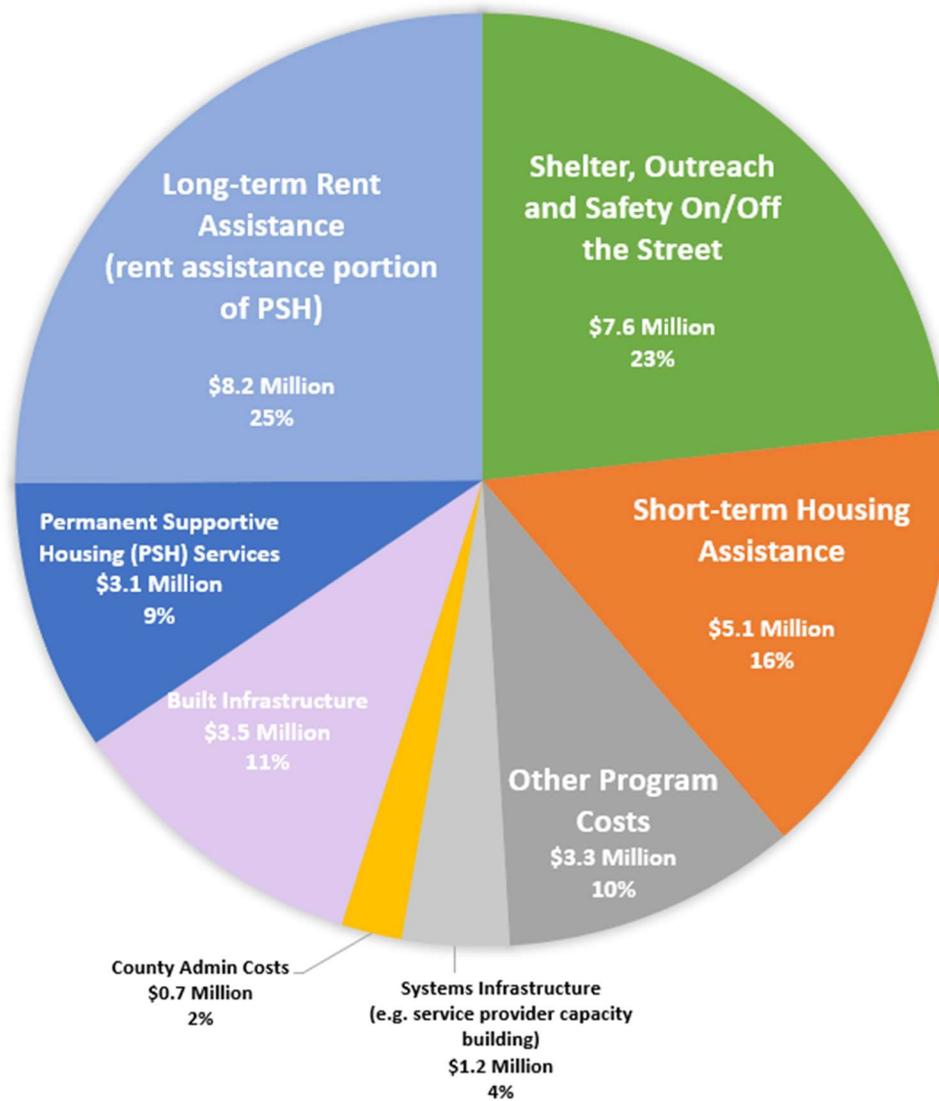
The following chart compares Year 2 spending with Year 3. Washington County has spent 2.5 times more in Year 3 as compared to this time in Year 2.



The chart below compares expense and revenue forecasts (original and updated). In year 3, there is still a gap between program expense and revenue, as programs are still ramping up and revenue forecasts are still changing. Over the next 1-2 years, this gap will decrease.



Washington County SHS Spending by Program Category
(Year 3 Q2: July 2023 – December 2023)



Memo

Date: March 15, 2024
 To: Supportive Housing Services Oversight Committee
 From: Rachael Lembo, Finance Manager
 Subject: FY24 Monthly Tax Collection and Disbursement Update

This financial update is designed to provide the information necessary for the SHS Oversight Committee to stay up to date on the latest tax collection and disbursement figures.

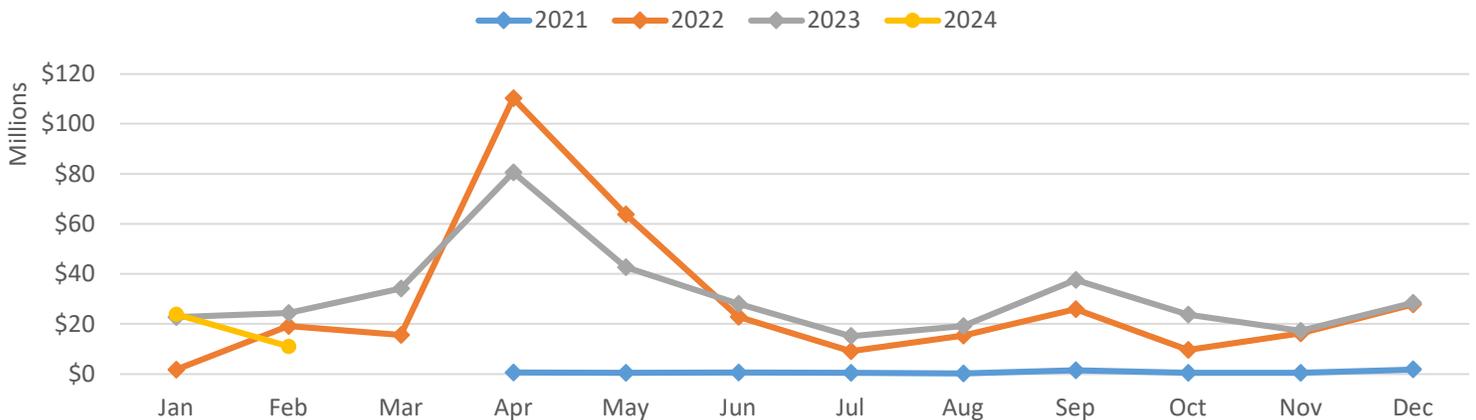
February 2024 collections were significantly lower than the last two years. However, it is not clear yet if this is a trend. In a typical year, we would expect February to be one of the months with lower revenue collections. There are not any estimated payments due, and many who file early in the tax season do so because they are due a refund.

Our tax administrator continues to troubleshoot reporting issues related to a major software upgrading. As noted last month, we do not anticipate that the figures presented below will change, but we will be sure to provide any updates if needed.

Tax Collections

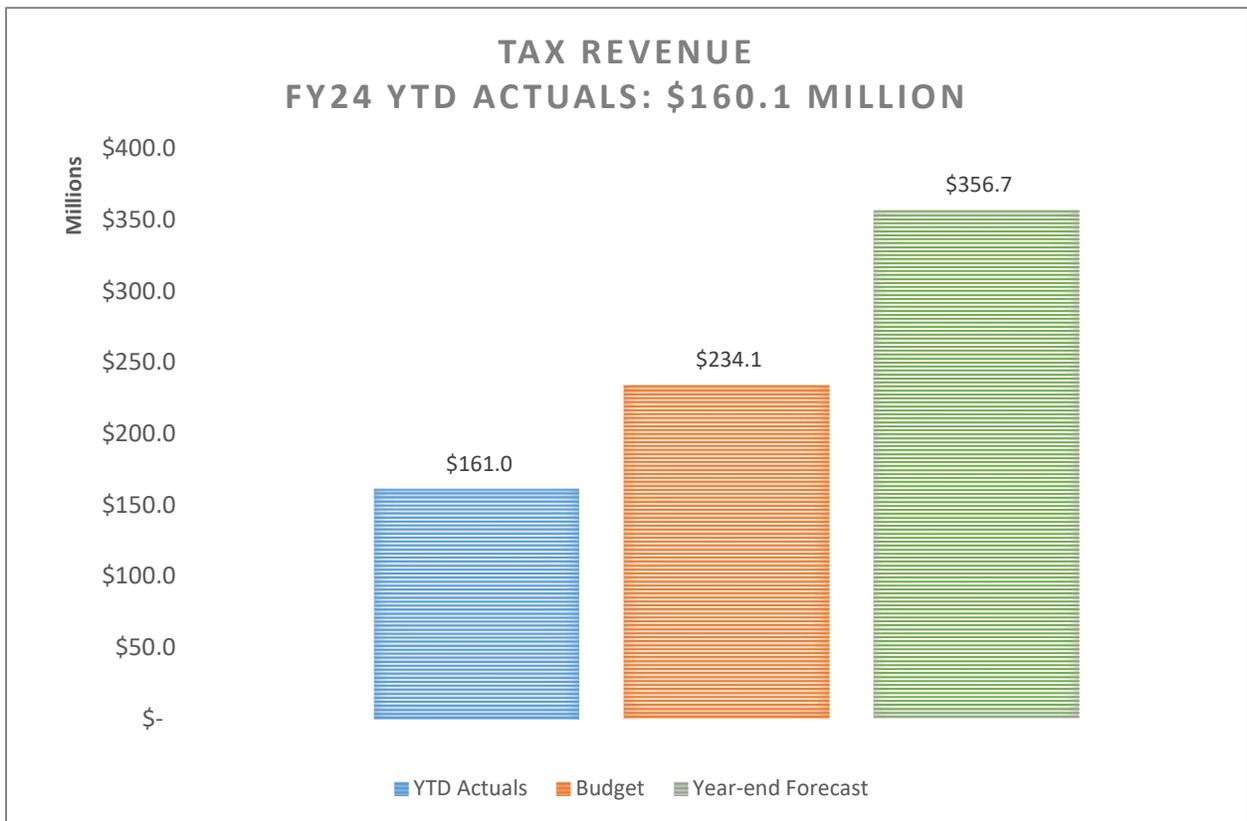
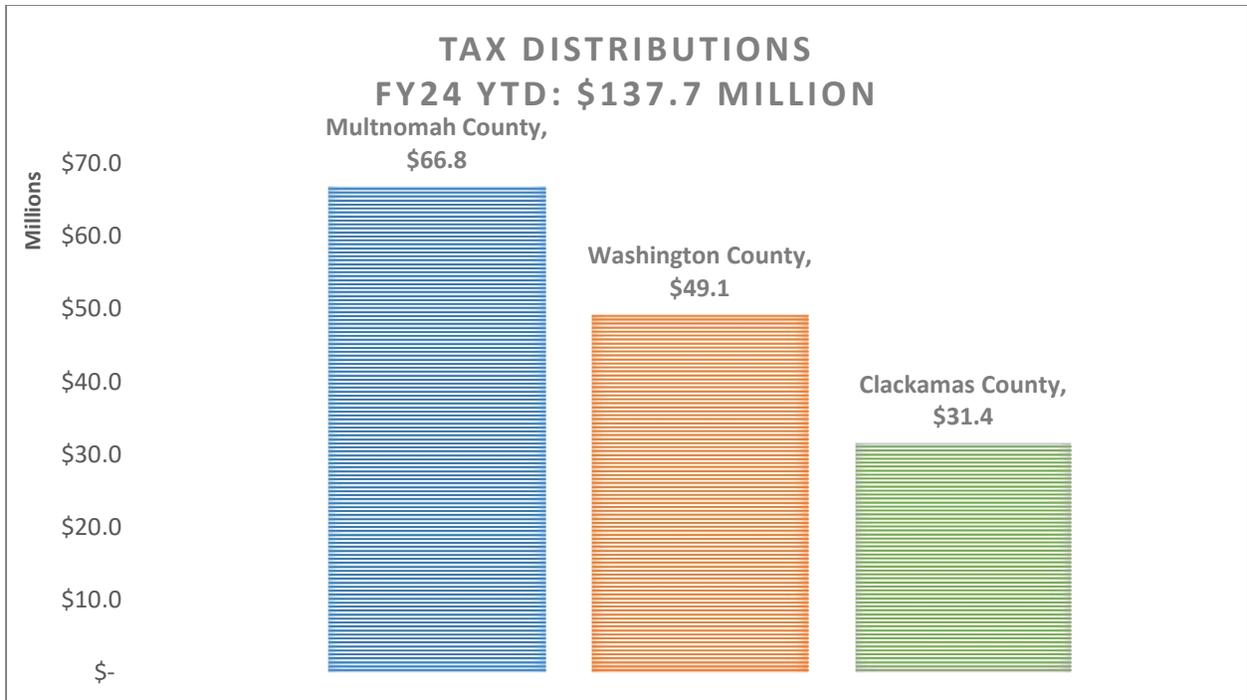
Monthly tax payments made to the tax administrator are shown below.

MONTHLY TAX COLLECTIONS BY CALENDAR YEAR



Tax Revenue and Disbursement Summary

FY24 tax revenue and the disbursement of that revenue is shown below. This includes collections by the tax administrator through February 2024.



METRO SUPPORTIVE HOUSING SERVICES TRI-COUNTY PLANNING BODY

Monthly progress report | March 2024

The goal of this report is to keep the TCPB, the Supportive Housing Services Regional Oversight Committee, Metro Council and other stakeholders informed about ongoing regional coordination progress. A more detailed report will be provided as part of the SHS Regional Annual Report, following submission of annual progress reports by Clackamas, Multnomah, and Washington Counties.

TRI-COUNTY PLANNING BODY REGIONAL GOALS*

Goal	Progress
Unit/landlord recruitment and retention	Metro and county staff developed a Regional Implementation Plan for the five strategies the counties prioritized to advance the Regional Landlord Recruitment goal. The TCPB will consider a vote to approve this Regional Implementation Plan at their March meeting.
Coordinated Entry	The Coordinated Entry Regional Alignment Workgroup (CERAW) continues to meet monthly, with the third meeting on February 12 th . At the January 8 th CERAW meeting, consensus on four major areas of collaboration emerged. These items are undergoing further refinement ahead of presentation to TCPB. On January 29 th , we held the first meeting of the data sharing workgroup, focused on both sharing Coordinated Entry data across counties and on sharing Coordinated Entry data with the healthcare system. Work is beginning on gathering and utilizing input from those with lived experience throughout the process.
Healthcare system alignment	The new leadership, meeting, and workgroup structure is operating. On January 29 th , we held the first meeting of the data sharing workgroup, focused on both sharing Coordinated Entry data with the healthcare system and sharing Coordinated Entry data across counties. Planning for implementation of the Medicaid Waiver is focused on the administrative structure and flow of funding, and it continues at the regional leadership meetings. Homebase has met with staff from the counties to learn about their priority healthcare/housing projects and identify opportunities for pilot projects that support the work of the system integration project teams. There is nearly consensus on a list of major work areas.

Training + Technical Assistance

The cooperative procurement with the Counties to increase the pool of qualified technical assistance providers and capacity-building support opened on March 1st. If you are aware of consultants, firms, or nonprofit service providers who may be interested in applying to provide those services, please email Ash Elverfeld, Technical Assistance and Training Program Manager, at ash.elverfeld@oregonmetro.gov for more information. Cole Merkel has started as the Metro Housing's new Regional Capacity Manager. In the coming weeks the team will be posting to hire the remaining three positions for the Regional Capacity team.

Employee Recruitment and Retention

Homebase reconvened the Stakeholder Workgroup on February 15th. Homebase continues to engage staff from the counties, service providers, and Metro to inform recommendation development.

**A full description of regional goals and recommendations is included in Attachment 1.*

EXISTING REGIONAL PROGRAMS AND COORDINATION EFFORTS

People housed through the RLRA program as of December 31, 2023: 3,697



The data comes from the SHS quarterly reports, which includes disaggregated data (by race and ethnicity, disability status and gender identity) and can be accessed here: <https://www.oregonmetro.gov/public-projects/supportive-housing-services/progress>

Risk Mitigation Program: All RLRA landlords are provided access to a regional risk mitigation program that covers costs incurred by participating landlords related to unit repair, legal action, and limited uncollected rents that are the responsibility of the tenant and in excess of any deposit as part of the RLRA Regional Landlord Guarantee.

The following information is derived from the counties' [FY2022-2023 annual reports](#)

Landlord Liaison and Risk Mitigation Program: In January 2023, Metro and tri-county program staff began meeting monthly to coordinate Landlord Liaison and Risk Mitigation Program education activities. Together, staff shared existing engagement tools and identified innovative methodologies for expanding unit availability across the region. Training for existing landlords is coordinated regionally and staff continues to coordinate to identify strategies for expanding unit availability.

Regional Point-in-Time Count: In January 2023, the counties conducted the first-ever fully combined regional Point-in-Time Count. This tri-county coordinated effort included creating a shared methodology and analysis, a centralized command structure, and unified logistics around the recruitment and deployment of volunteers. As a result of the combined Count, analyses include regional trends in unsheltered homelessness, sheltered homelessness, and system improvements made possible by regional investments in SHS.

An initial summary of the 2023 Point-in-Time Count data can be found in this May 2023 press release from Multnomah County: <https://www.multco.us/multnomah-county/news/news-release-chronic-homelessness-number-falls-across-tri-county-region-2023>.

Regional Request for Program Qualifications: This program year also included a Regional Request for Programmatic Qualifications to procure new and diverse organizations as partners for service provision. Tri-county partners worked to ensure broad engagement and technical assistance to support the full participation of new and emerging organizations, especially culturally

specific service providers. 60 applications were qualified to create a broad network of 167 tri-county pre-qualified service providers with diverse expertise and geographic representation.

Homeless Management Information System (HMIS) Regional Implementation: Starting in 2023, an updated Privacy Notice & Policy created a more trauma-informed and person-centered approach to obtaining participant consent for data sharing while maintaining a high level of data privacy. Next steps included moving toward regional visibility and more comprehensive integration of each of the counties' HMIS systems.

Tri-County Planning Body Meeting Summary

Meeting: Supportive Housing Services Tri-County Planning Body Meeting
Date: Wednesday, February 14, 2024
Time: 4:00 PM – 6:00 PM
Place: Metro Council Chambers, 600 NE Grand Ave, Portland, OR 97232 and Zoom Webinar
Purpose: The Tri-County Planning Body (TCPB) will receive a presentation on the Supportive Housing Services Audit, discuss the Regional Landlord Recruitment and Retention goal and learn about the HMIS Strategic Sourcing Analysis report.

Member attendees

Co-chair Eboni Brown (she/her), Co-chair Matt Chapman (he/him), Zoi Coppiano (she/her), Yvette Hernandez (she/her), Monta Knudson (he/him), Nicole Larson (she/her), Michael Ong Liu (he/him), Sahaan McKelvey (he/him), Cristina Palacios (she/her), Steve Rudman (he/him)

Absent members

Mercedes Elizalde (she/her), Mindy Stadtlander (she/her)

Elected delegates

Washington County Chair Kathryn Harrington (she/her), Metro Councilor Christine Lewis (she/her), Multnomah County Chair Jessica Vega Pederson (she/her)

Absent delegates

Clackamas County Chair Tootie Smith (she/her)

County staff representatives

Clackamas County – Vahid Brown (he/him), Multnomah County – Breanna Flores (she/they), Kanoe Egleston (she/her), Washington County – Nicole Stingh (she/her), Jes Larson (she/her)

Metro

Abby Ahern (she/her), Giovanni Bautista (he/him), Melia Deters (she/her), Liam Frost (he/him), Valeria McWilliams (she/her), Patricia Rojas (she/her)

Kearns & West Facilitators

Madeline Kane (she/her), Ariella Dahlin (she/her)

Note: The meeting was recorded via Zoom; therefore, details will be mainly focused on the discussions, with less detail regarding the presentations. Presentation slides are included in the archived meeting packet.

Welcome and Introductions

Madeline Kane, Kearns & West, introduced herself and welcomed the Tri-County Planning Body (TCPB) to the meeting, facilitated introductions between TCPB members, and reviewed the agenda.

Jes Larson, Washington County, shared that Washington County made national news regarding data coordination services.

Kanoe Egleston, Multnomah County, shared three Permanent Supportive Housing (PSH) projects that came online in Quarter 2.

Patricia Rojas, Metro, welcomed two new Metro staff, Cole Merkel and Hunter Belgard.

Tri-County Planning Body Meeting Summary

Cole Merkel, Metro, introduced himself as the Housing Regional Capacity Manager.

Hunter Belgard, Metro, introduced himself as the Regional Data Lead.

Multnomah County Chair Jessica Vega Pederson shared that she went to Washington D.C. and met with the United States Interagency Council on Homelessness (USICH) which was a great chance to talk about work underway in the region. She added that they are available to be a resource and a partner in the work.

Madeline Kane, Kearns & West, reviewed the meeting agenda and objectives.

The TCPB approved the January Meeting Summary.

Public Comment

Andrew McGough provided written and verbal public comment.

Supportive Housing Services Audit

Brian Edmonds, Metro Auditor, introduced himself and stated that the purpose of the audit was to follow up on the 2021 audit recommendations and determine any gaps or overlaps in government operations. He provided background information on the tax measure and shared that the result of the audit was that Metro had fully implemented one recommendation from 2021, and the other two recommendations were in process. He stated the audit identified areas of oversight duplication and variation in data definitions and calculations.

Paoa Wandke, Metro Auditing Team, introduced himself and detailed recommendations relevant to the Metro Housing Department, SHS Oversight Committee, and the Tri-County Planning Body. He stated that oversight roles should be clarified, Metro Council should receive more updates, intergovernmental agreements should be reevaluated regularly, the SHS Oversight Committee should refine its focus on administration, and that there should be consistent data methodologies and definitions between counties.

David Beller, Metro Auditing Team, introduced himself and detailed data inconsistencies and reliability concerns, noting that the differences were as high as 53%. He stated that the inconsistent data was reconciled by the year's end, indicating there are methods to have consistent data. He emphasized the need for stronger quality control processes as the counties appear to be using different methodologies and assumptions, especially relating to Population A and Population B. He stated that the inclusion of non-SHS-funded services under services provided could be misleading and that long-term planning is required to successfully meet program goals as some people will need SHS for the rest of their lives.

Brian Edmonds, Metro Auditor, concluded by summarizing there are 18 total recommendations from the audit, 7 to ensure program oversight, six to improve data and reporting consistency, and 5 to identify programs to inform long-term planning.

Patricia Rojas, Metro, thanked the auditing team and stated that TCPB members received in their email the response from Metro's Management Team that addressed each of the recommendations and themes. She shared that Metro largely agrees with the auditor and it will take some time to meet some of the areas.

Monta Knudson asked if the definitions of "imminent risk" of experiencing homelessness for Population A and "substantial risk" of experiencing homelessness for Population B were too close as folks can move between those definitions easily.

Tri-County Planning Body Meeting Summary

Brian Edmonds, Metro, responded that having definitions that are clear and consistent is helpful and the intent is to have set standards so there is a clear deciding line between Population A and B. He noted he has heard feedback that clients move between the two.

Steve Rudman thanked the auditing team for their work, reflected that SHS is a complex program, and emphasized the need for systems integration and alignment to service populations. He shared the need to be clear on where dollars are going to ensure programs are working.

Regional Landlord Recruitment and Retention Goal

Madeline Kane, Kearns & West, reflected on the process the TCPB took from developing goal language to December's prioritization exercise and deciding to move 12 areas forward for the counties.

Nicole Stingh, Washington County, provided an overview of what work county staff have done since December. She shared that county staff and landlord liaisons from the three counties reviewed the Focus Strategy memo as well as all the information and discussion the TCPB had surrounding the Landlord Recruitment and Retention Goal. She shared that after meeting with the landlord liaisons, county departmental leadership identified five proposals to prioritize. She highlighted there are multiple activities under the 5 proposals, incorporating some pieces of the 12 areas. She noted that the recommendation memo that the counties and Metro developed is what can be done in the near term.

Vahid Brown, Clackamas County, shared that there are three broad areas of regionalization: policy, programmatic, and administrative consolidation. He detailed that each proposal identified what type of regionalism it embodies and what it would achieve. He detailed the first two proposals: communication and education plan and align financial incentives. He stated that the communication and education plan would develop communication and education materials and a recruitment strategy, support a marketing plan to landlords, and support and expand landlord liaison work within the counties. He noted that the aligning financial incentives proposal would overlap with the training and technical assistance goals by implementing a training series, be integrated with the communication and education plan, and expand incentive feasibility.

Breanna Flores, Multnomah County, detailed the third proposal of tracking and access to unit inventory. She shared that a pilot program with Housing Connector would study the impacts of a unit-tracking platform at the regional level. She noted that Multnomah County has a partnership with Housing Connector and they currently have 58 units on the platform.

Vahid Brown, Clackamas County, shared that the fourth proposal of quality problem-solving services includes a landlord support line and integrates best practices in provider training. He shared that Clackamas County would pilot a landlord and property management support line to support tenant issues that may arise.

Nicole Stingh, Washington County, shared that the fifth proposal would be led by Metro to investigate property management leads. She stated that about \$7.2-7.5 million would need to be invested by the Regional Investment Fund (RIF) to support these proposals. She clarified that the exact cost determinations would be developed as proposals are implemented.

Monta Knudson asked if block leasing could be defined.

Nicole Stingh, Washington County, replied that block leasing, sometimes referred to as master leasing or agency leasing is where a service provider leases a block of units to be available for folks.

Tri-County Planning Body Meeting Summary

Monta Knudson asked why county staff aren't interested in block leasing.

Nicole Stingh, Washington County, replied that it is not off the list and can be helpful in some populations. She noted that for individuals with high acuity, additional requirements are required for block leasing to be successful.

Monta Knudson shared that block leasing with community partners is an opportunity to service those with high acuity needs and leaving it out of the proposals is a missed opportunity.

Washington County Chair Kathryn Harrington noted that counties can still use block leasing. She reflected that this goal is asking for at most \$7.5 million and the RIF has at most \$49 million, but she is not sure if the other five goals would require funds of higher or lower amounts.

Patricia Rojas, Metro, replied that they do not have the answer for what the other goals will cost. She reflected that this memo is the starting space, and the next step would be to build out an implementation plan that includes budget details. She reflected Metro staff will think about how to be the connective tissue between goals and bring in staff capacity and expertise.

Washington County Chair Kathryn Harrington reflected that good progress is being made, that staff are working hard, and that voters want to see the results of regionalism. She reflected that the TCPB process is iterative and stated that the Landlord Recruitment and Retention proposal seems like a clear and good approach and suggested approving it.

Co-chair Eboni Brown asked what the timeline looks like for the other areas out of the 12 originally shared that weren't brought to the table today.

Nicole Stingh, Washington County, replied that there needs to be space for staff to work on other goals and that what is included in the proposal is what staff can commit to and implement within the next year. She reflected they can reassess in a year and make any changes as the process is iterative.

Co-chair Eboni Brown asked what the plan was for reevaluating what was not captured in the proposal.

Nicole Stingh, Washington County, replied that part of it will be developing future proposals for those goals.

Breanna Flores, Multnomah County, replied that part of the reasoning for prioritizing the five proposals were that they would be implemented on a timeline that the TCPB and folks in the community can see results.

Nicole Larson asked if there is a process in place to present all goals and their funding needs. She reflected that would make it easier to evaluate the funding request.

Liam Forst, Metro, replied that the TCPB has decided to do work iteratively and there is some risk involved with that. He reflected that it would be valuable to have a line of site with the RIF and that is worth a discussion. He added that Metro staff can come back and develop criteria for that line of site.

Zoi Coppiano shared that this work is crucial and it needs to start so landlords will be service provider allies. She reflected that landlord support is crucial to stabilize those with Regional Long-term Rental Assistance (RLRA) vouchers. She asked if the Clackamas County Support Line would assist landlords in addressing maintenance repair requests for tenants.

Vahid Brown, Clackamas County, replied that Clackamas County is doing that within the RLRA program and their landlord liaison program. He added that the situation Zoi is talking about would more likely fall under the align financial incentives proposal.

Tri-County Planning Body Meeting Summary

Co-chair Matt Chapman reflected that this topic is big and the TCPB is to ensure ongoing progress in the work. He reflected that the TCPB is a co-creative group and that the proposal received is not an implementation plan. He motioned that the Metro would assume leadership and work with the counties to create an implementation plan that includes the recommendations previously adopted, and if a recommendation is not viable, to explain why not.

Madeline Kane, Kearns & West, noted that the time for this agenda item was running out, and asked if the HMIS presentation could be shortened.

Washington County Chair Kathryn Harrington stated that she did not want to leave without accomplishing something and that co-chair Matt Chapman's motion was not received ahead of time. She reflected that his motion says the county staff proposal was not based on previous TCPB work and she takes issue with that. She reflected that the community has been saying they need to see results and the TCPB can't afford to delay work. She stated that the work product is thoughtful and has enough direction to further the work.

Patricia Rojas, Metro, reflected that her interpretation of co-chair Matt Chapman's motion was to move work forward on the five priorities and look at the previous recommendations not included.

Co-chair Matt Chapman clarified his goal was not to be critical but to put the TCPB in a position where they received an implementation plan and have further conversation about the priorities within it to understand why some recommendations didn't move forward.

Jes Larson, Washington County, clarified that the Focus Strategies memo did inform the proposal and agreed that this was an opportunity for the counties and Metro to come together. She stressed that the counties have been collecting RIF funding and it is important to set instructions and programming to achieve regional efforts.

Steve Rudman shared that he is eager to get started on regional work and this is an opportunity to start. He stressed that Metro and the counties need to work together, and when he looked at the proposal, he didn't see Metro's name on it. He emphasized the need for trust for work to move forward.

Cristina Palacios stated that she felt disrespected as her hand was raised for a while and other members were called on. She shared that in the proposal, she didn't see translation or interpretation included and asked how equity would play a part. She shared that if it isn't captured in writing she is afraid it will be overlooked.

Nicole Stingh, Washington County, replied that translations will be a part of the training goals and the education and communication goals.

Breanna Flores, Multnomah County, added that equity will be embedded in each goal and apologized if they missed the mark on that.

Metro Councilor Christine Lewis asked what the framework for documenting tension points and decisions is to allow for transparency. She reflected that the tactics that were prioritized in the memo need more transparency, especially for the TCPB to release dollars.

Nicole Stingh, Washington County, replied the counties only included a narrative in the memo for this time, but that feedback will allow staff to do better next time.

Patrica Rojas, Metro, stated that Metro received and reviewed the counties' proposal, and they still have questions and work to do. She stated that they will pick it up from here and are hearing from the TCPB the ask for more information about what the money will do and the reasoning why certain areas aren't captured in the memo.

Tri-County Planning Body Meeting Summary

Co-chair Eboni Brown reminded the TCPB that they do not need to do everything on the list today, and asked if the TCPB wanted to vote to move forward with the work that is in the proposal, and noted they can advocate for more in the future.

Monta Knudson asked for clarification from co-chair Matt Chapman's previous motion and reflected that the TCPB shouldn't let perfection be the enemy of good.

Co-chair Matt Chapman clarified his motion is consistent with co-chair Eboni Brown's, which is to move forward on the five priorities in the memo in the context of fleshing them out and adding additional explanations. He reflected that everyone here is operating in good faith and working hard on the issues and the best way to move forward is for Metro and the counties to develop an implementation plan with timelines, results, and metrics. He seconded co-chair Eboni Brown's motion.

Steve Rudman emphasized that he would like to see all the jurisdictions collaborating to move work forward.

Washington County Chair Kathryn Harrington asked to receive an electronic copy of co-chair Matt Chapman's motion.

Sahaan McKelvey asked if the TCPB is also voting for approval of the dollar amount.

Co-chair Eboni Brown stated that the dollar amount wouldn't be approved until the TCPB received and approved the implementation plan.

Co-chair Matt Chapman stated that he doesn't think the TCPB is in a position to approve dollar amounts until they receive more information, and that the motion is to move the work forward but not authorization of spending funds.

Jes Larson, Washington County, stated that her understanding is that the jurisdictions weren't bringing precise funding details for the TCPB to approve.

Liam Frost, Metro, clarified that the TCPB is responsible for approving financial investments as it is written in the charter.

Washington County Chair Kathryn Harrington reflected that the counties are providing their Year 3 Annual Report in June and the SHS Oversight Committee is developing its Year 3 Report. She stated that if the TCPB doesn't share anything with the Oversight Committee, the TCPB is saying that regionalism yields no results, and she thinks that the TCPB can do better than that and needs to start working forward.

Patricia Rojas, Metro, stated that there are lots of things in the proposal that are actionable, and Metro will come back with specifics to move the work forward, including details on the budget. She reflected that she is also hearing the TCPB ask to explore other options on the table and noted they can do both at the same time.

Washington County Chair Kathryn Harrington appreciated the work plan and noted it could benefit from improvement. She stressed the importance of being able to demonstrate results and moving work forward. She reflected on the level of work it takes to develop proposals and plans, emphasized the need for efficiencies, and shared she trusts staff to take TCPB feedback to detail specifics.

Nicole Larson reflected that it sounds like most everyone supports moving forward work in the goal areas and any aversion to approving funding is due to lack of information. She requested clarification on the RIF process and how and when the TCPB will have information for each of the goal areas since there is a finite amount of funds that should be equitably distributed.

Tri-County Planning Body Meeting Summary

Monta Knudson stated that there is about \$40 million in the RIF, and this ask is about \$7 million, so there should be plenty of funds for the remaining goals. He stated that budgets are approved regularly without detailed implementation plans and he trusts county providers to do this work and ask for a reasonable amount of funds.

Metro Councilor Christine Lewis stated her concern in moving forward with the budget is that the number in the meeting packet is different than what is on the slide today. She suggested working towards a shared understanding of how the budget will work, with the understanding that it will be around \$7 million. She suggested allocating \$1 million today with the expectation of receiving a budget one-pager next month.

Cristina Palacios asked to receive the budget one-pager as soon as it is ready so the TCPB can vote first thing in the next meeting.

Steve Rudman stated that jurisdictional collaboration is important to move the work forward and that there is an urgency to do good work.

Jes Larson, Washington County, stated that the jurisdictions can work collaboratively and echoed support for staff to come together to refine the proposal.

Madeline Kane, Kearns & West, stated that the motion is to move forward with the 5 recommendations suggested by the counties, for Goal 2, with the budget they've suggested; with a commitment to submitting a completed, more in-depth proposal that includes where the money would go to and more details about each of those recommendations.

Jes Larson, Washington County, stated that the additional components will be budget, specificity in the plan, and addressing other items not included at this time while bringing Metro fully into the work with us.

The TCPB approved the motion.

HMIS Strategic Sourcing Analysis Update

TCPB did not discuss this agenda item.

Closing and Next Steps

Washington County Chair Kathryn Harrington asked what the ask was for the TCPB regarding the HMIS presentation and reflected that there needs to be more time on agendas for the TCPB to take action and ask questions.

Co-chair Eboni Brown stated that the co-chairs will be meeting with Metro staff next week to plan the meeting and asked members to email her for any topics to be discussed.

The next steps are:

- Metro to share an electronic copy of co-chair Matt Chapman's motion.
- Metro to develop and share criteria for a line of site for all goals and funding needs/requests.
- Jurisdiction staff to develop a more in-depth Landlord Recruitment and Retention proposal, including explanations of items not included and a detailed budget by March's meeting.
- Next meeting: March 13th, 4-6pm



Tri-County Planning Body Meeting Summary

Adjourn

Adjourned at 6:20 p.m.

The following materials were received
during the meeting.

Clackamas County SHS Q2 Updates

Metro Oversight Committee
March 29, 2024

Capacity Building

Technical assistance

6 culturally specific service providers

Coordinated Housing Access Hotline

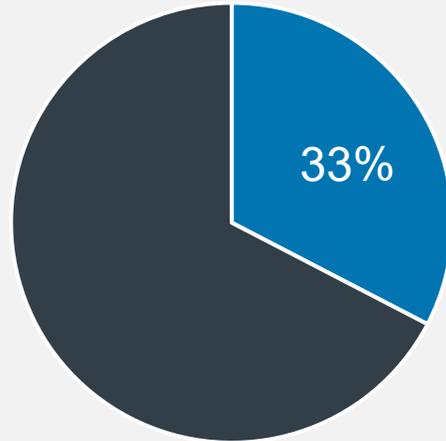
New system infrastructure



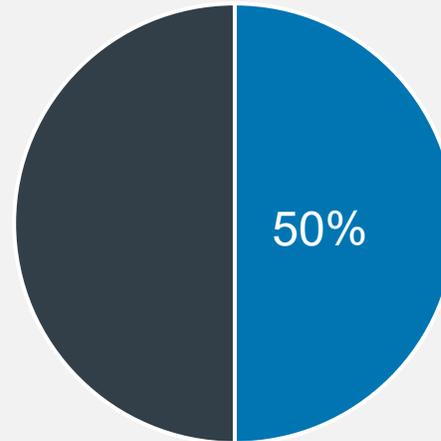
Advancing Racial Equity

BIPOC Communities Served FY 23-24 Placements

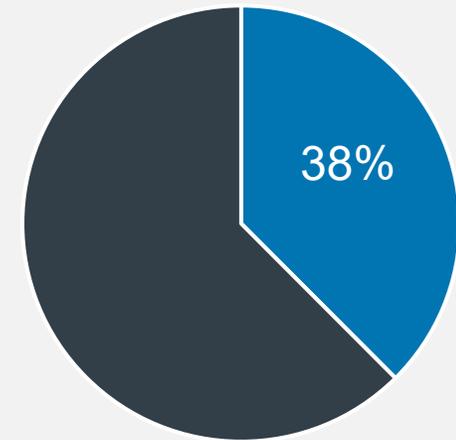
Permanent Supportive Housing



Rapid Rehousing



Eviction Prevention



Health & Housing Integration

Medicaid Waiver Implementation

Future Medical Respite Program

System Coordination

Community Paramedic Pilot



Geographic Equity

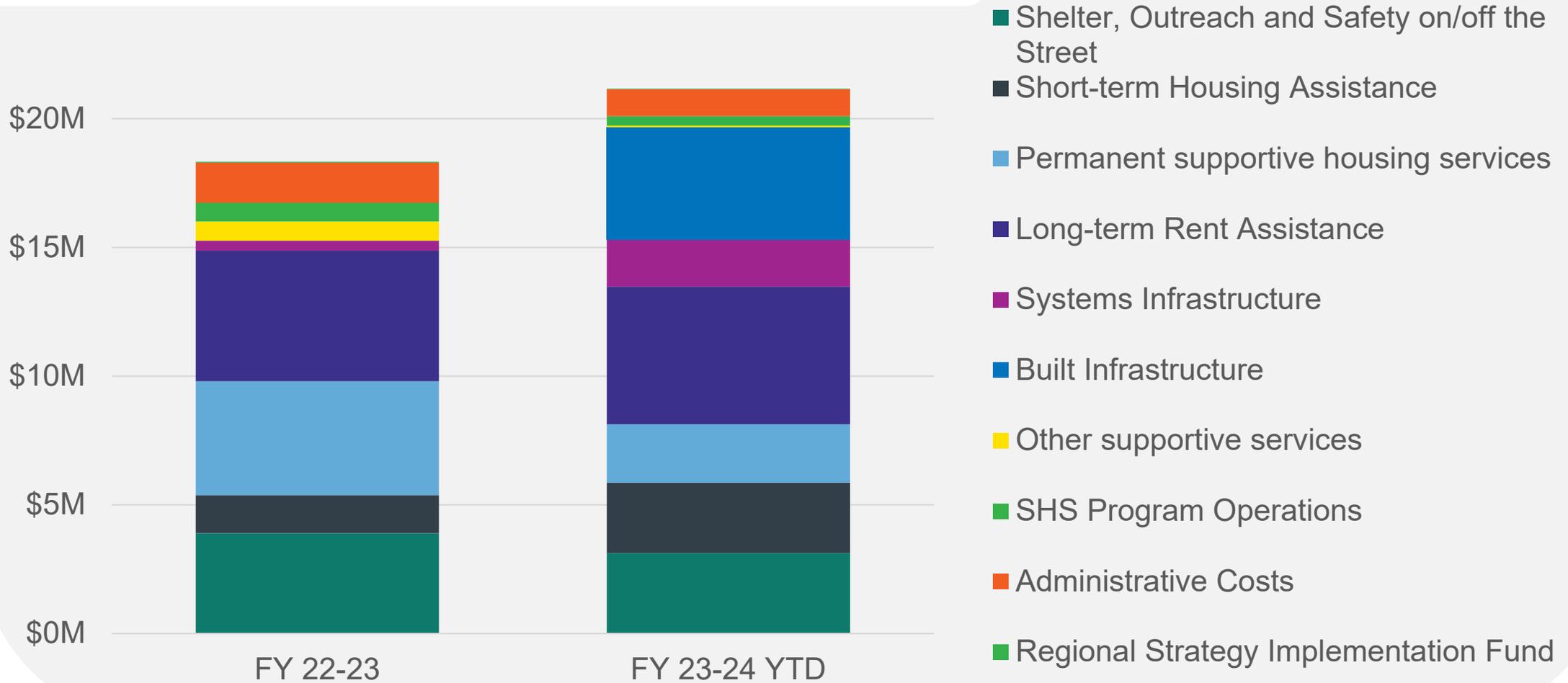
Rapid Rehousing

Outreach Services

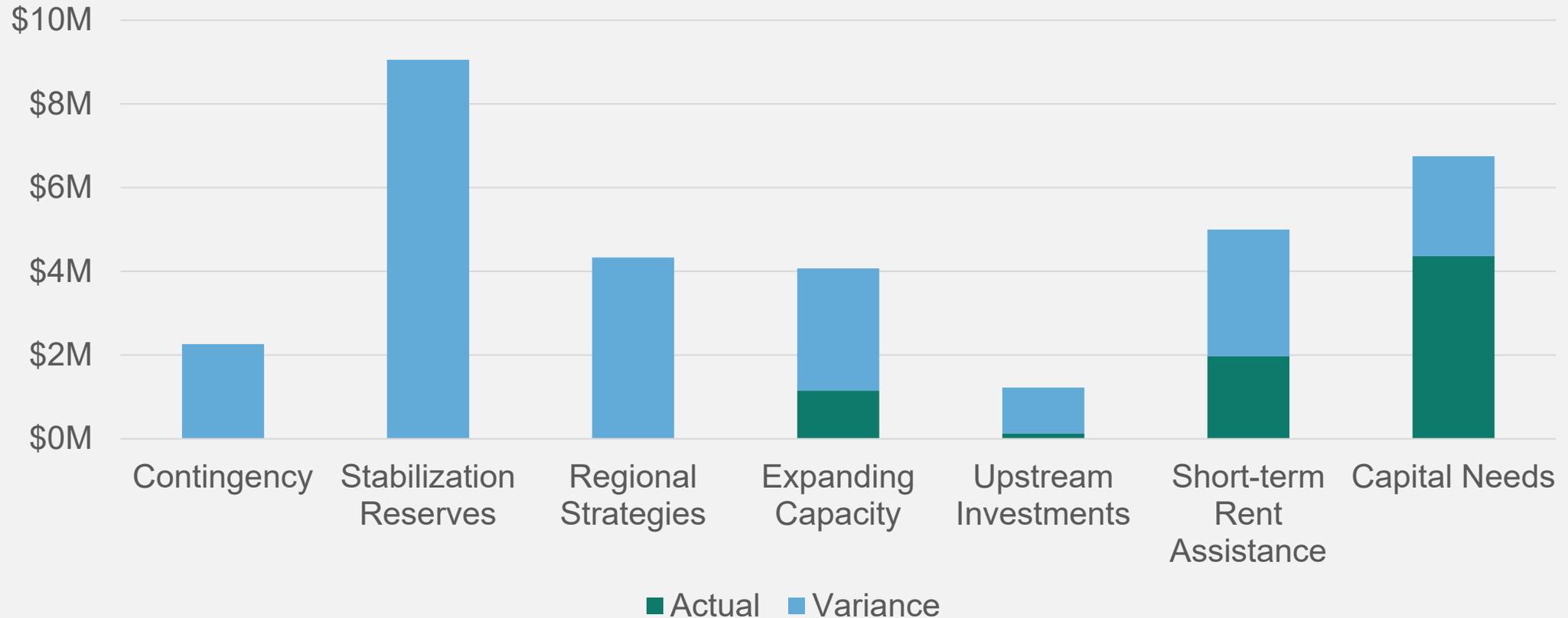
Future Resource Center



Investment Expansion

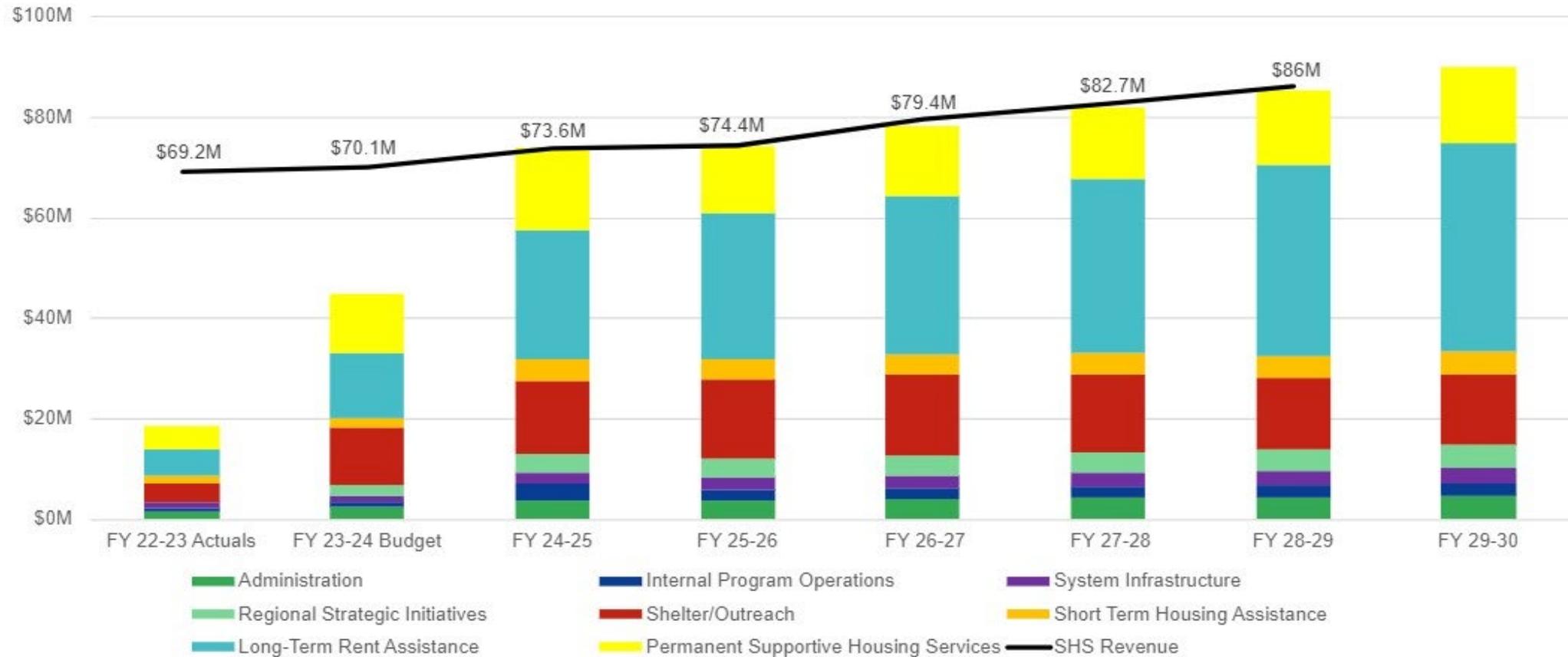


Carryover Spend Down YTD

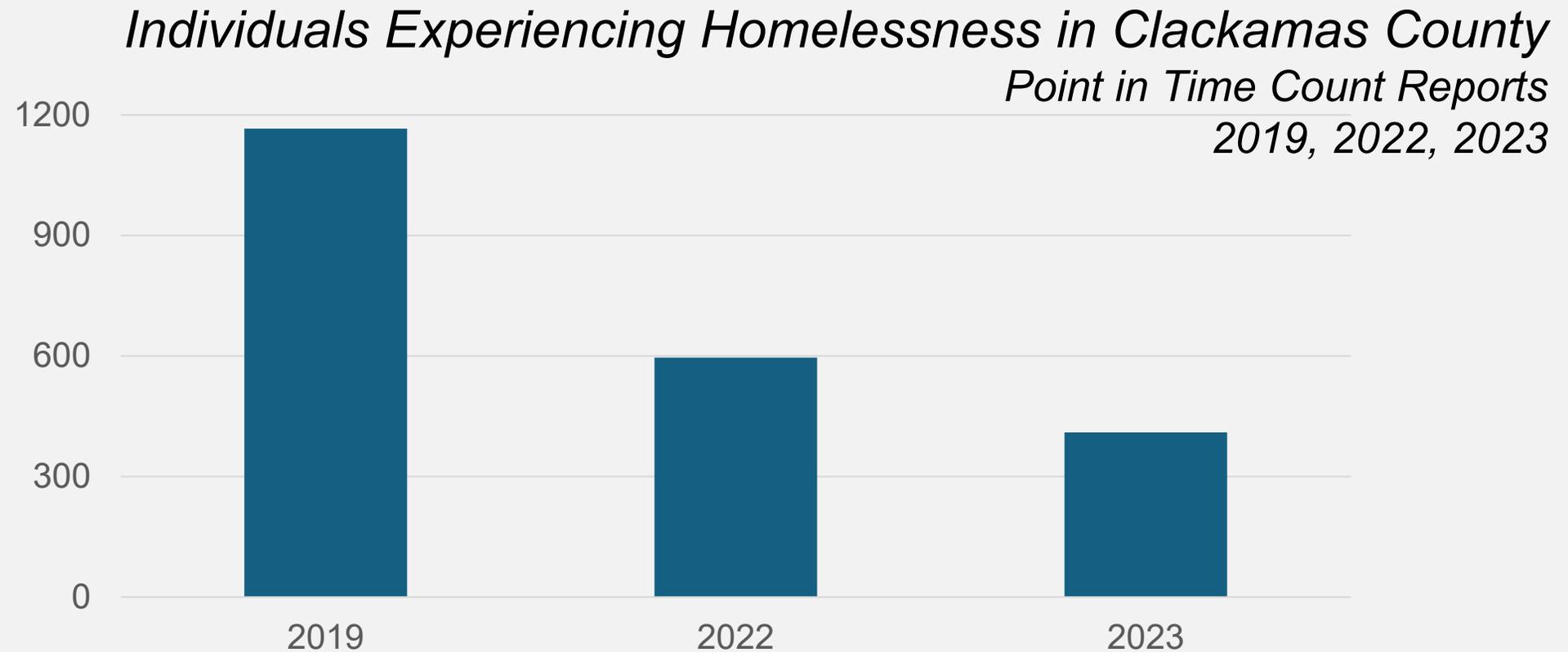


Funding Commitment Projections

Clackamas County SHS Funding Commitments



Building for Zero





Supportive Housing Services FY 2023-24 Q2 Financial Update

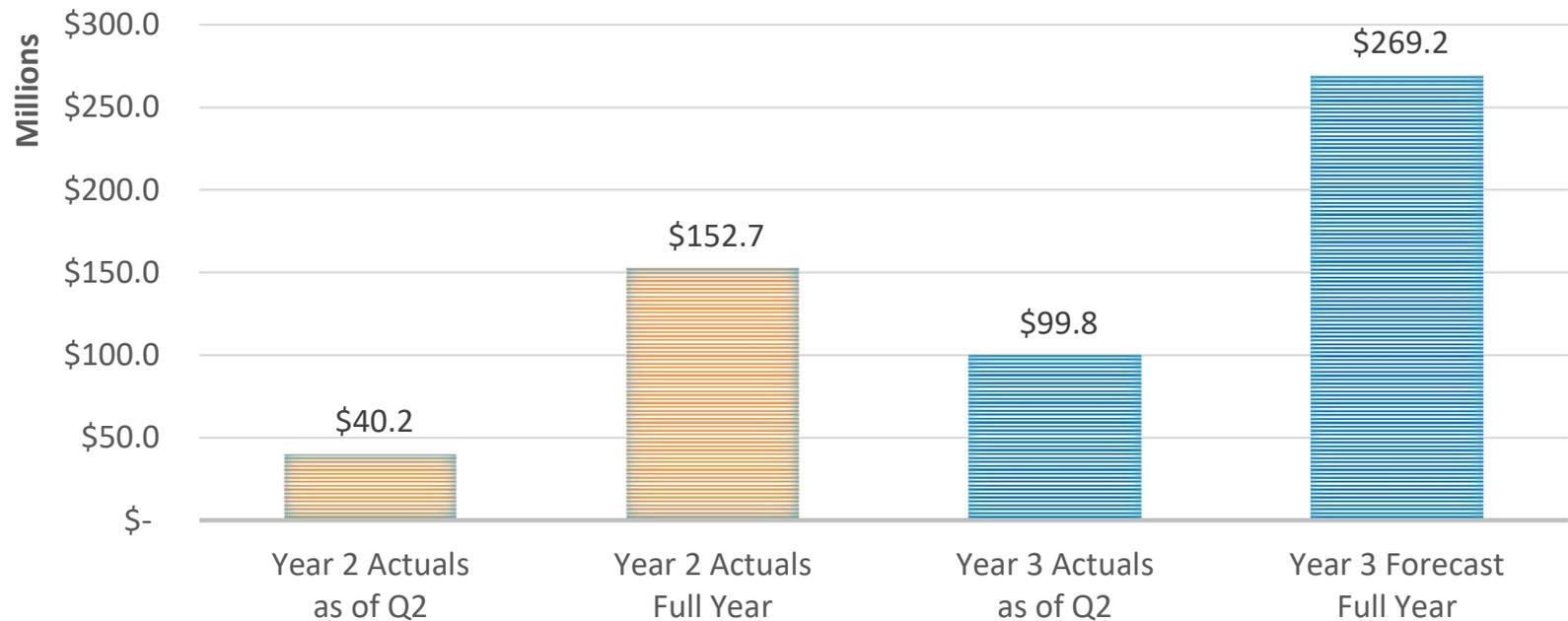
March 25, 2024

Financial Oversight

- Oversight Committee responsibilities:
 - Monitor financial aspects of program administration and expenditures
 - Consider whether tax collection and administrative costs could or should be reduced or increased
 - Recommend to the Metro Council how Metro can best limit collection and administrative costs

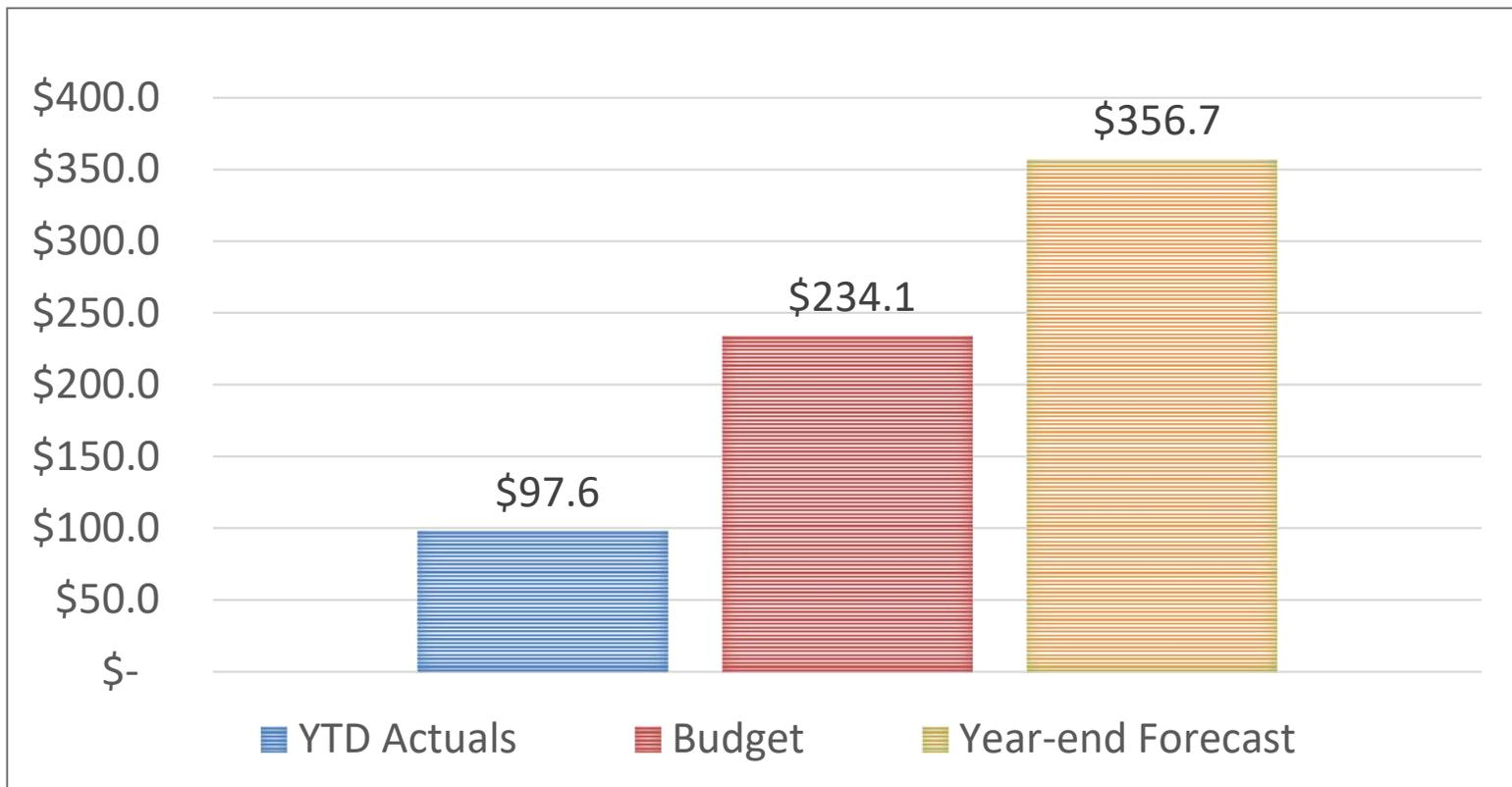
Regional spending

Regional spending is more than double the amount spent last year at this point of the year.



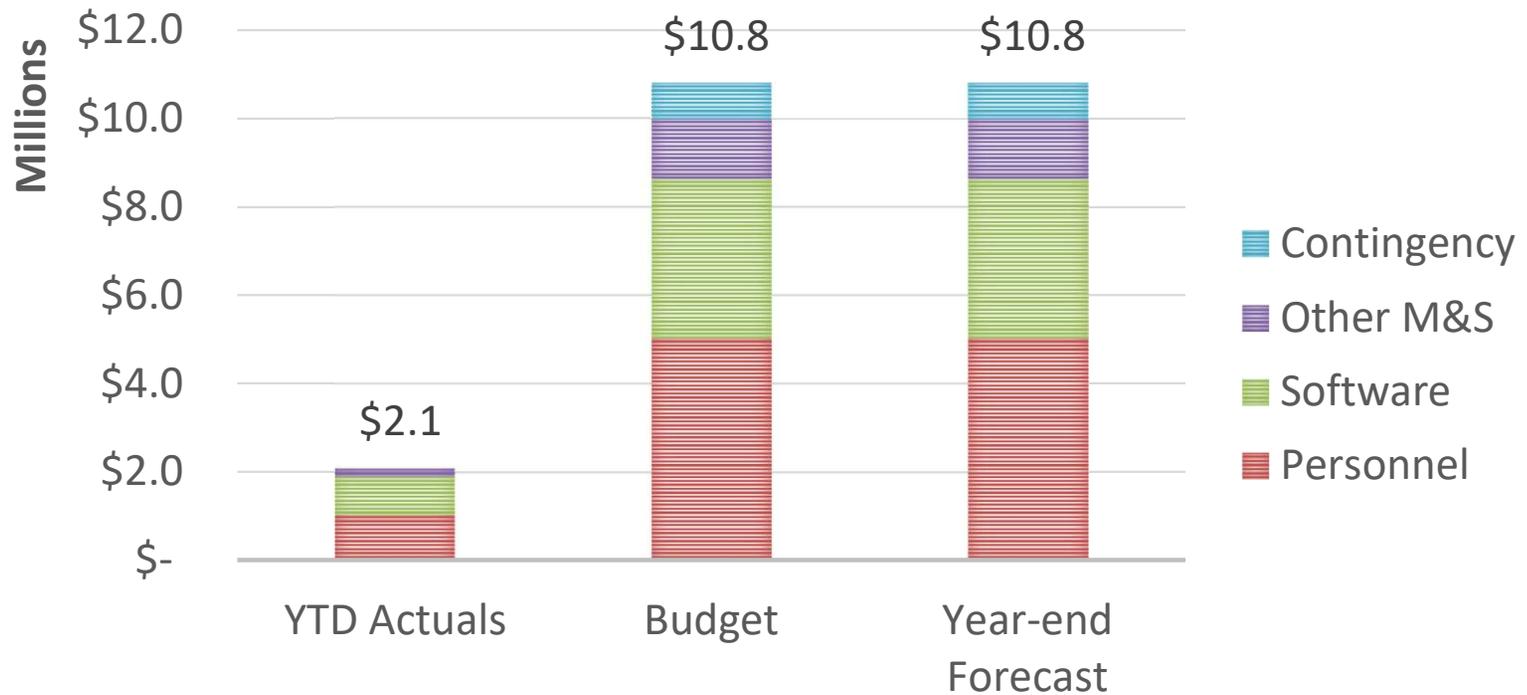
Tax revenue

The year-end forecast predicts higher tax collections than budgeted for the year.



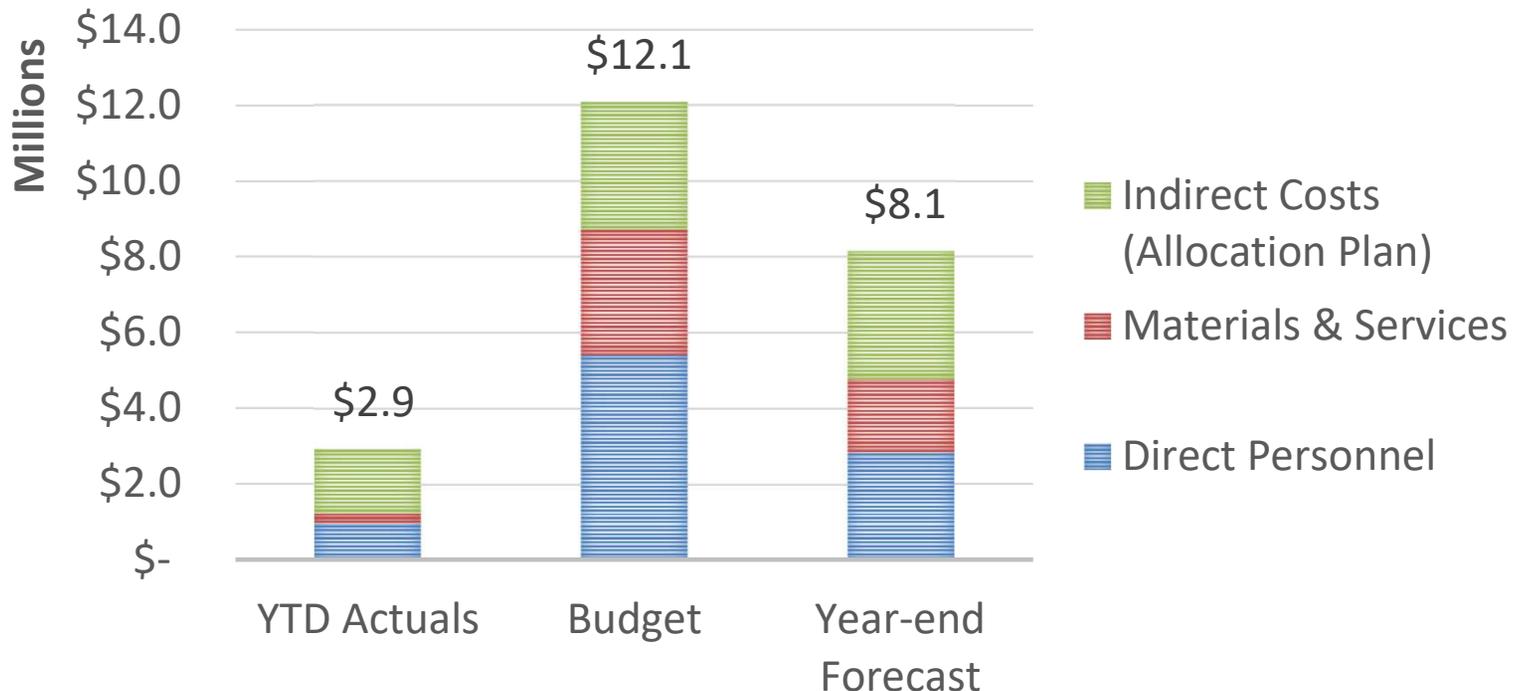
Tax collection costs

Tax collection costs are forecasted to be 3% of tax revenue.



Metro Administration

Metro receives 5% of net collections for program administration and oversight.

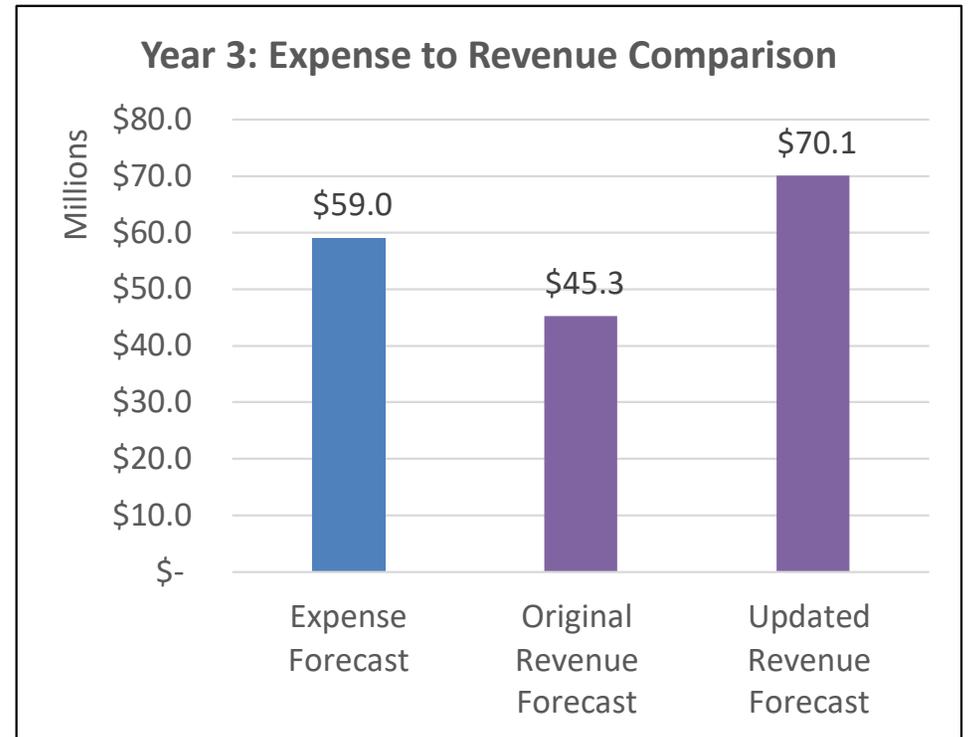
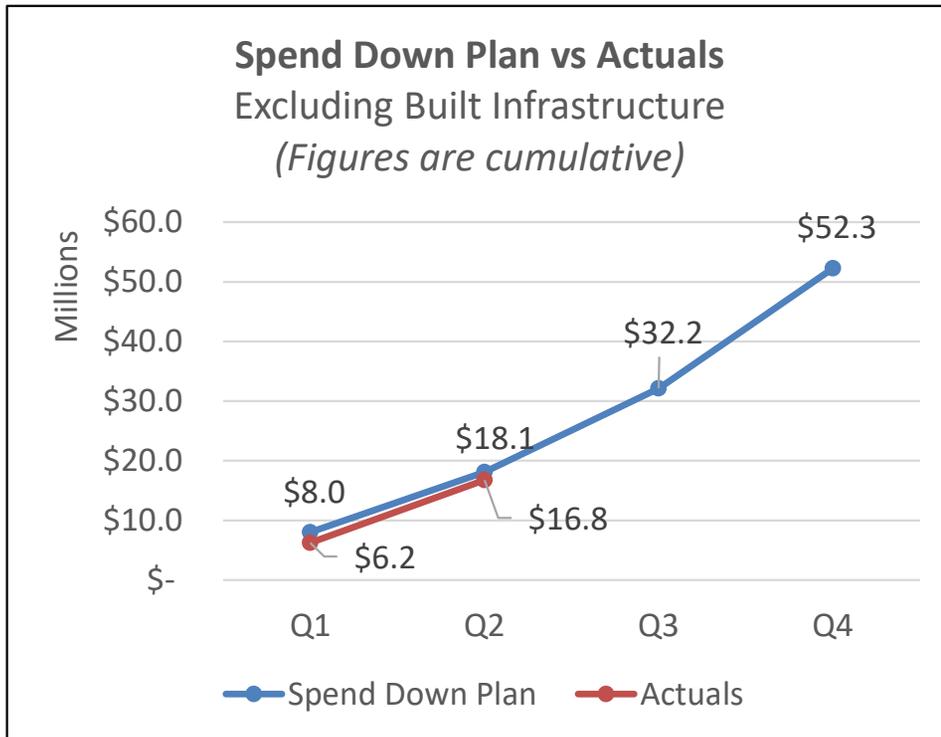


County Administration

Metro recommends county administration does not exceed 5% of program revenue.

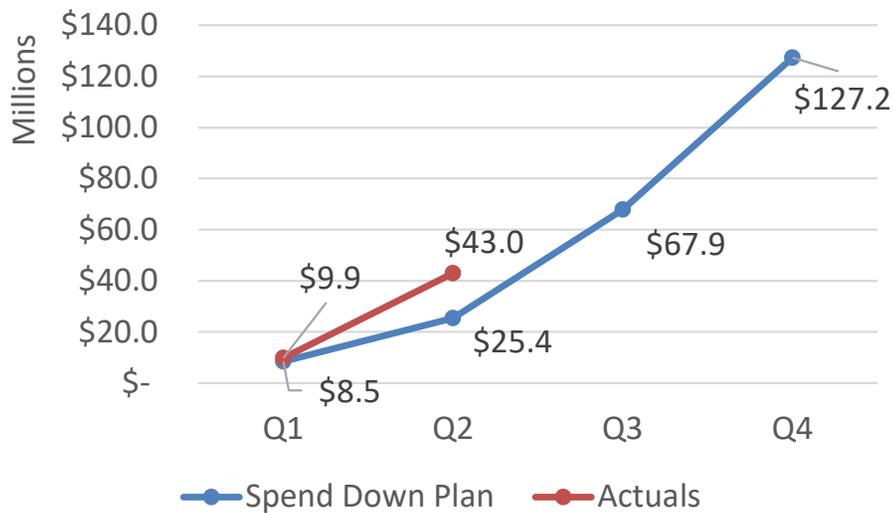
	Clackamas County	Multnomah County	Washington County
Admin costs	\$0.8M	\$0.8M	\$0.7M
% of program costs	4%	2%	2%

Clackamas County

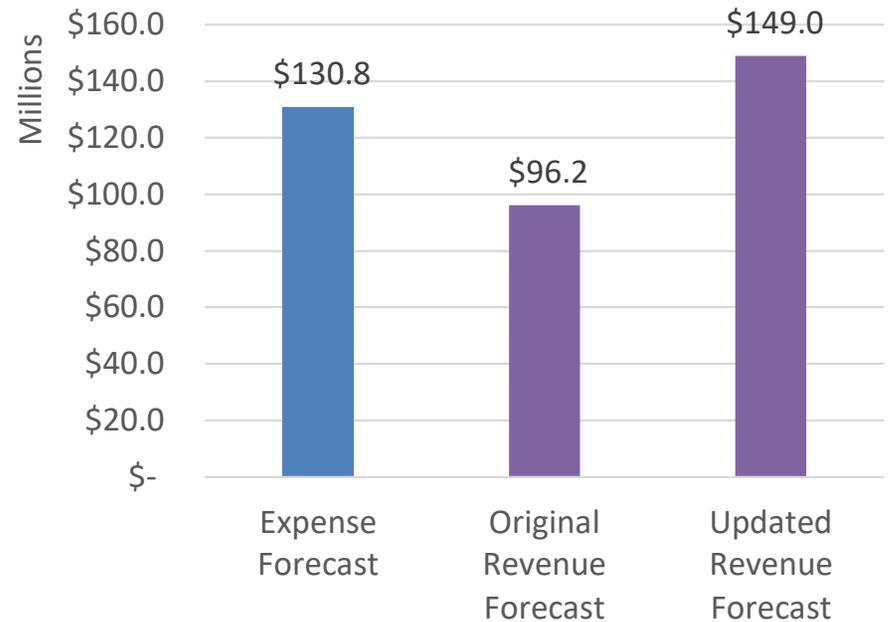


Multnomah County

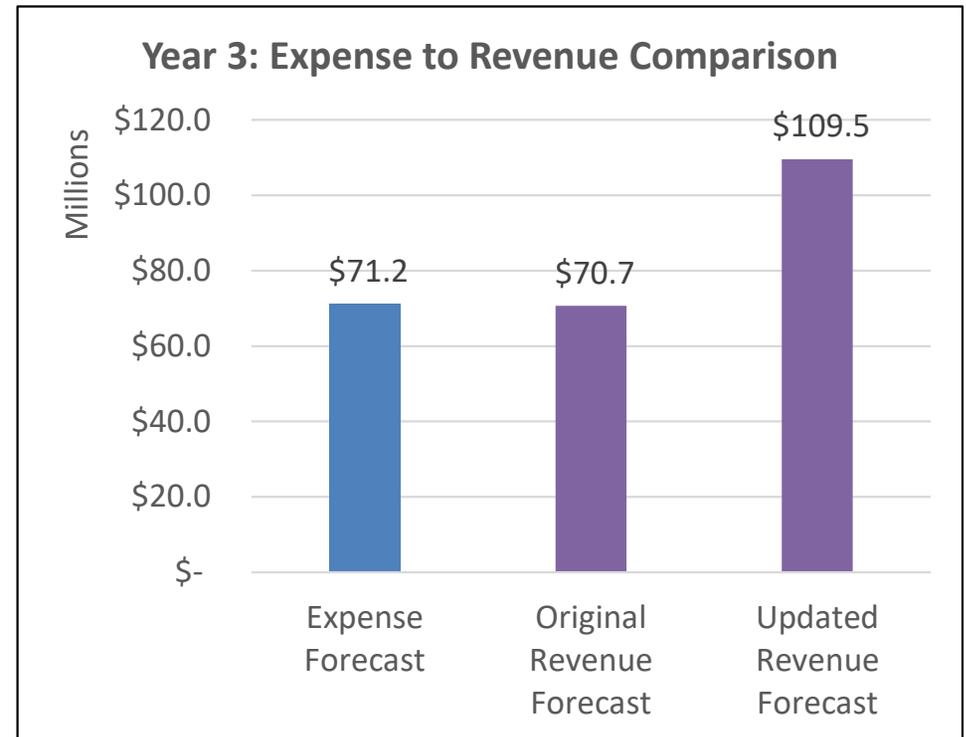
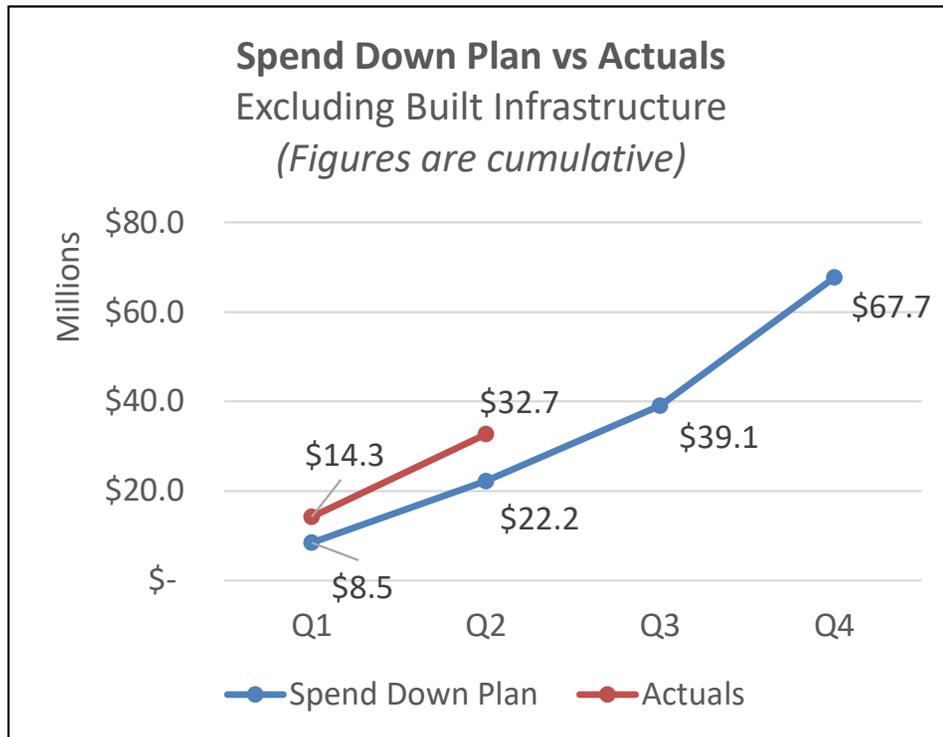
Spend Down Plan vs Actuals
Excluding Built Infrastructure
(Figures are cumulative)



Year 3: Expense to Revenue Comparison



Washington County



Committee Discussion

Questions?



oregonmetro.gov





SHS Oversight Committee

*FY24 Quarter 2
Presentation*

Breanna Flores
SHS Program Supervisor

Kanoe Egleston
Director of Programs

March 25, 2024

Brief Overview

We will be providing updates on the following topics on the right.

Capacity Building

Racial Equity

Behavioral Health Investments

Q2 Honorable Mentions

Finances

Capacity Building

SHS-Funded Services & Rent Assistance

2,338 people actively received this in Q2

United Way Contract Finalized

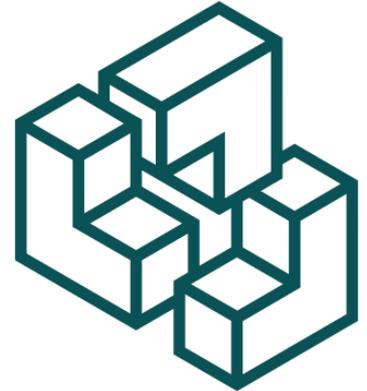
\$10 million award in organizational health grants

RLRA Capacity

Increased to 1,020 vouchers

Inaugural Provider Conference

Over 150 community providers in attendance





Racial Equity

Annual Work Plan Racial Equity Goal

Assertive Engagement (AE) Trainings for SHS Providers

- Certified 135 new practitioners
 - 98% stated AE was relevant to their personal/professional growth
 - Video Modules are Self-Guided & Self-Paced

Quick Demographics

BIPOC folks are being served at higher rate in SH, RRH, and OPH.

Behavioral Health

Behavioral Health Division

- 25 new Intensive Case Management and Assertive Community Treatment RLRA vouchers

Spring 2024 Provider Conference

- Listening session related to higher acuity participants will be offered

Q2 Honorable Mentions

Built for Zero

- All Singles Scorecard Score Progress
- Geolocation Capabilities

Shelter Studies

- Understanding current system capacity
- Effective Shelter Models Evaluation
- Alternative Shelter Evaluation
- Pathways to Housing Study



Finances

1

On track with 75% spend-down plan for FY 2024.

2

In Q1-Q2 of FY 2024, JOHS spent \$43 million in SHS funds, exceeding total spending in Q1-Q3 of FY 2023.

3

Maintained compliance with the Corrective Action Plan (CAP)



Thank You!

Questions?



Department of
Housing Services

FY 2024-25 Quarter 2 Update

SHS Oversight Committee

Jes Larson, Assistant Director of Homeless Services
Nicole Stingh, Strategic Initiatives and Relations

| March 25, 2024





Celebrating the Q2 wins

- Housed our 1,000th formerly homeless household with Regional Long-term Rental Assistance (RLRA)
- Opened 30 new pallet shelters in Hillsboro this Fall (and 30 more in Aloha this winter)
- Broke ground on year-round shelter locations in Tigard and Beaverton, creating purpose-built shelter for 120+ guests



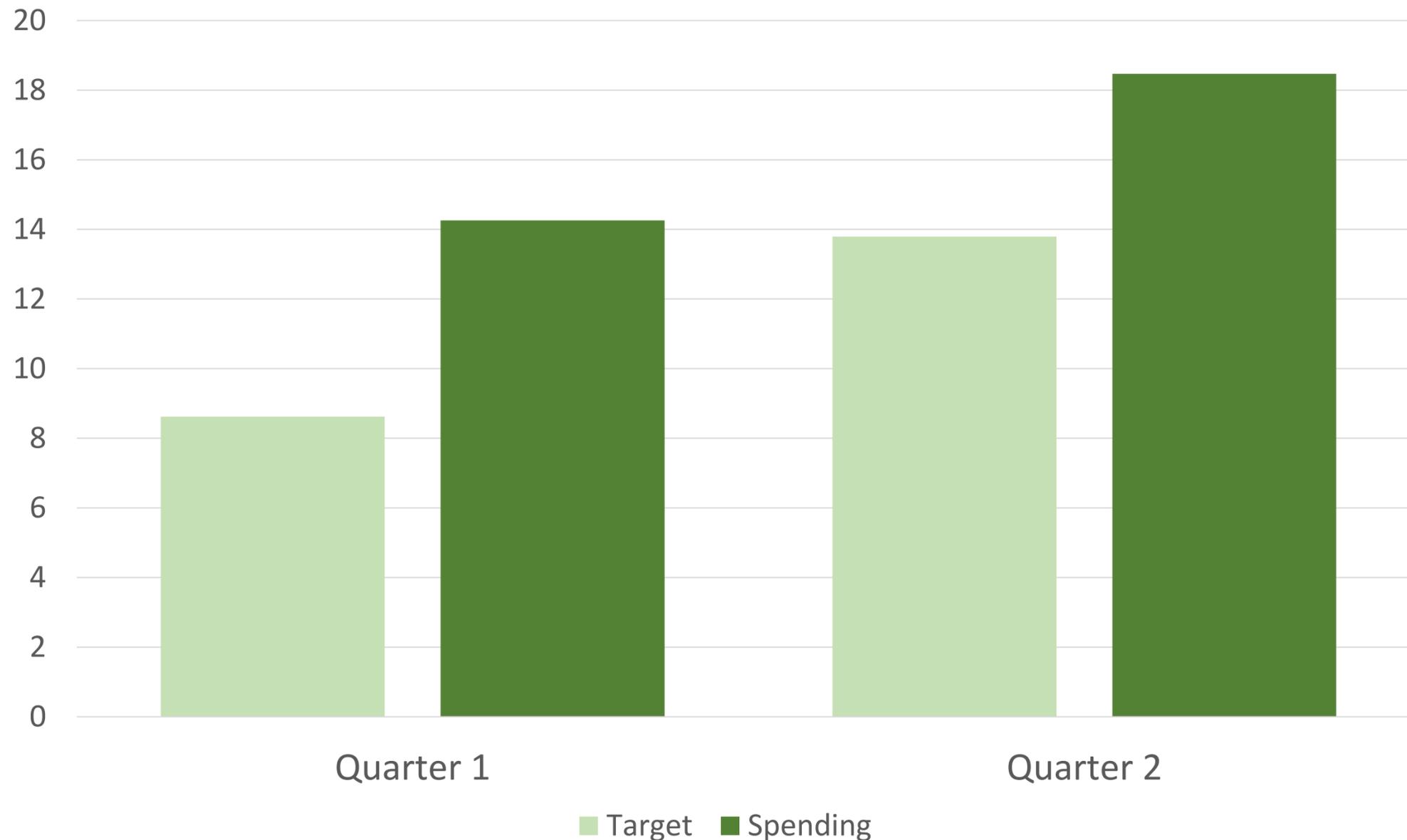
Celebrating the opening of the Safe Rest Village at Aloha UMC (occurred in Q3)



Q2 Spending



Budget Spent by Quarter



Budget: \$86.3 million

Target: \$68.96 million

80% of budget

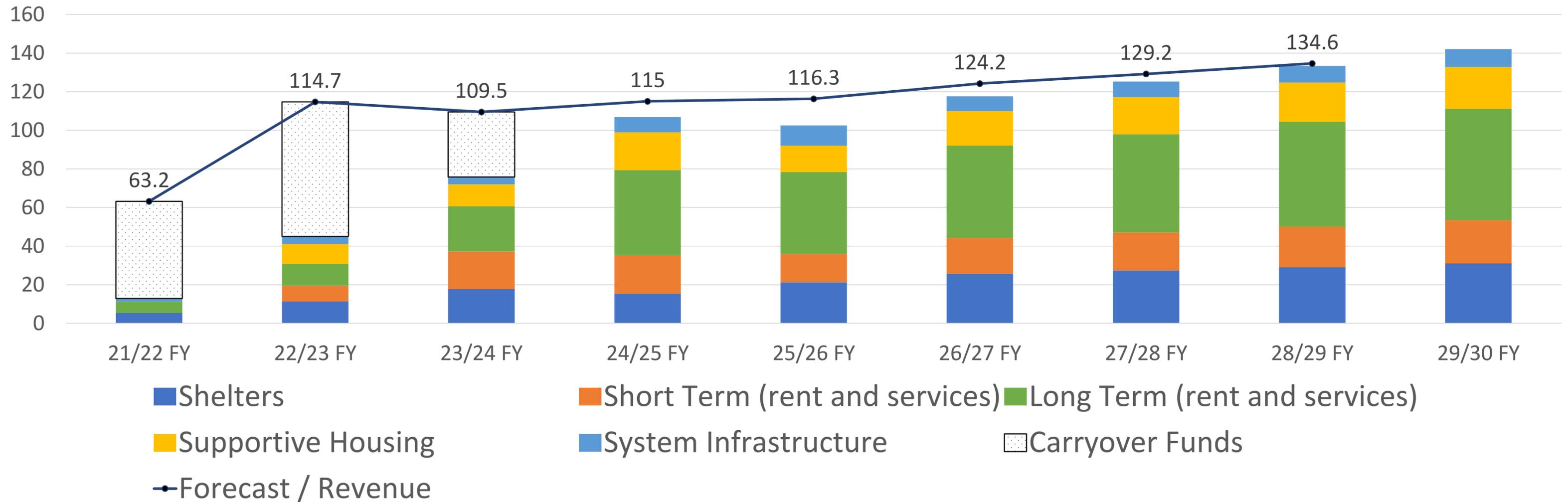
We are **outpacing projected spending** and still within budgeted funds.



Spending Trends



Washington County Supportive Housing Services Current and Projected Expenditures *(in millions)*





Advancing Racial Equity



Members of the Solutions Council taken during their orientation meeting on Jan. 26, 2024.

- Launched the Homeless Solutions Advisory Council

Serving diverse populations

- 65% of people placed on housing have a racial identity other than white
- 71% of culturally specific partners have received capacity building to date
- 100% county staff participation in equity training
- Equity foundation trainings for all providers underway



Regional Coordination and Behavioral Health

Regional Alignment

- TCPB goal development – Landlord recruitment launched, technical assistance for providers up next!

Alignment with health systems

- Low Acuity Transitional Services (LATS) Program – successfully providing recuperative care
- Working with regional health partners launch 1115 Waiver implementation



Director Vernon Baker explains the vision for the future Just Compassion Resource Center and Shelter



Stabilizing our System of Care



Provider Capacity Improvements

- Payments to service providers reduced from 49 to 19 days
- Capacity building grants for nine more organizations
- NEW: Monthly provider quality reports to measure progress towards goals

Next Up

- Increasing housing placements
 - Landlord recruitment
 - Contract capacity management
- Provider annual reports and next year contracts underway



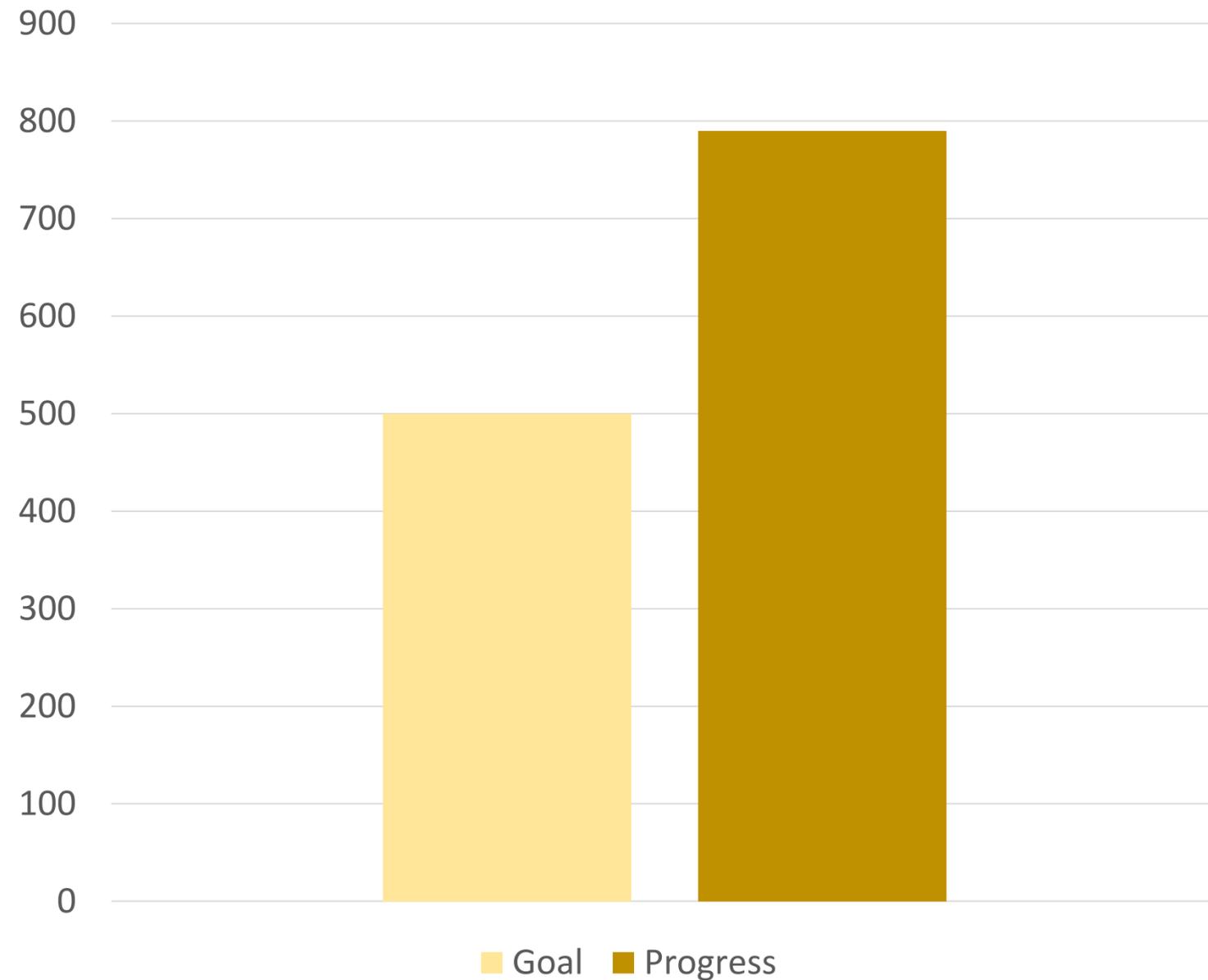
Homeless Services training for new housing case managers



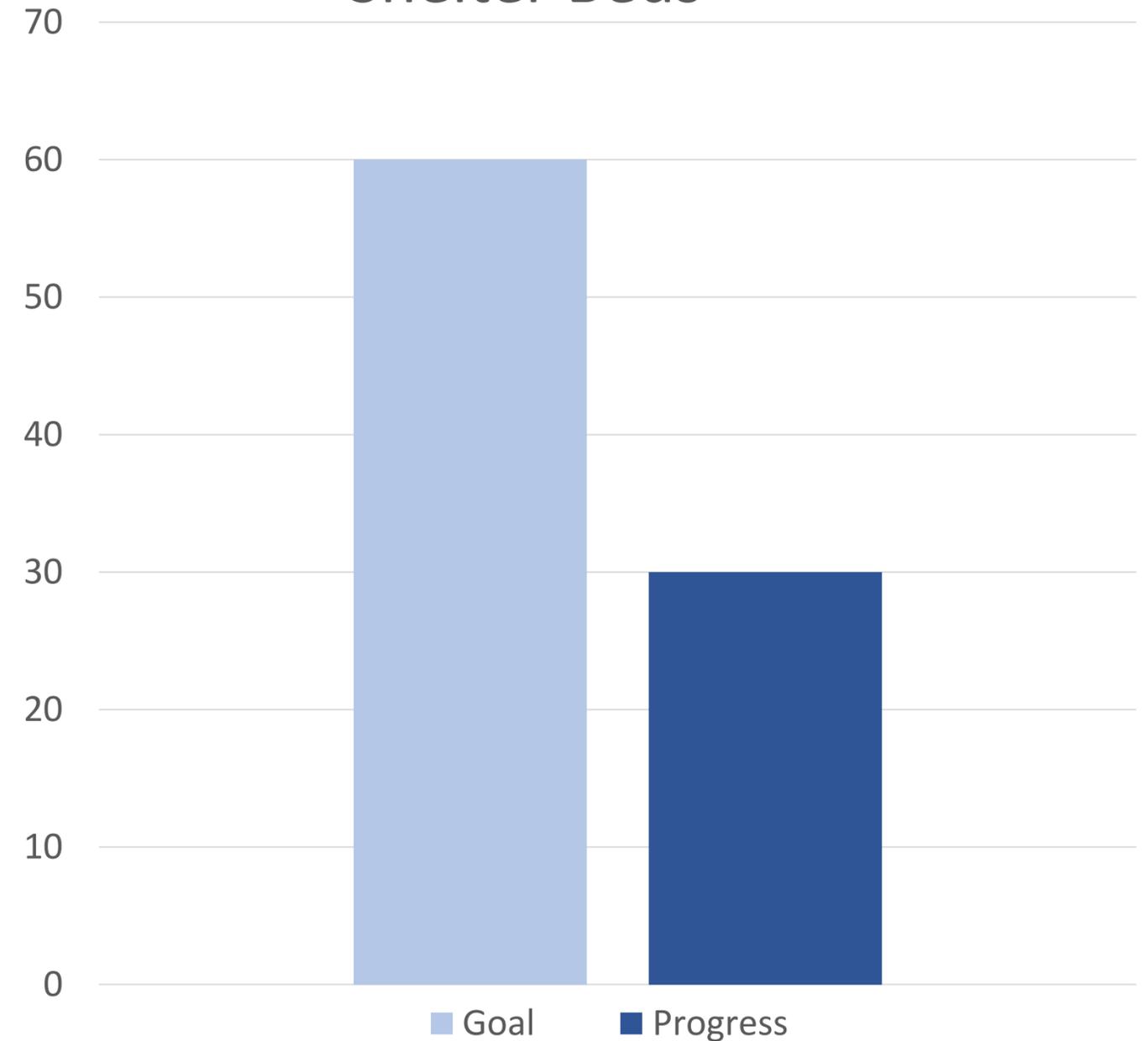
Goal Progress: Exceeded and On Track



Eviction Prevention



Shelter Beds*



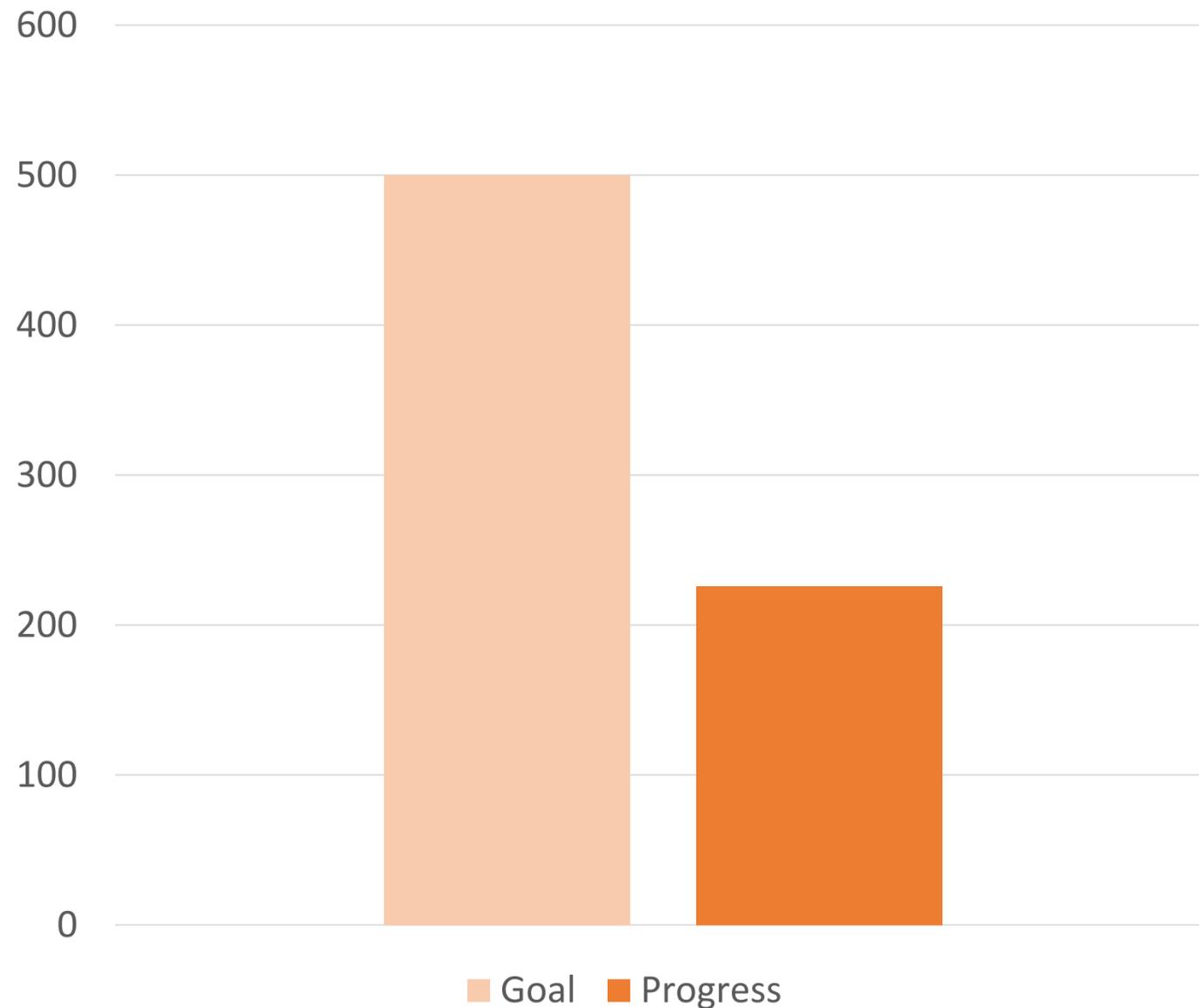
**This goal is met in Q3*



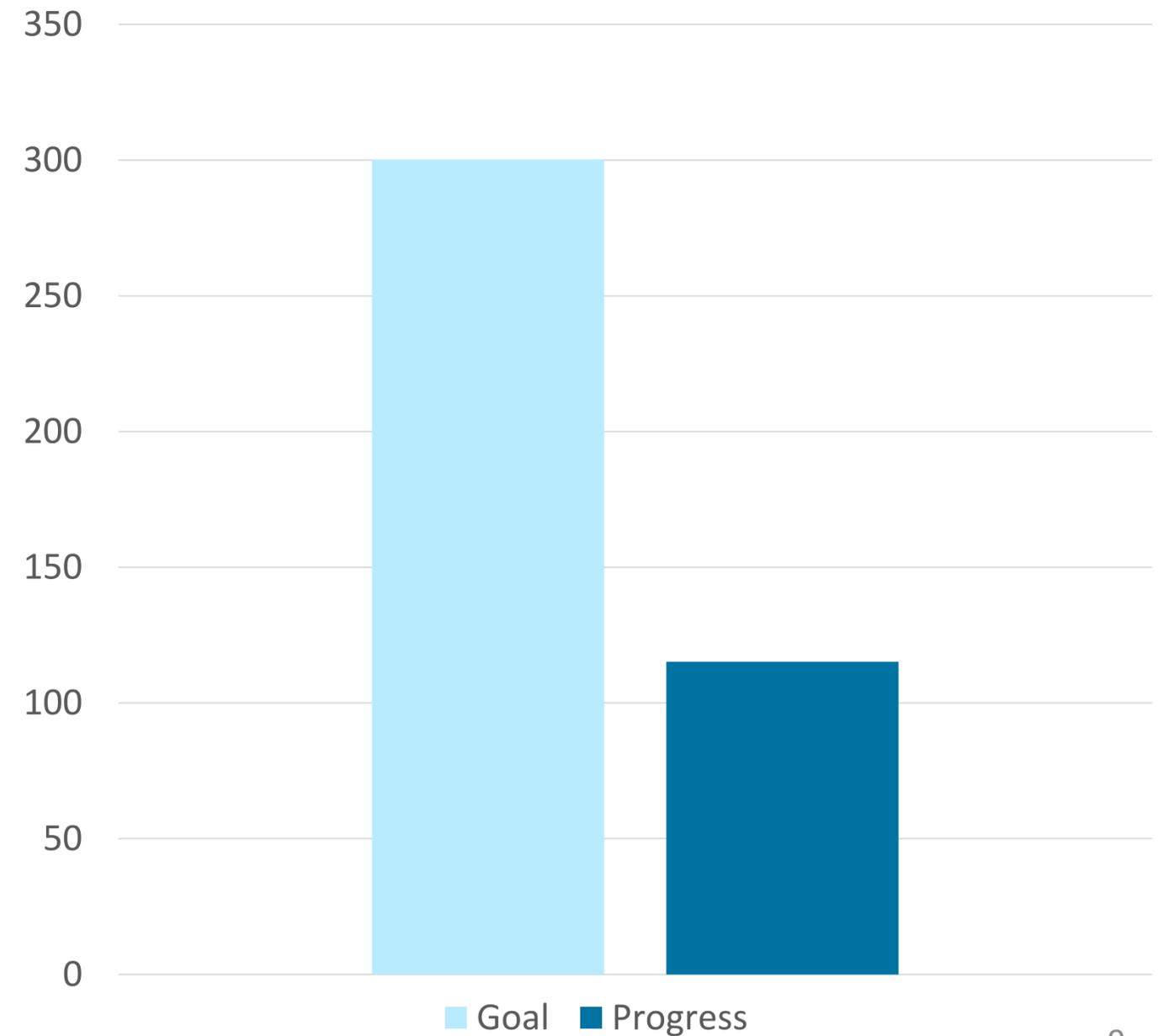
Goal Progress: Interventions Planned



Housing Slots



Rapid Rehousing





What's Next: Work Planning



Family Promise of Tualatin Valley celebrates the opening of their 70-room hotel shelter with elected officials and a housed family

Program Year 3 adjustments

- Funding opportunity for capital investments in supportive housing will launch late Spring
- Modifying landlord recruitment goal to align with regional strategy

Program Year 4

- Sustaining and strengthening system of care by improving how people move through homelessness
- Homeless Solutions Advisory Body to discuss March 21st



Department of Housing Services
www.washingtoncountyor.gov