6 0 0 NORTHEAST GRAND AVENUE | PORTLAND, OREGON 97232 2736
TEL 5 0 3 7 9 7 1 5 4 7 | FAX 5 0 3 7 9 7 1 7 9 3



March 3, 2005

TO: Multnomah County Ambulance Proposal Review Team:

As the Metro Councilor from District 1, which includes much of Multnomah County and the cities of Wood Village, Fairview, Gresham and Troutdale, and a life long East County resident, I have had the opportunity to observe first-hand the performance of American Medical Response in our community. The company has developed a reputation for providing outstanding service and hard work to those who need help the most.

American Medical Response has also developed solid working relationships in not only Multnomah County but also throughout the region, including Clark County, Washington. I believe this is critical when it comes to providing emergency services to our citizens. AMR has worked hard at developing and maintaining those relationships, which I believe speaks to the issue of the company's commitment to the County.

As a businessman, I know providing a high level of service can sometimes seem costly, but the alternative can be unacceptable. A company like AMR continually strives to give us the best, cost effective service possible because that is the standard they work to achieve. Based on my experiences and observations, I heartily offer my support to AMR and recommend the firm be awarded the contract for emergency transportation services in Multnomah County.

Sincerely,

Rod Park

Metro Councilor

Rod Park

District 1

March 28, 2005

Metro Council 600 NE Grand Ave. Portland, OR 97232

Dear Council President Bragdon and the Metro Council:

As a Metro supervisor, employee and parent with a child currently enrolled at Joyful Noise/MetroKids, the purpose of this letter is to clearly describe the benefits to our agency, our employees and our work environment that Metro provides by offering on-site child care with the high quality standard of care offered by Joyful Noise/MetroKids.

You will receive other letters that better articulate how having this local business in our on-site facility benefits the local economy, enhances Metro's image as a leader in government and the community and helps the Council meet its strategic goals. You will also hear what an exceptional organization Joyful Noise is, and why high quality childcare is so important to children and to parents. I'm not going to go over those particular points, even though I think they are all important. I'll let others do that for me. Instead, I want this letter to be a little more personal. I want to share my experience as a supervisor of professional staff with children enrolled in MetroKids, as a parent of a child who began at MetroKids as an infant and continues there today, and the importance of having this particular organization, Joyful Noise/MetroKids, as the child care provider on site.

High quality on-site day care specifically supports one of the Metro Council's "Critical Success Factors" in workforce excellence "to recruit, train and retain an exceptionally competent, productive and motivated workforce". As a manager of several staff members who have, or have had, children at MetroKids, there is no question in my mind that Metro's sponsored child care program is a benefit not only to employees but to our organization overall. I know for a fact that it has reduced turnover, absenteeism and work time lost and increased productivity in my department. This program has allowed staff to come back to work, remain highly productive and continue as exceptionally motivated employees. Many of these employees are professional staff. The time and energy associated with replacing these individuals, training new staff in their place and developing the specific skills and knowledge needed to do their jobs would be very costly to our organization. If those staff members chose not to return to work, or missed more hours of work because of child care responsibilities, we would not have nearly as productive a work force in the Parks Department — or at Metro — as we do today.

The importance of MetroKids in my own professional experience has also been clear and the benefits to Metro can be documented. The convenience of on-site care has allowed me to work longer hours and more productively without fear of neglecting my family responsibilities. Time off that is needed due to doctors appointments or other activities associated with caring for my child is extremely limited because I can quickly fetch my child, take her where she needs to go, and get back to the office. These things could actually be measured, and I believe they are not insignificant and would add up substantially when applied across the organization as a whole.

But it is on a personal level that it really works to have MetroKids here at Metro. Leaving an infant in the care of strangers is one of the most difficult things any parent can do. Knowing that my child was in a loving, supportive environment meant the world to me and allowed me to focus on my job when I was at work. The combination of a superior child care operator with the knowledge that other MetroKids parents were my eyes and ears in that infant room allowed me a feeling of security when leaving my child in day care. I knew that if anything was amiss, one of the other parents could call me, email me, or grab me in the hallway and let me know of their observations and concerns. This was a great comfort. It allowed me to throw myself back into my job fully, with confidence that my child was in good hands. Knowing that not only those <u>paid</u> to care for her were there, but that the other parents – my coworkers – were also watching out for her, was incredible. I know that other parents feel just as I did. That peace of mind is hard to put a value on, but I have no doubt that it makes for a more productive employee. Additionally, it creates an incredible work environment to share with your coworkers.

That being said, quality counts when it comes to day care providers. Joyful Noise is an exceptional, locally owned, company. They are NAEYC accredited, devote resources to staff training and development and lead the pack in staff retention. These qualities are all very important to the Metro parent community – and should be to you as well. Study after study about early childhood development tells us that these early years are the most critical for a child's development. It is important to their emotional, spiritual and intellectual health and a key indicator of their productivity as citizens of the world in the future.

I urge the Council to keep their eye on the "Future Vision" when it comes to making a decision about Metro's choice of our on-site day care provider. Having no facility is unacceptable and would impact the productivity of our agency. Having a less than excellent childcare provider is equally unacceptable and would similarly impact our work place and the productivity of our work force. I urge you to maintain a sponsored childcare facility and to choose Joyful Noise again as our provider.

Respectfully,

Heather Nelson Kent

CC: Chief Operating Officer Michael Jordan

6 0 0 NORTHEAST GRAND AVENUE | PORTLAND, OREGON 97232 2736
TEL 5 0 3 7 9 7 1 5 4 7 | FAX 5 0 3 7 9 7 1 7 9 3



Mary Nemmers Oregon Child Care Resource and Referral Network 805 Liberty Street, NE Salem, OR 97301

Dear Ms. Nemmers:

I am writing to endorse Mt. Hood Community College Child Development and Family Support Program's application for the Child Care Resource and Referral services in Multnomah County.

As a Metro Councilor, I represent District 1, which includes Fairview, Gresham, Happy Valley, Maywood Park, Troutdale, Wood Village, Damascus, and portions of East Portland. Over the years, Metro has collaborated with Mt. Hood Community College (MHCC) in a variety of areas. MHCC provides specially trained interns for Metro's Hazardous Waste Program, and our human resource staff work with the MHCC Workforce Connection to find qualified applicants for our open positions.

The prospect of MHCC becoming the Child Care Resource and Referral resource for Multnomah County would be a natural progression from their current Child Development and Family Support Program. I am fully supportive of MHCC's endeavor to meet the needs of the community by providing child care resource and referral services throughout the county.

Sincerely,

Rod Park

Kathryn Schutte - Fwd: Metro Kids Childcare RFP

From:

Metro Council System Account

To:

Council

Date:

4/5/2005 12:49 PM

Subject: Fwd: Metro Kids Childcare RFP

>>> "Petra Nomina" <petra@hdc1.org> 04/05/05 12:48 PM >>> April 3, 2005

Metro Council and Michael Jordan Metro 600 NE Grand Avenue Portland, OR 97232

Dear Metro Councilors and Mr. Jordan:

We are writing to urge you to extend your contract with Joyful Noise as the provider of childcare services at Metro Kids. We are parents of a child enrolled in Metro Kids' Older Preschool class. We were fortunate to join the center last October after nearly two years on the waiting list. Though we are not Metro employees, both of us work in nonprofits committed to furthering aspects of Metro's vision for a livable future in our region.

We know that Metro Kids is not the least expensive childcare option available to us. However, we chose Metro Kids (and Joyful Noise) because they are NAEYC accredited, they compensate their staff better than most providers, and they invest in continual education and training for their staff. This results quality personnel who stay in their jobs over the long term, developing strong bonds with the children they teach. It is that level of stability and quality education (not simply "baby sitting") that has made our daughter's experience at Metro Kids such a positive one.

We suspect you will receive lower bids to provide care at Metro Kids from competing providers. If so, we urge you to look not just at the bottom line, but also at what lies behind the numbers. Are the hourly rates for teachers and other staff lower than present? Would staff receive paid health care benefits? Is there a plan for continuing education? Is the center accredited? What is the average staff turnover? These factors indicate whether the provider offers not only childcare services, but also livable wages and incentives for long-term employment to their staff.

As employees of publicly funded nonprofits, we understand the budget pressures facing Metro and other public entities. It is our understanding that Joyful Noise has proposed to take on additional expenses to lower Metro's contribution to the Metro Kids center. We support this decision even if it results in somewhat higher tuition. Without Joyful Noise at the helm, we would be forced to consider whether to transition our child to another center.

We appreciate the past contributions Metro has made to ensure high quality childcare at Metro Kids. This investment has positively touched the lives of hundreds of children over the years, yielding tremendous benefits for the families involved and for our community as a whole. We hope that you will continue to make that particular investment in our region's future. Thank you for considering our

request.

Sincerely,

Petra and Mike Nomina 4609 NE 17th Avenue Portland, OR 97211 503-281-3798



METRO

Metro Council Tele: (503) 797-1540 FAX: (503) 797-1793

April 26, 2005

Lane Shetterly, Director DEPARTMENT LAND CONSERVATION & DEVELOPMENT 635 Capitol Street NE, Suite #150 Salem, Oregon 97301-2540

Re:

LCDC Partial Approval and Remand Order

03-WKTASK-001524

Dear Chair Van Landingham:

In July 2003 the Metro Council received LCDC's Partial Approval and Remand Order with regard to Metro's expansion of the urban growth boundary. June 24, 2004 the Metro Council passed Ordinance No. 04-1040B in response to LCDC's Remand Order. The LCDC conducted a hearing on November 3rd and 4th, 2004, and voted to approve a limited remand order. The Metro Council is ready, willing and able to respond to this order but has not received the formal order. We write to request that you seek to finalize this matter.

Very truly yours.

David Bragdon

Council President

Carl Hosticka

Rod Park

Councilor, District 1

Brian Newman

Councilor, District 2

Councilor, District 3

Susan McLain

Conneillor, District 4

t Liberty Councilor, District 6 Rex Burkholder

Councilor, District 5

John H. Van Landingham IV, Chair cc:

MC:DBC:RPB:kvw m:\attorney\confidential\7.2.1.3\042605mc2dlcd.002

Complete Communities

FOR CLACKAMAS COUNTY



DATE:

June 14, 2005

TO:

Community Congress IV Participants

FROM:

Board of County Commissioners

Elaine Cogan and Kirstin Greene, Cogan Owens Cogan

RE:

Community Congress IV Summary

Thank you for participating in the April 9 Community Congress IV. The Board of County Commissioners accepted the summary report last week. Your copy of the summary is enclosed.

The next steps in Completing Connections are moving ahead. The Board will hold hearings on the draft ordinance to establish hamlets and villages at 10 a.m. June 30 and August 4 in the County Administration building, 2051 Kaen Road in Oregon City. You are welcome to comment. Contact Suzanne Roberts, Cogan Owens Cogan, at 503-225-0192 or sroberts@coganowens.com for a copy of the draft ordinance, or see the County's Web site at www.co.clackamas.or.us/community.

Detailed summaries of the work group presentations at the Congress as well as the keypad polling, small group discussions and responses to the comment forms are available on the County's Web site at www.co.clackamas.or.us/community.

Again, thank you for being an important part of Complete Communities for Clackamas County!

Complete Communities

Complete Communities for Clackamas County Congress IV: Hamlets, Villages and So Much More

Executive Summary

More than 120 people who live and work in Clackamas County participated in the fourth Complete Communities Congress April 9, 2005 at the former Oregon City High School. The purpose of the Congress was to review previous Complete Communities recommendations, identify new or emerging issues, and suggest strategies that address these concerns. There was fairly even representation from people living and working in all parts of the County, with slightly more participants living north of the Clackamas River. The largest groups of participants identified themselves as "citizens" and Community Planning Organization (CPO) members, with fewer that identified themselves as businesspeople, associated with nonprofits, or students.

After a welcome and update from Board of County Commission Chair Martha Schrader and Commissioners Larry Sowa and Bill Kennemer, citizen representatives from Complete Communities work groups reported on the progress of their previous Congress III recommendations.

In facilitated small group discussions, participants identified new and emerging issues facing the County. After discussion and keypad polling, growth, land use and transportation received the most comments for County-wide consideration among the 14 topic areas. Citizen involvement and land use were most frequently mentioned local issues.

In order of the number of times mentioned, issues of concern within growth and land use are: planning, growth management and concurrency, paying for growth, Measure 37, annexation and code enforcement. Regarding transportation: public transit, infrastructure/road repair, congestion and paying for growth lead the list.

Issues of concern on the local level regarding citizen involvement include: the need for more/better communication, citizen involvement, and apathy. Most frequently mentioned issues regarding growth and land use also were: code enforcement, annexation, planning, Measure 37 and the cost of development.

After lunch, participants discussed issues and strategies to address concerns in the 14 topic areas. They focused on the top two issues within each and identified two strategies for the County to consider, as well as potential partners to help carry out these strategies. Details follow in the full report.

In written questionnaires, nearly all participants said they appreciate the work of Complete Communities and look forward to continued opportunities for involvement. Most continued to be satisfied with the mission of Complete Communities. There also was strong support for the hamlet and village ordinance, with some suggestions for minor revisions. County staff is being asked to respond to all the recommendations. A report to the Board of County Commissioners will follow.

Complete Communities FOR CLACKAMAS COUNTY

Congress IV: Hamlets, Villages and So Much More

Complete Communities

Complete Communities for Clackamas County Congress IV: Hamlets, Villages and So Much More April 9, 2005

Congress Summary

Introduction

More than 120 residents and people who work in Clackamas County participated in the fourth Complete Communities Congress April 9, 2005 at the former Oregon City High School. The purpose of the Congress was to provide an update on previous Complete Communities recommendations, identify new or emerging issues, and suggest strategies that address these concerns.

Welcome from the Commissioners

The first item on the agenda was a welcome from Clackamas County Board of County Commissioners Chair, Martha Schrader, who said that the Community Congresses are one of the primary ways the Commissioners have a dialogue with County residents. Chair Schrader recognized other regional elected officials in the audience and updated participants on economic development and education-related issues.

Commissioner Larry Sowa, involved with Complete Communities from its inception, also thanked all participants and staff for their attendance at this Congress, adding that he looks forward to hearing from people again. He updated participants on several natural resources initiatives in which the County is involved, as well as Measure 37. One of the strategies for implementing an overarching Complete Communities recommendation -- to better involve residents of unincorporated areas in decisions that affect their lives -- is underway and also a subject of discussion today.

Finally, Commissioner Bill Kennemer spoke about his long involvement with Complete Communities and the value of the Congress in helping identify the unique and shared attributes of communities across Clackamas County. He said that this is an important way the County can hear from citizens about how they can work together to solve problems. The Commissioner recognized Damascus Mayor Pro Tem John Hartsock and Councilor Barb Ledbury and spoke about the urban growth boundary expansion in Damascus, including current concept planning. He also updated participants on several of the transportation initiatives Clackamas County is pursuing, including light rail and Sunrise Corridor planning.

Updates

Citizen work group leaders reported on each of the nine areas of recommendations from previous Complete Communities activities and Congress III. A summary follows.

Table 1: Summary of status of key Congress III recommendations

Area	Presenter	Key Results ¹
Citizen Involvement	Christine Roth	 Created a notebook of resources for CPO officers and members
		- Continued mentoring (e.g., Eagle Creek-Barton, Mt. Hood Corridor and Rock Creek CPOs)
		- CPO Funds Pilot Program for increased citizen
		involvement (Boring)
		- Training for CPO officers
		- Support from planning department
		- Liaison to Complete Communities, Center for Public
		Participation (PSU) and Metro committees
Cultural	Victoria Boettcher	- Diversity Leadership Council operational; coordinates with
Diversity		schools, higher education
		- Diversity Resource Manual under development
		- Diversity training program for County employees
Cultural	Cheryl Snow	- Complete Communities recommendations remain guiding
Opportunities		principles
		- Clackamas County Tourism Development Council supports
		Clackamas Heritage Partners
		- Festival Event and Assistance Program
		- Cultural Trust funding for cultural organizations and
		programs
		- Arts Action Alliance inventory and searchable database
		- Cultural roadmap developed
		- Additional funds expected in 2005
	T 11 11	 Library bond, defeated by voters November, 2004 Effectively lobbied for urban growth boundary expansion
Economy/	Tony Helbling	- Effectively lobbled for urban growth boundary expansion for commercial and industrial land
Employment		Di C Di J Gille Comile Comile
		project - Mixed-use areas to close jobs/housing imbalance identified
		and allowed
		- Industrial site certification
		- Loans and assistance available for business expansion
		- Workforce training underway
		- Business recruitment programs
Education	Kathy Ruthruff	- Youth Advisory Board strengthened
Laucanon	Tadily Radinali	- Youth Leadership Program established; visioning project
		among teens in high schools
		- Liaisons in all school districts
		- Supporting work of District Superintendents seeking
		adequate funding
1		- Coordinating in growth and zoning decisions

¹ Complete text in Appendix A.

Area	Presenter	Key Results ¹
Environmental Quality	Rob Kappa	 Streamside Best Management Practices brochure to increase stewardship of streamside property owners developed; distributed to 114,000 property owners within 50 feet of a County stream Best Management Practices recognition program Best Management Practices featured at the County Fair; week-long displays during watershed weeks, other venues; additional public education and awareness programs (WES and others) Formed Regional Coalition of Clean Rivers and Streams County Water Education Team (CCWET) assists with public education and awareness Regional Erosion Prevention and Sediment Control Awards Tree planting program
Growth, Land Use and Infrastructure	Elizabeth Graser Lindsey	 County planning procedures changed to give Community Planning Organizations (CPOs) notice earlier in the application process Procedures revised to send CPOs a report on the decision on these matters Property owner notifications revised Increased emphasis on public education and involvement through newsletters, the County's Web site, other means With the Committee for Citizen Involvement, planning staff provides regular trainings to the CPO chairs on land use regulations, procedures
Hamlets and Villages (Completing Connections)	Ernie Platt	 Pilot community processes and recommendations in Beavercreek (hamlet), Colton (village) and Government Camp (village) Hamlet and village structures recommended to Board of County Commissioners by Completing Connections Task Force Draft ordinance to enable hamlets and villages in Clackamas County underway
Health and Social Services	Joan Young	 Services highlighted regularly in County-wide <u>Citizen News</u> and internal newsletter, <u>Insights</u> New Teleworks info line; Spanish choices under development Affordable housing partnerships formed
Housing Choices	Joan Young	 Clackamas Housing Action Network formed; meets monthly; develops recommendations Many partnerships with banks, developers, land trusts and foundations underway
Parks, Recreation and Open Space	Roy Wall	 Web site updates for information services ongoing; several other communication initiatives Volunteer training Nine "Adopt-a-Park" programs underway; six pending Many other partnerships underway: Girl and Boy Scouts, others

3

Area	Presenter	Key Results ¹	
Public Safety (County Sheriff)	Bill Wadman	 Public safety levy defeated by voters Review of roles, responsibilities, structures underway in Sheriff's office; performance audit completed 	
Transportation (access to)	Joan Young	 County Teleworks info line information relating to available transportation access Ride Connection and other carpool programs Advocacy at Metro and other forums for increased transportation services 	

Rex Putnam High School senior Peter Lund also reported on the results of the Conversation with the Citizens of Oak Grove, Jennings Lodge, and North Clackamas County. As part of this study of whether the area should remain unincorporated or annex to a neighboring city, Citizen Task Force members appointed by the County Board met with more than 150 people in community organizations. Two random-sample surveys were conducted, fact sheets prepared and one public workshop held. After careful consideration of the options and survey results, the Task Force recommended the status quo at this time. The County Commissioners have concurred.

Other work group members spoke passionately of their appreciation for staff support of their efforts and the dedication of other members. As one presenter said: "Clackamas County is, in my opinion, the best place in the country to live. And I've traveled a lot. Clackamas County works." Another reported proudly that she "had seen changes, good changes," in Clackamas County.

A full compilation of 2003 recommendations and work group updates can be found in Appendix A. The Power Point presentation and the compilation also can be found on the County's Web site at: www.clackamas.or.us/community. For other County programs, see the County's home page at: www.clackamas.or.us.

New and Emerging Issues

After these presentations, participants identified new and emerging issues facing Clackamas County. After discussion and keypad polling, growth, land use and transportation topped the County-wide list, while citizen involvement and land use were the most frequently mentioned local issues. These are shown in Tables 2 and 3.

Table 2. Most frequently mentioned County-wide issues

# mentions	Issue Area	Topics	
63	Growth and Land Use	Growth management; paying for growth;	
		Measure 37; code enforcement; annexation	
38	Transportation	Public transit; infrastructure/road repair;	
	•	congestion; paying for growth	
25	Economy/employment	Jobs, business development; jobs/housing	
		balance	
23	Public Safety	Funding; level of service; drugs/meth	
20	Environmental Quality	Water; natural resources; education	
18	Citizen Involvement	Outreach; communications; local control	

# mentions	Issue Area	Topics
13	Health and Social Services	Access to services; senior/youth connections; mental health
12	Cultural Opportunities	Library funding; services
10	Hamlets/Villages	Adoption; self-determination/local control; annexation
9	Education	Funding; partnerships
9	Housing Choice	Affordable housing; housing for all
7	Parks, Recreation, Open Space	New and development of existing parks; trails
6	Diversity	Participation; inclusiveness; openness
44	Other	Government/leadership; food security; adequate funding for services; data and information

Table 3. Most frequently mentioned <u>local</u> issues

# mentions	Issue Area	Topics	
49	Citizen Involvement	Communication; involvement; apathy	
38	Growth and Land Use	Code enforcement; annexation; planning;	
		Measure 37; cost of development	
36	Public Safety	Road safety; drug problems; level of service;	
	•	funding	
33	Transportation	Public transit; Sunrise; I-205; Hwy. 213	
21	Economy and Employment	Jobs; employment training	
16	Parks, Recreation and Open Space	Maintenance; funding	
14	Environmental Quality	Water; trees; code enforcement	
11	Hamlets and Villages	Begin; help preserve livability	
11	Health and Social Services	Access to services; meth prevention	
10	Housing Choice	Quality affordable housing	
9	Education	Opportunities; siting; funding	
7	Cultural opportunities	Library services; arts/culture	
2	Diversity	Generations; minorities	
10	Other	Free wireless; repeal urban renewal; County	
SS 73		identity	

Staff and volunteers organized these issues into topic statements that were voted upon electronically by the participants.

The top two issues became the subject of Congress participants' work in the afternoon session – to develop strategies and recommend partnerships.

Following is a summary of the issues, strategies, and recommended partnerships.

Citizen Involvement

Issue	Strategy	Partnerships
Better communications to keep people informed	1A: Update Web sites and other automated systems; provide links and cross-references	1A: Community centers; special interest groups; schools; faithbased communities; employers
	1B: Distribute information more frequently, with fewer topics in each	1B: Community centers
2. Lack of public interest in governmental/social issues	2A: Survey citizens to ask why there are not involved	2A: Local coalitions; service cooperatives; study circles/groups; Web sites
	2B: Identify areas of interest/make communication relevant	2B: Coalitions; service co-ops; study circles/groups; Web sites

Additional strategies for *better communications*, followed by suggested partnerships in parentheses:

- Provide a minimum of two weeks' advance notice of governmental actions (businesses)
- Use brightly colored mail/e-mail to help make materials more effective (special districts)
- Maintain an awareness of ongoing events (special interest groups; schools; faith-based organizations; employers; places where people congregate)
- Provide transparency
- Utilize utility bill inserts; extensive and comprehensive notification (special districts)
- Encourage cultural and demographic competency
- Develop relationships that allay mistrust, advocate and listen (special interest groups; schools; faith-based communities; employers)
- Develop partners to produce and distribute study guides
- Collaborate with other local service providers (water districts, fire, etc.)

Other strategies to address *lack of public interest*:

- Make information accessible (local community groups; study circles; libraries)
- Cultivate and support community leadership to connect to government (existing community organizations)
- Combine participation with incentives
- Improve communication within communities (local coalitions; service co-ops; study circles; Web sites)
- Employ case studies to personalize issues (special districts)
- Distribute tax assessor books to CPOs with GIS maps--school districts, township, section and range descriptions, etc. (County)

Cultural Opportunities

Issue	Strategy	Partnerships
Funding library services	1A: Another library levy	IA: County public information officers; Willamette Falls Television; public cable channel; schools and parent teacher associations (PTAs); CPOs and neighborhood associations; senior and other civic groups
		Citizens can help advocate, collect donations, arrange for legacy donations; help create an endowment
	1B: Grants	1B: Firms that specialize in grant- writing; County; media for advertising
2. System	2A: Testify to State	2A: Citizens
development charges	Legislature	
	2B: Support; write letters and call legislators	2B: Citizens

Additional strategies to fund library services, followed by suggested partnerships in parentheses:

- Business sponsorships (United Way, etc.)
- Literary events (volunteers, "Friends" groups, Adult and Children's Authors)
- Advertising (government cable channel; *Insights*)
- Phone-a-thon (volunteers)
- Consolidate libraries to have fewer, but stronger (cities, County, "Friends" groups)

Diversity

Issue	Strategy	Partnerships
Provide assistance and support	1A: Plan for delivering services to non-English-speaking communities; provide translation for key County services; survey to identify key services	1A: CEOs and business leaders involved in diversity efforts; culturally-based newspapers, organizations; grant providers
	1B: Develop natural leadership, mentors	1B: Universities; International Refugee Center (IRCO); CEOs; culturally- based newspapers and organizations
2. Provide opportunities	2A: Develop an independent cultural center; provide services, education; address issues outside government; provide opportunity to learn about other cultures	2A: Consulates, embassies
	2B: Ask persons of power and privilege to lead discussion	2B: Business people

Additional strategies to *provide assistance and support*, followed by suggested partnerships in parentheses:

- Depict people of different ethnicities and lifestyles (County)
- Develop a "higher"/next level of translation services (universities; IRCO)

Other strategies for the issue provide opportunities:

- Undertake a concerted effort to provide opportunities for education, promotion, job
 enhancement, etc. (schools; universities; extension schools and community colleges;
 continuing education; consulates; embassies; jobs for teens to translate and interpret)
- Involve minorities in opportunities for natural transitions in leadership, business (schools; universities; extension schools and community colleges; continuing education; consulates; embassies; jobs for teens to translate and interpret)
- Consider a mentoring program (see partners above)

Economy and Employment

Issue	Strategy	Partnerships
1. Enhance the Business Environment for Jobs	1A: Campaign to support local business and manufacturers	1A: County Web site; local advertisers (newspapers, cable)
	1B: Job training programs	1B: High schools; community colleges; non- profit organizations; businesses; Job Corps; County Community Solutions and Workforce program
2. Balance Jobs and Housing	1A: Locate new businesses near existing residential	1A: Governor's Economic Revitalization Team; Industrial Lands Advisory Council; cities
	1B: Allow more home businesses	1B: Chambers of Commerce; County

One additional strategy to *balance jobs and housing*, followed by suggested partnerships in parentheses:

- Increase public transit--the number and frequency of buses (TriMet)

Education

Issue	Strategy	Partnerships
 Improved Opportunities 	1A: Expand classroom lessons	1A: Local governments;
and Quality of Education	to "real life" situations	health providers; businesses
,	1B: Develop incentives; encourage corporate support; pay a larger state portion; review funding levels from the 1980's	1B: Business leaders; citizen groups; legislators; employees of large firms
2. Preparation for	1A: Apprenticeship programs in	1A: Cities; employers;
Employment	high schools	County organizations, e.g., County Community Solutions and Workforce program/CSCC
	1B: Establish partnerships for job training	1B: Businesses; Safe Haven (nonprofit)

Other strategies to *improve opportunities and quality of education*, followed by suggested partnerships in parentheses:

- Reduce class size (state and local governments)
- Focus on how kids learn (experiential)
- Share facilities (park and recreation centers)
- Encourage computer literacy for all skills (libraries)
- Plan for after-school activities according to what kids want (civic and environmental groups; businesses; cities; County)
- Allow for more time in the classroom (families)
- Provide access to facilities from work
- Explore involvement of other cultures (County; community)

Suggestions for what citizens can do include being active in the schools; helping advertise opportunities by talking to neighbors, and discussing shared-use facilities.

Other strategies to prepare for employment:

- Exchanges/interns for businesses
- Night-time school classes for working people (business community)
- Expand classroom opportunities for youth service work in the community; market existing opportunities (civic and environmental groups; business; government)
- Provide incentives for kids (Job Corps)

Suggestions for what citizens can do include helping arrange field trips with Parks, Water Environment Services; Department of Transportation and Development, and other governmental groups.

Environmental Quality

Issue	Strategy	Partnerships
1. Preservation and habitat protection combined (first and second choices of equal rank)	1A: Education and awareness	1A: Universities, schools, Water Environment Services; churches; youth groups; civic clubs; business and industry; cities; State
	1B: Protect wetlands and riparian areas	1B: Mediation services

Other strategies to *protect and preserve habitat*, followed by suggested partnerships in parentheses:

- Promote stewardship (property owners; Friends of Trees and similar groups)
- Preserve quality of water and drinking water (WES)
- Eliminate pollution in the Willamette River (County; cities; special districts; businesses)
- Protect trees; tree ordinances (County and cities; civic clubs)
- Signage (County and cities)

Growth and Land Use

Issue	Strategy	Partnerships
1. Measure 37	1A: Repeal the measure	1A: Citizen groups; state legislature; cities, counties; other stakeholders
	1B: Keep process open and public	1B: County; cities; community congresses
2. Adequate financing for growth	1A: System Development Charges: consider increases, expansion of types	1A: Schools; police/sheriff, libraries; State Legislature, County
	1B: Expand roads and services	1B: Developers

Other strategies to address Measure 37:

- Acknowledge compensation already given to Measure 37 applicants by "subsidy" provided by other surrounding property owners
- Create statewide method to deal with Measure 37
- Continue to provide public comment opportunity (notice, etc.) on approval of Measure 37 claims

Other strategies to provide *adequate financing for growth*, followed by suggested partnerships in parentheses:

- Enforce concurrency (County)
- Encourage jobs (County; businesses; cities)
- Bonds (County; voters; citizen groups)
- Increase gas tax (County; voters; automobile interests; environmental interests)
- Studded-tire tax (County; voters; automobile interests; environmental interests)
- Tax increment financing (County)
- Application fees

Hamlets and Villages

Issue	Strategy	Partnerships
Maintain local control	1A: Involve local citizens in decision-making process	1A: Citizens
	1B: Decide on tax measures locally	1B: Citizens; County
2. Implement the ordinance to allow hamlets and villages	2A: Consider the same standards for formation and dissolution	None listed
	2B: Adopt Section C: Boundaries; strengthen, if possible	

Other strategies to maintain local control, followed by suggested partners in parentheses:

- State recognition to protect from annexation (County; State Legislature)
- Locally-elected boards (citizens; County)

For a full description of these strategies and their partners, see Appendix E.

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Health and Social Services

Issue	Strategy	Partnerships
1. Programs for seniors	1A: Provide access to information	1A: PGE and other utilities; media; churches; TriMet; grocery stores
	1B: Continue/establish programs to encourage mixing of generations	1B: County agencies
2. Increase access for at-risk children and families	2A: Increase proper diagnosis/early detection	2A: Medical personnel; mental health department; schools; interpreters
	2B: Work with coalition of services that review causes for at-risk children	2B: County agencies; implement the BCC initiative

Other strategies include: increase funding through system development charges or in-kind donations.

Stickers that can be placed on phones were suggested as a way to help publicize programs (1A). Grocery store partnerships to put information on or in bags also was suggested.

Housing Choices

Issue	Strategy	Partnerships
1. Affordability	1A: Create housing/business partnerships	1A: Developers; land trusts; County; cities
	1B: "Put a face on" populations in need of affordable housing	1B: Banks; County; cities; citizens; multi-cultural communities; children
2. Maintain diversity in housing; support the family structure and jobs	2A: Public involvement and education for maintenance, finance and investment	2A: Banks; developers; land trusts; County; cities; citizens; multi-cultural communities
	2B: Educate, speak up; get beyond "NIMBY"	2B: County; cities; citizens

Other strategies to provide housing affordability, followed by suggested partners in parentheses:

- Pair housing and transit (developers; County; cities)
- Provide homeownership loans (banks; land trusts)

Another suggestion to maintain diversity:

- Focus on children's education (County; cities; citizens; children; multi-cultural communities)

Parks and Open Space

Issue	Strategy	Partnerships
Preserve existing parks	1A: Adopt a park	1A: Internal County communications networks
	1B: Upgrade existing parks to save money	1B: None listed
2. New park development	2A: Land banking; buy and hold over time	2A: County
	2B: General obligation bonds to buy and develop new parks	2B: County

Other strategies to preserve existing parks:

- Build in more uses, e.g., soccer, baseball and skating facilities
- Identify sources of philanthropic/matching funds
- Promote active campaign to increase use and rentals
- Remain competitive with other regional sports facilities
- Utilize and support parks foundation
- Increase System Development Charges for neighborhood and regional parks

Other suggestions to develop new park space:

- Demand set-asides from large developers
- Raise funds for future parks
- Engage in long-range planning
- Seek land donations
- Increase public awareness of need and possibilities for new parks
- Increase System Development Charges for neighborhood and regional parks

Suggested partnerships:

- Internal County communication networks of potential adopting organizations
- School facilities
- Businesses
- Service, sports and school clubs
- Churches
- Landscape architects

Suggestions for what citizens can do include make requests to planners for what they want, e.g., access, use and proximity; and encourage parks to be multi-use.

Public Safety (Sheriff)

Issue	Strategy	Partnerships
1. Improve quality	1A: Increase public visibility of	1A: Media; service club;
	issues	Citizen News; community
		groups; State mental health
		and other agencies
	1B: More citizen involvement	1B: Media; service clubs;
		Citizen News; community
		groups; State and other
		agencies
2. Develop stable budget and	2A: Establish levy	2A: State and other agencies
revenue stream		
	2B: Consider impact of	2B: State and other agencies
	annexation on budget	

Other strategies to *improve the quality of public safety services*, followed by suggested partners in parentheses:

- Increase meth awareness (media; service clubs; *Citizen News*; community groups; State mental health)
- Promote awareness of services (media; service clubs; *Citizen News*; community groups)
- Separate law enforcement from corrections
- Address/monitor fencing of stolen items and Internet resellers (State mental health and other agencies: Internet retailers, credit card issuers)
- Review meth lab/identity theft penalties for repeat offenders (State mental health and other agencies; Internet retailers; credit card issuers)
- Code enforcement, specifically as a forum for neighborhood issues such as noise and smells; computerized records (CPOs; Neighborhood Watch; County and cities)

Other suggestions to develop a stable budget and revenue stream:

- Re-examine law enforcement priorities; operating funding (State and other agencies)
- Federal grants (from agencies; Homeland Security Administration)

Transportation

Issue	Strategy	Partnerships
Adequate financing of roads	1A: Review planning and approval process for infrastructure	1A: Government and land use agencies
,	1B: Forecasting more realistically	1B: Government; land use agencies and planning departments
2. Alternative forms of transportation (to cars)	2A: Focus on light rail, railway and buses	2A: Government; nonprofits, schools; TriMet; State and County government; citizen advisory committees; public meetings to receive feedback in an organized way
	2B: Plan for scooters, golf carts on public streets for short distance, local, 25 miles per hour traveling	2B: State and County government; planning departments

Other strategies to adequately finance roads, followed by suggested partners in parentheses:

- Adaptable financing, such as fees, taxes and tolls (industry; government and nonprofits)
- Toll roads (State and County government)
- Raise the weight-mile tax for commercial trucks (State and County government)
- Increase, help mom-and-pop stores in local vicinities (State and County government)
- Provide rights-of-way and purchase (industry; land use agencies)
- Form advisory group for transportation contingency plan as the price of gas rises and becomes more unaffordable for the majority of the public (industry; government; nonprofits)
- Organize special district for transportation district (bond sales)
- Increase tax on studded tires (State and County government)
- Base a tax on vehicle weight (State and County government)
- Allocate SDC fees to new roads (developers; State and County government)
- Review gravel road policy (developers; State and County government)
- Consider maintenance levy (State and county government)
- Maintain roads most heavily traveled (State and County government)
- Allocate general fund road dollars to Clackamas Town Center to encourage dense, lively development (developers; State and County government)

Other strategies to provide alternative forms of transportation:

- Increase bus service, stops, network, so that people can get to where they need to go (TriMet, State and County government)
- Raise driving age (State and County government)

- Plan neighborhoods for walking and biking (parks and recreation and planning departments)
- Increase density in growth centers (planning departments)
- Focus on communication between governments and citizens (government)
- Emphasize carpooling (schools; citizen advisory committees)
- Add carpool lanes (State and County government, planning departments)
- Increase bike trails with amenities and many access points (parks and recreation and planning departments)
- Locate stores close to bike trails and neighborhoods (parks and recreation and planning departments)

General Comment Form

Participants also were encouraged to complete comment forms. Thirty-six responses related to general Clackamas County issues; 29 dealt specifically with hamlets and villages. Summaries follow.

Most important County-wide issues for the next four years:

The majority of respondents agree on land use issues, specifically future growth and development; providing adequate infrastructure; and Measure 37 impacts. Many also are concerned with transportation, specifically improving roads and accommodating growth, followed by jobs and affordable housing. Other issues include general public services and funding, education and public safety.

Most important local issues:

Land use issues were listed most frequently, followed by general funding and services, and providing jobs and affordable housing.

Strategies the County should pursue:

Public information is highest on the list, specifically a two-way dialogue so that residents can receive information and provide input to the County. Other strategies addressed funding for services, specifically System Development Charges; and changes to state law to deal with land use concerns.

Possible partners:

The majority of respondents listed citizens, including communities and CPOs, schools, nonprofits and other community organizations as possible partners. Others said all levels of government, including state, regional and local, should be considered partners.

Citizen participation:

Several respondents suggested that citizens can participate by staying informed and providing input on a regular basis. They described methods for doing this, such as mailings and the Internet.

Validity of the original purpose of Complete Communities: "To work together to define our common and unique community values, identify the diverse attributes of complete communities, and guide future policy decisions and actions":

Seventy-two percent of respondents said this purpose statement is still valid.

Changes to the purpose:

Slightly more than half of respondents said no changes are needed. Suggested changes include emphasizing inclusion of all communities and making sure results are visible.

Most important outcome(s) of Complete Communities:

A considerable majority of respondents said that public involvement — providing a forum for residents to give input — has been the most important outcome of Complete Communities. This sentiment was followed by informing the public, the inclusion of all communities, and prioritizing issues.

Continued involvement:

All but one respondent plan to continue to be involved in Complete Communities.

Next steps:

Respondents listed a wide variety of suggestions: ways to conduct outreach and prioritize issues, including forming subgroups and communicating results.

Additional comments:

Most of these comments again addressed public involvement and prioritization of issues. Some respondents said that agriculture should be a separate topic for discussion.

Notification:

The majority of respondents heard about Community Congress IV through the mailed invitation, followed by notification through CPOs. Others read about it in the newspaper, or via word of mouth.

Hamlets and Villages Comment Form

General reaction:

More than 60% of respondents strongly favor or favor the hamlet and village optional governance models for Clackamas County, especially due to the possibility of more local control. Several said that the descriptions should be clarified.

Hamlet and village titles and descriptions:

Respondents were divided about whether the terms hamlet and village adequately describe the governance options, with slightly more feeling the terms are adequate. Two alternate suggestions included Type I or Type II communities.

Definition of "citizen":

Most respondents agreed that a "citizen" should be defined as a business, resident or property owners of at least 18 years of age.

Staff support:

Most responded that County staff would be most useful to hamlets and villages by providing general support and referral, followed closely by communications and facilitation.

Other suggestions:

Respondents said that public support and funding are necessary for implementing the governance options.

Notification:

The majority of respondents heard about the hamlet and village options through their CPOs, *Citizen News* and the mailed invitations. Others heard about it by reading about it in the newspaper and through word of mouth.

After discussion leaders summarized the findings for each group, Commissioner Schrader closed the meeting, saying that she appreciates the strong support for the Complete Communities process and looks forward to continuing to work with County residents on these important issues.

All participants will receive a summary of the recommendations. The report also will be on the County's Web site and in *Citizen News*.

Appendices, available under separate cover:

- A. Work Group and Other Updates
- B. Countywide New and Emerging Issues
- C. Local New and Emerging Issues
- D. Polling on New and Emerging Issues
- E. Issue and Strategy Reports
- F. Comment From Responses General
- G. Comment Form Responses Hamlets and Villages
- H. Photo Sheet

6 0 0 NORTHEAST GRAND AVENUE | PORTLAND, OREGON 97232 2736



The Honorable Mike Clarke Mayor, City of Molalla 117 N. Molalla Ave. P.O. Box 248 Molalla, OR 97038

June 21, 2005

Dear Mayor Clarke:

In December 1995 Metro adopted the 2040 Growth Concept, which provides a strong policy statement to guide how the Portland metropolitan region intends to manage long-term population growth and to address the many issues associated with that growth. The primary objective of this policy direction, one that was heard over and over from the citizens of the region, is to preserve our access to nature while working to build better communities. The 2040 Growth Concept contains a number of elements directed at meeting this goal including: encourage more efficient use of lands in cities; protect natural areas, parks, streams and farmland; and promote a transportation system that includes all types of travel.

In accordance to State requirements, in 2007 and every five years thereafter, Metro will undertake an evaluation of the Urban Growth Boundary (UGB), which may include an expansion of the UGB. It is imperative that we partner with our neighbors to ensure that future expansions are done in a way that benefits the greater region, which includes jurisdictions within and outside Metro's jurisdictional boundary. It is important to recognize that the Portland Metropolitan area is part of a greater area comprised of communities in the Willamette Valley that form one economic and social unit and that if we work together we can help ensure the health of all of our communities. Citizens must feel good about their communities and as elected officials we need to help our citizens celebrate the uniqueness of each community as well as advance the ability of each community to work together for the good of the greater region.

An issue we all face is the challenge to manage growth in a fashion that promotes the goals of our communities. The Metro Council recognizes that decisions we make on managing future growth affect your community and decisions you make on managing growth affect the other communities within the greater region. Therefore, I would like to come out and meet with you to discuss your thoughts and interests on the past and future relationship between Metro and your community. My assistant Kathryn Schutte will contact your office shortly to request a time when I may come out to meet you.

Thank you in advance for your consideration in this matter. If you have any questions, please contact me at 503-797-1547.

Sincerely

Rod Park

6 0 0 NORTHEAST GRAND AVENUE | PORTLAND, OREGON 9 7 2 3 2 2 7 3 6 TEL 5 0 3 7 9 7 1 5 4 7 | FAX 5 0 3 7 9 7 1 7 9 3



The Honorable Tom McCain Mayor, City of Hubbard 3720 2nd St. P.O. Box 380 Hubbard, OR 97032

June 21, 2005

Dear Mayor McCain:

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Sincerely

Rod Park

600 NORTHEAST GRAND AVENUE | PORTLAND, OREGON 97232 2736



The Honorable Bill Carr Mayor, City of Aurora 21420 Main Street Aurora, OR 97002

June 21, 2005

Dear Mayor Carr:

In December 1995 Metro adopted the 2040 Growth Concept, which provides a strong policy statement to guide how the Portland metropolitan region intends to manage long-term population growth and to address the many issues associated with that growth. The primary objective of this policy direction, one that was heard over and over from the citizens of the region, is to preserve our access to nature while working to build better communities. The 2040 Growth Concept contains a number of elements directed at meeting this goal including: encourage more efficient use of lands in cities; protect natural areas, parks, streams and farmland; and promote a transportation system that includes all types of travel.

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Sincerely

Rod'Park

6 0 0 NORTHEAST GRAND AVENUE | PORTLAND, OREGON 9 7 2 3 2 2 7 3 6



The Honorable Melody Thompson Mayor, City of Canby 182 N. Holly P.O. Box 930 Canby, OR 97013

June 21, 2005

Dear Mayor Thompson:

In December 1995 Metro adopted the 2040 Growth Concept, which provides a strong policy statement to guide how the Portland metropolitan region intends to manage long-term population growth and to address the many issues associated with that growth. The primary objective of this policy direction, one that was heard over and over from the citizens of the region, is to preserve our access to nature while working to build better communities. The 2040 Growth Concept contains a number of elements directed at meeting this goal including: encourage more efficient use of lands in cities; protect natural areas, parks, streams and farmland; and promote a transportation system that includes all types of travel.

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Rod Park

6 0 0 NORTHEAST GRAND AVENUE | PORTLAND, OREGON 9 7 2 3 2 2 7 3 6 TEL 5 0 3 7 9 7 1 5 4 7 FAX 5 0 3 7 9 7 1 7 9 3



The Honorable Bob Austin Mayor, City of Estacada 475 SE Main Street P.O. Box 958 Estacada, OR 97023-0958

June 21, 2005

Dear Mayor Austin:

In December 1995 Metro adopted the 2040 Growth Concept, which provides a strong policy statement to guide how the Portland metropolitan region intends to manage long-term population growth and to address the many issues associated with that growth. The primary objective of this policy direction, one that was heard over and over from the citizens of the region, is to preserve our access to nature while working to build better communities. The 2040 Growth Concept contains a number of elements directed at meeting this goal including: encourage more efficient use of lands in cities; protect natural areas, parks, streams and farmland; and promote a transportation system that includes all types of travel.

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Sincerely

Rod Park

600 NORTHEAST GRAND AVENUE | PORTLAND, OREGON 97232 2736



The Honorable Linda Malone Mayor, City of Sandy 39250 Pioneer Blvd. Sandy, OR 97055

June 21, 2005

Dear Mayor Malone:

In December 1995 Metro adopted the 2040 Growth Concept, which provides a strong policy statement to guide how the Portland metropolitan region intends to manage long-term population growth and to address the many issues associated with that growth. The primary objective of this policy direction, one that was heard over and over from the citizens of the region, is to preserve our access to nature while working to build better communities. The 2040 Growth Concept contains a number of elements directed at meeting this goal including: encourage more efficient use of lands in cities; protect natural areas, parks, streams and farmland; and promote a transportation system that includes all types of travel.

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Sincerely

Rod/Park

6 0 0 NORTHEAST GRAND AVENUE | PORTLAND, OREGON 9 7 2 3 2 2 7 3 6



The Honorable Kathy Figley Mayor, City of Woodburn 270 Montgomery St. Woodburn, OR 97071

June 21, 2005

Dear Mayor Figley:

In December 1995 Metro adopted the 2040 Growth Concept, which provides a strong policy statement to guide how the Portland metropolitan region intends to manage long-term population growth and to address the many issues associated with that growth. The primary objective of this policy direction, one that was heard over and over from the citizens of the region, is to preserve our access to nature while working to build better communities. The 2040 Growth Concept contains a number of elements directed at meeting this goal including: encourage more efficient use of lands in cities; protect natural areas, parks, streams and farmland; and promote a transportation system that includes all types of travel.

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Thank you in advance for your consideration in this matter. If you have any questions, please contact me at 503-797-1547.

Sincerel

Rod/Park



November 8, 2005

Dear JPACT Members,

At our October 27, 2005 meeting, the Metro Council adopted Resolution No. 05-3616A "for the Purpose of Updating the Work Program for Corridor Refinement Planning."

During the meeting, the Council had considerable discussion about the relationship of these corridor plans to our current effort to take a new look at the choices we face as the region plans for the future. This project will examine how we grow in the existing urban portions of the region; how to create great new communities in areas added to the urban growth boundary; and how to balance urban and agricultural needs and respect the concerns of neighboring communities as the region expands.

The Council anticipates that this regional analysis will become the foundation for several implementing decisions in the future, including UGB expansions and the Regional Transportation Plan. As you know, the RTP update will also be based upon realistic assumptions about available financial resources.

While the Metro Council understands the importance of building needed transportation improvements, we also believe that corridor studies should be conducted in the context of these broader efforts. By reviewing the conclusions of these studies upon completion of the updates of both the RTP and the region's long-range growth management plan, we can ensure that transportation projects are consistent with and reinforce any new policy direction on regional transportation or land use matters.

We look forward to any opportunity to discuss this with the committee at your November 10 meeting or another appropriate time.

Sincerely,

David Bragdon

Metro Council President

Rex Burkholder

Deputy President, District 5

Rod Park

Metro Councilor, District 1

Brian Newman

Metro Councilor, District 2

Susan My Lain

Carl Hosticka

Metro Councilor, District 3

Susan McLain

Metro Councilor, District 4

Robert Libertx