

# **Metro**

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**Metro**

## **Minutes**

**Thursday, September 19, 2024**

**10:30 AM**

**Metro Regional Center, Council chamber and  
<https://zoom.us/j/615079992> (Webinar ID: 615079992) or  
888-475-4499 (toll free)**

**Council meeting**

This meeting will be held electronically and in person at the Metro Regional Center Council Chamber.

You can join the meeting on your computer or other device by using this link:

<https://zoom.us/j/615079992> (Webinar ID: 615 079 992)

If you wish to attend the meeting, but do not have the ability to attend by phone or computer, please contact the Legislative Coordinator at least 24 hours before the noticed meeting time by phone at 503-797-1916 or email at [legislativecoordinator@oregonmetro.gov](mailto:legislativecoordinator@oregonmetro.gov).

**1. Call to Order and Roll Call**

**Present:** 6 - Council President Lynn Peterson, Councilor Christine Lewis, Councilor Juan Carlos Gonzalez, Councilor Mary Nolan, Councilor Gerritt Rosenthal, and Councilor Duncan Hwang

**Excused:** 1 - Councilor Ashton Simpson

**2. Public Communication**

Council President Peterson opened the meeting to members of the public wanting to testify on a non-agenda items.

Seeing no Public Comment, Council President Peterson moved on to the Consent Agenda.

Public comment may be submitted in writing. It will also be heard in person and by electronic communication (video conference or telephone). Written comments should be submitted electronically by emailing [legislativecoordinator@oregonmetro.gov](mailto:legislativecoordinator@oregonmetro.gov). Written comments received by 4:00 p.m. the day before the meeting will be provided to the council prior to the meeting.

Those wishing to testify orally are encouraged to sign up in advance by either: (a) contacting the legislative coordinator by phone at 503-813-7591 and providing your name and the agenda item on which you wish to testify; or (b) registering by email by sending your name and the agenda item on which you wish to testify to [legislativecoordinator@oregonmetro.gov](mailto:legislativecoordinator@oregonmetro.gov). Those wishing to testify in person should fill out a blue card found in the back of the Council Chamber. Those requesting to comment virtually during the meeting can do so by using the "Raise Hand" feature in Zoom or emailing the legislative coordinator at [legislativecoordinator@oregonmetro.gov](mailto:legislativecoordinator@oregonmetro.gov). Individuals will have three minutes to testify unless otherwise stated at the meeting.

### 3. Consent Agenda

**This item was approved the Consent Agenda.**

- 3.1 Resolution No. 24-5432 For the Purpose of Appointing One New Member To The Metro Supportive Housing Services Community Oversight Committee

Attachments: [Staff Report](#)  
[Resolution No. 24-5432](#)  
[Exhibit A](#)

Council President Peterson called for a motion to approve the Consent Agenda. It passed unanimously. Seeing no further discussion on the topic, Council President Peterson moved on to the next agenda item.

### 4. Ordinances (Second Reading and Vote)

- 4.1 **Ordinance No. 24-1518**, For the Purpose of Annexing to the Metro District approximately 6.94 Acres in Hillsboro on the North Side of NE Schaaf St at the intersection with NE 62nd Ave

Attachments: [Ordinance No. 24-1518](#)  
[Staff Report](#)  
[Exhibit A](#)  
[Attachment 1](#)

Council President Peterson called on Glen Hamburg, Associate Regional Planner, Metro to answer any questions from the Council about Ordinance No. 24-1518. There were none.

Council President Peterson called for a vote on Ordinance No. 24-1518. It passed unanimously. Seeing no further discussion on the topic, Council President Peterson moved on to the next agenda item.

**This item was adopted.**

5. Other Business

5.1 SHS Quarter 4 Presentation

Attachments: [Staff Report](#)  
[Attachment A](#)  
[Attachment B](#)  
[Attachment C](#)

Council President Peterson introduced Yesenia Delgado (she/her), SHS Manager, Metro and Rachael Lembo (she/her), Finance Manager, Metro to present to Council.

Staff pulled up the Supportive Housing Services County FY24 Quarter Four Reports presentation to present to Council.

*Presentation Summary:*

The presenters provided a regional progress update with county-by-county performance highlights and a financial overview. Over the past three years, 15,000 households have been served-by increasing access to shelter beds, providing rapid re-housing, providing permanent housing, and offering rent assistance. In this 2023 - 2024 fiscal year, Clackamas County and Washington County have exceeded some of their housing goals, and Multnomah County is back on track to meet most of its goals as well. The financial report aligns with earlier expectations and demonstrates that all three counties are utilizing the available funds.

*Council Discussion:*

Councilor Lewis commended the counties for their use of the SHS funds, but questioned why two out of three counties missed their permanent supportive housing goals by a significant margin.

The presenters responded that funding and construction processes have been delayed in some cases, while other households have needed more support than anticipated.

Councilor Lewis expressed appreciation for Rachel Lembo's continued work on the housing goals in advance of her promotion to the interim direction of P5.

Councilor Hwang thanked the presenters for their report and followed up by questioning why Multnomah County has spent more on Population A than on Population B, even though it seems that Population A is still underserved by comparison.

The presenters replied that it is much more affordable to assist Population B, i.e. through rent assistance, resulting in a higher number of Population B households served. The presenters added that they hope to see an increase in Multnomah's investment in Population A in the upcoming financial breakdown.

Councilor Hwang requested clarification about why the total number of households served in Multnomah County is still less than the combined totals of the other two counties.

The presenters stated that Multnomah County has a wider array of funding than Clackamas or Washington County. The presentation is covering the number of households served using SHS dollars; in reality, Multnomah County serves a higher number than what is reflected in the report via its other funding sources.

Councilor Hwang wondered whether there will be a continued financial increase in the amount of funds used by the counties.

The presenters answered that the counties have experienced sustained growth of their services and programs. However, the carryover funds will diminish as the county services stabilize and reach maximum efficiency.

Councilor Hwang asked what the estimate is for the total funding spent this current fiscal year.

The presenters replied that a precise estimate will be determined within the next two months and presented to Council in the fall.

Councilor Rosenthal questioned what the percentage of occupancy is and whether there will be a sufficient number of units in the coming year. He also asked whether there is a great need for additional shelters or if other housing services are reducing the needs for temporary shelters.

The presenters responded that, despite multiple funding sources, there is nowhere near a sufficient number of affordable housing units available. There is a waitlist that helps fill available units as quickly as possible. The presenters added that although many shelters have been built, there is not enough permanent affordable housing available to transition people away from shelter use.

Councilor Gonzalez asked whether there is data demonstrating the actual utilization of available shelter beds.

The presenters replied that the data is currently limited, but staff is working with the counties to obtain additional data about shelter bed usage in the next fiscal year.

Councilor Gonzalez requested clarification regarding a statistic showing that Multnomah County spent 102% of its SHS funds.

The presenters stated that the number represents the tax collection and utilization of the county, which was 100%, with the additional 2% coming from the carry-over funds.

Councilor Gonzalez asked how the housing priorities are served when the forecasted revenue falls short of predictions.

The presenters explained that the tax collection revenue is volatile, and the tax stabilization reserve is available for limited applications. They added that there will be fluctuations each year in the amount of revenue collected but the multiple funding avenues allow for counties to continue meeting their housing goals.

Council President Peterson commented that while the counties are successfully utilizing the SHS funds, it is difficult to demonstrate the quality and longevity of services being provided. She expressed hope for collecting and communicating valuable data about the long-term effectiveness of these preventative and supportive services.

Councilor Lewis highlighted the high usage of the RLRA vouchers by Washington and Clackamas Counties compared to Multnomah County. She shared her wish to see portable vouchers-to be used across county lines-in addition to an increased utilization in Multnomah County specifically.

The presenters remarked that they share Councilor Lewis's vision.



Councilor Rosenthal asked whether the housing team is preparing for how a different economic structure might impact it's planning and programming after the November election.

The presenters were joined by Josh Harwood (Revenue and Analytics Division Director, Metro), who is in charge of forecasting the effects of elections on Metro's programs. He stated that it is challenging to forecast the financial impact of the upcoming election, given the extreme differences in each candidate's preferred economic model. However, he hopes to bring a fully realized financial forecast to the Council in late November or early December.

Seeing no further discussion on the topic, Council President Peterson moved on to the next agenda item.

## 5.2 Presentation of Performance Measures Audit Results

Attachments: [Performance Measures Audit Highlights](#)  
[Performance Measures Audit](#)

Council President Peterson introduced Brian Evans (he/him), Metro Auditor to present the Performance Measures Audit Results to Council, followed by a presentation of the management response from Andrew Scott, Deputy Chief Operating Officer and Jane Marie Ford, Policy Advisor, Revenue Analytics Division.

### *Presentation Summary:*

Evans reminded Council that the purpose of the audit was to determine what prevented Metro from complying with its budget and financial policy through the 2023 fiscal year. The

auditing team reviewed Metro's performance goals, barriers, and measurement tools to assess their impact on the annual budget. Several issues were identified, including a lack of clear goals for some programs and inconsistent performance measures across departments.

The management response team is introducing performance measures for each department and tracking historical data for the prior five years. This data is viewable on an interactive, online dashboard that was demonstrated to the Council. Management intends to work with the Council to develop regional indicators to measure progress against Metro's strategic organizational goals. Additionally, progress towards those goals will be disaggregated to reflect the actual impact programs have on underserved or marginalized populations.

*Council Discussion:*

Councilor Lewis commented that since the measurement of strategic targets were only adopted in December 2023, after the audit had already begun, those targets were not entirely useful for the 2023 data. She asked if the Auditor would be reevaluating the same points in the following fiscal year and whether he would use the same strategic targets.

Brian Evans replied that next year's audits are determined by a number of factors, including the Council's input. If the Council prefers to see a revised audit using the new performance measure system in 2025, he would be happy to complete it.

Councilor Rosenthal commended the work of the auditor and the management team's response. He then asked how performance audits can be made more effective and whether there is a way to share Metro's audit process with the cities and counties.

Brian Evans replied that practice, refinement, and making good use of the data that is already available are ways to enhance the audit's efficacy. With regard to external communication, he emphasized the importance of relying on performance goals, providing value to the public, and allocating resources appropriately.

Andrew Scott added that the dashboard is one way that Metro is being transparent with the public about its regional goals and the progress being made. He highlighted the challenge of determining what performance measures will be used and suggested looking at the goals Metro has already set, such as those for greenhouse gas emissions.

Councilor Gonzalez brought up a section of the audit where a 14-year-old performance goal was used to measure current progress. He asked if and how the present council should update such goals.

COO Marissa Madrigal agreed that it is important to retire some frameworks and periodically establish new ones for the sake of cohesion and clarity about Metro's goals. She also cautioned that new frameworks should exist to drive better outcomes and wise decisions.

Brian Evans agreed with Marissa Madrigal's points. He then

provided an example, referencing Metro's long-term goal of sustainability and suggesting that the Council could create a strategic target for climate resiliency.

Councilor Hwang cautioned against focusing exclusively on quantitative targets or trying to save as much money as possible. He explained that equity work can be expensive, but that it is critical to attaining the outcomes that Metro aims to achieve. He also expressed his desire for the dashboard to create a more complete picture.

Andrew Scott concurred with Councilor Hwang that one pitfall is dashboards can be oversimplification.

Councilor Nolan stated their appreciation for the work the presenters have done. They also shared their hope for both recognition of the outcomes that are beyond the Council's control and a commitment to discussing and setting highly specific goals for the region.

Council President Peterson conveyed her agreement with Councilor Nolan, commended the Council for their discussion, and thanked the presenters for their work.

Seeing no further discussion on the topic, Council President Peterson moved on to the next agenda item.

## **6. Chief Operating Officer Communication**

COO Marissa Madrigal provided an update on the following events or items:

- The COO celebrated the Oregon Zoo for 50 years of AZA accreditation and its receipt of multiple accolades
- Reminder that is an upcoming Metro mixer in Wood Village
- Reminder for the Star Party hosted by Parks and Nature on September 28th, 2024 to learn about space from OMSI and the Rose City Astronomers.

## 7. Councilor Communication

Councilors provided updates on the following meetings and events:

- Councilor Rosenthal reminded folks that it is Latine Heritage Month. He also recently toured Kellogg Creek, noting that it provides great opportunities for salmon. He added that people are enthusiastic about the newly opened habitats at Kellogg Creek.
  - Councilor Gonzalez expressed gratitude to Metro staff for its support of employee resource groups that create community for staff members of diverse communities. He also mentioned an upcoming virtual open house for public engagement about TV highway and encourage folks to provide feedback for the committee, planning staff, and data team. Finally, Councilor Gonzalez summarized the recent JPACT meeting.
  - Councilor Lewis thanked Intertwine and its partners for the Policy Maker bike ride.
  - Council President Peterson shared that she was awarded the Heavy Hitter Award by the Albina Division Trust for her help with achieving funding
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goals for large-scale community grants.

**8. Adjourn**

There being no further business, Council President Peterson adjourned the Metro Council Meeting at 12:20 p.m.

Respectfully submitted,

*Nicholas Cooley*

Nicholas Cooley, Legislative Assistant