



**Metro**

600 NE Grand Ave.  
Portland, OR 97232-2736

# Agenda

Meeting: Supportive Housing Services Tri-County Planning Body Meeting  
Date: December 11<sup>th</sup>, 2024  
Time: 4:00pm-6:00pm  
Place: Zoom Webinar, 600 NE Grand Ave, Portland, OR 97232  
Purpose: The Tri-County Planning Body (TCPB) will receive a Housing Funding update

## 4:00pm **Welcome and Introductions**

- Decision: meeting summary approval

## 4:15pm **Public Comment**

## 4:25pm **Conflict of Interest**

## 4:30pm **Staff Updates**

## 4:40pm **Housing Funding Update**

- Presentation
- Questions & Answers

## 5:55pm **Closing and Next steps**

- Next meeting: January 8<sup>th</sup>, 2025

## 6:00pm **Adjourn**

# **Table of contents**

Agenda

Meeting summary from the Committee's last meeting on November 13<sup>th</sup>, 2024

Presentation Slides

Goal progress report December 2024

Tri-County Planning Body Goal and Recommendation Language

Supportive Housing Services Oversight Committee meeting minutes – October 28<sup>th</sup>, 2024

Regional Capacity Team Training and Technical Assistance Goal Follow up

Zoom Chat

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ការគោរពសិទ្ធិពលរដ្ឋរបស់ ។ សំរាប់ព័ត៌មានអំពីកម្មវិធីសិទ្ធិពលរដ្ឋរបស់ Metro ឬដើម្បីទទួលបានកម្មប្រតិបត្តិការរើសអើងសម្រាប់សេចក្តីណែនាំ [www.oregonmetro.gov/civilrights](http://www.oregonmetro.gov/civilrights)។ បើលោកអ្នកត្រូវការអ្នកបកប្រែភាសានៅពេលអង្គប្រជុំសាធារណៈ សូមទូរស័ព្ទលេខ 503-797-1700 (ម៉ោង 8 ព្រឹកដល់ម៉ោង 5 ល្ងាច ថ្ងៃធ្វើការ) ប្រាំពីរថ្ងៃ ថ្ងៃធ្វើការ មុនថ្ងៃប្រជុំដើម្បីអាចឲ្យគេសម្រួលតាមសំណើរបស់លោកអ្នក ។

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## Tri-County Planning Body Meeting Summary

Meeting: Supportive Housing Services Tri-County Planning Body Meeting  
Date: Wednesday, November 13, 2024  
Time: 4:00 PM – 6:00 PM  
Place: Zoom Webinar  
Purpose: The Tri-County Planning Body (TCPB) will receive an update on the Technical Assistance and Training Goals.

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### Member attendees

Co-chair Mercedes Elizalde (she/her), Eboni Brown (she/her), Zoi Coppiano (she/her), Yoni Kahn (he/him), Nicole Larson (she/her), Yvette Marie Hernandez (she/her), Cameran Murphy (they/them), Cristina Palacios (she/her), Co-chair Steve Rudman (he/him), Monta Knudson (he/him)

### Absent members

Mindy Stadtlander (she/her), Sahaan McKelvey (he/him)

### Elected delegates

Washington County Chair Kathryn Harrington (she/her)

### Absent delegates

Clackamas County Chair Tootie Smith (she/her), Metro Councilor Christine Lewis (she/her), Multnomah County Chair Jessica Vega Pederson (she/her)

### County staff representatives

Clackamas County – Lauren Decker (she/her), Multnomah County – Cristina Castaño (she/her), Washington County – Nicole Stingh (she/her)

### Metro

Cole Merkel (he/him), Liam Frost (he/him), Michael Garcia (he/him), Justin Barrieault (he/him), Finnegan Budd (they/them), Patricia Rojas (she/her), Ruth Adkins (she/her), Daisy Nguyen (she/her), Craig Beebe (he/him), Ash Elverfeld (they/them), Yesenia Delgado (she/her)

### Kearns & West Facilitators

Ben Duncan (he/him), Ariella Dahlin (she/her)

*Note: The meeting was recorded via Zoom; therefore, this meeting summary will remain at a high-level overview. Please review the recording and archived meeting packet for details and presentation slides.*

## Tri-County Planning Body Meeting Summary

### Welcome and Introductions

Co-chairs Mercedes Elizalde and Steve Rudman provided opening remarks.

Ben Duncan, Kearns & West, introduced himself and welcomed the Tri-County Planning Body (TCPB) to the meeting. He facilitated introductions and reviewed the meeting agenda and objectives.

The TCPB approved the October Meeting Summary.

### Public Comment

Anna Kurnizki, Community Warehouse, provided public comment asking the TCPB to request a regional contract for furnishing housing.

Molly Hogan, Welcome Home Coalition, provided public comment asking the TCPB to request a regional contract for furnishing housing.

Miro Paljevic, Transition Projects, provided public comment in support of a regional contract for furnishing housing.

Alexis Nuckles, Transition Projects, provided public comment in support of a regional contract for furnishing housing.

Co-chair Elizalde stated that the co-chairs have been meeting with Metro and county staff to develop a process for requesting funds outside of the six goal areas. She suggested waiting for that process to be approved and voted on by the TCPB and having a regional contract for furnishing housing as the first item to move through that process.

Co-chair Rudman requested staff to have that process finalized by the December meeting for the TCPB to vote on, and for the TCPB to vote on the regional furnishing contract in December.

Cameran Murphy reflected that Washington County has a contract with Community Warehouse and asked if they could provide a contract template.

Ben reminded the TCPB that it does not deliberate public comment.

Cristina Palacios shared that she has worked with Community Warehouse which provides fast, easy, and important services.

Yoni Kahn stated that this is part of a broader strategy for housing retention.

### Conflict of Interest

Cristina Palacios declared a conflict of interest as Housing Oregon is on Metro's contractor list and could potentially receive future Supportive Housing Services (SHS) funding.

Cameran Murphy declared a conflict of interest as Boys and Girls Aid receives SHS funding.

Zoi Coppiano declared a conflict of interest as Community Action receives SHS funding.

Eboni Brown declared a conflict of interest as Greater Good Northwest receives SHS funding. She noted her position is not funded by SHS.

Yoni Kahn declared a conflict of interest as the Northwest Pilot Project receives SHS funding. He noted that he serves on the TCPB to share provider perspectives and does not represent his employer.

## Tri-County Planning Body Meeting Summary

Yvette Hernandez noted that she works for Home Forward which receives SHS funding, but she participates on the TCPB as a community member.

### Staff Updates

Yesenia Delgado, Metro, shared updates on the SHS Oversight Committee. The Oversight Committee has received presentations on permanent supportive housing (PSH) work, the TCPB's Coordinated Entry Implementation Plan, and Quarter 4 programmatic updates and year-end numbers. It also received updates on Metro Council's housing funding recommendation and is about to start its annual report process.

TCPB members and elected delegates had the following questions:

- **Question, Washington County Chair Kathryn Harrington:** When is the next forecast due to the Oversight Committee?
  - **Metro Response, Yesenia:** The five-year forecast will be reviewed at the December 9<sup>th</sup> meeting.

Craig Beebe, Metro, shared that Metro Council received the TCPB's Co-chair letter in September and considered it in its October 17 meeting, where Council passed [Resolution No. 24-5436](#). He reviewed the key actions of the Resolution, that Metro staff are working to provide analysis and information to support Council, and that there will be a proposed allocation approach work session on November 26.

TCPB members and elected delegates had the following questions:

- **Question, Co-chair Elizalde:** In the different scenarios being built out for consideration, where would the Regional Investment Fund (RIF) live? Is Metro still considering cutting the tax rate? I hope the data guides this work.
  - **Metro response, Craig:** The tax rates are still being considered, especially if the sunset is extended. We acknowledge that this funding source cannot fund everything we need, and our housing and finance team are working hard to determine what to prioritize for conversation.
  - **Metro response, Patricia Rojas:** We will have to nail down how to structure funding to meet multiple needs.
- **Comment, Cameran:** The ballot measure conversation needs to consider how not to conflate the multiple distinct questions in one measure. Voters will want to vote yes or no to the individual questions going into this possible measure.

Ben shared there will be dedicated space in the December meeting to discuss this further.

### Technical Assistance Goal Update

Liam Frost, Metro, reflected on the SHS fund lifecycle and the need for technical assistance and training. He noted that Metro has led the work for these goal areas.

Lauren Decker, Clackamas County, Cristina Castaño, Multnomah County, and Nicole Stingh, Washington County highlighted capacity building work the counties have recently done.

Cole Merkel, Metro, reviewed the technical assistance and training goal language and recommendations and highlighted the current opportunities the counties offer. He reviewed the goals of Metro's Regional Capacity Team and noted that there are now 67 technical assistance consultants qualified to provide regional services.

## Tri-County Planning Body Meeting Summary

Daisy Nguyen, Metro, described that technical assistance is tailored, individualized support to implement policy or streamline an organization's operations.

Nui Bezaire, Metro, presented Metro's PSH work to develop a regional framework for PSH that includes programmatic policies, regionally consistent definitions, and standards of practice.

Cole reviewed the PSH project's guiding values and goals, including avoiding duplicating technical assistance counties are already providing and building a regional technical assistance program.

Daisy discussed how a scope of work would be developed, and the benefits providers would receive by being a part of the program including customized services and trainings, and funding for staff time. She shared that providers would commit to a six-month project and engage weekly with the project to implement strategies.

TCPB members and elected delegates had the following questions:

- **Question, Co-chair Elizalde:** How is this different than the Oregon Supportive Housing Institute? How is this work aligned with the State's work?
  - **Metro response, Nui:** This technical assistance is focused on ongoing operational needs for providers and is not about creating a project from start to finish. I have talked to the State about this, and their work is not an ongoing resource for PSH services and not a full technical assistance program.
  - **Metro response, Patricia:** Alignment with the State and other places is part of Metro's focus to align and leverage funding sources. Metro does not want to create more complexity.
- **Question, Yoni:** I generally like the idea. I am scared that SHS spending seems to be a sporadic investment that does not lead to a broader strategy for regionalization. How is this regionalized?
  - **Metro response, Cole:** The reasoning for the demonstration project is to demonstrate what investments are needed to support PSH implementation. Good work is being done and we want to ensure consistency with best practices to keep people housed long term.
- **Comment, Cristina:** I fully support this because this is focused on multicultural organizations. If there are no wrap-around services for immigrant and refugee communities, especially in the next four years, there will impacts on these communities.

### Training Goal Update

Cole reviewed the guiding values for the Housing Service Worker Certification and Research Project including ensuring people experiencing homelessness can expect a high quality of care and developing a core training curriculum to meet the needs of providers.

Justin Barrieault presented research done to understand what training resources currently exist in the region and what new resources might need to be created to better support provider training. He reviewed the survey research of college programs, certifications, national models, and potential pathways forward. Potential pathways forward are higher education pathways and pathways via other bodies. He shared that there is currently an On-demand Training Program Pilot and interested agencies can email [MetroHousingRegionalCapacity@oregonmetro.gov](mailto:MetroHousingRegionalCapacity@oregonmetro.gov) to participate.

TCPB members and elected delegates had the following questions:

## Tri-County Planning Body Meeting Summary

- **Question, Co-chair Elizalde:** Was Welcome Home Coalition part of the research outreach? What is the process to get credit for prior experience? How many trainings and certifications are being utilized in the region?
  - **Metro response, Cole:** Welcome Home Coalition and the Coalition of Communities of Color were part of the outreach to coalitions.
- **Comment, Nicole Larson:** It could be helpful to link what provider roles would be most applicable and best suited for all the training options.
- **Comment, Yoni:** I love the standardization and definitions for positions, this can be tied to certifications and wages and connect to those TCPB goals.

Ben asked TCPB members to place additional questions in the chat for Metro to consider and track. The following are questions captured in the Zoom chat.

- **Question, Co-chair Elizalde:** How much will providers be paid to participate? Will they get additional staffing to participate or are they expected to do this with existing capacity?
- **Question, Cameran:** For technical assistance (TA), there were at least a few organizations I know in Washington County that had no housing services programs before SHS funding and had to build their SHS from the ground up with little to no guidance and support. I know TA is needed for organizations to build programs that are in alignment with the minimum requirements of service provisions and program development. All too often I know participants are having vastly different experiences from organization to organization because these organizations have had to figure out how to implement SHS largely on their own.
- **Question, Cameran:** To Mercedes' comment about housing providers, pairing TA to the landlord retention is what I'd like to see (and I know landlord retention was before my time in TCPB). As I have seen that goal be implemented, I know housing providers have not received the support they need to work with their SHS residents in combination with the residents' case managers and TA could manage that gap from the landlord retention goal.
- **Comment, Co-chair Elizalde:** Also, let's not lean too hard on formal education, also needing to provide language-accessible, on-the-job training. Some train-the-trainer opportunities for long-time high-quality veterans in the work.

### Closing and Next Steps

Ben shared that the next steps are:

- Next meeting: December 11, 2024
  - Metro staff to potentially share a TCPB process for funding non-goal related items
    - *Tentative:* The TCPB to vote on the regional furnishing contract in December.
  - TCPB to discuss Metro's housing funding recommendation.
  - Landlord Recruitment Update

Co-chairs Elizalde and Rudman thanked everyone for their participation.

### Adjourn

Adjourned at 6:00 p.m.

# Regional Housing and SHS Funding: Update

Tri-County Planning Body

December 11, 2024



# Refresher: Process to date



# Key themes: Resolution No. 24-5436

**Stability:** Extend SHS taxes to “address a full range of SHS and affordable housing needs, **for the long term.**”

**Predictability:** “**reduce the impacts of revenue volatility on programs...create predictability for implementing partners.**”

**Accountability:** “**responsiveness, accountability and collaboration** to ensure that homelessness in the greater Portland region is as rare, brief and nonrecurring as possible.”

# Principles for a regional program

- a) Founded on a **truly regional plan that builds toward regional outcomes** – including ensuring homelessness is rare, brief and nonrecurring, and that affordable housing need continues to be met, with a **clear commitment to prioritize the populations described as Populations A and B**
- b) flexibility and predictability to address a **full range of needs for the long term**
- c) connect to and leverage **full regional context** of systems, funding, partnerships and solutions
- d) consider homelessness and affordable housing need in **broader regional context**, including but not limited to regional livability, racial equity, economic development, the environment and climate resilient communities
- e) ensure **accountability** in oversight, transparency in investments, and effective communication with the public.
- f) support a culture of **continuous learning**
- g) be explicit about **how the people of the region can expect to be served**, wherever and however they experience the homelessness and affordable housing crisis
- h) solicits and incorporates technical and practical **input from a broad variety of stakeholders** including service providers, financial and business interests, people with relevant lived experience, and community and neighborhood leaders throughout the region.

# Advancing TCPB input

TCPB memo, August 2024	Resolution 24-5436
Build off existing regional progress – don't "start over"	“build on the collaborative successes of Metro Affordable Housing Bond and Supportive Housing Services programs and the many individuals and organizations working to advance investments from these programs, while also addressing challenges and lessons learned in their implementation
Maintain functions and responsibilities of TCPB in new structure	Explicit discussion of TCPB functions transitioning  Proposed Housing and Homelessness Policy Advisory Committee to “be advised...by a transitional subcommittee of current non-elected members of the Supportive Housing Services Tri-County Planning Body, for up to two years, to aid in the transition of existing regionalization efforts”
Include providers, people with lived experience in updated governance structure	HHPAC to “incorporate meaningful processes and/or structures for input from housing service providers and people with lived experience of homelessness”

# Advancing TCPB input

TCPB memo, August 2024	Resolution 24-5436
Continue to work towards alignment with other funders	Regional Action Plan to include “coordination and incorporation of the full regional context of inputs to and impacts of homelessness and affordable housing need, as well as available funding and programs already at work in the region”
Maintain priority on funding system-level regionalization work	Regional Action Plan to include “incorporation of regionalization efforts and successes to date in the current regional SHS program and Metro Affordable Housing Bond”

# More accountable governance

Clearer direction and decision-making

Prioritization and funding for regionalization

Establish key performance metrics and reporting

Create the ability to correct where needed

# Proposed Regional Action Plan elements: Building from current work plan

Coordination and incorporation of **full regional context** of inputs/impacts of homelessness and affordable housing need, available funding and programs already at work in the region

**Incorporation of regionalization efforts and successes to date** in the current regional SHS program and housing bond

**Identification, prioritization, alignment** of SHS and affordable housing investment strategies, to serve communities with deepest housing needs

**Updates on a regular cycle**, to adapt to changing needs and successes over the full life of the program

Other characteristics and requirements as directed by the Metro Council or recommended by HHPAC

# Key areas of TCPB concern to continue addressing

Continuity of current system level work and committee expertise

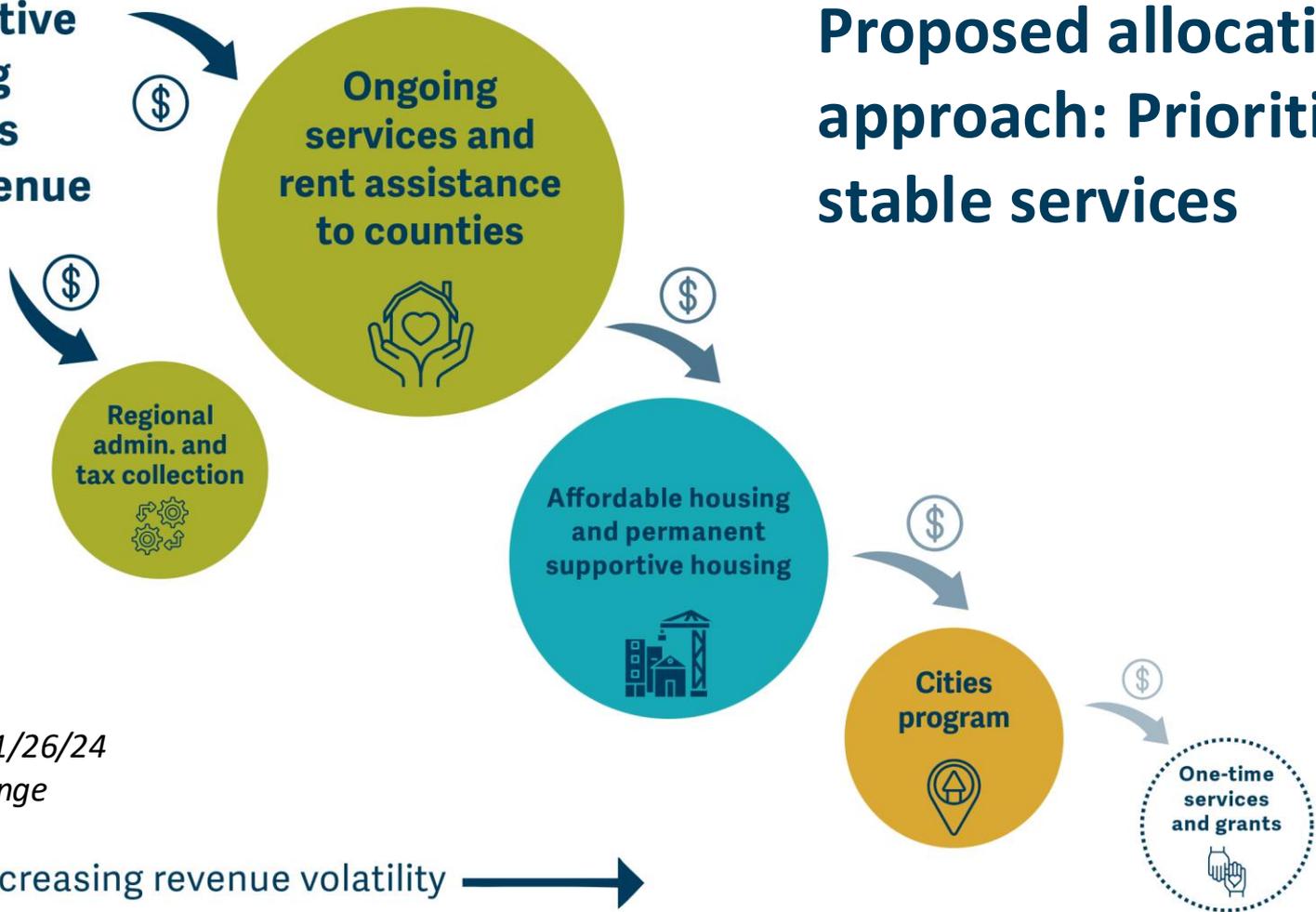
Dedicated funding for current and future regional strategies

Transition period and process

# Allocation approach and scenarios



**Supportive housing services tax revenue**



**Proposed allocation approach: Prioritize stable services**

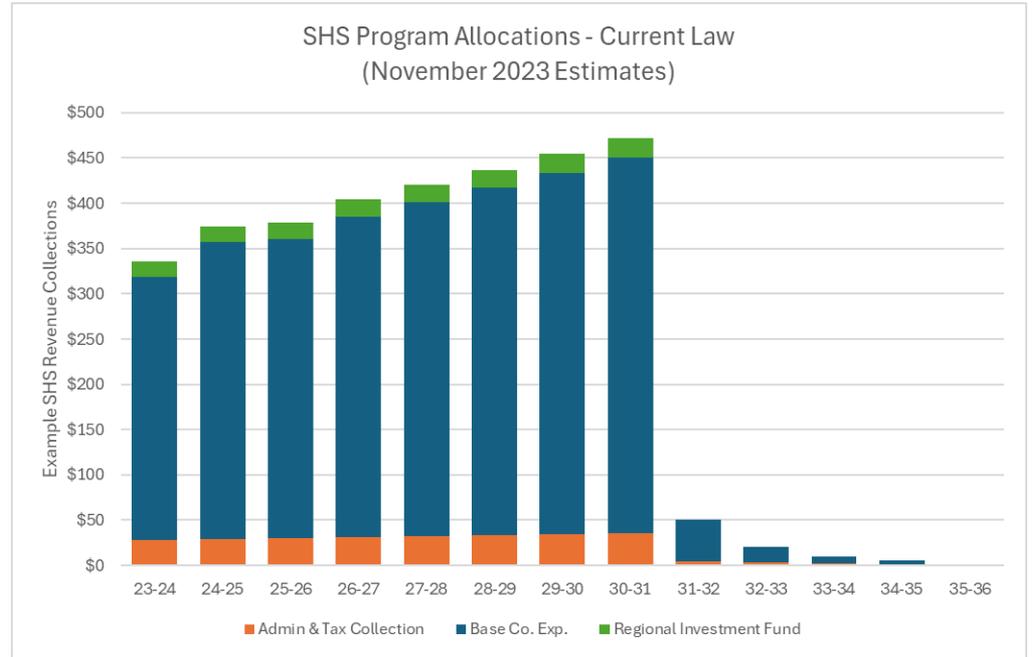
*DRAFT as of 11/26/24  
Subject to change*

Increasing revenue volatility →

# Scenario 0: Current Law

County allocations: set by existing formula

No additional allocations or distributions



Average Annual Allocations (\$millions):

	Housing	Cities	Additional Services
FY2026-2030	\$0	\$0	\$0
FY2031-2035	\$0	\$0	\$0

# Scenarios 1 and 2: Assumptions

Indexing implemented for tax year 2026 and beyond

Inflation assumed at 3% per year for all expenditures/buckets

Sunset extended to 2050

Personal Income Tax Rate:  
.9% FY2026-2030, .75% FY2031-2050

Overall SHS Revenue Impact:  
5.5% FY2026-2030, 13.75% FY2031-2050

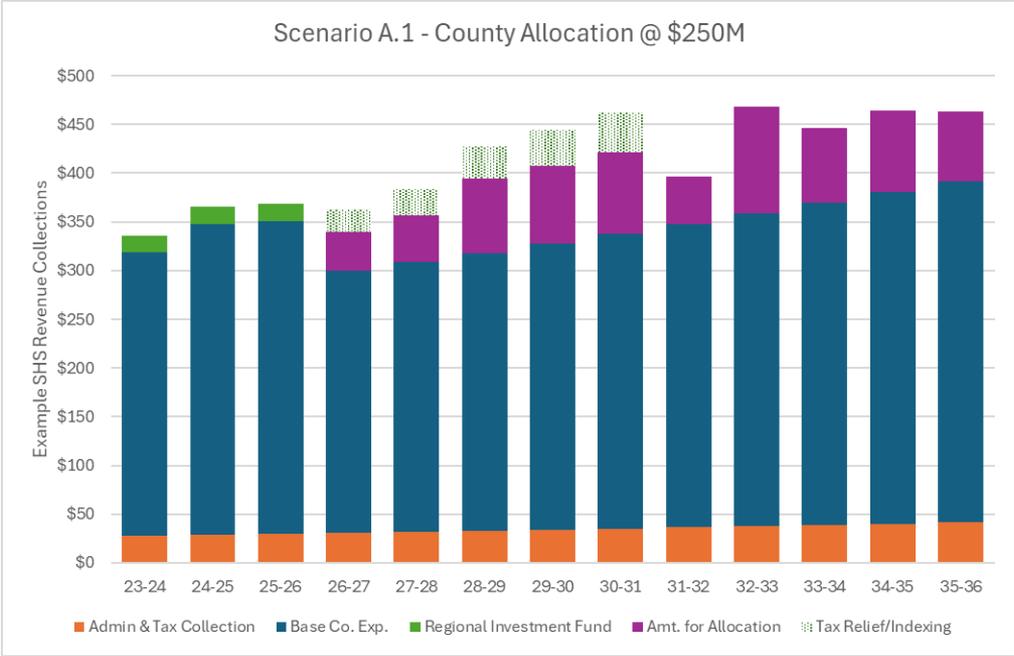
# Scenario 1

Initial County allocations: set at \$250M

Initial Housing allocation: up to \$50M

Initial City allocation: Up to \$15M

Additional available for allocation: Remainder



Average Annual Allocations (\$millions):

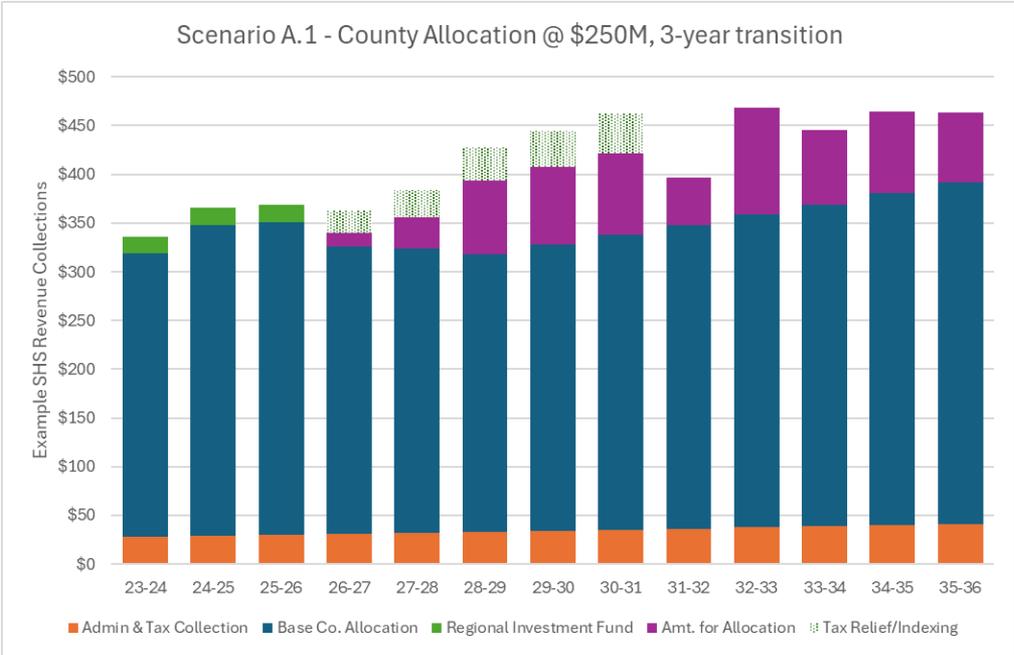
	Housing	Cities	Additional Resources
FY2026-2030	\$0 - \$42.2	\$0 - \$2.4	\$0.0
FY2031-2035	\$0 - \$61.5	\$0 - \$18.5	\$0.0 - \$47.6

*\*This graph and table do not represent revenue projections. This is an illustrative scenario.*

# Scenario 1: 3-Year Transition

Additional available for allocation phased in starting in FY26-27

Base county allocations fully reset in FY28-29



Average Annual Allocations (\$millions):

	Housing	Cities	Additional Resources
FY2026-2030	\$0 - \$31.3	\$0 - \$2.4	\$0.0
FY2031-2035	\$0 - \$61.5	\$0 - \$18.5	\$0.0 - \$47.6

*\*This graph and table do not represent revenue projections. This is an illustrative scenario.*

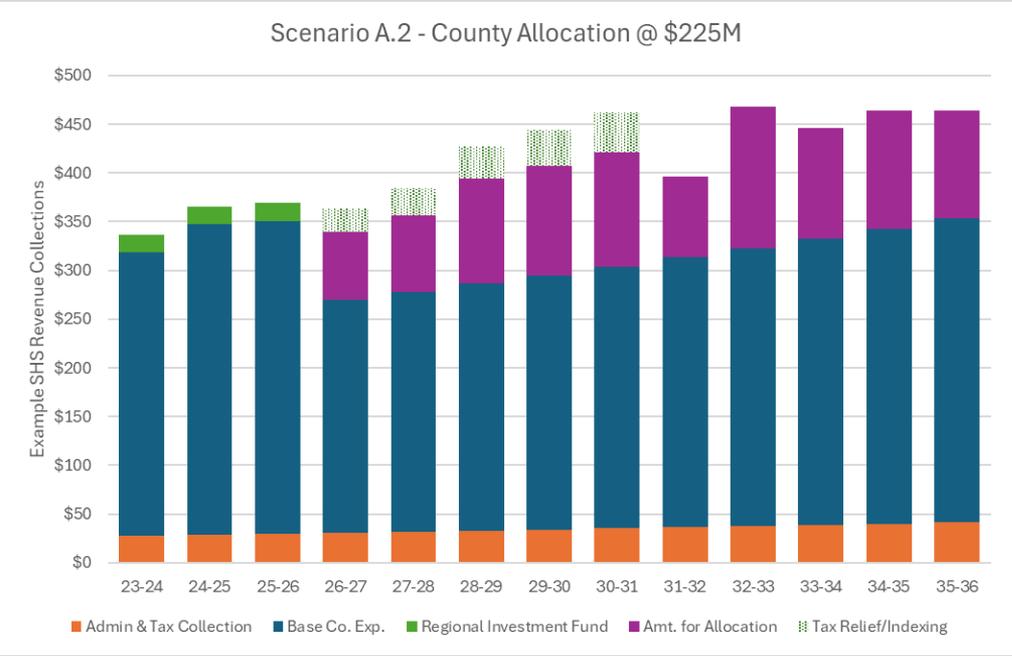
# Scenario 2

Initial County allocation:  
set at \$225M

Initial Housing allocation:  
up to \$50M

Initial City allocation: Up  
to \$15M

Additional Available For  
Allocation: Remainder



Average Annual Allocations (\$millions):

	Housing	Cities	Additional Resources
FY2026-2030	\$53.1	\$9.6	\$5.5 - \$50.0
FY2031-2035	\$45.0 - \$61.5	\$3.7 - \$18.5	\$1.2 - \$83.3

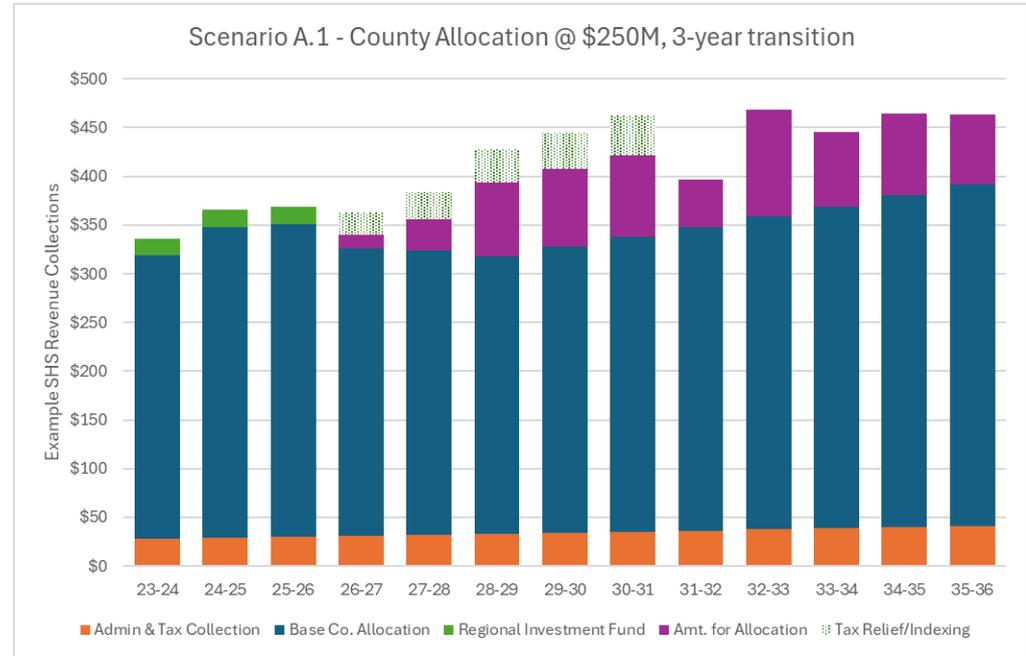
*\*This graph and table do not represent revenue projections. This is an illustrative scenario.*

# Scenario 2: 4-Year Transition

DRAFT SCENARIO FOR  
METRO COUNCIL  
DISCUSSION 11/26/24

Additional available for allocation phased in starting in FY26-27

Base county allocations fully reset in FY29-30



Average Annual Allocations (\$millions):

	Housing	Cities	Additional Resources
FY2026-2030	\$33.5	\$0 - 9.6	\$0 - \$15.0
FY2031-2035	\$45.0 - \$61.5	\$3.7 - \$18.5	\$1.2 - \$83.3

*\*This graph and table do not represent revenue projections. This is an illustrative scenario.*

# Next steps and considerations

Continue  
current work  
and initiatives

Engage with  
partners

Explore viability  
of potential  
ballot measure

Prepare  
ordinance for  
consideration

Plan for  
transition

# Discussion questions

How can a transition best advance TCPB input and Metro Council intent to ensure that regional strategies and initiatives continue?

What recommendations do members have for incorporating TCPB knowledge and experience in a transition?

**METRO SUPPORTIVE HOUSING SERVICES TRI-COUNTY PLANNING BODY**

**Monthly progress report | December 2024**

*The goal of this report is to keep the TCPB, the Supportive Housing Services Regional Oversight Committee, Metro Council and other stakeholders informed about ongoing regional coordination progress. A more detailed report will be provided as part of the SHS Regional Annual Report, following submission of annual progress reports by Clackamas, Multnomah, and Washington Counties.*

**tri-county planning body regional goals\***

<b>Goal</b>	<b>Progress</b>
<i>Regional Landlord Recruitment</i>	<i>Metro and county staff are continuing to coordinate on the implementation of strategies in the Regional Landlord Recruitment Regional Implementation Plan adopted by the TCPB, including meeting monthly in the Regional Landlord Recruitment Workgroup. As part of the Plan’s Strategy #1: Communication and education plan, Metro staff are working to create a webpage on Metro’s website with information on county landlord financial incentives. Metro will be working with a consultant on work related to Strategy #2: Align financial incentives and Strategy #5: Investigate needs for property management.</i>
<i>Coordinated Entry</i>	<i>The CE Regional Implementation Plan (CERIP) was approved by the TCPB on 10/9/24 and by Supportive Housing Services Oversight Committee (SHSOC) on 10/28/24. Work on the four strategies outlined in the CERIP (Regionalize visibility of participant data, align assessment questions, Regionalize approaches to prioritization for racial equity, Regionalize approach to case conferencing) has begun.</i>
<i>Healthcare system alignment</i>	<i>The regional planning workgroup with Health Share, Counties, and Metro, with support from Homebase is currently drafting the implementation plan with a focus on regional opportunities to support, supplement, and advance existing health and housing system alignment initiatives. The implementation plan is scheduled to come to TCPB in January 2025. The team will provide an update to the SHS OC in January and present the plan for OC approval in February. A data sharing workgroup continues to meet, learning from existing data sharing agreements</i>

*(DSAs) across the region to discuss regional data sharing infrastructure and scope for the regional plan.*

### *Training + Technical Assistance*

*The Regional Capacity Team is grateful to work in collaboration with the counties to advance both the training and technical assistance goals with discrete projects that will inform future implementation of the goal areas. Please see the attached memo further answering questions from last month's meeting.*

*Permanent Supportive Housing Technical Assistance (TA) Demonstration and Research Project: Late last month, Metro launched RFP 4406 to identify TA consultants for this project, which aims to pair local, culturally specific providers with experts in PSH service delivery to help providers benchmark their PSH services to national best practices, measure the impact of that TA, and help Metro understand how TA delivery can be regionalized. The RFP went out to the list of qualified consultants in the "Housing and Homeless Services Best Practices" and "Program Design, Development and Implementation" categories of RFQu 4269, the regional TA qualification pool Metro led in coordination with the counties earlier this year. The team is now working with the counties to finalize the provider letter of intent process and develop the regional PSH community of practice cohort for this project. The team is also continuing to engage with PSH service providers to gauge their interest in participating in the project.*

*Training: As outlined during last month's presentation, the team is preparing to launch a pilot project to assess the effectiveness, value and regional scalability of the on-demand trainings available through National Alliance to End Homelessness and Corporation for Supportive Housing. In total, two staff at up to 10 agencies will take seven trainings and share their feedback to inform future implementation. The team is also continuing to expand our research into potential training*

pathways, including with workforce boards, or a model similar to a Traditional Health Worker certifications. This research will help inform the implementation pathway or pathways the team and counties recommend.

*Employee Recruitment and Retention*

We are meeting monthly with a tri-county workgroup to draft a regional plan, exploring concepts discussed in the June/July progress updates and opportunities to build on existing efforts in counties toward regional approaches. The Regional Implementation Plan is currently scheduled to come to TCPB in May 2025. Outreach and engagement will continue, including with providers and with local and state workforce and contract-related initiatives. In particular, we are tracking the recommendations of the state's Modernizing Grant Funding and Contracting Task Force, chaired by Mercedes Elizalde.

*\*A full description of regional goals and recommendations is included in Attachment 1.*

**Existing REGIONAL PROGRAMS AND COORDINATION EFFORTS**

**\*Households housed through the RLRA program as of September 30, 2024:**



The data comes from the SHS quarterly reports, which includes disaggregated data (by race and ethnicity, disability status and gender identity) and can be accessed here:

<https://www.oregonmetro.gov/public-projects/supportive-housing-services/progress>

\*As of 8/15/2024, Metro has updated the way numbers are reported on our SHS dashboards. Beginning at the end of Year 3, Metro has shifted to reporting the number of households served with SHS resources. We are no longer reporting the number of people served, as several people can be

members of the same household which has been served with SHS resources. Please note: This will cause the number on the dashboard to appear smaller, even though SHS service levels have only continued to increase.

**Risk Mitigation Program:** All RLRA landlords are provided access to a regional risk mitigation program that covers costs incurred by participating landlords related to unit repair, legal action, and limited uncollected rents that are the responsibility of the tenant and in excess of any deposit as part of the RLRA Regional Landlord Guarantee.

The following information is derived from the counties' [FY2022-2023 annual reports](#)

**Landlord Liaison and Risk Mitigation Program:** In January 2023, Metro and tri-county program staff began meeting monthly to coordinate Landlord Liaison and Risk Mitigation Program education activities. Together, staff shared existing engagement tools and identified innovative methodologies for expanding unit availability across the region. Training for existing landlords is coordinated regionally and staff continues to coordinate to identify strategies for expanding unit availability.

**Regional Point-in-Time Count:** In January 2023, the counties conducted the first-ever fully combined regional Point-in-Time Count. This tri-county coordinated effort included creating a shared methodology and analysis, a centralized command structure, and unified logistics around the recruitment and deployment of volunteers. As a result of the combined Count, analyses include regional trends in unsheltered homelessness, sheltered homelessness, and system improvements made possible by regional investments in SHS.

An initial summary of the 2023 Point-in-Time Count data can be found in this May 2023 press release from Multnomah County: <https://www.multco.us/multnomah-county/news/news-release-chronic-homelessness-number-falls-across-tri-county-region-2023>.

**Regional Request for Program Qualifications:** This program year also included a Regional Request for Programmatic Qualifications to procure new and diverse organizations as partners for service provision. Tri-county partners worked to ensure broad engagement and technical assistance to support the full participation of new and emerging organizations, especially culturally specific service providers. 60 applications were qualified to create a broad network of 167 tri-county pre-qualified service providers with diverse expertise and geographic representation.

**Homeless Management Information System (HMIS) Regional Implementation:** Starting in 2023, an updated Privacy Notice & Policy created a more trauma-informed and person-centered approach to obtaining participant consent for data sharing while maintaining a high level of data privacy. Next steps included moving toward regional visibility and more comprehensive integration of each of the counties' HMIS systems.

# TRI-COUNTY PLANNING BODY GOAL AND RECOMMENDATION LANGUAGE

May 10th, 2023

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## COORDINATED ENTRY

- Goal:** Coordinated Entry is more accessible, equitable and efficient for staff and clients.
- Recommendations:** Map the unique challenges and successes of each of the three Coordinated Entry Systems.
- Assess opportunities to create connectivity among the three Coordinated Entry Systems to improve equitable access and work towards regionalizing some tools within Coordinated Entry.
- Explore opportunities for co-enrollment with other systems.

## REGIONAL LANDLORD RECRUITMENT

- Goal:** Increase the availability of readily accessible and appropriate housing units for service providers.
- Recommendations:** Contract with a qualified consultant to identify areas where regionalization can support existing and future county efforts and submit recommendations.
- Develop a regional communications campaign to recruit new landlords, including specific outreach and engagement to culturally specific media and BIPOC community groups.

## HEALTHCARE SYSTEM ALIGNMENT

- Goal:** Greater alignment and long-term partnerships with healthcare systems that meaningfully benefit people experiencing homelessness and the systems that serve them.
- Recommendations:** Metro staff convenes and coordinates with counties and key healthcare systems stakeholders to identify opportunities that integrate the Medicaid waiver with the Supportive Housing Services initiative. Bring draft proposal with next steps and timeline to committee within 6 months.

## TRAINING

- Goal:** Service providers have access to the knowledge and skills required to operate at a high level of program functionality; the need of culturally specific providers will be prioritized through all program design.

**Recommendation:** Counties and Metro coordinate and support regional training that meets the diverse needs of individual direct service staff, with sensitivity to the needs of BIPOC agencies.

## **TECHNICAL ASSISTANCE**

**Goal:** Organizations have access to the technical assistance required to operate at a high level of organization functionality; the need of culturally specific providers will be prioritized through all program design.

**Recommendation:** Counties and Metro coordinate and support regional technical assistance and investments in capacity building especially among culturally specific providers.

## **EMPLOYEE RECRUITMENT AND RETENTION**

**Goal:** County contracts for SHS funded agencies and providers will establish standards throughout the region to achieve livable wages for direct service staff.

**Recommendations:** Map current wage and benefit conditions.

Draft a housing-worker wage framework that provides guidance to Counties and SHS-funded agencies and providers and includes contracting evaluation and alignment.

Consider ways to allow for differential pay for lived experience, bilingual employees, and culturally specific organizations.

Consider ways to address challenges faced by organizations with multiple funding streams.

Assess reasonable scale of outcomes and case load as it relates to compensation.

Within each Supportive Housing Services (SHS)-funded agency, monitor the distribution of pay from lowest to highest paid staff to ensure improvements in pay equity.



## Supportive Housing Services Oversight Committee Meeting Summary

Meeting: Supportive Housing Services (SHS) Oversight Committee Meeting  
Date: October 28, 2024  
Time: 9:30 a.m. to 12:00 p.m.  
Place: Virtual meeting (Zoom)  
Purpose: Metro tax collection and disbursement update, Tri-County planning body coordinated entry implementation presentation and vote, annual report timeline review, FY24 recommendation parameter, FY25 budget and work plans

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### Member attendees

Peter Rosenblatt (he/him), Dan Fowler (he/him), Co-Chair Dr. Mandrill Taylor (he/him), Cara Hash (she/her), Mitch Chilcott (he/him), James (Jim) Bane (he/him), Carter MacNichol (he/him), Kai Laing (he/him), Jenny Lee (she/her), Jeremiah Rigsby (he/him), Margarita Solis Ruiz (she/her),

### Absent members

Felicita Monteblanco (she/her), Co-chair Mike Savara (he/him)

### Elected delegates

Washington County Chair Kathryn Harrington (she/her), Metro Councilor Christine Lewis (she/her)

### Absent elected delegates

Clackamas County Chair Tootie Smith (she/her), City of Portland Mayor Ted Wheeler (he/him), Multnomah County Chair Jessica Vega Pederson (she/her)

### Metro

Patricia Rojas (she/her), Yesenia Delgado (she/her), Breanna Hudson (she/her), Yvette Perez-Chavez (she/her), Liam Frost (he/him)

### Kearns & West Facilitator

Josh Mahar (he/him)

### Welcome and Introductions

Co-chair Dr. Mandrill Taylor provided opening remarks and reflected on how coordinated entry is about providing clear paths and a well-coordinated system to those trying to navigate the housing system.

Josh Mahar, Kearns & West, introduced himself as the meeting facilitator and facilitated introductions between Committee members.

Yesenia Delgado, Metro, shared that Co-chair Mike Savara and Jeremiah Rigsby have renewed their terms and that Margarita Solis Ruiz is back from leave.

Craig Beebe, Metro, shared an update on the regional housing and Supportive Housing Services (SHS) Funding Discussion and responded to questions and comments related to the memo that was shared with the committee.

The Committee had the following questions and comments:

## Supportive Housing Services Oversight Committee Meeting Summary

- **Question, Carter MacNichol:** Is there any response to my emailed questions? I am concerned about timeframes and the transition creates uncertainty. It would be helpful to provide guidance.
  - **Metro response, Craig:** That is part of what Metro Council has asked staff to present for the next steps. Staff will clearly outline details in the coming weeks.
  - **Metro response, Patricia Rojas:** Metro Council's resolution started the next step in the process where staff will provide policy positions and recommendations.
- **Question, Peter Rosenblatt:** Oversight and advisory are two different roles, and Metro needs to decide what role the future committee has. In terms of current oversight, I have not seen Local Implementation Plan (LIP) oversight for Clackamas County. The LIP stated that the steering committee would be expanded to include oversight of United States Department of Housing and Urban Development (HUD) and SHS funding, which has not happened. Multnomah County was held accountable with a Corrective Action Plan (CAP).
  - **Metro response, Craig:** The structure would include oversight and planning, the details are still being worked out. We would want to apply lessons learned from current structures to improve the future committee.
  - **Metro response, Patricia:** The oversight role of this committee is to make any recommendations for LIPs. The Committee can discuss this further in the annual report process.
- **Comment, Jim Bane:** I support Carter's comments. [Resolution No. 24-5436](#) Articles 2a and 2b relate to the expanded use of SHS funds and connect to 2f which relates to conserving funding. This will cause consternation for the counties; I encourage clarifying for the counties what funding they have.
- **Question, Dan Fowler:** When looking at policies and restructuring, look at what the distributions are now and how much will go to SHS when the measure is implemented. We need to know what the proposals could be or what staff recommend to provide feedback. Is the Committee being asked our opinion? This will have impacts on current nonprofit providers. We need to know the proposals so we can be clear with ourselves and providers about what will happen and what distributions will look like. How much will each county receive, will there be flexibility, and what is allocated for housing or nonprofit providers? I worry about creating an additional layer of housing personnel.
  - **Metro response, Patricia:** These are the questions staff will be answering in the coming weeks and will provide recommendations and policy positions to the Council to make decisions. Staff can come back and give updates. There will be no changes to Metro personnel.

Craig thanked the Committee for their comments and reiterated Metro's commitment to serving Populations A and B and that any materials that would go to Metro Council would be shared first with the Committee for feedback.

Josh reviewed the meeting agenda and purpose and noted that the Committee's next meeting will be virtual only.

The Committee had a quorum and approved the September Meeting Summary.

### Conflict of Interest Declaration

Peter declared that he works at Northwest Housing Alternatives, which receives SHS funding.

Carter declared that he sits on the Board of Directors of Transition Projects, which receives SHS funding.



## Supportive Housing Services Oversight Committee Meeting Summary

Dan declared he is Chair of the Homeless Solutions Coalition of Clackamas County, which receives SHS funding.

Kai Laing declared he works at Self Enhancement Inc., which receives SHS dollars.

Jenny Lee declared she works at the Coalition of Communities of Color, which has partnerships with Metro and other organizations that may receive SHS funds.

Margarita Solis Ruiz declared that she is a Regional Long-term Rent Assistance (RLRA) case manager in Washington County and receives SHS funding.

### Public Comment

No public comment was received.

### Update: Metro Tax Collection and Disbursement

Jane Marie, Metro shared that September is a higher tax collection month because of due date extensions.

Committee members had the following questions and comments:

- **Question, Peter:** Are things trending as expected or are there any concerns?
  - **Metro response, Jane:** Yes, September collections are the same as 2023, we expect to see some variation, but we are on track.
  - **Response, Peter:** There seems to be a pattern, and it looks like things seem to be settling.

### Presentation: Tri-County Planning Body Implementation Plan (Coordinated Entry)

Yesenia reviewed the Committee's responsibility in approving the Tri-County Planning Body's (TCPB) Regional Plan.

Abby Ahern, Metro, introduced herself and thanked those who helped develop the Coordinated Entry Regional Plan. She read a statement from TCPB Co-Chair Steve Rudman, which reflected on the TCPB's process to develop and approve the plan.

Abby, and staff from Washington, Clackamas, and Multnomah Counties took turns presenting the plan. They presented an overview of coordinated entry and summarized the Racial Equity Lens Tool (RELT) that was used to review the plan. They presented the plan's strategies and identified the key deliverables, milestones, budget, metrics, and timeline. The overall budget for implementing the strategies in the plan is \$1,195,000. Implementation would begin in October 2024 with refinement of objectives and strategies and partner engagement lasting through 2025. Piloting plan strategies would begin in January 2026. The four strategies are:

- 1) Regionalize visibility of participant data
- 2) Align assessment questions
- 3) Regionalize approaches to prioritization for racial equity
- 4) Regionalize an approach to case conferencing.

Committee members had the following questions and comments:

- **Question, Dan:** What is the ultimate goal? Is it to get live calls in all the counties? In working together, do you find that there are a lot of crossover of individuals going to different counties for support?

## Supportive Housing Services Oversight Committee Meeting Summary

- **Washington County response, Kisa Quanbeck:** A live call system is not a stated goal, but a default of one of the goals. Aligning coordinated entry system questions will improve call efficiency and participants will not have to answer the same questions if they are receiving assessments in multiple counties.
- **Clackamas County response, Lauren Decker:** Improved accessibility is the goal, which can be a variety of things including answering live calls or setting up recurring times in the library. For crossover, the assumption is yes. Part of the goal is to be transparent, work together, and collaborate.
- **Metro response, Abby:** The whole purpose of having a regional measure is knowing there is regional movement.
- **Response, Peter:** As a provider, I can think of multiple families that are connecting to multiple counties.
- **Question, Jim:** What kind of data will be collected to evaluate this plan and when might this Committee expect to review that data?
  - **Metro response, Abby:** TCPB Implementation Plan reporting will be wrapped into the SHS reporting this Committee receives, either quarterly or annually beginning in March 2025.
- **Question, Peter:** I am surprised to see 2027 as the due dates, while we want quality work to be done, 2027 is far out. Why are we not creating a singular coordinated entry system for the region? Having worked in coordinated entry in three states, it is pretty similar. If one county has a great program, why can it not be expanded regionally?
  - **Clackamas County response, Melissa Baker:** Coordinated entry systems are meant to be tailored to the community they serve. Each county is unique in population and need, and having one system for all counties would impact the quality of service. Some states have multiple systems within one county.
  - **Clackamas County response, Lauren:** We looked at making a regional system but changes to each local system to align a regional system need to happen slowly.
  - **Metro response, Liam Frost:** TCPB members and others have raised this suggestion. Regionalization is an iterative process, and we want to ensure changes will not have unanticipated impacts.
- **Question, Kai:** How will we know if this is being implemented in the way it is intended to be? How will we track progress to know if we are moving closer or farther away from the goal?
  - **Washington County response, Kisa:** This is built into the longer strategy proposal. We will do an analysis at the beginning to get a picture of where we are at, then another analysis after the pilot phase, and then continual reevaluation of systems to meet the goals of the program.
  - **Metro response, Abby:** Metrics are attached to each strategy to be accountable for improvements.

Josh facilitated the vote to approve the TCPB implementation plan. The Committee approved the plan.

- Yay: Margarita, Jim, Jenny, Kai, Co-chair Taylor, Dan, Jenny, Carter, Mitch Chilcott, Cara Hash
- Nay: Peter

### Presentation: Annual Regional Report Timeline & FY24 Recommendation Parameters

Yesenia reminded the Committee that the counties will present their annual reports at the next meeting. She reviewed the Committee's roles and responsibilities related to the annual report and

## Supportive Housing Services Oversight Committee Meeting Summary

the report timeline, which starts in October 2024 and ends in March 2025. She reviewed the timeline of the Committee meetings and topics.

Co-chair Taylor presented an overview of the Committee's recommendation parameters. He highlighted that the Committee should focus on limiting the number of recommendations and deepening the recommendations.

Committee members had the following questions and comments:

- **Question, Peter:** Has Metro begun scheduling to get on county board agendas? Does the TCPB do an annual report? Is there a way to change the timeline of the report in the future?
  - **Metro response, Yesenia:** We have started coordinating with staff. If the dates are scheduled in March, that puts a hard deadline on the report. Only this Committee does the annual report, the TCPB's work will be rolled up into it. Metro has thought about timelines internally, but the intergovernmental agreement (IGA) deadlines with the counties state their annual reports are due on October 31, which begins this Committee's process.
  - **Response, Peter:** If there was a ballot measure to make changes, perhaps the timeline could be updated then as well.
- **Question, Kai:** Is the November 4<sup>th</sup> meeting in person?
  - **Metro response, Yesenia:** It is virtual only now.

### Discussion: FY25 Budget and Work Plans

Yesenia shared that the Co-chairs requested more time to discuss questions regarding the counties' FY 25 final work plans.

Co-chair Taylor reflected that Clackamas County reported growth in provider partnerships, yet workforce capacity was still an issue. He noted that this was something to consider and asked how as a Committee they should be monitoring issues and encourage greater transparency.

Committee members had the following questions and comments:

- **Question, Dan:** With regional housing funding discussions moving forward, what does our funding look like for 2025, and when does that change?
  - **Metro Response, Patricia:** The Metro Finance Department provides a five-year forecast. Let's hold this question until Metro staff determine implementation timelines.
- **Question, Kai:** The service provider bottleneck challenge Multnomah County presented was interesting. Are there any solutions to that? What are the obstacles to seeing funding trickle down to providers? It would be helpful to see where those bottlenecks occur.
  - **Metro Response, Yesenia:** The Committee raised similar questions about this, and we will follow up with Multnomah County. The Annual Report mechanism can include recommendations for implementations next year.

Co-chair Taylor stated that Committee members can reach out to the Co-chairs if any additional comments or questions arise.

### Next Steps

Josh thanked the Committee and staff for their participation.



## Supportive Housing Services Oversight Committee Meeting Summary

Next steps include:

- Metro to continue to provide updates regarding the regional housing funding update to the Committee.
- Metro to follow up with Multnomah County on the provider bottleneck challenge.
- The Committee to meet on November 4, 9:30am-12:00pm.

### Adjourn

The meeting adjourned at 12:00 pm.

Date: December 3, 2024  
To: Members of the Tri-County Planning Body  
From: Cole Merkel, Housing Regional Capacity Manager, on behalf of the Regional Capacity Team  
Subject: Follow up to questions posed at November's TCPB meeting

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TCPB members,

Thank you so much for joining us last month to hear more about the work the Regional Capacity Team is doing to advance the goals you have set for technical assistance and training. The projects we outlined in our presentation are opportunities we see to begin the process of advancing these goals toward a larger, regionalized vision of systems change. We are glad to be working in collaboration with all three counties to help develop, frame, and move these projects forward, while continuing to ensure that frontline service providers have the opportunity to help shape them.

As we move forward with the work of advancing the training and technical assistance goals, we want to reiterate the values that are guiding the Regional Capacity Team's work:

- **Avoid duplication:** We are actively working with our county partners and service providers to ensure that any programs or policies the team develops are unique and/or build off the work the counties have already been doing in these areas. The Permanent Supportive Housing (PSH) Technical Assistance Demonstration and Research Project, for example, builds off Metro's PSH policy work and is an avenue for technical assistance that no county is currently offering.
- **Add value to the system:** Working with counties and providers, we are striving to ensure any offerings will be of value and found useful by service providers in the Metro region. The Housing Service Worker Certification and Research Project, for example, aims to support workforce development efforts by ensuring that there is a well-trained workforce ready to serve people experiencing homelessness early in their careers.
- **Find opportunities to regionalize efforts:** Again, our goal is to build off the great work the counties have already done while finding opportunities to regionalize so service providers and their clients can expect offerings that will support their work wherever they might be doing it in the region.

We appreciated your thoughtful feedback and discussion and are writing this memo to help answer some of the questions and feedback posted in the chat, which we did not have time to answer fully.

### **Permanent Supportive Housing Technical Assistance Demonstration and Research Project**

To recap, the PSH Technical Assistance Demonstration and Research Project intends to understand how technical assistance interventions can help local providers meet national PSH best practices and the strengths they're already bringing to support their clients. Thus, it is being developed in partnership with and will directly inform the PSH policy work that Nui Bezaire is leading. The project will also help Metro staff better understand the role Metro can play in helping deliver technical assistance services to providers in the future.

This limited duration, limited scope project aims to pair four Permanent Supportive Housing providers with up to four technical assistance consultants to help benchmark their PSH service delivery to national best practices. The work will be divided into multiple phases: first the consultant and PSH provider will work together to conduct an organizational analysis. Then the consultant and PSH provider will work together to pilot technical assistance strategies and measure their impact on PSH service delivery. Throughout the project, providers and consultants will meet in a cohort community of practice to learn from each other and identify best practices. The project aims to advance racial equity by engaging a majority of culturally specific PSH providers and one dominant culture provider that delivers culturally responsive services with one provider from each county.

It's important to note, too, that Metro is focusing first on technical assistance for Permanent Supportive Housing because we did not want to duplicate the technical assistance work counties are already doing. Each county has a pathway for providers to access technical assistance in areas like human resources and finance support. Rather than create a fourth pathway to technical assistance in these areas, Metro decided to lean into the work we are doing institutionally on PSH. Since the project has an additional goal of working with one PSH provider in each county, we believe the learnings from the project will create an opportunity to help regionalize future delivery of technical assistance.

To answer some of the questions we heard:

*How this project differs from other PSH Technical Assistance efforts:*

The closest parallel project to this offering is Corporation for Supportive Housing's (CSH) PSH Institute. This project differs markedly from the CSH Institute, which focuses on preparation, development and early implementation of a PSH building. This project instead focuses on supporting providers in existing PSH projects (including scattered site case management) to help support their clients with services necessary to meet national best practices. This goal of baselining to best practices is especially important in ensuring that clients in PSH can expect the same level of care regardless of where they are accessing services in the region.

The other difference from the Institute is this demonstration program's focus on culturally specific service providers. The demonstration project will also serve as an opportunity for our system to learn how to best meet the needs of communities of color within PSH programs and to develop our own local best practices for culturally specific PSH.

As far as engaging with service providers who have been through the PSH Institute, we have engaged a few stakeholders who were participants of past PSH Institute sessions, including a current Metro Housing staff member who used to work for Home Forward and was part of the team that planned the Hattie Redmond project. We have also engaged Rae Trotta, who leads the PSH Institute for CSH, as well as Dana Schultz at OHCS who leads PSH work (including the Institute).

We appreciated the concern Co-Chair Elizalde shared verbally around ensuring the consultants in the project (which may be from different agencies) are maintaining consistency with any recommendations providers may have learned in the CSH PSH Institute. Since CSH has developed the clearest set of PSH standards, those will likely factor into anything the consultants provide. Moreover, we are designing this pilot program so we can incorporate learnings from it into Metro's PSH policy work, which could lead to new best practices being developed, especially pertaining to culturally specific services.

*Why we're focusing on services only:*

PSH national best practices have been developed for building/site design and development, service delivery and property management/lease-up. When we set out to develop a technical assistance project focused on PSH, we wanted to ensure that we were prioritizing the TCPB's goal of supporting frontline service agencies—especially culturally specific service providers—with technical assistance to support their program implementation. Given the limited duration (approximately six months) and scope (four service providers) of this project, we felt it was very important to focus on just one area of PSH best practice standards. For those reasons, we are focusing on service delivery for this project.

We appreciated the feedback from both Co-Chair Elizalde and member Murphy that working with property management companies is a critical aspect to ensuring residents can succeed in PSH. We will keep that recommendation in mind as we implement this project and work to understand the barriers to success clients and providers are facing, and as we consider future technical assistance opportunities.

*How we anticipate compensating providers:*

As mentioned in the presentation, we are currently working with Metro's Finance Department to identify potential grant funding opportunities or contract processes to compensate providers for their time engaging with consultants, as well as to support the implementation of TA strategies that the consultant recommends during the project's duration. We are still determining the funding amount.

Since this is a demonstration project, this grant will be time limited and will not create capacity for organizations to hire new staff members. We anticipate it being flexible enough to cover various expenses to support the technical assistance strategies implemented as part of the project. Some example expenses may include staff time, software improvements, or investments in training or professional development for staff to scale up PSH service delivery. The primary limitation of the grant is that, per SHS statutory regulations, it will not be able to be used for construction.

### **Housing Service Worker Certification and Research Project**

To recap, the Regional Capacity Team is conducting research to determine the best pathways to fulfill the TCPB's training goal and to ensure frontline service providers have access to the trainings they need to be ready to support some of the most vulnerable people in our region. We have been working closely with the counties to develop this project and are seeking feedback from frontline service providers, the vast majority of whom have said that the goal and the approach would be helpful in their daily work.

The team is very much in the landscape analysis phase of this project and, as outlined in our presentation, an implementation pathway could take a number of forms, including scaling up existing trainings, developing new pathways for gaining trainings or a certification through a post-secondary education institution, engaging workforce boards or another training consortium, or some combination of the above. As an immediate opportunity, we shared a small pilot we'll be launching in the new year to assess the impact of on-demand trainings offered by the National Alliance to End Homelessness and the Corporation for Supportive Housing.

While we don't yet know what ultimate form this project will take, the guiding values are to ensure people experiencing homelessness can expect a high quality of care, to ensure frontline workers—especially those coming into the field—have access to a series of core trainings to set them up for success, and to identify cost-effective pathways and access points throughout the region so that workers can get trained in their respective counties. Ultimately, we're engaging with providers to ensure any pathways we pursue would support their work.

We appreciated the feedback and will be considering how to incorporate the following into our next phase of research and regional implementation plan development:

- **Trainings that providers are already accessing and offering:** The Regional Capacity Team is currently circulating a survey to gather feedback on the potential course descriptions outlined in the HSWC research paper. As part of this survey, we are asking providers to share their feedback on each area, identify trainings we may have missed, and share what trainings or certifications they are already accessing or offering to their staff in each area. This, along with additional research the team is doing on trainings that are available locally, will help the team collate and share this information with the TCPB, and will inform the initial pathway we decide to pursue.
- **Honoring workers already in the field; Pathways to accredit existing trainers:** The initial goal for this project is to ensure that frontline workers have the tools and skills they need to succeed early in their careers while providing a high level of care to our region's most vulnerable residents. Co-Chair Elizalde brought up recommendations around credits for prior experience as well as train the trainer opportunities. Members Larson and Kahn noted that this provided an opportunity to identify specific trainings for specific roles. This is all great feedback and will be determined by the pathway the team ultimately recommends. Working with a community college, for example, could provide an opportunity to create an assessment framework for credit for prior learning and would offer ongoing curriculum development/assessment services. Leaning into a training hub model where an accreditation standard is set and various community-based organizations facilitate trainings could allow for a train the trainer model. We're still determining a recommendation and will consider these suggestions.
- **Connecting this goal to employee recruitment and retention goal:** We recognize that this goal has potential areas of overlap with the employee recruitment and retention (ERR) goal. Metro staff is working with the counties on the implementation plans for the ERR goals and the training goal. We are still determining the best areas for interconnection between these goals and their strategies

The following materials were received  
during the meeting.

16:09:52 From Cristina, she/her, Housing Oregon : Hi Monta Cristina Palacios here, do you mind emailing me your JOIN email so I can add you as point person for membership updates? My email is Cristina@housingoreogn.org

16:10:19 From Monta Knudson to Hosts and panelists : Will do!

16:10:30 From Monta Knudson : Will do

16:10:32 From Cristina, she/her, Housing Oregon : Thank you!

17:34:28 From Patricia Rojas (she/her) : 100%

17:37:34 From Patricia Rojas (she/her) : We can work on that request

17:46:17 From Patricia Rojas (she/her) : There is precedent for shared contracts between counties

18:04:34 From Patricia Rojas (she/her) : Thank you, everyone.

18:04:46 From Brian Kennedy to Hosts and panelists : Thanks everyone.

18:05:07 From Mike Garcia, Metro (He/Him) : From Brian Kennedy to all panelists 06:04 PM  
Thanks everyone.