

Council work session agenda

Tuesday, June 10, 2025

10:30 AM

**Metro Regional Center, Council chamber,
<https://zoom.us/j/615079992> (Webinar ID:
615079992) or 253-205-0468 (toll free),
www.youtube.com/live/xx7oopljKvI**

This work session will adjourn into an Executive Session.

Work session will begin at 10:30 a.m. Agenda item times are estimated and the order of items may be subject to change.

This meeting will be held electronically and in person at the Metro Regional Center Council Chamber. You can join the meeting on your computer or other device by using this link:
<https://zoom.us/j/615079992> (Webinar ID: 615 079 992). Stream on YouTube:
www.youtube.com/live/xx7oopljKvI

10:30 Call to Order and Roll Call

10:30 Work Session Topics:

10:30 Supportive Housing Services FY24 Q3 report [25-6286](https://www.metro.net/25-6286)

Presenter(s): Yesenia Delgado, Supportive Housing Services Division
Director
RJ Stangland, Housing Finance Manager

Attachments: [Staff report](#)
[Attachment 1](#)
[Attachment 2](#)
[Attachment 3](#)

11:15 Chief Operating Officer Communication

11:20 Councilor Communication

11:30 Adjourn to Executive Session

An Executive Session will be held pursuant under ORS 192.660(2) (d) To conduct deliberations with persons designated by the governing body to carry on labor negotiations.



Metro

600 NE Grand Ave.
Portland, OR 97232-2736
oregonmetro.gov

Agenda #: 10:30

File #: 25-6286

Agenda Date: 6/10/2025

Supportive Housing Services FY24 Q3 report

Yesenia Delgado, Supportive Housing Services Division Director
RJ Stangland, Housing Finance Manager

25-6286 SUPPORTIVE HOUSING SERVICES COUNTY
FISCAL YEAR 2025 QUARTER THREE REPORTS

Date: May 23, 2025

Department: Housing

Meeting Date: June 10, 2025

Prepared by: Breanna Hudson,
Supportive Housing Services Project
Manager,
breanna.hudson@oregonmetro.gov

Alice Hodge, *Council Liaison*,
alice.hodge@oregonmetro.gov

Presenters:

Yesenia Delgado, *Supportive Housing
Services Division Director*
RJ Stangland, *Housing Finance Manager*

Length: 45 minutes

ISSUE STATEMENT

Housing department staff will present the Supportive Housing Services (SHS) Fiscal Year 2025 (FY25) third quarterly reports from Clackamas, Multnomah, and Washington County covering the period from January 1, 2025, through March 31, 2025.

During the fourth year of implementation, counties have shifted focus from building capacity to sustaining housing services, while continuing to advance the priorities of SHS program. The Counties set quantitative regional program goals for placements into permanent supportive housing and rapid rehousing and for eviction prevention and shelter beds.

Since SHS programming started in July 2021 through the recent quarter's end on March 31, 2025, Metro-funded programs have:

- Housed **8,178** households in permanent supportive housing, rapid rehousing and other housing programs.
- Prevented **17,957** households from eviction or falling into homelessness.
- Expanded and/or sustained shelter capacity by **2,661** units.

Quarter three county report highlights:

- **Clackamas County** supported a total of 1,095 households into moving into permanent supportive housing and surpassed their annual work plan goals for eviction prevention and rapid rehousing. The County also met several qualitative objectives such as establishing and recruiting an inclusive decision-making advisory body, collaborating with housing services providers to improve data quality in the county's HMIS, and enhancing service provider capacity by utilizing a blended housing navigation and retention model. Notably, by the end of the quarter,

- **Multnomah County** achieved their annual work plan goals for permanent supportive housing, rapid rehousing, homeless prevention, and employment services. The newly renamed Homeless Services Department (HSD) launched a pilot project to improve SHS quarterly reporting resulting in reduced errors of under-reporting. The county also began convening regular meetings with key representatives from the Multnomah County Library and Behavioral Health Division to support outreach services for people using public spaces as de facto day centers. The county celebrated the opening of two new alternative shelters: Oak Street Village, which provides sleeping pods for up to 40 adults along with 24/7 on-site services, and St. Andrew's Village, which offers 10 sleeping pods for individuals 45 or older or those of any age with a physical disability. St. Andrew's Village also prioritizes those who identify as Black, Indigenous, and People of Color and members of the queer community, as well as unsheltered residents camping in the nearby area.
- **Washington County** celebrated the groundbreaking of the future year-round shelter in Hillsboro and opened the first SHS-funded access center in East Washington County, operated by Just Compassion. This is the first of four access centers planned to open in the county. Additionally, two transitional housing sites were acquired through partnerships with Transcending Hope and the Housing Authority of Washington County. Progress was also made on two key annual work plan goals focusing on supporting culturally specific providers and advancing racial equity. This was met by the county's Culturally Specific Organization (CSO) Cohort meeting for the first time to draft a charter. Lastly, Washington County adopted Multnomah County's RELT (racial equity lens tool) and were trained by Multnomah County staff to support capacity building.

With SHS program year four underway, Metro is focused on improving systems, monitoring funds and evaluating work to ensure that funds are meaningfully implemented to maximize community impact. County partners made significant strides in achieving their annual work plan goals to further advance their 10-year objectives for SHS.

Progress towards FY25 Work Plan Goals

Counties are required to submit annual work plans to Metro, which include a consistent set of regional metrics for tracking quantitative housing and program goals. Their progress toward these goals is summarized below:

	PSH	RRH	Prevention	Shelter
FY25 Goal	1,025 households	900 households	2600 households	2012 units
Progress to FY25 Goal (Q1-Q3)	1005 households	808 households	2887 households	2661 units
Region-wide Percent to Goal	98.0%	89.8%	111.0%	132.3%

At this time, Counties have provided Metro with progress data for Populations A and B for the third quarter of FY25. Metro staff will review this preliminary data with Council during the work session presentation and expect to have full programmatic data starting in the first quarter of FY26. Metro will work with Counties to integrate information from the data sharing agreement into the quarterly and annual reporting processes in FY26.

Financial Update

Revenue: Tax revenue for the first three quarters of FY25 totaled \$141.9 million including \$141.4 million in tax collections and \$506,759 in interest from the tax administrator. Cumulative revenue continues to trend lower than in previous FY23 and FY24 years at this same point in time; however, most of the tax revenue will be collected in April and May which can shift the revenue trajectory significantly. The Fall 2024 Forecast continues to be the target for the year end in July.

Forecasts, analysis, and a monthly revenue dashboard are available at <https://www.oregonmetro.gov/public-projects/supportive-housing-services-tax/tax-data-and-analysis>.

Spending: The counties reported spending \$281.2 million combined at the end of the third quarter year to date.

Time for Council questions and discussion will follow the presentation; however, County staff will not be in attendance or available for questions during the presentation.

ACTION REQUESTED

No Council action requests at this time.

IDENTIFIED POLICY OUTCOMES

Metro Council is strongly aware of the latest implementation progress for the SHS program to inform discussions of potential program reforms and extension.

POLICY QUESTION(S)

No policy questions for Council to consider. This presentation is informational.

POLICY OPTIONS FOR COUNCIL TO CONSIDER

There are no policy options for Council to consider; this presentation is informational.

STAFF RECOMMENDATIONS

No staff recommendations at this time.

STRATEGIC CONTEXT & FRAMING COUNCIL DISCUSSION

Metro's primary role in Supportive Housing Services implementation (SHS) is to provide accountability and oversight of tax revenue and progress towards commitments made to the voters and to convene and coordinate long-term regional solutions.

As Metro Council continues to consider reforms to regional Supportive Housing Services work, it is crucial to continue to advance Metro's oversight functions while considering changes to the program that would increase effectiveness and accountability.

Reports are submitted to Metro 45 days after the end of each quarter. Metro staff and the SHS Regional Oversight Committee analyze reports to ensure compliance to the Metro SHS Work Plan and intergovernmental agreements, and each county's Annual Work Plans. This analysis also provides critical feedback to the counties on progress and challenges for the year while there is time to adjust SHS implementation before the end of the fiscal year.

Metro share quarter three progress and financials to the Regional Oversight Committee at the upcoming meeting on June 23, 2025.

BACKGROUND

Approval of Measure 26-210 created a new tax that funds a regional system of care governed by four jurisdictions: Metro, and Clackamas, Multnomah and Washington counties. The tax took effect in January 2021 and will expire in 2031 unless reauthorized by voters.

In December 2020, the Metro Council adopted a SHS Work Plan to guide implementation. The Work Plan defines the fund's guiding principles, racial equity goals, priority populations, service areas, accountability structures and funding allocations.

Within the framework of the regional Work Plan, each county's specific SHS investments and activities are guided by local implementation plans informed by community engagement and approved by Metro Council in spring 2021.

SHS implementation is guided by the following regionally established principles:

- Strive toward stable housing for all
- Lead with racial equity and work toward racial justice
- Fund proven solutions
- Leverage existing capacity and resources
- Innovate: evolve systems to improve
- Demonstrate outcomes and impact with stable housing solutions
- Ensure transparent oversight and accountability
- Center people with lived experience, meet them where they are, and support their self-determination and well-being
- Embrace regionalism: with shared learning and collaboration to support systems coordination and integration
- Lift up local experience: lead with the expertise of local agencies and community organizations addressing homelessness and housing insecurity

Since the measure's passage, Metro Council has taken the following actions to direct implementation of the program:

- Creation and appointment of the **SHS Regional Oversight Committee**, to provide program oversight on behalf of the Metro Council;
- Approval of the **SHS Work Plan**, which provides an operational framework for the program;
- Approval of **local implementation plans** for all three of Metro's local implementation partners, as part of **intergovernmental agreements** which lay out the terms and conditions upon which Metro will disburse tax funds to local implementation partners; and
- Creation and appointment of the **Tri-County Planning Body** to strengthen coordination and alignment of program implementation across the Metro region.
- Review and approve recommendations presented by the **SHS Regional Oversight Committee** in the FY21-22, FY22-23, and FY23-24 annual regional reports.

ATTACHMENTS

1. Clackamas County FY25 Q3 SHS Report
2. Multnomah County FY25 Q3 SHS Report
3. Washington County FY25 Q3 SHS Report

[For work session:]

- Is legislation required for Council action? **No**
- If yes, is draft legislation attached? **No**
- What other materials are you presenting today? **None**

SUPPORTIVE HOUSING SERVICES QUARTERLY REPORT

SUBMITTED BY (COUNTY): Clackamas

FISCAL YEAR: 2024-2025

QUARTER: Q3

SUPPORTIVE HOUSING SERVICES QUARTERLY REPORT

The following information should be submitted 45 calendar days after the end of each quarter, per IGA requirements. When that day falls on a weekend, reports are due the following Monday.

	Q1	Q2	Q3	Q4
<i>Report Due</i>	Nov 15	Feb 15	May 15	Aug 15
<i>Reporting Period</i>	Jul 1 – Sep 30	Oct 1 – Dec 31	Jan 1 – Mar 31	Apr 1 – Jun 30

Please do not change the formatting of margins, fonts, alignment, or section titles.

	Permanent Supportive Housing (Households)	Rapid Re- Housing (Households)	Prevention (Households)	Shelter Units
YTD Progress	165	189	1,274	214
Goal	275	160	1,000	230
SHS Year 1 to Current Date	1,095	404	2,788	214

Section 1. Progress narrative

Executive Summary

Five years early, Clackamas County has surpassed its share of the regional, ten-year Supportive Housing Services commitment to place 5,000 households in permanent supportive housing. The 1,065th household in the county was placed in PSH early this past quarter, and 1,095 households have now moved into PSH through the end of Q3. Staff are working to sustain new PSH placements in future years through pilot initiatives Move Forward and Housing 4 Success.

Several other SHS goals were eclipsed this quarter, as well. The county has prevented 1,274 evictions this fiscal year, exceeding our annual goal of 1,000. 189 households have been placed in rapid rehousing, surpassing our annual goal to rapidly rehouse 160 households. Since SHS was first implemented in 2021, a total of 3,192 households have been stabilized in permanent

housing—through eviction prevention and rapid rehousing—well beyond the county’s original ten-year commitment of 2,130 households.

Even as staff and provider partners worked with remarkable efficiency to house people in critical need, the 2025 Point In Time Count documented an increase in the county’s homeless population—from 410 people in January 2023 to 568 people in January 2025. Notably, 358 people were experiencing unsheltered homelessness in January 2025, double the unsheltered count in 2023. Between the two counts, the county’s system of care placed 796 chronically homeless households into permanent supportive housing; our coordinated outreach team has expanded capacity to engage hundreds more people experiencing homelessness annually; and the county has launched a range of new rapid rehousing, health-integrated, and recovery-oriented programs to meet the urgency of our local homelessness crisis effectively and compassionately.

Countywide Coordination

Cold Weather

The Father’s Heart in Oregon City serves as Clackamas County’s primary severe weather shelter, remaining open around the clock when temperatures drop below freezing or when hazardous conditions pose additional risk. Guests of the shelter are met with a safe and warm environment with meals, access to medical and dental care, showers, clothing, and accommodations for pets. For families with children and individuals with medical vulnerabilities, motel stays are arranged. This quarter the warming shelter at The Father’s Heart served 299 households.

From February 4th through 11th, during a prolonged stretch of extreme cold, county staff coordinated with The Father’s Heart to open an overflow shelter site and ensure no one was turned away. On these nights, an average of 60 to 70 people took shelter from freezing weather, and the overflow site sheltered individuals in excess of The Father’s Heart’s approximately 50-individual capacity. In preparation, staff from the county’s Behavioral Health Division, the Housing Services team, the Community Paramedic, and Disaster Management coordinated training for overflow shelter staff. Topics ranged from basic shelter operations to safety, de-escalation, and Narcan administration.

Outreach teams also worked on cold and dangerous days, distributing essential supplies, including flashlights, batteries, gloves, hats, hand warmers, hygiene kits, electrolytes, and high-protein food, and encouraging



Blankets of various sizes and materials delivered to The Father’s Heart

individuals to seek shelter. In addition to broadcasting through county websites, media, and emergency communication partners, messaging strategies targeted people who lost power, who do not speak English, or who are low technology users. Libraries, senior centers, culturally specific groups, and other places of community received multilingual flyers containing information on shelter availability and how to stay safe out of the cold.

Infrastructure

Advancing our goal to promote geographic equity, particularly for rural and underserved areas of the county, this quarter we executed a grant agreement with AntFarm for a service-enriched resource center in Molalla. Funding through the State of Oregon will pay for the acquisition of an existing facility, which will offer a diverse array of services from peer support, work readiness, and connections to homelessness prevention and permanent housing. To address immediate needs during facility renovations, AntFarm will also administer 20 emergency shelter beds through motel vouchers.

Homelessness Prevention

This fiscal year, 1,274 households in the county were able to keep their own homes through eviction prevention services, surpassing our annual goal of 1,000 homelessness preventions. As an upstream investment, eviction prevention stabilizes vulnerable households before they lose their permanent housing. Seven service providers engage through a variety of methods—site-based services, peer support, short-term rental assistance to pay back-owed rent, and landlord-tenant mediation. In Q3 alone, our partners on the Housing Authority of Clackamas County's Resident Services team successfully resolved 127 eviction notices through proactive work with residents.

Eviction prevention work often highlights the challenges particular to an individual's housing situation. In November, Housing Authority staff met with a 16-year-old participant and learned that her siblings had moved out and her mother was recently incarcerated, leaving her on her own. With support and guidance from Impact NW, Oregon Department of Human Services, and the Resident Services team, the participant decided to seek emancipation so she could keep her housing and avoid foster care. In doing so, she had to demonstrate to the court system that she could support herself financially, so she found a job she enjoys staffing a pet store. Impact NW also connected her to a GED program, and Housing Authority staff helped to fund a laptop, work clothes, and gas for her car. She recently became an emancipated minor, signed her lease agreement as head of household, and paid her past-due rent and utilities. Impact NW continues to support her stabilization as she works through complex barriers due to her unique situation.

Advisory Group Restructure

This quarter the county fulfilled its Annual Work Plan goal to establish and recruit an inclusive decision-making advisory body, advancing our commitment to enhance community inclusion in decision-making and evaluation as we continue to refine and optimize our homeless services

system of care. In November the Board of County Commissioners approved a bicameral advisory structure to balance the need for coordination and communication among a broad group of service providers with high-level policy recommendations.

In Q3 we recruited for the new Community Homelessness Advisory Board, a group that will comprise community leaders who will provide recommendations to staff and the Board of County Commissions on decision points about program improvements, resource allocations, and goal setting. This advisory board will assist in the development of or provide recommendations for certain policy and plan documents, such as annual work plans and proposed budgets. The Community Homelessness Advisory Board may also review programming, planning, outcomes, and fiscal information, act as a sounding board, ensure best practices, evaluate impact, and recommend improvements.

The former Multi-Agency Coordination Group, renamed the Housing Services Advisory Group, will continue to serve as a forum for conversational coordination and responsive feedback among key providers and county staff. The group has proven to be an effective collaborative table for planning, implementing, and maintaining new programs and services, particularly those funded under the governor's Emergency Orders. In Q3 we issued a Request for Proposals to solicit ongoing facilitation support for the Housing Services Advisory Group and awarded proposer Uncommon Bridges.

Data Quality Improvements

Throughout this fiscal year county staff have collaborated with housing services providers to improve data quality in our Homeless Information Management System (HMIS), fulfilling our Annual Work Plan commitment to do so. Core strategies to support service providers include a work instructions library, stocked with step-by-step visual guides for data entry, reporting, and compliance; regular data quality provider meetings for shared learning, troubleshooting, and co-designed tools reflecting provider needs and real-world application; and 1:1 technical assistance for individualized support to resolve data-related questions. This community of practice model centers shared ownership, open feedback loops, and peer learning, and ensures providers directly influence priorities.

Across all SHS programs in this fiscal year, the average data quality for the 12 HUD-required Universal Data Elements at program entry has improved to 93.95%, up from 93.14% from last fiscal year, showing clear year-over-year improvement. Notable completeness and accuracy improvements were reflected in key HMIS entry fields including race, ethnicity, gender, residence prior to entry, and relationship to head of household.

Recent Enhancements and Innovations

To expand HMIS technical support, two full-time, limited duration staff have been added, one of whom is bilingual and co-developing trainings with culturally specific providers in Spanish. To meet a wider range of learning styles and cognitive needs, staff are building a suite of

neurodiversity-inclusive and accessible tools, including podcast-style audio guides, mind maps that visually connect contract, administrative, and federal requirements, a friendly monthly newsletter with plain-language content, and high-quality voiceover HMIS demonstration videos. These tools aim to reduce cognitive load and make learning feel more approachable. A new Data Information and Request Tracker (DIRT) was launched in February to streamline support for internal and external HMIS data and reporting needs. Additionally, HMIS-related policies and procedures, such as those for referrals, de-duplication, assessment overrides, and inactivity, have been aligned with the four Coordinated Entry Core Elements: Access, Assessment, Prioritization, and Referral. These documents follow a structured approval process from Coordinated Housing Access (CHA) Core Team to CHA Implementation Team to executive leadership, using county templates and workflows.

In March, the county also completed Phase 1 of our data warehouse project, named UNICORN (Unified, Navigable, Integrated Clackamas Outcomes & Reporting Network), to deliver key features such as By Name List production data integration, Power BI dashboards, and a user interface for uploads and data transformation. Future versions will add role-based access, inventory tracking, and broader report integration.

Case Management Improvements

Throughout this fiscal year Clackamas County has implemented a variety of strategic improvements to case management, accomplishing our annual work plan goal to enhance service provider capacity. The initiatives have resulted in early success, and we will report annual retention rates and Supportive Housing Case Management capacity in the annual report.

One adaptive approach that provided significant value this year was a blended housing navigation and retention model. The blended concept was initially offered to allow housing navigators to remain with newly housed participants as their case manager and continue to build the relationship. This flexibility proved effective this year when the issuance of new RLRA vouchers was paused in Q2, in tandem with forecasted SHS revenue decreases, and overall system needs shifted from navigation to housing retention. Additionally, some housing navigation specialists have shifted to working with individuals who have been experiencing homelessness for less than a year, focusing on light-touch housing interventions like problem-solving conversations and resource connections. This upstream shift is meant to help people earlier and prevent deeper system involvement. Behavioral Health Case Managers in the county's Health Centers also shifted focus to housing retention for current clients and will be providing their expertise to support behavioral health case conferencing. These adaptive approaches allowed providers to be flexible in their staffing in real time to support system-wide goals.

This year we promoted the use of the case management graduation protocol, which has successfully enabled participants to transition out of services when they are ready. Case managers assess participant readiness to graduate, based on factors like demonstrated rental

maintenance skills and independent management of expenses, providing a focus toward which case managers can encourage participants to move. The protocol supports long-term stability for households as well as reserves capacity for new participants in need of higher-touch services.

Contract check-ins have also strengthened case management through quality control review of participant files, monitoring of HMIS data entry, and encouraging dialogue on staffing and caseloads. Providers work collaboratively with the Program Team, aligning internal documentation with HMIS records and ensuring clarity about which case manager is working with each participant. Invoices also now undergo a detailed programmatic review of flex fund expenditures and staffing.

Two programs bolstering retention and stability for Supportive Housing Case Management participants are ASSIST and the Utility Payee Program. ASSIST is currently providing complex SSI/SSDI (Supplemental Security Income and Social Security Disability Insurance) application support to 52 participants who have physical or mental disabilities or are impacted by substance use disorder; the program has capacity to provide 160 consultations annually. The Utility Payee Program has enrolled 74 participants through 10 referring agencies, in many cases removing fees that would otherwise be deducted from utility allowances. Both programs help participants to pay rent and utilities timely and avoid lease violation notices.

Training opportunities for case managers have also broadened significantly. Monthly case manager meetings, widely attended, feature expert-led presentations. Recent offerings included Oregon Department of Human Services mandatory reporting of child abuse and Rent Well by Clackamas County Social Services. The Program Team held a Workforce and Housing Symposium to bring the two sectors together for information sharing and networking. Outreach providers participated in an outreach training module made available through Oregon Housing and Community Services, covering topics from data entry to serving specific populations such as youth and LGBTQIA+ individuals. A virtual fair housing training was additionally made available to all SHS providers. Regular updates on trainings and resources are shared through a monthly digest and updated calendar.



Workforce and Housing Symposium

A major training milestone this quarter was the launch of Assertive Engagement training, attended by 60 individuals across our service provider community. Assertive Engagement is a model of practice building upon motivational interviewing, incorporating principles of strength-

based practices, trauma-informed care, and a three-tiered framework engaging mind set, heart set, and skill set. The county will next host an Assertive Engagement train-the-trainer session to replicate skill-building across our provider community.

Looking to next fiscal year, staff are working on a new Move Forward initiative to help participants stabilize in their permanent housing. The program components include a range of services to increase income through employment, benefits recovery, barrier removal, and goal-oriented case management. Housing 4 Success, a new time-limited rental assistance program, will be paired with matched savings to help participants increase income and graduate from rental assistance. The initiative is designed to sustain capacity for new permanent housing placements and meet the ongoing needs of the county.

Section 2. Data and data disaggregation

Please use the following table to provide and disaggregate data on Population A, Population B housing placement outcomes and homelessness prevention outcomes. Please use your local methodologies for tracking and reporting on Populations A and B. You can provide context for the data you provided in the context narrative below.

Data disclaimer: HUD Universal Data Elements data categories will be used in this template for gender identity and race/ethnicity until county data teams develop regionally approved data categories that more accurately reflect the individual identities.

Section 2.A Housing Stability Outcomes: Placements & Preventions

Housing Placements By Intervention Type: Permanent Supportive Housing

Number of housing placements- Permanent Supportive Housing	This Quarter					Year to Date	
	Number	Subset - Population A placed into PSH	Percentage: Population A	Subset - Population B placed into PSH	Percentage: Population B	Number	Percentage of annual goal
Total people	66					330	--
Total households	31	20	64.5%	11	35.5%	165	60.0%

Race & Ethnicity	This Quarter		Year to Date	
	#	%	#	%
American Indian, Alaska Native or Indigenous	16	24.2%	45	13.6%
Asian or Asian American	2	3.0%	5	1.5%
Black, African American or African	7	10.6%	46	13.9%
Hispanic/Latina/e/o	11	16.7%	103	31.2%
Middle Eastern or North African	--	--	--	--

Native Hawaiian or Pacific Islander	1	1.5%	6	1.8%
White	54	81.8%	271	82.1%
Non-Hispanic White (subset of White category)	33	50.0%	165	50.0%
Client doesn't know	--	--	--	--
Client prefers not to answer	--	--	1	0.3%
Data Not Collected	--	--	4	1.2%
Disability status ¹				
	#	%	#	%
Persons with disabilities	23	59.0	115	62.5%
Persons without disabilities	16	41.0	63	34.2%
Disability unreported	--	--	6	3.3%
Gender identity ²				
	#	%	#	%
Woman (Girl, if child)	19	48.7%	91	49.5%
Man (Boy, if child)	20	51.3%	88	47.8%
Culturally Specific Identity	--	--	--	--
Non-Binary	--	--	--	--
Transgender	--	--	--	--
Questioning	--	--	--	--
Different Identity	--	--	--	--
Client doesn't know	--	--	--	--
Client prefers not to answer	--	--	1	0.5%
Data not collected	--	--	4	2.2%

Housing Placements By Intervention Type: Rapid Re-Housing (all Rapid Re-Housing subtypes)

Number of housing placements- Rapid Re-Housing	This Quarter					Year to Date	
	Number	Subset - Population A placed into Housing Only	Percentage: Population A	Subset - Population B placed into Housing Only	Percentage: Population B	Number	Percentage of annual goal
Total people	80					395	--
Total households	38	7	18.4%	31	81.6%	189	118.1%

¹ Disability information is not provided for every person served due to limited data availability. Denominator is the number of individuals with data for this demographic (Q3 n=39; YTD n=184).

² Gender information is not provided for every person served due to limited data availability. Denominator is the number of individuals with data for this demographic (Q3 n=39; YTD n=184).

Race & Ethnicity	This Quarter		Year to Date	
	#	%	#	%
American Indian, Alaska Native or Indigenous	10	12.5%	27	6.8%
Asian or Asian American	2	2.5%	2	0.5%
Black, African American or African	10	12.5%	56	14.2%
Hispanic/Latina/e/o	12	15.0%	86	21.8%
Middle Eastern or North African	--	--	5	1.3%
Native Hawaiian or Pacific Islander	1	1.3%	12	3.0%
White	53	66.3%	262	66.3%
Non-Hispanic White (subset of White category)	39	48.8%	182	46.1%
Client doesn't know	--	--	--	--
Client prefers not to answer	--	--	1	0.3%
Data Not Collected	4	5.0%	21	5.3%
Disability status				
	#	%	#	%
Persons with disabilities	29	36.3%	160	40.5%
Persons without disabilities	44	55.0%	194	49.1%
Disability unreported	7	8.8%	41	10.4%
Gender identity				
	#	%	#	%
Woman (Girl, if child)	40	50.0%	239	60.5%
Man (Boy, if child)	36	45.0%	142	35.9%
Culturally Specific Identity	--	--	--	--
Non-Binary	1	1.3%	1	0.3%
Transgender	--	--	--	--
Questioning	--	--	--	--
Different Identity	--	--	--	--
Client doesn't know	--	--	--	--
Client prefers not to answer	--	--	1	0.3%
Data not collected	3	3.8%	12	3.0%

Housing Placements By Intervention Type: Eviction and Homelessness Prevention

Number of preventions	This Quarter					Year to Date	
	Number	Subset - Population A placed into Prevention	Percentage: Population A	Subset - Population B placed into Prevention	Percentage: Population B	Number	Percentage of annual goal
Total people	598					2,667	--
Total households	309	27	8.7%	282	91.3%	1,274	127.4%

Race & Ethnicity	This Quarter		Year to Date	
	#	%	#	%
American Indian, Alaska Native or Indigenous	19	3.2%	109	4.1%
Asian or Asian American	7	1.2%	49	1.8%
Black, African American or African	68	11.4%	327	12.3%
Hispanic/Latina/e/o	86	14.4%	521	19.5%
Middle Eastern or North African	--	--	--	--
Native Hawaiian or Pacific Islander	6	1.0%	80	3.0%
White	447	74.7%	1,907	71.5%
Non-Hispanic White (subset of White category)	227	38.0%	1,015	38.1%
Client doesn't know	--	--	2	0.1%
Client prefers not to answer	--	--	38	1.4%
Data Not Collected	36	6.0%	61	2.3%
Disability status				
	#	%	#	%
Persons with disabilities	175	29.3%	770	28.9%
Persons without disabilities	318	53.2%	1,625	60.9%
Disability unreported	105	17.6%	272	10.2%
Gender identity				
	#	%	#	%
Woman (Girl, if child)	293	49.0%	1,492	56.0%
Man (Boy, if child)	278	46.5%	1,101	41.3%
Culturally Specific Identity	--	--	--	--
Non-Binary	1	0.2%	9	0.3%
Transgender	3	0.5%	10	0.4%
Questioning	--	--	--	--
Different Identity	--	--	--	--
Client doesn't know	--	--	1	0.05%
Client prefers not to answer	--	--	16	0.6%
Data not collected	23	3.8%	38	1.4%

Section 2.B Regional Long-Term Rent Assistance Program

The following data represents a **subset** of the above Housing Placements data. The Regional Long-term Rent Assistance Program (RLRA) primarily provides permanent supportive housing to SHS priority Population A clients (though RLRA is not strictly limited to PSH or Population A). RLRA data is not additive to the data above. Housing placements shown below are duplicates of the placements shown in the data above.

*Please disaggregate data for the **total number of people in housing using an RLRA voucher** during the quarter and year to date.*

Regional Long-term Rent Assistance Quarterly Program Data	This Quarter					Year to Date	
	Number	Subset - Population A in RLRA	Percentage: Population A	Subset Population B in RLRA	Percentage: Population B	Number	Percentage of total
Number of RLRA vouchers issued during reporting period	7	4	57.1%	3	42.9%	140	
Number of people newly leased up during reporting period	51	29	56.9%	22	43.1%	420	
Number of households newly leased up during reporting period	24	17	70.8%	7	29.2%	201	
Number of people in housing using an RLRA voucher during reporting period	1,733	1,216	70.2%	513	29.6%	1,800	
Number of households in housing using an RLRA voucher during reporting period	913	707	77.4%	204	22.3%	953	
Number of people in housing using an RLRA voucher since July 1, 2021	1,888	1,329	70.4%	555	29.4%	--	--
Number of households in housing using an RLRA voucher since July 1, 2021	1,014	791	78.0%	221	21.8%	--	--

Race & Ethnicity	This Quarter		Year to Date	
	#	%	#	%
American Indian, Alaska Native or Indigenous	115	6.6%	125	6.9%
Asian or Asian American	32	1.8%	37	2.0%
Black, African American or African	298	17.1%	314	17.4%
Hispanic/Latina/e/o	390	22.4%	399	22.1%
Middle Eastern or North African	--	--	--	--
Native Hawaiian or Pacific Islander	58	3.3%	58	3.2%
White	1,357	78.0%	1,402	77.7%
Non-Hispanic White (subset of White category)	--	--	--	--
Client doesn't know	--	--	--	--
Client prefers not to answer	--	--	--	--
Data Not Collected	--	--	--	--
Disability status				
	#	%	#	%
Persons with disabilities	835	48.0%	871	48.3%
Persons without disabilities	904	52.0%	934	51.7%
Disability unreported	0	0.0%	0	0.0%
Gender identity				
	#	%	#	%
Woman (Girl, if child)	1,074	61.8%	1,107	61.3%
Man (Boy, if child)	657	37.8%	690	38.2%
Culturally Specific Identity	--	--	--	--
Non-Binary	4	0.2%	4	0.2%
Transgender	--	--	--	--
Questioning	1	0.1%	1	0.1%
Different Identity	--	--	--	--
Client doesn't know	1	0.1%	1	0.1%
Client prefers not to answer	2	0.1%	2	0.1%
Data not collected	1	0.1%	1	0.1%

Section 2.C Other Data: Non-Housing Numeric Goals

This section shows progress to quantitative goals set in county annual work plans. Housing placement and prevention progress are already included in the above tables. This section includes goals such as shelter units and outreach contacts and other quantitative goals that should be reported on a quarterly basis. This data in this section may differ county to county, and will differ year to year, as it aligns with goals set in county annual work plans.

Instructions: Please complete the tables below, as applicable to your annual work plans in Quarter 2 and Quarter 4 Reports.

Number of people in Shelter	This Quarter					Year to Date
	Number	Subset - Population A in Shelter	Percentage: Population A	Subset - Population B in Shelter	Percentage: Population B	Number
Total people	489					1,256
Total households	386	200	51.8%	186	48.2%	918

Race & Ethnicity	This Quarter		Year to Date	
	#	%	#	%
American Indian, Alaska Native or Indigenous	54	11.0%	160	12.7%
Asian or Asian American	5	1.0%	32	2.5%
Black, African American or African	35	7.2%	87	6.9%
Hispanic/Latina/e/o	95	19.4%	293	23.3%
Middle Eastern or North African	1	0.2%	1	0.1%
Native Hawaiian or Pacific Islander	10	2.0%	23	1.8%
White	309	63.2%	770	61.3%
Non-Hispanic White (subset of White category)	264	54.0%	666	53.0%
Client doesn't know	--	0.0%	1	0.1%
Client prefers not to answer	--	0.0%	14	1.1%
Data Not Collected	--	0.0%	6	0.5%
Disability status				
	#	%	#	%
Persons with disabilities	224	45.8%	553	44.0%
Persons without disabilities	130	26.6%	461	36.7%
Disability unreported	135	27.6%	242	19.3%
Gender identity				
	#	%	#	%
Woman (Girl, if child)	178	36.4%	515	41.0%
Man (Boy, if child)	292	59.7%	705	56.1%
Culturally Specific Identity	--	--	--	--
Non-Binary	9	1.8%	10	0.8%
Transgender	--	0.0%	1	0.1%
Questioning	2	0.4%	2	0.2%
Different Identity	1	0.2%	1	0.1%
Client doesn't know	--	--	--	--
Client prefers not to answer	6	1.2%	13	1.0%
Data not collected	1	0.2%	9	0.7%

Number of people in Outreach**	This Quarter					Year to Date
	Number	Subset - Population A Engaged	Percentage: Population A	Subset - Population B Engaged	Percentage: Population B	Number
Total people	326					875
Total households	300					740
Sub-Set – Total people “Engaged” during reporting period	285	193	67.7%	92	32.3%	725
Sub-Set – Total households “Engaged” during reporting period	269	182	67.7%	87	32.3%	654

**The Following Section is only for participants that have a “Date of Engagement”

Race & Ethnicity	This Quarter		Year to Date	
	#	% ³	#	% ⁴
American Indian, Alaska Native or Indigenous	13	4.6%	34	4.7%
Asian or Asian American	2	0.7%	4	0.6%
Black, African American or African	9	3.2%	25	3.4%
Hispanic/Latina/e/o	17	6.0%	56	7.7%
Middle Eastern or North African	1	0.4%	2	0.3%
Native Hawaiian or Pacific Islander	4	1.4%	8	1.1%
White	221	77.5%	529	73.0%
Non-Hispanic White (subset of White category)	186	65.3%	430	59.3%
Client doesn’t know	--	--	2	0.3%
Client prefers not to answer	18	6.3%	60	8.3%
Data Not Collected	16	5.6%	41	5.7%
Disability status				
	#	%	#	%
Persons with disabilities	100	35.1%	244	33.7%
Persons without disabilities	65	22.8%	182	25.1%
Disability unreported	120	42.1%	299	41.2%
Gender identity				
	#	%	#	%

³ Percentage denominator is based on the number of individuals who were engaged during the report period (n=285).

⁴ Percentage denominator is based on the number of individuals who were engaged year to date (n=725).

Woman (Girl, if child)	113	39.6%	297	41.0%
Man (Boy, if child)	157	55.1%	366	50.5%
Culturally Specific Identity	--	--	--	--
Non-Binary	--	--	2	0.3%
Transgender	2	0.7%	4	0.6%
Questioning	--	--	--	--
Different Identity	--	--	--	--
Client doesn't know	--	--	--	--
Client prefers not to answer	8	2.8%	36	5.0%
Data not collected	5	1.8%	20	2.8%

Section 3. Financial Reporting

Please complete the quarterly financial report and include the completed financial report to this quarterly report, as an attachment.

Glossary:

Supportive Housing Services: All SHS funded housing interventions that include PSH, RRH, Housing Only, Housing with Services, Preventions, and RLRA Vouchers. This also includes shelter, outreach, navigation services, employment services or any other SHS funding to help households exit homelessness and transition into safe, stable housing.

Supportive Housing: SHS housing interventions that include PSH, Housing Only and Housing with Services.

Regional Long Term Rent Assistance (RLRA): provides a flexible and continued rent subsidy that will significantly expand access to housing for households with extremely and very low incomes across the region. RLRA subsidies will be available for as long as the household needs and remains eligible for the subsidy, with no pre-determined end date. Tenant-based RLRA subsidies will leverage existing private market and regulated housing, maximizing tenant choice, while project-based RLRA subsidies will increase the availability of units in new housing developments. RLRA program service partners will cover payments of move-in costs and provide supportive services as needed to ensure housing stability. A Regional Landlord Guarantee will cover potential damages to increase participation and mitigate risks for participating landlords.

Shelter: Overnight Emergency Shelter that consists of congregate shelter beds PLUS non/semi-congregate units. Shelter definition also includes Local Alternative Shelters that have flexibility around limited amenities compared to HUD defined overnight shelters.

Day Shelter: Provides indoor shelter during daytime hours, generally between 5am and 8pm. Day shelters primarily serve households experiencing homelessness. The facilities help connect people to a wide range of resources and services daily. Including on-site support services such as restrooms, showers, laundry, mail service, haircuts, clothing, nutrition resources, lockers, ID support, etc.

Outreach: activities are designed to meet the immediate needs of people experiencing homelessness in unsheltered locations by connecting them with emergency shelter, housing, or critical services, and providing them with urgent, non-facility-based care. *Metro is using the HUD ESG Street Outreach model. The initial contact should not be focused on data. Outreach workers collect and enter data as the client relationship evolves. Thus, data quality expectations for street outreach projects are limited to clients with a date of engagement.*

Outreach Date of Engagement “Engaged”: the date an individual becomes engaged in the development of a plan to address their situation.

Population A: Extremely low-income; AND have one or more disabling conditions; AND Are experiencing or at imminent risk* of experiencing long-term or frequent episodes of literal homelessness.

Imminent Risk: Head of household who is at imminent risk of long-term homelessness within 14 days of the date of application for homeless assistance and/or has received an eviction. The head of household will still need to have a prior history of experiencing long-term homelessness or frequent episodes of literal homelessness.

Population B: Experiencing homelessness; OR have a substantial risk* of experiencing homelessness.

Substantial risk: A circumstance that exists if a household is very low income and extremely rent burdened, or any other circumstance that would make it more likely than not that without supportive housing services the household will become literally homeless or involuntarily doubled-up.

The following list are HUD HMIS approved Project Types. Metro recognizes SHS programs do not align with these project types exactly, and value that flexibility. However, to ensure the interpretations and findings are based upon correct interpretations of the data in quarterly reports and HMIS reports, we will reference these Project Types by the exact HUD name.

Here are the HUD Standards if needed, <https://files.hudexchange.info/resources/documents/HMIS-Data-Standards-Manual-2024.pdf>

Permanent Supportive Housing, “PH - Permanent Supportive Housing (disability required for entry)”: A long-term intervention intended to serve the most vulnerable populations in need of housing and supportive services to attribute to their housing success, which can include PBV and TBV programs or properties. Provides housing to assist people experiencing homelessness with a disability (individuals with disabilities or families in which one adult or child has a disability) to live independently.

Housing with Services, “PH - Housing with Services (no disability required for entry)”:

A project that offers permanent housing and supportive services to assist people experiencing homelessness to live independently but does not limit eligibility to individuals with disabilities or families in which one adult or child has a disability.

Housing Only, “PH - Housing Only”:

A project that offers permanent housing for people experiencing homelessness but does not make supportive services available as part of the project. May include Recovery Oriented Transitional Housing, or any other type of housing, not associated with PSH/RRH, that does include supportive services.

Rapid Re-Housing, “PH - Rapid Re-Housing” (Services Only and Housing with or without services):

A permanent housing project that provides housing relocation and stabilization services and/or short and/or medium-term rental assistance as necessary to help an individual or family experiencing homelessness move as quickly as possible into permanent housing and achieve stability in that housing.

Prevention, “Homelessness prevention”:

A project that offers services and/or financial assistance necessary to prevent an individual or family from moving into an emergency shelter or living in a public or private place not meant for human habitation. Component services and assistance generally consist of short-term and medium-term tenant-based or project-based rental assistance and rental arrears. Additional circumstances include rental application fees, security deposits, advance payment of last month's rent, utility deposits and payments, moving costs, housing search and placement, housing stability case management, mediation, legal services, and credit repair. This term differs from retention in that it designed to assist nonsubsidized market rate landlord run units.

Metro Supportive Housing Services
Financial Report for Quarterly Progress Report (IGA 7.1.2) and Annual Program Report (IGA 7.1.1)
Clackamas County
2024-2025

Financial Report (by Program Category)

COMPLETE THE SECTION BELOW EVERY QUARTER. UPDATE AS NEEDED FOR THE ANNUAL REPORT.

	Annual Budget	Q1 Actuals	Q2 Actuals	Q3 Actuals	Q4 Actuals	Total YTD Actuals	Variance Under / (Over)	% of Budget	Comments
Metro SHS Resources									
Beginning Fund Balance	97,724,635	107,556,145				107,556,145	(9,831,510)	110%	Counties will provide details and context on any unbudgeted amounts in Beginning Fund Balance in the narrative of their report, including the current plan and timeline for budgeting and spending it.
Metro SHS Program Funds	73,650,336	2,040,207	11,231,596	14,237,461		27,509,264	46,141,073	37%	
Interest Earnings ⁽⁵⁾	1,000,000	-	-			-	1,000,000	0%	
insert add'l lines as necessary						-	-	N/A	
Subtotal Program Revenue	74,650,336	2,040,207	11,231,596	14,237,461	-	27,509,264	47,141,073	37%	
Total Metro SHS Resources	172,374,972	109,596,352	11,231,596	14,237,461	-	135,065,409	37,309,563	78%	
Metro SHS Requirements									
Program Costs									
Individual Support Costs									
Permanent Supportive Housing (PSH)									
Support to individuals who have extremely low incomes and one or more disabling conditions, who are experiencing long-term or frequent episodes of literal homelessness or imminent risk of experiencing homelessness									
Support Services	18,863,618	776,070	4,285,820	2,570,619		7,632,509	11,231,110	40%	Administrative Costs for long-term rent assistance equals 6% of Partner's YTD expenses on long-term rent assistance.
Long-term Rent Assistance (RLRA)	23,544,215	2,793,858	3,097,996	7,313,695		13,205,549	10,338,666	56%	
Long-term Rent Assistance Admin	2,332,421	159,094	233,042	523,669		915,805	1,416,617	39%	
Subtotal PSH	44,740,254	3,729,022	7,616,858	10,407,982	-	21,753,862	22,986,392	49%	
Rapid Re-housing (RRH)									
Support to individuals experiencing a loss of housing									
Rapid Re-housing (RRH)	2,267,050	262,796	777,234	273,808		1,313,839	953,212	58%	
Subtotal RRH	2,267,050	262,796	777,234	273,808	-	1,313,839	953,212	58%	
Other Housing and Services Programs (not otherwise listed)									
Support to individuals who are experiencing homelessness or have substantial risk of homelessness									
Housing Only	-	-				-	-	N/A	
Housing with Services	-	-				-	-	N/A	
Subtotal Other Housing and Services Programs	-	-	-	-	-	-	-	N/A	
Eviction & Homelessness Prevention									
Support to individuals experiencing a potential loss of housing									
Eviction & Homelessness Prevention	18,907,467	1,945,391	2,544,354	694,013		5,183,759	13,723,708	27%	
Subtotal Eviction & Homelessness Prevention	18,907,467	1,945,391	2,544,354	694,013	-	5,183,759	13,723,708	27%	
Safety On/Off the Street									
Support to individuals unhoused or in temporary housing									
Shelter	13,337,616	775,997	2,940,101	2,160,005		5,876,103	7,461,512	44%	
Outreach	4,344,854	1,122,145	817,513	714,989		2,654,647	1,690,207	61%	
Subtotal Safety On/Off the Street	17,682,470	1,898,142	3,757,614	2,874,994	-	8,530,750	9,151,720	48%	
System Support Costs									
System Support Costs									
Systems Infrastructure	5,674,022	783,591	951,507	953,610		2,688,709	2,985,314	47%	
Built Infrastructure	42,489,492	534,979	1,043,525	2,889,138		4,467,642	38,021,849	11%	
Other supportive services	1,075,186	57,267	285,333	218,616		561,216	513,971	52%	
Subtotal System Support Costs	49,238,700	1,375,837	2,280,366	4,061,364	-	7,717,567	41,521,134	16%	
Regional Strategy Implementation									
Investments to support SHS program alignment, coordination and outcomes at a regional level									
Coordinated Entry	482,844					-	482,844	0%	

Financial Report (by Program Category)								
COMPLETE THE SECTION BELOW EVERY QUARTER. UPDATE AS NEEDED FOR THE ANNUAL REPORT.								
	Annual Budget	Q1 Actuals	Q2 Actuals	Q3 Actuals	Q4 Actuals	Total YTD Actuals	Variance Under / (Over)	% of Budget
Regional Landlord Recruitment	1,935,337	3,231	17,998	93,172		114,400	1,820,937	6%
Healthcare System Alignment	767,523	22,335	168,623	115,575		306,533	460,990	40%
Training	165,604					-	165,604	0%
Technical Assistance	6,290,000					-	6,290,000	0%
Employee Recruitment and Retention	165,604					-	165,604	0%
Subtotal Regional Strategy Implementation	9,806,913	25,566	186,620	208,747	-	420,933	9,385,980	4%
County Administrative Costs								
County Administrative Costs	8,502,054	430,489	1,158,553	1,152,853		2,741,894	5,760,160	32%
Subtotal County Administrative Costs	8,502,054	430,489	1,158,553	1,152,853	-	2,741,894	5,760,160	32%
Subtotal Program Costs	151,144,908	9,667,243	18,321,599	19,673,761	-	47,662,603	103,482,305	32%
Ending Fund Balance (incl. Contingency and Reserves)	21,230,063					87,402,806		
Budgeted Contingency and Reserves								
Contingency ⁽¹⁾	3,682,517					3,682,517		
Regional Strategy Implementation Contingency	2,817,479					2,817,479		
Stabilization Reserve ⁽⁴⁾	14,730,067					14,730,067		
RLRA Reserves	-					-		
Other Programmatic Reserves	-					-		
insert add'l lines as necessary	-					-		
Subtotal Contingency and Reserves	21,230,063					21,230,063		
Program Category Descriptions								
Support Services	case management, behavioral health, mental health and addiction services, peer support, other connections to healthcare programs							
Rapid Re-housing (RRH)	RRH services, short-term rent assistance, housing retention, case management							
Housing Only	rent assistance							
Housing with Services	support services and rent assistance							
Eviction & Homelessness Prevention	short-term rent assistance geared toward preventing evictions, diversion assistance, one-time stabilization assistance, other relevant services							
Shelter	congregate shelter, alternative shelter, motel shelter, transitional housing, recuperative centers							
Outreach	support and services other than overnight shelter, including case management, hygiene programs, survival gear, day centers, and navigation to other services							
Systems Infrastructure	service provider capacity building and organizational health, system development/management, technical assistance, community engagement, advisory body support, etc							
Built Infrastructure	property purchases, capital improvement projects, etc							
Other supportive services	broad services which cannot be allocated under individual support costs above, including: Systems Access and Navigation, Coordinated Access, Housing Navigation, employment, benefits, ancillary homeless services that support overall programmatic objectives, etc							
County Administrative Costs	Costs not specifically attributed to a particular SHS program or program delivery, including: senior management personnel, general facilities costs, general services such as HR, accounting, budget development, procurement, marketing, agency audit and agency insurance, etc.							

Service Provider Administrative Costs (including RLRA) are reported as part of Program Costs above. Counties will provide details and context for Service Provider Administrative Costs in their Annual Program Report.

This section reflects budgeted contingency and reserve figures.
Contingency equals 5% of Partner's budgeted annual Program Funds.

Stabilization Reserve equals 20% of Partner's budgeted annual Program Funds.

Metro Supportive Housing Services

Financial Report for Quarterly Progress Report (IGA 7.1.2) and Annual Program Report (IGA 7.1.1)

Clackamas County

2024-2025

Spend-Down Report for Program Costs

This section compares the spending plan of Program Costs in the Annual Program Budget to actual Program Costs in the Financial Report.

% of Spending per Quarter				Comments
Program Costs (excluding Built Infrastructure)	Budget	Actual	Variance	Explain any material deviations from the Spend-Down Plan, or any changes that were made to the initial Spend-Down Plan. ^[1]
Quarter 1	10%	8%	-2%	Clackamas County uses a soft period close, quarterly expenditures will be updated again in the Q4 report.
Quarter 2	15%	16%	1%	
Quarter 3	22%	15%	-7%	
Quarter 4	30%	0%	-30%	
Total	77%	40%	-37%	

\$ Spending YTD				Comments
Built Infrastructure	Budget	Actual	Forecast	Provide a status update for below. (required each quarter)
Annual total	42,489,492	4,467,642	7,800,000	Construction continued on the new Clackamas Village transitional shelter project. This new village is currently scheduled to open at the end of FY 24-25. The County also purchased a building for a new recovery campus which will be named Cascade Heights.

^[1] A “material deviation” arises when the Program Funds spent in a given Fiscal Year cannot be reconciled against the spend-down plan to the degree that no reasonable person would conclude that Partner’s spending was guided by or in conformance with the applicable spend-down plan.

Note: It is possible for actual spending against the Spend-Down Plan to exceed 100% without exceeding budget authority due to the use of savings in categories excluded from the Spend-Down Report calculation.

^[1] A "material deviation" arises when the Program Funds spent in a given Fiscal Year cannot be reconciled against the spend-down plan to the degree that no reasonable person would conclude that Partner's spending was guided by or in conformance with the applicable spend-down plan.

Note: It is possible for actual spending against the Spend-Down Plan to exceed 100% without exceeding budget authority due to the use of savings in categories excluded from the Spend-Down Report calculation.

Spend-Down Report for Carryover

This section compares the spending plan of investment areas funded by carryover to actual costs.

These costs are also part of the Spend-Down Report for Program Costs above. This section provides additional detail and a progress update on these investment areas.

\$ Spending by investment area				Comments
Carryover Spend-down Plan	Budget	Actual ^[2]	Variance	
Beginning Fund Balance (carryover balance)	97,724,635	107,556,145	(9,831,510)	
Describe Investment Area				
Contingency	3,682,517		3,682,517	Reserved for emergency situations or unplanned program expenditures that could negatively impact service delivery.
Stabilization Reserves	14,730,067		14,730,067	
Regional Strategies Implementation Fund Contingency	2,817,479			Reserved for currently unplanned regional investment strategies.
Regional Strategies Implementation Fund	3,016,944		3,016,944	Funds to support limited-term regional investments.
Expanding Capacity	5,468,501	1,280,224	4,188,276	Expenditures include funding for limited-duration positions to support the county's CHA, RLRA and HMIS teams; technical assistance for service providers; and CHA assessment process improvement work.
Upstream Investments	6,864,041	533,642	6,330,399	Expenditures include funding for a money management pilot program; a benefits recovery pilot program; and an employment, training and education program.
Short-term Rent Assistance	6,791,066	3,914,039	2,877,027	Continued support for the county's short-term rental assistance program which prevents several hundred evictions every year.
Built Infrastructure	7,800,000	4,655,833	3,144,167	Construction continued on the new Clackamas Village transitional shelter project which is opening in May 2025. The County also purchased a building for a new recovery campus which will be named Cascade Heights.
	51,170,614	10,383,739	37,969,397	
Remaining prior year carryover	46,554,021	97,172,406	(47,800,907)	
Estimated current year carryover	8,388,164	4,443,869	3,944,295	
Ending Fund Balance (carryover balance)	54,942,185	101,616,275	(43,856,611)	

^[2] If the actual costs for any carryover investment areas are not tracked separately from existing program categories, use the Comments section to describe the methodology for determining the proportion of actual costs covered by carryover. For example: if service providers received a 25% increase in annual contracts for capacity building, and the costs are not tracked separately, the capacity building portion could be estimated as 20% of total actual costs (the % of the new contract amount that is related to the increase).

^[2] If the actual costs for any carryover investment areas are not tracked separately from existing program categories, use the Comments section to describe the methodology for determining the proportion of actual costs covered by carryover. For example: If service providers received a 25% increase in annual contracts for capacity building, and the costs are not tracked separately, the capacity building portion could be estimated as 20% of total actual costs (the % of the new contract amount that is related to the increase).

SUPPORTIVE HOUSING SERVICES QUARTERLY REPORT

SUBMITTED BY: Multnomah County

FISCAL YEAR: FY 2025

QUARTER: 3

SUPPORTIVE HOUSING SERVICES QUARTERLY REPORT TEMPLATE DRAFT

The following information should be submitted 45 calendar days after the end of each quarter, per IGA requirements. When that day falls on a weekend, reports are due the following Monday.

	Q1	Q2	Q3	Q4
<i>Report Due</i>	Nov 15	Feb 15	May 15	Aug 15
<i>Reporting Period</i>	Jul 1 – Sep 30	Oct 1 – Dec 31	Jan 1 – Mar 31	Apr 1 – Jun 30

Please do not change the formatting of margins, fonts, alignment, or section titles.

	Permanent Supportive Housing	Rapid Re-Housing	Prevention	Shelter Units*
YTD Progress (placements)	571 people 453 households	757 people 397 households	984 people 612 households	1,727 units 49 new / 1,678 sustained
FY 25 Annual Work Plan Goal	360 people 300 households	550 people 440 households	800 people 600 households	1,397 units 309 new / 1,088 sustained
SHS Year 1 to Current Date**	3,610 people placed	2,873 people placed	15,822 people served	1,997 units 592 new / 1,405 sustained
<i>*The shelter units shared in this table represent fully or partially SHS-funded shelter units and are not representative of the entire shelter units available in Multnomah County, as some utilize funding sources other than SHS.</i>				

Section 1. Progress narrative

In no more than 3-5 pages, please provide an executive summary and additional narrative to include:

- A high-level snapshot of your quarterly outcomes that tells us if you are on track or not on track with your Annual Work Plan goals. Which can include overall challenges and barriers to implementation, opportunities in this quarter, success in this quarter, emerging challenges and opportunities with service providers.*
- A focus on **one** of the following: regional coordination and behavioral health, new investments, leverage, service systems coordination or any other topic connected to your local implementation plan.*

- A focus on **one** out of the three categories associated with your annual work plan. At least one or two highlights or progress updates in one of the following qualitative goals: racial equity, capacity building: lead agency/ systems infrastructure, or capacity building: provider capacity.
- A reflection on your progress for the quarter that includes your investments and programming during the reporting period.
- Please also connect any of the above narratives to your data tables, as applicable.

Note that one of each category/work plan goal must be covered in at least one quarterly report during the year. Metro will assist each county by tracking accordingly to ensure each category is covered throughout the year.

Executive Summary

What are we seeing in the third quarter of year four of SHS implementation?

At the close of the third quarter of FY 2024-25, the Homeless Services Department (HSD) is on track to meet or exceed our annual housing and prevention goals. In the first three quarters of the fiscal year, HSD used Supportive Housing Services (SHS) resources to help our network of service providers move 453 households into permanent supportive housing (PSH) and move 397 households into homes through rapid re-housing programs (RRH). Additionally, Multnomah County is now supporting over 1,000 qualified low-income households with rent subsidies through our Regional Long-Term Rent Assistance (RLRA) program, with 70% of those household members identifying as Communities of Color. Our providers also used SHS resources to prevent 612 households from becoming homeless in the first place.

Our latest results are supported by months of rigorous data quality improvements, including a new project to better match our SHS spending to our services outcomes. With these more accurate outcomes, we now know that we reached 151% of our annual PSH goal for households, 90% of our annual RRH goal for households and 102% of our annual prevention goal for households by the end of Q3. We also made progress toward our goal for navigation this quarter in the midst of the longest severe weather outreach activation in Multnomah County history, and exceeded our employment services goal by supporting providers in offering employment services that touched the lives of more than 600 formerly or currently homeless folks who gained expertise in culinary arts, film production, the medical field and more.

These encouraging outcomes are a result of the growing capacity, partnerships and momentum we have been able to build over time with the SHS measure. With unexpected reductions in SHS revenue on the horizon, we will seek to find stability and continue serving the community that relies on the funding from this measure. Even during the initial years of the measure when collections consistently exceeded Metro's forecast, SHS funds alone were not enough, and not expected, to solve the crisis our neighbors are facing on the streets. However, with leaner years ahead, participants and providers are more affected by the reality of fewer resources for more people, as the affordable housing crisis continues to push people into homelessness faster and at higher rates than SHS can address. While we seek to mitigate the impacts to SHS-funded programs as much as we can, the entire system has been affected by funding insecurity and some programs — both SHS- and non-SHS funded — are having to scale down services, causing a ripple effect in our system. This quarter we have also continued to work across sectors, making good on our goal of leveraging SHS funds for

cross-departmental programs to reduce homelessness and bolster Local Implementation Plan priorities such as mental and behavioral health services. We've also continued to work with regional partners to enhance collaboration and multiply our impact in key areas such as healthcare integration — especially relevant given our current financial and political environment.

The current federal environment has also taken a destabilizing psychological toll on participants who have been most affected by racial and identity-based disparities in homelessness and who now face further racial and social inequities as federal protections and commitments are weakened. Multnomah County stands firm in our commitment, memorialized in our Local Implementation Plan, to eliminate disparities in access and outcomes for Communities of Color participating in homeless and housing services, by working toward our racial equity goals and infusing a racial equity lens in every aspect of our work.

Annual Work Plan

Highlights from our SHS Annual Work Plan Quantitative & Qualitative goals

FY 2025 Annual Housing and Program Quantitative Goals			
Category 1: Regional Metrics	Year to Date Q1+Q2+Q3	FY25 Work Plan Goal ¹	% Achieved of goal <i>Based on households</i>
Permanent Supportive Housing	571 people 453 households	360 people 300 households	151%
Rapid Re-Housing	757 people 397 households	550 people 440 households	90%
Housing With Services (Includes Transitional Housing)	272 people 254 households	N/A	N/A
Housing Only	62 people 25 households	N/A	N/A
Homeless Prevention (Eviction Prevention)	984 people 612 households	800 people 600 households	102%

HSD has made strong progress toward each of our housing placement goals in Q3, surpassing many. During this quarter we placed 200 people (158 households) into Permanent Supportive Housing (PSH), bringing our year-to-date total up to 571 people (453 households), representing 151% of the annual work plan household goal in the PSH category. Similarly, we've made significant strides in meeting the annual work plan goal for Rapid Re-Housing placements with 90% of the household goal complete by the end of Q3. Additionally, during the reporting period we hit a milestone in the Regional Long-Term Assistance (RLRA) program with over 1,000 active households (1,663 people) leased in the program. Notably, 70% of household members in the RLRA program identify as Black, Indigenous and other People of Color (BIPOC), reflective of the program's intentional design to address racial disparities.

¹ Housing with Services and Housing Only service categories were added in Quarter 2 in the place of Other Permanent Housing (OPH). Since this update occurred after FY 2025 goals were set, there are no goals for these two service types.

“Housing With Services” is any program that offers permanent housing and supportive services to assist people experiencing homelessness but does not limit eligibility to individuals with disabilities. “Housing Only” is any program that offers permanent housing for people experiencing homelessness but does not make supportive services available as part of the project. Placements in Q3 brought the year to date numbers for Housing With Services up to 272 people (254 households), and the year to date numbers for Housing Only up to 62 people (25 households). Transitional Housing programs were previously captured within a category called “Other Permanent Housing,” but are now captured in Housing With Services. **We want to be clear that 97% of people placed into housing and out of homelessness through SHS received rent assistance as well as support services.**

Homeless Prevention includes any program that offers services or financial assistance to prevent an individual who is not currently part of the homeless services system from entering homelessness, including emergency rent assistance that helps people facing eviction stay housed. HSD is ahead of our annual work plan goal for homeless prevention, having achieved 102% of the household goal.

Some of the upward trends in outcomes are what we typically expect in the second half of each fiscal year, since outcomes reporting is often somewhat delayed. However, the upward trends are higher than normal this quarter because of data improvement work recently undertaken across the department, described in the following section.

Quality Improvement Work on SHS Reporting Data

Over the past several years, both Multnomah County and Metro have worked to improve data availability and reporting processes. This was highlighted earlier this year by a Metro-led update to the SHS quarterly reporting template, and recently underscored by the launch of Multnomah County’s [new homeless services dashboard](#) in April.

In that spirit of continuous quality improvement, HSD launched a pilot project in March 2025 to modernize and improve the precision of SHS quarterly reporting. This project was largely made possible because of other data improvement work taking place at HSD, specifically the recent development of a Data Mart that helps the department extract and report data much more efficiently than before.

Before this improvement project, SHS quarterly reporting was a mostly manual process of identifying SHS-funded programs and matching program outcomes to budget expenditures. We are now aware that limitations in that process likely resulted in under-reporting SHS outcomes. Now, following our data improvement work, this process of tracking SHS outcomes is now mostly automated.

The new process has also allowed HSD to identify strategies to ensure programs are in alignment with Metro’s new reporting categories, and ultimately allow HSD to more precisely share the impacts of SHS funding on the communities we serve. As a result of the new methodology and performing a more extensive scan of available data, in Q3 we have been able to find programs that were previously left out of our SHS reporting that should have been included. This has led to an increase in the outcomes for our SHS-funded programs. (Please note that these increases are only for SHS-funded programs. Our systemwide outcomes remain the same.)

This new process is improving the accuracy and integrity of our data reporting. Moving forward, we will continue to work toward continuous process improvement. HSD will continue to seek opportunities to increase data accuracy and accountability to the promises of the SHS Measure.

Saving lives during severe weather with SHS-funded navigation services

This quarter, we also made progress toward our annual navigation goal. Navigation is a subset of outreach and engagement and often takes place as a navigation worker gets to know someone experiencing homelessness and makes referrals to services based on that person's needs. Service referrals may include things like emergency shelter, behavioral health services, housing services, domestic/sexual violence resources, benefits acquisition, and employment services.

This winter, navigation teams made many connections with unsheltered residents, in part because of a particularly brutal stretch of severe weather in January when enhanced outreach services were conducted throughout the County. During the severe weather in January, outreach and navigation staff at the SHS-funded Behavioral Health Resource Center (BHRC) jumped into action to save lives. BHRC employees were instrumental in connecting participants to emergency warming shelters and other live-saving resources. In the midst of these frigid temperatures, outreach encounters surged by 500%.

One navigation worker shared, "While on outreach we noticed someone huddled up under a sleeping bag in the snow. We asked if they needed help getting to a warming shelter....He was freezing cold; he is also wheelchair bound. I called the 211 back-door number and arranged a ride to pick him up and take him to a shelter. We waited with him for about 45 minutes until the ride arrived, then helped him up into his wheelchair and into the van."

During severe weather and beyond, BHRC staff continue to walk alongside many people who are eager to access resources and improve their circumstances, and foster the human connection that is an instrumental element in rekindling hope and providing a path toward self-actualization for people experiencing homelessness.

Another factor in making progress toward our navigation goal was the launch of a new program in partnership with The Salvation Army to provide outreach and navigation services in East County cities including Wood Village, Fairview and Troutdale. HSD is committed to geographic equity, particularly in serving East Multnomah County. In FY 2024, HSD performed a Geographic Equity Study, which confirmed what providers and community members had long been voicing: that low-income East County residents have the highest unmet housing needs, as measured by the number of people living in cost-burdened and overcrowded households. East County also has a higher share of the population who are affected by racial disparities and have lower levels of economic resources than the county overall. The new navigation team is a key resource that the smaller East County cities can now use to support people experiencing unsheltered homelessness through basic outreach and navigation to services.

SHS leveraged to provide over 600 people with employment services and career support

An array of SHS-funded providers have supported over 600 people so far this year with employment services, exceeding our goal for this service area. Many providers have experienced success connecting people with these programs and have been able to go beyond their outcomes goals for the year. Some examples include:

SEI Workforce Development Academy Program

SEI has established partnerships with area employers to support apprenticeship and job opportunities for underrepresented Black youth and adults in medicine, architecture, engineering, construction and real estate. They recently hosted a "Thrive-In" event that offers an intensive week of full-day training sessions focused on job readiness and career discovery. They have also partnered with a Black-owned business to sponsor an upcoming career fair in collaboration with the Oregon Association of Minority Entrepreneurs. This exciting event will create new career pathways and expand opportunities for the community. SEI has served 40 participants as of Q3 — double their annual goal to serve 20 participants.

Cultivate Initiatives Employment Programs

The Workforce Cleaning Brigade is composed of participants who are currently or formerly houseless who work with community partners to identify priority areas for waste management cleanup throughout the County. The program has provided short or long-term employment to over 120 people this year, double their annual goal. The team had already helped clear over 200 tons of waste going into Q3.

Cultivate Initiative's Mobile Shower & Hygiene Response program is also staffed by participants who are currently or formerly houseless. Staff provide showers and hygiene services for houseless neighbors throughout the county in partnership with the Multnomah County Sheriff's Office Homeless Outreach and Program Engagement Team, Multnomah County Health Department, Concordia Nursing, local businesses and churches. This small team of four has helped provide over 3,000 showers this year to over 1,500 community members.

Outside the Frame Film Workforce Development

Outside the Frame provides training, mentorship and paid work opportunities to youth typically excluded from the film industry, including workshops, equipment training, a production assistant bootcamp, community outreach screenings and peer mentorship. This quarter, Outside the Frame led 13 participants through a 12-day film intensive, culminating in the production of two films, including one on navigating life with autism. In line with their racial equity outcome measures, Outside the Frame staff and contractors reflect the demographics of the youth they are serving: 86% identify as LGBTQIA2S+, 72% identify as BIPOC, 40% identify as having a disability, 16% are immigrants or refugees, and 77% have experienced homelessness.

Stone Soup PDX Culinary Training Program

Stone Soup PDX provides participants with 12-week culinary fundamentals trainings led by chefs who teach classroom and hands-on kitchen lessons. The instruction focuses on food safety and hygiene; knife skills; how to work, talk and move safely in a kitchen; equipment and ingredient identification; as well as hands-on projects each week. Recently, a graduate of this program was hired into an entry-level kitchen role after the program ended. They were quickly promoted to kitchen manager and are now in the process of hiring a fellow graduate from their cohort. Going into Q3, the program had served 59 people and was on track to meet its annual goal of 80 people served.

Employment services support participants in engaging in low-barrier employment opportunities to increase workforce readiness skills and support community needs. This goal reflects our Local Implementation Plan's focus on offering services that enhance income to promote stability for people in SHS programs and eventually reduce or eliminate their need for ongoing rental assistance and long-term support. Unfortunately, due to anticipated reductions in SHS collections, a significant amount of funding for employment services has been impacted in Multnomah County Chair Jessica Vega Pederson's proposed budget for FY 2026. While beneficial for all populations experiencing homelessness, these services are particularly important for very low-income households experiencing or at substantial risk of homelessness.

Building momentum with \$35M investment in cross-departmental programs to reduce homelessness

This quarter, we continued to build up our ability to address the complex health and behavioral factors that contribute to homelessness, and we gained significant momentum in our cross-departmental efforts to implement SHS programming in Multnomah County. HSD staff convened regular meetings with key representatives from the Multnomah County Library and the Behavioral Health Division. Our primary focus has been to explore and coordinate how existing contracted outreach services can be brought into the Central Library to support the increasing number of individuals experiencing homelessness who utilize the space as a de facto day center.

In a parallel effort to maximize resources and address systemic barriers, HSD staff also coordinated a recurring meeting between the District Attorney's Office and our Coordinated Access team. The initial aim is to discuss leveraging SHS funding to support a Deputy District Attorney role dedicated to addressing outstanding warrants for individuals experiencing homelessness. This relationship with the DA's office is in its early stages but shows potential. This proactive engagement to explore a dedicated legal resource funded by SHS presents a crucial opportunity to address a significant barrier — open warrants — that often hinders a person's ability to access housing and services.

A key challenge this quarter involved the inherent complexity of aligning the operational structures, varying priorities, and distinct contractual obligations of the Library, the Health Department's Behavioral Health Division, and the HSD Adult System within Multnomah County. Establishing effective communication and coordinated service delivery models across these different entities requires careful navigation.

While we currently lack specific demographic data on the racial identities of individuals accessing the Central Library in Multnomah County, our cross-departmental team has begun the important work of examining existing contracts and organizational partnerships within the Library, the Behavioral Health Division, and the Adult System to identify potential collaborations with culturally specific organizations. This initial step reflects an awareness of the need to consider racial equity. We've specifically identified the need to introduce culturally specific programming tailored for Black/African American and Native American individuals at the Central Library. Furthermore, integrating behavioral health services, including outreach staff from the Multnomah County Behavioral Health Resource Center, is seen as crucial. Gathering specific demographic data on library users experiencing homelessness will be a key next step in more effectively advancing racial equity in our service delivery. As we move forward with the potential partnership with the District Attorney's Office, it will also be imperative to analyze potential racial disparities within the warrant system and ensure that any resulting interventions are implemented equitably.

SHS and systemwide data improvements

The data improvement project mentioned above is one of several ways Multnomah County has been able to modernize our data system thanks to SHS funding. In April the Homeless Service Department published an [online data dashboard](#) that, for the first time, provides a monthly count of people experiencing homelessness in Multnomah County. While not solely focused on SHS outcomes, the dashboard will help us understand who is entering and exiting homelessness systemwide and the impact of our efforts on the number of people leaving homelessness for housing. The data dashboard launched at the start of Q4, so we look forward to providing more details in our next report.

This quarter, SHS also made it possible to expand the Department of County Human Services (DCHS) team responsible for managing data and reporting for all of Multnomah County's community-based domestic and sexual violence programs, leading to significant improvements in data quality, training and technical assistance. The team produced a fully updated data entry manual and the first ever reporting guide for end users, restarted its ongoing data quality process of running and reviewing reports with program staff, and developed a longer training and follow-up process for end users who need more support. The SHS-funded members of this team have now taken responsibility for all training and technical support for the system, and in Q3 provided assistance to more than 75 community-based domestic violence (DV) housing case managers and advocates.

These improvements will have an impact on SHS-funded DV housing programs and the rest of the DV system's emergency shelters, rapid re-housing, eviction prevention, diversion and permanent supportive housing programs contracted through HSD. Across the system in Q3, this data team supported over

1,500 individuals in over 650 households who were served by these programs. Of those 1,500 people, 72% identified as Communities of Color, 32% of the heads of households identified as living with a disabling condition, and 12% identified as part of the LGBTQIA2S+ community. Approximately 20% of the 1,500 people served in Q3 were engaged in SHS supportive housing programs through HSD.

Being fully staffed has also meant the senior data analyst has been able to participate in regional data improvements such as the tri-county procurement for a new tool for homelessness services data. This represents an opportunity to select a new tool that can meet the reporting and data management needs of the DV system, which is a challenge with our current tool.

Finally, on March 17, HSD signed a long-awaited data sharing agreement with Metro that will improve regional data collaboration. These data improvement initiatives are part of a larger body of data modernization efforts that have largely been made possible thanks to the infusion of SHS funds into our system. These initiatives have and will continue to strengthen our data accessibility and quality, support our staff and community in better understanding homelessness, and aid our policy makers in making evidence-based decisions that have the most impact for our neighbors experiencing homelessness.

Investments & Programming

Selected investments & programs that demonstrate progress toward work plan goal areas

Successes, challenges and opportunities in the family system of care

The Homeless Services Department has a modest system of care dedicated to serving families experiencing homelessness. SHS investments in this system are in a variety of service areas, including permanent supportive housing, rapid re-housing, prevention, and shelter. This quarter we are highlighting some of the successes, challenges and opportunities from this small system that does so much for families experiencing homelessness.

Several of the family system's SHS-funded permanent supportive housing projects reported ongoing success this quarter in stably housing families, including those participating in culturally specific programs. For instance, staff at the Native American Rehabilitation Association of the Northwest (NARA) reported a 100% retention rate for nine families at Hayu Tilixam, one of the family system's SHS-funded permanent supportive housing investments. The site provides families with culturally specific supportive housing services and rental subsidies in Northeast Portland. Projects like Hayu Tilixam meet the needs of families experiencing homelessness who would not be successful in housing without additional supportive services and for whom supportive services would be less effective without stable housing. NARA supported many families living at Hayu Tilixam this quarter in identifying and realizing their goals, including helping a resident establish a resident-led and facilitated Narcotics Anonymous group, a single mother pass her written drivers test, two parents make progress toward family reunification, and a teenage daughter pursue education and find employment. Staff continue to work with families to build rapport and trust using Assertive Engagement and Motivational Interviewing strategies, and support them in setting and meeting their goals.

The family system also encountered challenges this quarter due to limited permanent supportive housing options, barriers presented by low wages and the cost of living, and the scarcity of funding for legal services. While permanent supportive housing units and options in the family system have grown in recent years, there are still not enough to meet the need for families who could use that level of support. Providers have continued to report that most families they see need permanent supportive housing services rather than a rental subsidy without intensive case management services. Providers have also shared that many families get to the end of their rental subsidy and are concerned about their ability to

sustain their housing. The cost of living and the difficulty in securing employment that pays enough for a family to attain long-term self sufficiency continue to be a barrier for families in securing and maintaining permanent stable housing.

In addition, individuals and families seeking housing often run into legal barriers that can prevent them from moving out of homelessness. This was a key challenge uplifted by family system providers this quarter. SHS-funded eviction prevention programs are available at multiple community-based organizations, and provide short-term flexible client assistance to allow households to maintain their housing and prevent people from entering homelessness. As mentioned in the Executive Summary, we have exceeded our eviction prevention goals for the year, preventing homelessness for 612 households, above our goal of 600 households. Many providers in the family system, representing a variety of programs, noted the positive impact this funding has when it is available and the challenges presented when funds run out. Many participants need legal services to prevent current evictions or navigate past ones, mitigate overdue rents, and navigate immigration requirements, and the housing process can be stalled when these funds are not available.

Amidst the challenges, opportunities have also arisen to strengthen family system programming thanks to SHS funding, in particular the increased PSH services investment and the SHS-funded match for HUD Continuum of Care projects. We have reported on these annual work plan goals in-depth in previous quarters and will provide a full accounting in our upcoming annual report, but it is worth noting here that in Q3 family system providers continued to point out the impact these funds have had in stabilizing and strengthening their programming during uncertain times.

Two new village-style shelters open in Portland

Two new alternative shelters with individual sleeping pods and community spaces opened in Q3 thanks to the hard work of providers Straightway Services and WeShine, and funding from the SHS measure.

HSD celebrated the opening of Oak Street Village this winter. Operated by nonprofit provider Straightway Services, the shelter is located in the Montavilla neighborhood and provides sleeping pods sheltering up to 40 adults along with 24/7 on-site services. The site includes showers, on-site trash services, restrooms, laundry and a kitchenette. St. Andrew's Village also opened this quarter, featuring 10 sleeping pods for up to 10 adults at St. Andrew's Episcopal Church in North Portland. The micro village will serve adults who are 45 or older and adults of any age with a physical disability, and will promote equity by prioritizing those who identify as Black, Indigenous, and People of Color and members of the queer community, as well as unsheltered residents camping in the nearby area. The village also includes a full kitchen and three bathrooms for village use, as well as a large community meeting room and office space. WeShine is partnering with St. Andrew's church to integrate ADA features to ensure access for both congregants and villagers.

While shelter alone doesn't end homelessness, providing safe shelter, and a path to housing for someone staying in shelter, remains a priority of our department. Data provided to the Board of Commissioners in recent weeks shows that housing outcomes for shelters — no matter the model, provider or jurisdiction — are most closely correlated to funding that allows shelter participants to access rent assistance and support services.

Quarterly financial update: Revenues from Metro fall short of budget forecasts, while County reduces carryover by ramping up spending to match workplan goals, leading to deficit

In December 2024, almost halfway through FY 2025, Metro released a revised SHS revenue forecast that was substantially lower than anticipated when budgets and allocations for FY 2025 were approved. The reduced revenue is leading to a deficit in the Homeless Services Department's FY 2025 and FY 2026

budgets. To mitigate the impact of the deficit, our fiscal team submitted a series of budget modifications to the Multnomah County Board of Commissioners, which were approved. These modifications included:

- Replacing some SHS expenses with federal and state funding sources.
- Using all contingency and reserve funds accumulated in prior years to maintain service levels.
- Reducing operating expenses for services that were underspent or not yet ready for FY 2025.

As of Q3 of this fiscal year, Multnomah County has spent \$130.1 million in SHS funds. This current expenditure rate indicates that the County is projected to exceed our minimum spending goal for FY 2025. Over time, as SHS programs have launched and expanded, expenditures have also risen, and for the first time Multnomah County's SHS expenditures have exceeded revenue. In this environment, both our budget modifications and carryover funds from FY 2024 have played a critical role in offsetting the deficit. However, going forward, this means the County is likely to have significantly less carryover available to mitigate future funding shortfalls.

Local Implementation Plan

Advancing regional goals through continued collaboration

Active partnerships among the three counties who are working to reduce homelessness through SHS is a priority of the SHS measure. By working together, we can align on solutions and create a more integrated system that is easier for people to navigate. Throughout the life of the measure, Multnomah County has collaborated with regional committees such as the Tri-County Planning Body (TCPB) to advance regional goals to end homelessness. The TCPB set six regional goals and has been working toward these goals through workgroups led by consultants and made up of staff from each county.

In Q3, Multnomah County partnered with the TCPB and the other counties to make progress on the regional goal to create greater alignment and long-term partnerships with healthcare systems that benefit people experiencing homelessness and the systems that serve them. Because data sharing is key to the success of this strategy, Multnomah County was able to leverage our search for a new Homelessness Management Information System (HMIS) platform as an opportunity to explore enhanced incorporation of HMIS into the regional healthcare system with Metro and other regional partners. This work built upon previous efforts by a Healthcare and Housing Data Sharing group composed of staff from Multnomah, Clackamas, and Washington County data teams. In coming months the TCPB group will continue to collaborate toward the goal of an integrated data system that can share information between healthcare and housing providers, improve participant access to medical care, and facilitate problem-solving across sectors.

Section 2. Data and data disaggregation

Please use the following table to provide and disaggregate data on Population A, Population B housing placement outcomes and homelessness prevention outcomes. Please use your local methodologies for tracking and reporting on Populations A and B. You can provide context for the data you provided in the context narrative below.

Data disclaimer: HUD Universal Data Elements data categories will be used in this template for gender identity and race/ethnicity until county data teams develop regionally approved data categories that more accurately reflect the individual identities.

Section 2.A Housing Stability Outcomes: Placements & Preventions

Housing Placements By Intervention Type: Permanent Supportive Housing

Number of housing placements- Permanent Supportive Housing	This Quarter					Year to Date	
	Number	Subset - Population A placed into PSH	Percentage: Population A	Subset - Population B placed into PSH	Percentage: Population B	Number	Percentage of annual goal
Total people	200					571	173%
Total households	158	125	79%	33	21%	453	151%

Race & Ethnicity	This Quarter		Year to Date	
	#	%	#	%
American Indian, Alaska Native or Indigenous	41	21%	132	23%
Asian or Asian American	2	1%	11	2%
Black, African American or African	36	18%	129	23%
Hispanic/Latina/e/o	47	24%	105	18%
Middle Eastern or North African	0	0%	0	0%
Native Hawaiian or Pacific Islander	9	5%	19	3%
White	94	47%	285	50%
Non-Hispanic White (subset of White category)	78	39%	221	39%
Client doesn't know	1	1%	1	0%
Client prefers not to answer	3	2%	8	1%
Data Not Collected	0	0%	0	0%
Disability status				
	#	%	#	%
Persons with disabilities	144	72%	438	77%
Persons without disabilities	42	21%	102	18%
Disability unreported	14	7%	31	5%
Gender identity				
	#	%	#	%
Woman (Girl, if child)	82	41%	255	45%
Man (Boy, if child)	100	50%	282	49%

Culturally Specific Identity	0	0%	1	0.2%
Non-Binary	7	4%	30	5%
Transgender	9	5%	15	3%
Questioning	0	0%	0	0%
Different Identity	1	1%	2	0.4%
Client doesn't know	0	0%	0	0%
Client prefers not to answer	0	0%	1	0.2%
Data not collected	0	0%	0	0%

(Only if Applicable) Housing Placements By Intervention Type: Housing with Services

Number of housing placements- Housing with Services	This Quarter					Year to Date	
	Number	Subset - Population A placed into Housing with Services	Percentage: Population A	Subset - Population B placed into Housing with Services	Percentage: Population B	Number	Percentage of annual goal
Total people	93					272	N/A
Total households	89	69	77%	20	23%	254	N/A

Race & Ethnicity	This Quarter		Year to Date	
	#	%	#	%
American Indian, Alaska Native or Indigenous	6	6%	19	7%
Asian or Asian American	3	3%	5	2%
Black, African American or African	22	24%	79	29%
Hispanic/Latina/e/o	13	14%	35	13%
Middle Eastern or North African	0	0%	2	1%
Native Hawaiian or Pacific Islander	2	2%	5	2%
White	61	66%	176	65%
Non-Hispanic White (subset of White category)	49	53%	141	52%
Client doesn't know	0	0%	0	0%
Client prefers not to answer	1	1%	4	1%
Data Not Collected	0	0%	0	0%
Disability status				
	#	%	#	%
Persons with disabilities	84	90%	233	86%
Persons without disabilities	7	8%	34	13%

Disability unreported	2	2%	5	2%
Gender identity				
	#	%	#	%
Woman (Girl, if child)	6	75%	35	57%
Man (Boy, if child)	2	25%	23	38%
Culturally Specific Identity	0	0%	1	2%
Non-Binary	0	0%	1	2%
Transgender	0	0%	0	0%
Questioning	0	0%	0	0%
Different Identity	0	0%	0	0%
Client doesn't know	0	0%	0	0%
Client prefers not to answer	0	0%	0	0%
Data not collected	0	0%	1	2%

Housing Placements By Intervention Type: Housing Only

Number of housing placements- Housing Only	This Quarter					Year to Date	
	Number	Subset - Population A placed into Housing Only	Percentage: Population A	Subset - Population B placed into Housing Only	Percentage: Population B	Number	Percentage of annual goal
Total people	19					62	N/A
Total households	6	0	0%	6	100%	25	N/A

Race & Ethnicity	This Quarter		Year to Date	
	#	%	#	%
American Indian, Alaska Native or Indigenous	3	16%	3	5%
Asian or Asian American	0	0%	0	0%
Black, African American or African	6	32%	10	16%
Hispanic/Latina/e/o	7	37%	40	65%
Middle Eastern or North African	0	0%	0	0%
Native Hawaiian or Pacific Islander	0	0%	1	2%
White	4	21%	14	23%
Non-Hispanic White (subset of White category)	2	11%	7	11%
Client doesn't know	0	0%	0	0%
Client prefers not to answer	0	0%	0	0%
Data Not Collected	0	0%	0	0%
Disability status				
	#	%	#	%
Persons with disabilities	2	11%	4	6%
Persons without disabilities	8	42%	46	74%
Disability unreported	9	47%	12	19%

Gender identity				
	#	%	#	%
Woman (Girl, if child)	12	63%	33	53%
Man (Boy, if child)	5	26%	27	44%
Culturally Specific Identity	0	0%	0	0%
Non-Binary	0	0%	0	0%
Transgender	0	0%	0	0%
Questioning	0	0%	0	0%
Different Identity	0	0%	0	0%
Client doesn't know	0	0%	0	0%
Client prefers not to answer	0	0%	0	0%
Data not collected	2	11%	2	3%

Housing Placements By Intervention Type: Rapid Re-Housing (all Rapid Re-Housing subtypes)

Number of housing placements - Rapid Re-Housing	This Quarter					Year to Date	
	Number	Subset - Population A placed into Housing Only	Percentage: Population A	Subset - Population B placed into Housing Only	Percentage: Population B	Number	Percentage of annual goal
Total people	239					757	137%
Total households	122	71	57%	51	43%	397	90%

Race & Ethnicity	This Quarter		Year to Date	
	#	%	#	%
American Indian, Alaska Native or Indigenous	17	7%	59	8%
Asian or Asian American	27	11%	48	6%
Black, African American or African	67	28%	259	34%
Hispanic/Latina/e/o	70	29%	224	30%
Middle Eastern or North African	2	1%	6	1%
Native Hawaiian or Pacific Islander	9	4%	37	5%
White	86	36%	278	37%
Non-Hispanic White (subset of White category)	60	25%	197	26%
Client doesn't know	0	0%	2	0%
Client prefers not to answer	4	2%	8	1%
Data Not Collected	3	1%	8	1%
Disability status				
	#	%	#	%
Persons with disabilities	88	37%	289	38%

Persons without disabilities	121	51%	390	52%
Disability unreported	29	12%	75	10%
Gender identity				
	#	%	#	%
Woman (Girl, if child)	153	64%	447	59%
Man (Boy, if child)	83	35%	304	40%
Culturally Specific Identity	0	0%	0	0%
Non-Binary	1	0%	7	1%
Transgender	0	0%	7	1%
Questioning	0	0%	1	0%
Different Identity	0	0%	1	0%
Client doesn't know	0	0%	0	0%
Client prefers not to answer	0	0%	0	0%
Data not collected	2	1%	2	0%

Housing Placements By Intervention Type: Eviction and Homelessness Prevention

Number of preventions	This Quarter					Year to Date	
	Number	Subset - Population A placed into Prevention	Percentage: Population A	Subset - Population B placed into Prevention	Percentage: Population B	Number	Percentage of annual goal
Total people	323					984	123%
Total households	188	37	30%	151	70%	612	102%

Race & Ethnicity	This Quarter		Year to Date	
	#	%	#	%
American Indian, Alaska Native or Indigenous	23	7%	86	9%
Asian or Asian American	11	3%	50	5%
Black, African American or African	158	49%	415	42%
Hispanic/Latina/e/o	62	19%	184	19%
Middle Eastern or North African	0	0%	9	1%
Native Hawaiian or Pacific Islander	10	3%	26	3%
White	84	26%	304	31%
Non-Hispanic White (subset of White category)	67	21%	241	24%
Client doesn't know	0	0%	0	0%
Client prefers not to answer	2	1%	6	1%
Data Not Collected	9	3%	16	2%
Disability status				
	#	%	#	%
Persons with disabilities	107	33%	326	33%
Persons without disabilities	172	53%	515	52%

Disability unreported	44	14%	143	15%
Gender identity				
	#	%	#	%
Woman (Girl, if child)	161	50%	511	52%
Man (Boy, if child)	152	47%	457	46%
Culturally Specific Identity	1	0%	1	0%
Non-Binary	1	0%	2	0%
Transgender	1	0%	2	0%
Questioning	0	0%	0	0%
Different Identity	1	0%	1	0%
Client doesn't know	0	0%	0	0%
Client prefers not to answer	0	0%	0	0%
Data not collected	6	2%	10	1%

Section 2.B Regional Long-Term Rent Assistance Program

The following data represents a **subset** of the above Housing Placements data. The Regional Long-term Rent Assistance Program (RLRA) primarily provides permanent supportive housing to SHS priority Population A clients (though RLRA is not strictly limited to PSH or Population A). RLRA data is not additive to the data above. Housing placements shown below are duplicates of the placements shown in the data above.

*Please disaggregate data for the **total number of people in housing using an RLRA voucher** during the quarter and year to date.*

Regional Long-term Rent Assistance Quarterly Program Data	This Quarter					Year to Date	
	Number	Subset - Population A in RLRA	Percentage: Population A	Subset Population B in RLRA	Percentage: Population B	Number	Percentage of total
Number of RLRA vouchers issued during reporting period	60	26	43.3%	27	45%	206	N/A
Number of people newly leased up during reporting period	108	40	37%	58	53.7%	470	N/A
Number of households newly leased up during reporting period	50	29	58%	14	28%	264	N/A

Number of people in housing using an RLRA voucher during reporting period	1,658	1,100	66.3%	460	27.7%	1,705	N/A
Number of households in housing using an RLRA voucher during reporting period	1,009	810	80.3%	134	13.3%	1,052	N/A
Number of people in housing using an RLRA voucher since July 1, 2021	1,942	1,317	67.8%	503	25.9%	N/A	N/A
Number of households in housing using an RLRA voucher since July 1, 2021	1,243	1,011	81.3%	146	11.7%	N/A	N/A

Race & Ethnicity	This Quarter		Year to Date	
	#	%	#	%
American Indian, Alaska Native or Indigenous	168	10.1%	171	10.0%
Asian or Asian American	26	1.6%	27	1.6%
Black, African American or African	618	37.2%	634	37.1%
Hispanic/Latina/e/o	412	24.8%	414	24.2%
Middle Eastern or North African	4	.2%	4	.2%
Native Hawaiian or Pacific Islander	56	3.4%	60	3.5%
White	825	49.6%	850	49.7%
Non-Hispanic White (subset of White category)	493	29.6%	515	30.1%
Client doesn't know	5	.3%	5	.3%
Client prefers not to answer	14	.8%	14	.8%
Data Not Collected	9	.5%	9	.5%
Disability status				
	#	%	#	%
Persons with disabilities	938	56.4%	978	57.2%
Persons without disabilities	725	43.6%	732	42.8%
Disability unreported	0	0.0%	0	0.0%
Gender identity				
	#	%	#	%
Woman (Girl, if child)	900	54.1%	917	53.6%
Man (Boy, if child)	725	43.1%	746	43.6%

Culturally Specific Identity	0	0.0%	0	0.0%
Non-Binary	16	1.0%	16	0.9%
Transgender	30	1.8%	31	1.9%
Questioning	1	0.1%	1	0.1%
Different Identity	0	0.0%	0	0.0%
Client doesn't know	0	0.0%	0	0.0%
Client prefers not to answer	2	0.1%	2	0.1%
Data not collected	1	0.1%	1	0.1%

Section 2.C Other Data: Non-Housing Numeric Goals

This section shows progress to quantitative goals set in county annual work plans. Housing placement and prevention progress are already included in the above tables. This section includes goals such as shelter units and outreach contacts and other quantitative goals that should be reported on a quarterly basis. This data in this section may differ county to county, and will differ year to year, as it aligns with goals set in county annual work plans.

Instructions: Please complete the tables below, as applicable to your annual work plans in Quarter 2 and Quarter 4 Reports.

Number of people in Shelter	This Quarter					Year to Date
	Number	Subset - Population A in Shelter	Percentage: Population A	Subset - Population B in Shelter	Percentage: Population B	Number
Total people	N/A					N/A
Total households	N/A	N/A	N/A	N/A	N/A	N/A

Race & Ethnicity	This Quarter		Year to Date	
	#	%	#	%
American Indian, Alaska Native or Indigenous	N/A	N/A	N/A	N/A
Asian or Asian American	N/A	N/A	N/A	N/A
Black, African American or African	N/A	N/A	N/A	N/A
Hispanic/Latina/e/o	N/A	N/A	N/A	N/A
Middle Eastern or North African	N/A	N/A	N/A	N/A
Native Hawaiian or Pacific Islander	N/A	N/A	N/A	N/A
White	N/A	N/A	N/A	N/A
Non-Hispanic White (subset of White category)	N/A	N/A	N/A	N/A
Client doesn't know	N/A	N/A	N/A	N/A
Client prefers not to answer	N/A	N/A	N/A	N/A
Data Not Collected	N/A	N/A	N/A	N/A
Disability status				
	#	%	#	%

Persons with disabilities	N/A	N/A	N/A	N/A
Persons without disabilities	N/A	N/A	N/A	N/A
Disability unreported	N/A	N/A	N/A	N/A
Gender identity				
	#	%	#	%
Woman (Girl, if child)	N/A	N/A	N/A	N/A
Man (Boy, if child)	N/A	N/A	N/A	N/A
Culturally Specific Identity	N/A	N/A	N/A	N/A
Non-Binary	N/A	N/A	N/A	N/A
Transgender	N/A	N/A	N/A	N/A
Questioning	N/A	N/A	N/A	N/A
Different Identity	N/A	N/A	N/A	N/A
Client doesn't know	N/A	N/A	N/A	N/A
Client prefers not to answer	N/A	N/A	N/A	N/A
Data not collected	N/A	N/A	N/A	N/A

SHS-Funded Outreach

Metro has approved the Homeless Services Department to use the narrative section for reporting on SHS-funded outreach programs, replacing the previously required outreach table. Outreach providers currently track their activities using a combination of HMIS and internal systems. The quarterly narrative reports they submit to the Homeless Services Department offer the most reliable summary of these efforts.

The Homeless Services Department acknowledges the current system's limitations, especially the lack of a mobile-friendly way to record interactions with individuals experiencing unsheltered homelessness in our current HMIS platform. The Tri-County Region's participation in the fiscal year 2025 HMIS procurement process is expected to yield improved in-field data collection capabilities for outreach staff, leading to more accurate and comprehensive data collection, reporting and care coordination.

This revised reporting solution, using narrative reports, will remain in place until the new HMIS is implemented, offering more advanced and refined in-field data collection capabilities for outreach activities.

Section 3. Financial Reporting

Please complete the quarterly financial report and include the completed financial report to this quarterly report, as an attachment.

The Q3 financial report has been attached at the end of this report. Please see pages 22-26.

Glossary:

Supportive Housing Services: All SHS funded housing interventions that include PSH, RRH, Housing Only, Housing with Services, Preventions, and RLRA Vouchers. This also includes shelter, outreach, navigation services, employment services or any other SHS funding to help households exit homelessness and transition into safe, stable housing.

Supportive Housing: SHS housing interventions that include PSH, Housing Only and Housing with Services.

Regional Long Term Rent Assistance (RLRA): provides a flexible and continued rent subsidy that will significantly expand access to housing for households with extremely and very low incomes across the region. RLRA subsidies will be available for as long as the household needs and remains eligible for the subsidy, with no pre-determined end date. Tenant-based RLRA subsidies will leverage existing private market and regulated housing, maximizing tenant choice, while project-based RLRA subsidies will increase the availability of units in new housing developments. RLRA program service partners will cover payments of move-in costs and provide supportive services as needed to ensure housing stability. A Regional Landlord Guarantee will cover potential damages to increase participation and mitigate risks for participating landlords.

Shelter: Overnight Emergency Shelter that consists of congregate shelter beds PLUS non/semi-congregate units. Shelter definition also includes Local Alternative Shelters that have flexibility around limited amenities compared to HUD defined overnight shelters.

Day Shelter: Provides indoor shelter during daytime hours, generally between 5am and 8pm. Day shelters primarily serve households experiencing homelessness. The facilities help connect people to a wide range of resources and services daily. Including on-site support services such as restrooms, showers, laundry, mail service, haircuts, clothing, nutrition resources, lockers, ID support, etc.

Outreach: activities are designed to meet the immediate needs of people experiencing homelessness in unsheltered locations by connecting them with emergency shelter, housing, or critical services, and providing them with urgent, non-facility-based care. *Metro is using the HUD ESG Street Outreach model. The initial contact should not be focused on data. Outreach workers collect and enter data as the client relationship evolves. Thus, data quality expectations for street outreach projects are limited to clients with a date of engagement.*

Outreach Date of Engagement “Engaged”: the date an individual becomes engaged in the development of a plan to address their situation.

Population A: Extremely low-income; AND have one or more disabling conditions; AND Are experiencing or at imminent risk* of experiencing long-term or frequent episodes of literal homelessness.

Imminent Risk: Head of household who is at imminent risk of long-term homelessness within 14 days of the date of application for homeless assistance and/or has received an eviction. The head of household will still need to have a prior history of experiencing long-term homelessness or frequent episodes of literal homelessness.

Population B: Experiencing homelessness; OR have a substantial risk* of experiencing homelessness.

Substantial risk: A circumstance that exists if a household is very low income and extremely rent burdened, or any other circumstance that would make it more likely than not that without supportive housing services the household will become literally homeless or involuntarily doubled-up.

The following list are HUD HMIS approved Project Types. Metro recognizes SHS programs do not align with these project types exactly, and value that flexibility. However, to ensure the interpretations and findings are based upon correct interpretations of the data in quarterly reports and HMIS reports, we will reference these Project Types by the exact HUD name.

Here are the HUD Standards if needed, <https://files.hudexchange.info/resources/documents/HMIS-Data-Standards-Manual-2024.pdf>

Permanent Supportive Housing, “PH - Permanent Supportive Housing (disability required for entry)”: A long-term intervention intended to serve the most vulnerable populations in need of housing and supportive services to attribute to their housing success, which can include PBV and TBV programs or properties. Provides housing to assist people experiencing homelessness with a disability (individuals with disabilities or families in which one adult or child has a disability) to live independently.

Housing with Services, “PH - Housing with Services (no disability required for entry)”:

A project that offers permanent housing and supportive services to assist people experiencing homelessness to live independently but does not limit eligibility to individuals with disabilities or families in which one adult or child has a disability.

Housing Only, “PH - Housing Only”:

A project that offers permanent housing for people experiencing homelessness but does not make supportive services available as part of the project. May include Recovery Oriented Transitional Housing, or any other type of housing, not associated with PSH/RRH, that does include supportive services.

Rapid Re-Housing, “PH - Rapid Re-Housing” (Services Only and Housing with or without services):

A permanent housing project that provides housing relocation and stabilization services and/or short and/or medium-term rental assistance as necessary to help an individual or family experiencing homelessness move as quickly as possible into permanent housing and achieve stability in that housing.

Prevention, “Homelessness prevention”:

A project that offers services and/or financial assistance necessary to prevent an individual or family from moving into an emergency shelter or living in a public or private place not meant for human habitation. Component services and assistance generally consist of short-term and medium-term tenant-based or project-based rental assistance and rental arrears. Additional circumstances include rental application fees, security deposits, advance payment of last month's rent, utility deposits and payments, moving costs, housing search and placement, housing stability case management, mediation, legal services, and credit repair. This term differs from retention in that it is designed to assist nonsubsidized market rate landlord run units.

Yellow Cell = County to fill in									
Blue Cell = Formula calculation									
		Due Date: The Quarterly Progress Report is due to Metro within 45 days after the end of each quarter (IGA 7.1.2). The Annual Program Report is due no later than October 31 of each year (IGA 7.1.1).							
Metro Supportive Housing Services									
Financial Report for Quarterly Progress Report (IGA 7.1.2) and Annual Program Report (IGA 7.1.1)									
MULTNOMAH COUNTY									
FY 2025									
Financial Report (by Program Category)		COMPLETE THE SECTION BELOW EVERY QUARTER. UPDATE AS NEEDED FOR THE ANNUAL REPORT.							
	Annual Budget	Q1 Actuals	Q2 Actuals	Q3 Actuals	Q4 Actuals	Total YTD Actuals	Under / Over	% of Budget	Comments
Metro SHS Resources									
Beginning Fund Balance	113,432,776	113,432,776				113,432,776	-	100%	Counties will provide details and context on any unbudgeted amounts in Beginning Fund Balance in the narrative of their report, including the current plan and timeline for budgeting and spending it.
Metro SHS Program Funds	134,264,829	4,335,440	23,867,141	30,254,605		58,457,186	75,807,643	44%	
Interest Earnings ⁽¹⁾	-	1,011,953	860,337	535,327		2,407,617	(2,407,617)	N/A	
insert add'l lines as necessary						-	-	N/A	
Subtotal Program Revenue	134,264,829	5,347,393	24,727,478	30,789,931	-	60,864,802	73,400,027	45%	
Total Metro SHS Resources	247,697,605	118,780,169	24,727,478	30,789,931	-	174,297,578	73,400,027	70%	
Metro SHS Requirements									
Program Costs									
Individual Support Costs									
Permanent Supportive Housing (PSH)									
Support to individuals who have extremely low incomes and one or more disabling conditions, who are experiencing long-term or frequent episodes of literal homelessness or imminent risk of experiencing homelessness									
Support Services	40,537,288	2,891,527	6,932,369	7,048,046		16,871,942	23,665,346	42%	Q2 Note: Small change to Q1 from \$2,871,304 to \$2,871,265 Q3 Note: Small change in Q1 from \$2,871,265 to \$2,891,527 Small change in Q2 from \$6,936,807 to \$6,932,369. This is due to Personnel restructuring Q3 Note: Small change to Q2 from \$2,805,227 to \$2,790,826 due to miss identifying Administrative Costs for long-term rent assistance equals 5% of Partner's YTD expenses on long-term rent assistance.
Long-term Rent Assistance (RLRA)	16,965,790	1,753,734	2,790,826	4,737,338		9,281,898	7,683,892	55%	
Long-term Rent Assistance Admin	525,576	124,843	198,588	172,386		495,817	29,759	94%	
Subtotal PSH	58,028,654	4,770,104	9,921,783	11,957,770	-	26,649,656	31,378,998	46%	
Rapid Re-housing (RRH)									
Support to individuals experiencing a loss of housing									
Rapid Re-housing (RRH)	27,808,969	4,354,417	8,039,550	6,608,040		19,002,007	8,806,962	68%	
Subtotal RRH	27,808,969	4,354,417	8,039,550	6,608,040	-	19,002,007	8,806,962	68%	

Other Housing and Services Programs (not otherwise listed)								
<i>Support to individuals who are experiencing homelessness or have substantial risk of homelessness</i>								
Housing Only	4,613,060	507,675	764,851	1,472,565		2,745,091	1,867,969	60%
Housing with Services	8,737,435	548,037	1,797,158	1,403,223		3,748,418	4,989,017	43%
Subtotal Other Housing and Services Programs	13,350,495	1,055,712	2,562,009	2,875,788	-	6,493,509	6,856,986	49%
Eviction & Homelessness Prevention								
<i>Support to individuals experiencing a potential loss of housing</i>								
Eviction & Homelessness Prevention	7,429,028	515,188	1,183,954	1,244,756		2,943,898	4,485,130	40%
Subtotal Eviction & Homelessness Prevention	7,429,028	515,188	1,183,954	1,244,756	-	2,943,898	4,485,130	40%
Safety On/Off the Street								
<i>Support to individuals <u>unhoused</u> or in temporary housing</i>								
Shelter	63,988,726	10,064,796	15,372,035	11,417,536		36,854,366	27,134,360	58%
Outreach	13,507,112	1,767,400	3,413,375	3,048,921		8,229,696	5,277,416	61%
Subtotal Safety On/Off the Street	77,495,838	11,832,196	18,785,409	14,466,457	-	45,084,062	32,411,776	58%
System Support Costs								
System Support Costs								
Systems Infrastructure	4,463,196	1,589,004	940,145	498,797		3,027,946	1,435,250	68%
Built Infrastructure	13,050,000	108,841	181,088	90,274		380,203	12,669,797	3%
Other supportive services	13,254,134	1,879,238	3,342,191	3,158,890		8,380,319	4,873,815	63%
Subtotal System Support Costs	30,767,330	3,577,083	4,463,424	3,747,961	-	11,788,468	18,978,862	38%
Regional Strategy Implementation								
Regional Strategy Implementation								
<i>Investments to support <u>SHS</u> program alignment, coordination and outcomes at a regional level</i>								
Coordinated Entry	3,337,018					-	3,337,018	0%
Regional Landlord Recruitment	4,576,415	222,665	328,111	536,784		1,087,560	3,488,855	24%
Healthcare System Alignment	952,046	32,442	46,883	85,513		164,838	787,208	17%
Training	650,206					-	650,206	0%
Technical Assistance	1,349,228					-	1,349,228	0%
Employee Recruitment and Retention	10,330,000			10,000,000		10,000,000	330,000	97%
Homeless Management Information System	3,637,394		1,693,783	34,554		1,728,337	1,909,057	48%
Subtotal Regional Strategy Implementation	24,832,307	255,107	2,068,777	10,656,851	-	12,980,735	11,851,572	52%

Q2 Note: Small change in Q1 from \$10,065,225 to \$10,064,796
Q3 Note: Small change in Q2 from \$15,374,710 to \$15,372,035
Q3 Note: Small change in Q1 from \$1,813,402 to \$1,767,400 || Small Change in Q2 from \$3,435,943 to \$3,413,375. This is due to personnel restructuring

Q2 Notes: Small change to Q1 from \$1,853,259 to \$1,853,498
Q3 Notes: Small change to Q1 from \$1,853,498 to \$1,879,238 || Small change to Q2 from \$3,300,783 to \$3,342,191. This is due to personnel restructuring

Q3 Notes: Small change to Q2 from \$46,941 to \$46,941

County Administrative Costs									
County Administrative Costs									Service Provider Administrative Costs (including RLRA) are reported as part of Program Costs above. Counties will provide details and context for Service Provider Administrative Costs in their Annual Program Report.
County Administrative Costs	7,518,725	1,656,586	1,612,638	1,936,371		5,205,595	2,313,130	69%	Q2 Notes: Small change to Q1 from \$1,656,357 to \$1,656,157Q3 Notes: Small change to Q1 from \$1,656,157 to \$1,656,586 Small change to Q2 from \$1,610,334 to \$1,612,638
Subtotal County Administrative Costs	7,518,725	1,656,586	1,612,638	1,936,371	-	5,205,595	2,313,130	69%	County SHS Administrative Costs equals 4% of County's annual Program Funds.
Subtotal Program Costs	247,231,346	28,016,393	48,637,544	53,493,995	-	130,147,931	117,083,415	53%	Admin cost % will decrease in the next quarters due to the increase of provider expenses
Ending Fund Balance (incl. Contingency and Reserves)	466,259					44,149,647			
Budgeted Contingency and Reserves									This section reflects budgeted contingency and reserve figures.
Contingency ⁽³⁾	-					-			Contingency equals 0% of Partner's budgeted annual Program Funds.
Regional Strategy Implementation Contingency	-					-			
Stabilization Reserve ⁽⁴⁾	-					-			Stabilization Reserve equals 0% of Partner's budgeted annual Program Funds.
RLRA Reserves	466,259					466,259			
Other Programmatic Reserves									
insert add lines as necessary						-			
Subtotal Contingency and Reserves	466,259					466,259			
Program Category Descriptions									
Support Services	case management, behavioral health, mental health and addiction services, peer support, other connections to healthcare programs								
Rapid Re-housing (RRH)	RRH services, short-term rent assistance, housing retention, case management								
Housing Only	rent assistance								
Housing with Services	support services and rent assistance								
Eviction & Homelessness Prevention	short-term rent assistance geared toward preventing evictions, diversion assistance, one-time stabilization assistance, other relevant services								
Shelter	congregate shelter, alternative shelter, motel shelter, transitional housing, recuperative centers								
Outreach	support and services other than overnight shelter, including case management, hygiene programs, survival gear, day centers, and navigation to other services								
Systems Infrastructure	service provider capacity building and organizational health, system development/management, technical assistance, community engagement, advisory body support, etc								
Built Infrastructure	property purchases, capital improvement projects, etc								
Other supportive services	broad services which cannot be allocated under individual support costs above, including: Systems Access and Navigation, Coordinated Access, Housing Navigation, employment, benefits, ancillary homeless services that support overall programmatic objectives, etc								
County Administrative Costs	Costs not specifically attributed to a particular SHS program or program delivery, including: senior management personnel, general facilities costs, general services such as HR, accounting, budget development, procurement, marketing, agency audit and agency insurance, etc.								

^[1] Per IGA Section 3.4.2 ADMINISTRATIVE COSTS, Metro recommends, but does not require, that in a given Fiscal Year Administrative Costs for SHS should not exceed 5% of annual Program Funds allocated to Partner; and that Administrative Costs for administering long-term rent assistance programs should not exceed 10% of annual Program Funds allocated by Partner for long-term rent assistance.
^[2] Per IGA Section 8.3.3 REGIONAL STRATEGY IMPLEMENTATION FUND, each County must contribute not less than 5% of its share of Program Funds each Fiscal Year to a Regional Strategy Implementation Fund to achieve regional investment strategies.
^[3] Per IGA Section 5.5.4 CONTINGENCY, partner may establish a contingency account in addition to a Stabilization Reserve. The contingency account will not exceed 5% of Budgeted Program Funds in a given Fiscal Year.
^[4] Per IGA Section 5.5.3 PARTNER STABILIZATION RESERVE, partner will establish and hold a Stabilization Reserve to protect against financial instability within the SHS program with a target minimum reserve level will be equal to 10% of Partner's Budgeted Program Funds in a given Fiscal Year. The Stabilization Reserve for each County will be fully funded within the first three years.
^[5] Per IGA Section 6.1.4 "Program Funds" includes interest earnings. As such, calculations of the % of Program Funds spent on various budget lines will include interest earnings in the formula.

Yellow Cell = County to fill in
Blue Cell = Formula calculation

Due Date: The Quarterly Progress Report is due to Metro within 45 days after the end of each quarter (IGA 7.1.2). The Annual Program Report is due no later than October 31 of each year (IGA 7.1.1).

Metro Supportive Housing Services
Financial Report for Quarterly Progress Report (IGA 7.1.2) and Annual Program Report (IGA 7.1.1)
MULTNOMAH COUNTY
FY 2025

Spend-Down Report for Program Costs

This section compares the spending plan of Program Costs in the Annual Program Budget to actual Program Costs in the Financial Report.

% of Spending per Quarter				Comments	
Program Costs (excluding Built Infrastructure)	Budget	Actual	Variance	Explain any material deviations from the Spend-Down Plan, or any changes that were made to the initial Spend-Down Plan. ^[1]	
	Quarter 1	10%	14.9%		4.9%
	Quarter 2	10%	20.7%		10.7%
	Quarter 3	25%	22.8%		-2.2%
	Quarter 4	35%	0.0%		-35.0%
	Total	80%	58.4%		-21.6%
Fixed Formula - it is similar to FY 2024, excludes Built infrastructure					

\$ Spending YTD				Comments
Built Infrastructure	Budget	Actual	Forecast	Provide a status update for below. (required each quarter)
	Annual total	13,050,000	380,203	

^[1] A “material deviation” arises when the Program Funds spent in a given Fiscal Year cannot be reconciled against the spend-down plan to the degree that no reasonable person would conclude that Partner’s spending was guided by or in conformance with the applicable spend-down plan.

Note: It is possible for actual spending against the Spend-Down Plan to exceed 100% without exceeding budget authority due to the use of savings in categories excluded from the Spend-Down Report calculation.

Spend-Down Report for Carryover

This section compares the spending plan of investment areas funded by carryover to actual costs.

These costs are also part of the Spend-Down Report for Program Costs above. This section provides additional detail and a progress update on these investment areas.

Carryover Spend-down Plan	§ Spending by investment area			Comments
	Budget	Actual ⁽²⁾	Variance	
Beginning Fund Balance (carryover balance)	113,432,776	113,432,776	-	Provide a status update for each Investment Area line below. (required each quarter)
Describe Investment Area				
Support Services	1,110,445	677,539	432,906	
Rapid Re-housing (RRH)	20,098,154	15,060,479	5,037,675	
Housing with Services	3,903,800	1,437,350	2,466,450	
Eviction & Homelessness Prevention	5,665,828	1,842,410	3,823,418	
Shelter	30,050,454	13,464,885	16,585,569	
Outreach	8,777,120	5,100,715	3,676,405	
Systems Infrastructure	2,898,935	1,617,242	1,281,693	
Built Infrastructure	13,050,000	348,742	12,701,258	
Other supportive services	7,073,468	3,332,286	3,741,182	
RSIF: Regional Landlord Recruitment	2,334,215	936,807	1,397,408	
RSIF: Employee Recruitment and Retention	10,330,000	10,000,000	330,000	
RSIF: Homeless Management Information System	3,591,153	1,728,337	1,862,816	
RSIF: Coordinated Entry	859,882	735,794	124,088	
RSIF: Healthcare System Alignment	20,045		20,045	
RSIF: Technical Assistance	1,115,640		1,115,640	
County Administrative Costs	2,087,378		2,087,378	
RLRA Reserves	466,259		466,259	
	113,432,776	56,282,587	57,150,189	
Remaining prior year carryover	-	57,150,189	(57,150,189)	
Estimated current year carryover	-		-	
Ending Fund Balance (carryover balance)	-	57,150,189	(57,150,189)	

⁽²⁾ If the actual costs for any carryover investment areas are not tracked separately from existing program categories, use the Comments section to describe the methodology for determining the proportion of actual costs covered by carryover. For example: if service providers received a 25% increase in annual contracts for capacity building, and the costs are not tracked separately, the capacity building portion could be estimated as 20% of total actual costs (the % of the new contract amount that is related to the increase).

Yellow Cell = County to fill in
Blue Cell = Formula calculation

Due Date: The Quarterly Progress Report is due to Metro within 45 days after the end of each quarter (IGA 7.1.2). The Annual Program Report is due no later than October 31 of each year (IGA 7.1.1).

Metro Supportive Housing Services
Financial Report for Quarterly Progress Report (IGA 7.1.2) and Annual Program Report (IGA 7.1.1)
MULTNOMAH COUNTY
FY 2025

Financial Report (by Program Category)

COMPLETE THE SECTION BELOW EVERY QUARTER. UPDATE AS NEEDED FOR THE ANNUAL REPORT.

	Annual	Q1 Actuals	Q2 Actuals	Q3 Actuals	Q4 Actuals	Total YTD	Variance	% of	Comments
Metro SHS Resources									
Beginning Fund Balance	113,432,776	113,432,776				113,432,776	-	100%	Counties will provide details and context on any unbudgeted amounts in Beginning Fund Balance in the narrative of their report, including the current plan and timeline for budgeting and spending it
Metro SHS Program Funds	134,264,829	4,335,440	23,867,141	30,254,605		58,457,186	75,807,643	44%	
Interest Earnings ^[5]	-	1,011,953	860,337	535,327		2,407,617	(2,407,617)	N/A	
insert addtl lines as necessary						-	-	N/A	
Subtotal Program Revenue	134,264,829	5,347,393	24,727,478	30,789,931	-	60,864,802	73,400,027	45%	
Total Metro SHS Resources	247,697,605	118,780,169	24,727,478	30,789,931	-	174,297,578	73,400,027	70%	
Metro SHS Requirements									
Program Costs									
Individual Support Costs									
Permanent Supportive Housing (PSH)									
Support to individuals who have extremely low incomes and one or more disabling conditions, who are experiencing long-term or frequent episodes of literal homelessness or imminent risk of experiencing homelessness									
Support Services	40,537,288	2,891,527	6,932,369	7,048,046		16,871,942	23,665,346	42%	Q2 Note: Small change to Q1 from \$2,871,304 to \$2,871,265 Q3 Note: Small change in Q1 from Q3 Note: Small change to Q2 from \$2,805,227 to \$2,790,826 due to miss identifying Administrative Costs for long-term rent assistance equals 5% of Partner's YTD expenses on long-term rent assistance.
Long-term Rent Assistance (RLRA)	16,965,790	1,753,734	2,790,826	4,737,338		9,281,898	7,683,892	55%	
Long-term Rent Assistance Admin	525,576	124,843	198,588	172,386		495,817	29,759	94%	
Subtotal PSH	58,028,654	4,770,104	9,921,783	11,957,770	-	26,649,656	31,378,998	46%	
Rapid Re-housing (RRH)									
Support to individuals experiencing a loss of housing									
Rapid Re-housing (RRH)	27,808,969	4,354,417	8,039,550	6,608,040		19,002,007	8,806,962	68%	
Subtotal RRH	27,808,969	4,354,417	8,039,550	6,608,040	-	19,002,007	8,806,962	68%	
Other Housing and Services Programs (not otherwise listed)									
Support to individuals who are experiencing homelessness or have substantial risk of homelessness									
Housing Only	4,613,060	507,675	764,851	1,472,565		2,745,091	1,867,969	60%	
Housing with Services	8,737,435	548,037	1,797,158	1,403,223		3,748,418	4,989,017	43%	
Subtotal Other Housing and Services	13,350,495	1,055,712	2,562,009	2,875,788	-	6,493,509	6,856,986	49%	
Eviction & Homelessness Prevention									
Support to individuals experiencing a potential loss of housing									
Eviction & Homelessness Prevention	7,429,028	515,188	1,183,954	1,244,756		2,943,898	4,485,130	40%	
Subtotal Eviction & Homelessness Prevention	7,429,028	515,188	1,183,954	1,244,756	-	2,943,898	4,485,130	40%	
Safety On/Off the Street									
Support to individuals unhoused or in temporary housing									
Shelter	63,988,726	10,064,796	15,372,035	11,417,536		36,854,366	27,134,360	58%	Q2 Note: Small change in Q1 from \$10,065,225 to \$10,064,796 Q3 Note: Small change in Q2 from Q3 Note: Small change in Q1 from \$1,813,402 to \$1,767,400 Small Change in Q2 from \$3,435
Outreach	13,507,112	1,767,400	3,413,375	3,048,921		8,229,696	5,277,416	61%	
Subtotal Safety On/Off the Street	77,495,838	11,832,196	18,785,409	14,466,457	-	45,084,062	32,411,776	58%	
System Support Costs									
System Support Costs									
Systems Infrastructure	4,463,196	1,589,004	940,145	498,797		3,027,946	1,435,250	68%	

Built Infrastructure	13,050,000	108,841	181,088	90,274		380,203	12,669,797	3%
Other supportive services	13,254,134	1,879,238	3,342,191	3,158,890		8,380,319	4,873,815	63%
Subtotal System Support Costs	30,767,330	3,577,083	4,463,424	3,747,961	-	11,788,468	18,978,862	38%

Q2 Notes: Small change to Q1 from \$1,853,259 to \$1,853,498 **Q3 Notes:** Small change to Q1 fr

Regional Strategy Implementation								
Regional Strategy Implementation								
<i>Investments to support SHS program alignment, coordination and outcomes at a regional level</i>								
Coordinated Entry	3,337,018					-	3,337,018	0%
Regional Landlord Recruitment	4,576,415	222,665	328,111	536,784		1,087,560	3,488,855	24%
Healthcare System Alignment	952,046	32,442	46,883	85,513		164,838	787,208	17%
Training	650,206					-	650,206	0%
Technical Assistance	1,349,228					-	1,349,228	0%
Employee Recruitment and Retention	10,330,000			10,000,000		10,000,000	330,000	97%
Homeless Management Information System	3,637,394		1,693,783	34,554		1,728,337	1,909,057	48%
Subtotal Regional Strategy Implementation	24,832,307	255,107	2,068,777	10,656,851	-	12,980,735	11,851,572	52%

Q3 Notes: Small change to Q2 from \$46,941 to \$46,941

County Administrative Costs								
County Administrative Costs								
County Administrative Costs	7,518,725	1,656,586	1,612,638	1,936,371		5,205,595	2,313,130	69%
Subtotal County Administrative Costs	7,518,725	1,656,586	1,612,638	1,936,371	-	5,205,595	2,313,130	69%
Subtotal Program Costs	247,231,346	28,016,393	48,637,544	53,493,995	-	130,147,931	117,083,415	53%

Service Provider Administrative Costs (including RLRA) are reported as part of Program Costs above. Counties will provide details and context for Service Provider Administrative Costs in
Q2 Notes: Small change to Q1 from \$1,656,357 to \$1,656,157 **Q3 Notes:** Small change to Q1 fr
 County SHS Administrative Costs equals 4% of County's annual Program Funds.
 Admin cost % will decrease in the next quarters due to the increase of provider expenses

Ending Fund Balance (incl. Contingency and	466,259					44,149,647		
Budgeted Contingency and Reserves								
Contingency ⁽³⁾	-					-		
Regional Strategy Implementation Contingency	-					-		
Stabilization Reserve ⁽⁴⁾	-					-		
RLRA Reserves	466,259					466,259		
Other Programmatic Reserves								
insert add'l lines as necessary						-		
Subtotal Contingency and Reserves	466,259					466,259		

This section reflects budgeted contingency and reserve figures.
 Contingency equals 0% of Partner's budgeted annual Program Funds.
 Stabilization Reserve equals 0% of Partner's budgeted annual Program Funds.

Program Category Descriptions

Support Services	case management, behavioral health, mental health and addiction services, peer support, other connections to healthcare programs
Rapid Re-housing (RRH)	RRH services, short-term rent assistance, housing retention, case management
Housing Only	rent assistance
Housing with Services	support services and rent assistance
Eviction & Homelessness Prevention	short-term rent assistance geared toward preventing evictions, diversion assistance, one-time stabilization assistance, other relevant services
Shelter	congregate shelter, alternative shelter, motel shelter, transitional housing, recuperative centers
Outreach	support and services other than overnight shelter, including case management, hygiene programs, survival gear, day centers, and navigation to other services
Systems Infrastructure	service provider capacity building and organizational health, system development/management, technical assistance, community engagement, advisory body support, etc
Built Infrastructure	property purchases, capital improvement projects, etc
Other supportive services	broad services which cannot be allocated under individual support costs above, including: Systems Access and Navigation, Coordinated Access, Housing Navigation, employment, benefits, ancillary homeless services that support overall programmatic objectives, etc
County Administrative Costs	Costs not specifically attributed to a particular SHS program or program delivery, including: senior management personnel, general facilities costs, general services such as HR, accounting, budget development, procurement, marketing, agency audit and agency insurance, etc.

⁽¹⁾ Per IGA Section 3.4.2 ADMINISTRATIVE COSTS, Metro recommends, but does not require, that in a given Fiscal Year Administrative Costs for SHS should not exceed 5% of annual Program Funds allocated to Partner; and that Administrative Costs for administering long-term rent assistance programs should not exceed 10% of annual Program Funds allocated by Partner for long-term rent assistance.

^[2] Per IGA Section 8.3.3 REGIONAL STRATEGY IMPLEMENTATION FUND, each County must contribute not less than 5% of its share of Program Funds each Fiscal Year to a Regional Strategy Implementation Fund to achieve regional investment strategies.

^[3] Per IGA Section 5.5.4 CONTINGENCY, partner may establish a contingency account in addition to a Stabilization Reserve. The contingency account will not exceed 5% of Budgeted Program Funds in a given Fiscal Year.

^[4] Per IGA Section 5.5.3 PARTNER STABILIZATION RESERVE, partner will establish and hold a Stabilization Reserve to protect against financial instability within the SHS program with a target minimum reserve level will be equal to 10% of Partner's Budgeted Program Funds in a given Fiscal Year. The Stabilization Reserve for each County will be fully funded within the first three years.

^[5] Per IGA Section 6.1.4 "Program Funds" includes interest earnings. As such, calculations of the % of Program Funds spent on various budget lines will include interest earnings in the formula.

SUPPORTIVE HOUSING SERVICES QUARTERLY REPORT

SUBMITTED BY (COUNTY): Washington County

FISCAL YEAR: 2024-25

QUARTER: Q3

SUPPORTIVE HOUSING SERVICES QUARTERLY REPORT

The following information should be submitted 45 calendar days after the end of each quarter, per IGA requirements. When that day falls on a weekend, reports are due the following Monday.

	Q1	Q2	Q3	Q4
<i>Report Due</i>	Nov 15	Feb 15	May 15	Aug 15
<i>Reporting Period</i>	Jul 1 – Sep 30	Oct 1 – Dec 31	Jan 1 – Mar 31	Apr 1 – Jun 30

Please do not change the formatting of margins, fonts, alignment, or section titles.

	Permanent Supportive Housing	Rapid Re-Housing	Prevention	Shelter Units
YTD Progress	387	176 RRH + 46 Move In	1,001	(450 reducing to 385)
Goal	450	200 RRH + 100 Move In	1,000	385
SHS Year 1 to Current Date	1727	699	3,000	450

Section 1. Progress narrative

In no more than 3-5 pages, please provide an executive summary and additional narrative to include:

- A high-level snapshot of your quarterly outcomes that tells us if you are on track or not on track with your Annual Work Plan goals. Which can include overall challenges and barriers to implementation, opportunities in this quarter, success in this quarter, emerging challenges and opportunities with service providers.*
- A focus on **one** of the following: regional coordination and behavioral health, new investments, leverage, service systems coordination or any other topic connected to your local implementation plan.*
- A focus on **one** out of the three categories associated with your annual work plan. At least one or two highlights or progress updates in one of the following qualitative goals: racial equity, capacity building: lead agency/ systems infrastructure, or capacity building: provider capacity.*
- A reflection on your progress for the quarter that includes your investments and programming during the reporting period.*
- Please also connect any of the above narratives to your data tables, as applicable.*

Note that one of each category/work plan goal must be covered in at least one quarterly report during the year. Metro will assist each county by tracking accordingly to ensure each category is covered throughout the year.

Quarter 3 Summary

Quarter three of this fiscal year represented both the results of long-term efforts and the challenges of the shifting landscape of homeless services with reductions to SHS resources, federal uncertainty, and rollbacks of important protections shelters and other safe havens once relied on.

At the same time, core functions of our role as a Continuum of Care continued. Washington County mobilized lifesaving severe weather shelters on four separate occasions, serving as many as 116 people per night, and demonstrating the need for access centers which will serve as dedicated severe weather shelters once open. The hard work required by our partners to open severe weather shelters was compounded by the Point in Time (PIT) count which was also completed in January and required coordination regionally with counties and Portland State University's Homeless Research and Action Collaborative, with our city partners, with our shelter providers, and with our outreach providers who led the street count.

Program Successes

Washington County was proud to celebrate several milestones, particularly around capital projects in quarter 3. To start, we **broke ground on the future year-round shelter in Hillsboro** in March. This shelter embraces a unique design that combines congregate and non-congregate shelter options in one facility to meet the multifaceted needs of people experiencing homelessness. With construction steadily underway, our next step will be to select the shelter operator in partnership with the City of Hillsboro, complete community engagement with nearby neighbors, and conduct a grand opening this winter.

That same month, we celebrated with Just Compassion of East Washington County who opened their new site, a year-round shelter and access center. This site allows Just Compassion to dramatically expand their shelter located in Tigard with 60 beds, a commercial kitchen, laundry and showers onsite. The **opening of the Just Compassion Shelter & Resource Center** also represents the first SHS-funded access center to finish construction in the county, with three more planned. The access center will formally open as of July 1, serving as the front door to our system of care, a much needed resource hub for people experiencing homelessness, and a dedicated severe weather shelter in the event of inclement weather.

Staff are also making progress on the two transitional housing sites awarded funding last quarter. The first project is in partnership with Transcending Hope and located in Hillsboro. Since then, Central City Concern (our second awardee) determined that with capacity constraints they were not able to acquire the hotel they originally planned to convert to transitional housing. In their stead, the **Housing Authority of Washington County purchased a hotel** in March and plans to move forward with the renovations needed and a 24/7 site operator to provide 80 to 90 units of transitional housing. The County is designing a Request for Proposals to identify a new site operator, with the release anticipated this summer.

System Improvements

The Homeless Services Division took important steps to codify our values in County operations and advanced two key work plan goals this quarter. First, the long-awaited **Culturally Specific Organization**

(CSO) Cohort met for the first time after thoughtful one-on-one engagements with contracted CSOs to design the space. The Cohort reviewed a draft charter that will be finalized in a future meeting now that the bi-monthly group has launched. We are eager to have this dedicated space for CSOs to provide feedback on our system, policies, and processes.

In addition, the county has **adopted a regional racial equity lens tool (RELT) and is putting it to use.** After many conversations among equity staff, the Multnomah County RELT was adopted regionally. Multnomah County offered capacity building support to Clackamas and Washington Counties to train staff on the RELT. The Homeless Services Division had a near 100% participation rate for the trainings. Staff were then able to formally use the RELT for the first time when reviewing the Independent Regional Long Term Rental Assistance (RLRA only) policies. The County is now **creating Racial Equity Lens Advisors** in each branch of the Homeless Services Division that will support RELT usage through a “train the trainer” model.

In addition to these improvements, the county **engaged the Lived Experience Advisory Committee to guide program and site design for supportive housing**, both permanent and transitional. Members of that committee engaged in deep conversations related to on-site services, building design and characteristics that increase a sense of belonging, referral pathways, privacy needs, and more. The group meets quarterly and will next meet to support the Tri-County Planning Body’s Landlord Recruitment and Retention Implementation Plan by providing feedback on mission-driven property management needs. SHS admin funds allow the county to compensate members for their time and expertise.

Challenges and Areas of Focus

While we made important progress on the physical infrastructure and processes that support our homeless services system of care, we have also navigated challenging headwinds of reduced local revenue forecasts and changes at the federal level. Through the beginning of 2025, the **Homeless Services Division pivoted to support providers in adapting to the executive action** of the first 30 days of the Trump Administration. This included quickly sharing resources for providers in regard to changes in immigration enforcement, where shelters, schools, and other sensitive locations lost their long-standing exclusion from enforcement activities. Staff have also begun scenario planning for potential reductions across the department, including potential impacts to program participants served through public housing and with other public housing authority resources.

Along with the immediate challenges posed, **our system has been having hard conversation about how to reduce our services to align with ongoing revenue** given the new revenue forecast released in quarter two. In the January meeting, after values-based and system strategy conversations in previous meetings, the Homeless Solutions Advisory Council (Solutions Council) reviewed proposed cuts for next fiscal year and provided feedback to staff. The Population A/B split was part of these conversations, but public feedback raised concerns in how that split requires disproportionate reductions in eviction prevention and diversionary services. This is consistent feedback we heard from the Board of County Commissioners, City Councils, the Solutions Council, and other partners.

After the programmatic reductions were finalized, additional work was needed to apply those reductions to individual services providers. The Homeless Services Division drafted factors and considerations to support that decision and **sought feedback from the Solutions Council, the newly established Culturally Specific Organization Cohort, the Homeless Services Executive Roundtable**

(contracted service providers), and more to finalize those factors. Staff then worked in March to apply those factors and considerations to allocation decisions that were finalized at the end of quarter three.

While the work of reductions was being planned for next year, the **County had to enact some programmatic reductions in the current year**. This includes ramping down 65 scattered site hotel-based shelter options (program will officially close in May) and scaling down eviction prevention resources that had served to elongate federal COVID era eviction prevention resources. Navigating these reductions, and preparing for programmatic reductions for FY 25/26, will be the focus of the County's work for the remainder of this program year.

Section 2. Data and data disaggregation

Please use the following table to provide and disaggregate data on Population A, Population B housing placement outcomes and homelessness prevention outcomes. Please use your local methodologies for tracking and reporting on Populations A and B. You can provide context for the data you provided in the context narrative below.

Data disclaimer: HUD Universal Data Elements data categories will be used in this template for gender identity and race/ethnicity until county data teams develop regionally approved data categories that more accurately reflect the individual identities.

Section 2.A Housing Stability Outcomes: Placements & Preventions

Housing Placements By Intervention Type: Permanent Supportive Housing

Number of housing placements- Permanent Supportive Housing	This Quarter					Year to Date	
	Number	Subset - Population A placed into PSH	Percentage: Population A	Subset - Population B placed into PSH	Percentage: Population B	Number	Percentage of annual goal
Total people	4					14	N/A
Total households	3	3	100%	0	0%	11	N/A

Race & Ethnicity	This Quarter		Year to Date	
	#	%	#	%
American Indian, Alaska Native or Indigenous	0	0%	0	0%
Asian or Asian American	0	0%	0	0%
Black, African American or African	1	25%	4	29%
Hispanic/Latina/e/o	0	0%	0	0%
Middle Eastern or North African	0	0%	0	0%
Native Hawaiian or Pacific Islander	0	0%	1	7%
White	3	75%	10	71%
Non-Hispanic White (subset of White category)	3	75%	10	71%
Client doesn't know	0	0%	0	0%

Client prefers not to answer	0	0%	0	0%
Data Not Collected	0	0%	0	0%
Disability status				
	#	%	#	%
Persons with disabilities	4	100%	13	93%
Persons without disabilities	0	0%	1	7%
Disability unreported	0	0%	0	0%
Gender identity				
	#	%	#	%
Woman (Girl, if child)	3	75%	7	50%
Man (Boy, if child)	1	25%	6	43%
Culturally Specific Identity	0	0%	0	0%
Non-Binary	0	0%	1	7%
Transgender	0	0%	0	0%
Questioning	0	0%	0	0%
Different Identity	0	0%	0	0%
Client doesn't know	0	0%	0	0%
Client prefers not to answer	0	0%	0	0%
Data not collected	0	0%	0	0%

(Only if Applicable) Housing Placements By Intervention Type: Housing with Services

Number of housing placements- Housing with Services	This Quarter					Year to Date	
	Number	Subset - Population A placed into Housing with Services	Percentage: Population A	Subset - Population B placed into Housing with Services	Percentage: Population B	Number	Percentage of annual goal
Total people	154					574	
Total households	103	91	88%	13	13%	376	84%

Race & Ethnicity	This Quarter		Year to Date	
	#	%	#	%
American Indian, Alaska Native or Indigenous	8	5%	26	5%
Asian or Asian American	3	2%	6	1%
Black, African American or African	16	10%	62	11%
Hispanic/Latina/e/o	29	19%	114	20%
Middle Eastern or North African	1	1%	4	1%
Native Hawaiian or Pacific Islander	9	6%	18	3%

White	98	64%	386	67%
Non-Hispanic White (subset of White category)	88	90%	342	89%
Client doesn't know	0	0%	1	0%
Client prefers not to answer	4	3%	16	3%
Data Not Collected	3	2%	16	3%
Disability status				
	#	%	#	%
Persons with disabilities	104	68%	393	68%
Persons without disabilities	43	28%	151	26%
Disability unreported	7	5%	30	5%
Gender identity				
	#	%	#	%
Woman (Girl, if child)	65	42%	281	49%
Man (Boy, if child)	85	55%	282	49%
Culturally Specific Identity	0	0%	0	0%
Non-Binary	3	2%	5	1%
Transgender	2	1%	4	1%
Questioning	0	0%	0	0%
Different Identity	0	0%	0	0%
Client doesn't know	0	0%	0	0%
Client prefers not to answer	0	0%	1	0%
Data not collected	1	1%	4	1%

Housing Placements By Intervention Type: Housing Only

Number of housing placements- Housing Only	This Quarter					Year to Date	
	Number	Subset - Population A placed into Housing Only	Percentage: Population A	Subset - Population B placed into Housing Only	Percentage: Population B	Number	Percentage of annual goal
Total people	20					55	
Total households	16	7	46%	9	53%	42	42%

Race & Ethnicity	This Quarter		Year to Date	
	#	%	#	%
American Indian, Alaska Native or Indigenous	0	0%	1	2%
Asian or Asian American	1	5%	1	2%
Black, African American or African	1	5%	1	2%
Hispanic/Latina/e/o	0	0%	7	13%
Middle Eastern or North African	0	0%	0	0%

Native Hawaiian or Pacific Islander	0	0%	0	0%
White	16	80%	48	87%
Non-Hispanic White (subset of White category)	16	100%	41	85%
Client doesn't know	0	0%	0	0%
Client prefers not to answer	0	0%	1	2%
Data Not Collected	2	10%	3	5%
Disability status				
	#	%	#	%
Persons with disabilities	11	55%	36	65%
Persons without disabilities	5	25%	12	22%
Disability unreported	4	20%	7	13%
Gender identity				
	#	%	#	%
Woman (Girl, if child)	10	50%	33	60%
Man (Boy, if child)	10	50%	20	36%
Culturally Specific Identity	0	0%	0	0%
Non-Binary	0	0%	1	2%
Transgender	0	0%	1	2%
Questioning	0	0%	0	0%
Different Identity	0	0%	0	0%
Client doesn't know	0	0%	0	0%
Client prefers not to answer	0	0%	0	0%
Data not collected	0	0%	0	0%

Housing Placements By Intervention Type: Rapid Re-Housing (all Rapid Re-Housing subtypes)

Number of housing placements- Rapid Re-Housing	This Quarter					Year to Date	
	Number	Subset - Population A placed into Housing Only	Percentage: Population A	Subset - Population B placed into Housing Only	Percentage: Population B	Number	Percentage of annual goal
Total people	185					506	
Total households	88	39	44%	50	56%	222	74%

Race & Ethnicity	This Quarter		Year to Date	
	#	%	#	%
American Indian, Alaska Native or Indigenous	5	3%	20	4%
Asian or Asian American	6	3%	34	7%
Black, African American or African	26	14%	61	12%

Hispanic/Latina/e/o	82	44%	176	35%
Middle Eastern or North African	0	0%	1	0%
Native Hawaiian or Pacific Islander	7	4%	27	5%
White	70	38%	250	49%
Non-Hispanic White (subset of White category)	60	86%	209	84%
Client doesn't know	0	0%	0	0%
Client prefers not to answer	6	3%	12	2%
Data Not Collected	1	1%	10	2%
Disability status				
	#	%	#	%
Persons with disabilities	55	30%	175	35%
Persons without disabilities	124	67%	313	62%
Disability unreported	6	3%	18	4%
Gender identity				
	#	%	#	%
Woman (Girl, if child)	100	54%	272	54%
Man (Boy, if child)	79	43%	218	43%
Culturally Specific Identity	0	0%	1	0%
Non-Binary	2	1%	4	1%
Transgender	1	1%	3	1%
Questioning	1	1%	2	0%
Different Identity	0	0%	1	0%
Client doesn't know	0	0%	0	0%
Client prefers not to answer	2	1%	4	1%
Data not collected	0	0%	2	0%

Housing Placements By Intervention Type: Eviction and Homelessness Prevention

Number of preventions	This Quarter					Year to Date	
	Number	Subset - Population A placed into Prevention	Percentage: Population A	Subset - Population B placed into Prevention	Percentage: Population B	Number	Percentage of annual goal
Total people	1,033					2,914	
Total households	346	20	6%	326	94%	1,001	72%

Race & Ethnicity	This Quarter		Year to Date	
	#	%	#	%
American Indian, Alaska Native or Indigenous	8	1%	47	2%
Asian or Asian American	33	3%	94	3%

Black, African American or African	141	14%	411	14%
Hispanic/Latina/e/o	529	51%	1476	51%
Middle Eastern or North African	24	2%	46	2%
Native Hawaiian or Pacific Islander	59	6%	146	5%
White	489	47%	1522	52%
Non-Hispanic White (subset of White category)	268	55%	847	56%
Client doesn't know	4	0%	7	0%
Client prefers not to answer	3	0%	4	0%
Data Not Collected	24	2%	55	2%
Disability status				
	#	%	#	%
Persons with disabilities	136	13%	450	15%
Persons without disabilities	880	85%	2367	81%
Disability unreported	17	2%	97	3%
Gender identity				
	#	%	#	%
Woman (Girl, if child)	543	53%	1617	55%
Man (Boy, if child)	480	46%	1279	44%
Culturally Specific Identity	0	0%	1	0%
Non-Binary	1	0%	6	0%
Transgender	1	0%	3	0%
Questioning	0	0%	0	0%
Different Identity	0	0%	0	0%
Client doesn't know	0	0%	0	0%
Client prefers not to answer	0	0%	0	0%
Data not collected	9	1%	11	0%

Section 2.B Regional Long-Term Rent Assistance Program

The following data represents a **subset** of the above Housing Placements data. The Regional Long-term Rent Assistance Program (RLRA) primarily provides permanent supportive housing to SHS priority Population A clients (though RLRA is not strictly limited to PSH or Population A).

RLRA data is not additive to the data above. Housing placements shown below are duplicates of the placements shown in the data above.

*Please disaggregate data for the **total number of people in housing using an RLRA voucher** during the quarter and year to date.*

Regional Long-term Rent Assistance Quarterly Program Data	This Quarter					Year to Date	
	Number	Subset - Population A in RLRA	Percentage: Population A	Subset Population B in RLRA	Percentage: Population B	Number	Percentage of total
Number of RLRA vouchers issued during reporting period	153	134	88%	19	12%	444	
Number of people newly leased up during reporting period	158	134	84%	24	16%	556	
Number of households newly leased up during reporting period	97	83	86%	14	14%	355	
Number of people in housing using an RLRA voucher during reporting period	2290	1742	76%	548	24%	2457	
Number of households in housing using an RLRA voucher during reporting period	1351	1071	79%	280	21%	1450	
Number of people in housing using an RLRA voucher since July 1, 2021	N/A	2217	78%	619	22%	2836	
Number of households in housing using an RLRA voucher since July 1, 2021	N/A	1373	81%	325	19%	1698	

Race & Ethnicity	This Quarter		Year to Date	
	#	%	#	%
American Indian, Alaska Native or Indigenous	157	6.9%	164	6.7%
Asian or Asian American	46	2.0%	48	2.0%
Black, African American or African	300	13.1%	325	13.2%

Hispanic/Latina/e/o	663	29.0%	704	28.7%
Middle Eastern or North African	7	0.3%	7	0.3%
Native Hawaiian or Pacific Islander	82	3.6%	89	3.6%
White	1776	77.6%	1907	77.6%
Non-Hispanic White (subset of White category)	1147	50.1%	1231	50.1%
Client doesn't know	4	0.2%	4	0.2%
Client prefers not to answer	22	1.0%	22	0.9%
Data Not Collected	30	1.3%	32	1.3%
Disability status				
	#	%	#	%
Persons with disabilities	1202	52.5%	1286	52.3%
Persons without disabilities	1088	47.5%	1171	47.7%
Disability unreported	0	0.0%	0	0.0%
Gender identity				
	#	%	#	%
Woman (Girl, if child)	1147	50.1%	1236	50.3%
Man (Boy, if child)	1102	48.1%	1177	47.9%
Culturally Specific Identity	0	0.0%	0	0.0%
Non-Binary	12	0.5%	15	0.6%
Transgender	30	1.3%	30	1.2%
Questioning	0	0.0%	0	0.0%
Different Identity	0	0.0%	0	0.0%
Client doesn't know	0	0.0%	0	0.0%
Client prefers not to answer	2	0.1%	2	0.1%
Data not collected	0	0.0%	1	0.0%

Section 2.C Other Data: Non-Housing Numeric Goals

This section shows progress to quantitative goals set in county annual work plans. Housing placement and prevention progress are already included in the above tables. This section includes goals such as shelter units and outreach contacts and other quantitative goals that should be reported on a quarterly basis. This data in this section may differ county to county, and will differ year to year, as it aligns with goals set in county annual work plans.

Instructions: Please complete the tables below, as applicable to your annual work plans in Quarter 2 and Quarter 4 Reports.

Number of people in Shelter	This Quarter					Year to Date
	Number	Subset - Population A in Shelter	Percentage: Population A	Subset - Population B in Shelter	Percentage: Population B	Number
Total people	947					1494
Total households	645	468	73%	177	27%	1012

Race & Ethnicity	This Quarter		Year to Date	
	#	%	#	%
American Indian, Alaska Native or Indigenous	34	4%	58	4%
Asian or Asian American	19	2%	29	2%
Black, African American or African	110	12%	184	12%
Hispanic/Latina/e/o	223	24%	329	22%
Middle Eastern or North African	8	1%	15	1%
Native Hawaiian or Pacific Islander	64	7%	88	6%
White	531	56%	867	58%
Non-Hispanic White (subset of White category)	479	90%	796	92%
Client doesn't know	2	0%	6	0%
Client prefers not to answer	28	3%	49	3%
Data Not Collected	22	2%	24	2%
Disability status				
	#	%	#	%
Persons with disabilities	565	60%	881	59%
Persons without disabilities	356	38%	564	38%
Disability unreported	26	3%	49	3%
Gender identity				
	#	%	#	%
Woman (Girl, if child)	399	42%	644	43%
Man (Boy, if child)	517	55%	805	54%
Culturally Specific Identity	2	0%	2	0%
Non-Binary	11	1%	19	1%

Transgender	5	1%	9	1%
Questioning	1	0%	1	0%
Different Identity	0	0%	1	0%
Client doesn't know	0	0%	0	0%
Client prefers not to answer	6	1%	9	1%
Data not collected	8	1%	8	1%

Number of people in Outreach**	This Quarter					Year to Date
	Number	Subset - Population A Engaged	Percentage: Population A	Subset - Population B Engaged	Percentage: Population B	Number
Total people	711					1,153
Total households	571					951
Sub-Set – Total people “Engaged” during reporting period	265	185	70%	80	30%	400
Sub-Set – Total households “Engaged” during reporting period	258	182	71%	76	29%	392

*The Following Section is only for participants that have a “Date of Engagement”

Race & Ethnicity	This Quarter		Year to Date	
	#	%	#	%
American Indian, Alaska Native or Indigenous	10	4%	10	3%
Asian or Asian American	6	2%	6	2%
Black, African American or African	28	11%	28	7%
Hispanic/Latina/e/o	57	22%	57	14%
Middle Eastern or North African	0	0%	0	0%
Native Hawaiian or Pacific Islander	9	3%	9	2%
White	164	62%	164	41%
Non-Hispanic White (subset of White category)	146	89%	146	89%
Client doesn't know	2	1%	2	1%
Client prefers not to answer	6	2%	6	2%
Data Not Collected	15	6%	15	4%
Disability status				

	#	%	#	%
Persons with disabilities	190	72%	190	48%
Persons without disabilities	66	25%	66	17%
Disability unreported	9	3%	9	2%
Gender identity				
	#	%	#	%
Woman (Girl, if child)	122	46%	122	31%
Man (Boy, if child)	134	51%	134	34%
Culturally Specific Identity	1	0%	1	0%
Non-Binary	3	1%	3	1%
Transgender	3	1%	3	1%
Questioning	0	0%	0	0%
Different Identity	0	0%	0	0%
Client doesn't know	0	0%	0	0%
Client prefers not to answer	1	0%	1	0%
Data not collected	3	1%	3	1%

Section 3. Financial Reporting

Please complete the quarterly financial report and include the completed financial report to this quarterly report, as an attachment.

Glossary:

Supportive Housing Services: All SHS funded housing interventions that include PSH, RRH, Housing Only, Housing with Services, Preventions, and RLRA Vouchers. This also includes shelter, outreach, navigation services, employment services or any other SHS funding to help households exit homelessness and transition into safe, stable housing.

Supportive Housing: SHS housing interventions that include PSH, Housing Only and Housing with Services.

Regional Long Term Rent Assistance (RLRA): provides a flexible and continued rent subsidy that will significantly expand access to housing for households with extremely and very low incomes across the region. RLRA subsidies will be available for as long as the household needs and remains eligible for the subsidy, with no pre-determined end date. Tenant-based RLRA subsidies will leverage existing private market and regulated housing, maximizing tenant choice, while project-based RLRA subsidies will increase the availability of units in new housing developments. RLRA program service partners will cover payments of move-in costs and provide supportive services as needed to ensure housing stability. A Regional Landlord Guarantee will cover potential damages to increase participation and mitigate risks for participating landlords.

Shelter: Overnight Emergency Shelter that consists of congregate shelter beds PLUS non/semi-congregate units. Shelter definition also includes Local Alternative Shelters that have flexibility around limited amenities compared to HUD defined overnight shelters.

Day Shelter: Provides indoor shelter during daytime hours, generally between 5am and 8pm. Day shelters primarily serve households experiencing homelessness. The facilities help connect people to a wide range of resources and services daily. Including on-site support services such as restrooms, showers, laundry, mail service, haircuts, clothing, nutrition resources, lockers, ID support, etc.

Outreach: activities are designed to meet the immediate needs of people experiencing homelessness in unsheltered locations by connecting them with emergency shelter, housing, or critical services, and providing them with urgent, non-facility-based care. *Metro is using the HUD ESG Street Outreach model. The initial contact should not be focused on data. Outreach workers collect and enter data as the client relationship evolves. Thus, data quality expectations for street outreach projects are limited to clients with a date of engagement.*

Outreach Date of Engagement “Engaged”: the date an individual becomes engaged in the development of a plan to address their situation.

Population A: Extremely low-income; AND have one or more disabling conditions; AND Are experiencing or at imminent risk* of experiencing long-term or frequent episodes of literal homelessness.

Imminent Risk: Head of household who is at imminent risk of long-term homelessness within 14 days of the date of application for homeless assistance and/or has received an eviction. The head of household will still need to have a prior history of experiencing long-term homelessness or frequent episodes of literal homelessness.

Population B: Experiencing homelessness; OR have a substantial risk* of experiencing homelessness.

Substantial risk: A circumstance that exists if a household is very low income and extremely rent burdened, or any other circumstance that would make it more likely than not that without supportive housing services the household will become literally homeless or involuntarily doubled-up.

The following list are HUD HMIS approved Project Types. Metro recognizes SHS programs do not align with these project types exactly, and value that flexibility. However, to ensure the interpretations and findings are based upon correct interpretations of the data in quarterly reports and HMIS reports, we will reference these Project Types by the exact HUD name.

Here are the HUD Standards if needed, <https://files.hudexchange.info/resources/documents/HMIS-Data-Standards-Manual-2024.pdf>

Permanent Supportive Housing, “PH - Permanent Supportive Housing (disability required for entry)”: A long-term intervention intended to serve the most vulnerable populations in need of housing and supportive services to attribute to their housing success, which can include PBV and TBV programs or properties. Provides housing to assist people experiencing homelessness with a disability (individuals with disabilities or families in which one adult or child has a disability) to live independently.

Housing with Services, “PH - Housing with Services (no disability required for entry)”:

A project that offers permanent housing and supportive services to assist people experiencing homelessness to live independently but does not limit eligibility to individuals with disabilities or families in which one adult or child has a disability.

Housing Only, “PH - Housing Only”:

A project that offers permanent housing for people experiencing homelessness but does not make supportive services available as part of the project. May include Recovery Oriented Transitional Housing, or any other type of housing, not associated with PSH/RRH, that does include supportive services.

Rapid Re-Housing, “PH - Rapid Re-Housing” (Services Only and Housing with or without services):

A permanent housing project that provides housing relocation and stabilization services and/or short and/or medium-term rental assistance as necessary to help an individual or family experiencing homelessness move as quickly as possible into permanent housing and achieve stability in that housing.

Prevention, “Homelessness prevention”:

A project that offers services and/or financial assistance necessary to prevent an individual or family from moving into an emergency shelter or living in a public or private place not meant for human habitation. Component services and assistance generally consist of short-term and medium-term tenant-based or project-based rental assistance and rental arrears. Additional circumstances include rental application fees, security deposits, advance payment of last month's rent, utility deposits and payments, moving costs, housing search and placement, housing stability case management, mediation, legal services, and credit repair. This term differs from retention in that it designed to assist nonsubsidized market rate landlord run units.

Financial Report (by Program Category)		COMPLETE THE SECTION BELOW EVERY QUARTER. UPDATE AS NEEDED FOR THE ANNUAL REPORT.							Comments
	Amended Budget #2 (Proforma)	Q1 Actuals	Q2 Actuals	Q3 Actuals	Q4 Actuals	Total YTD Actuals	Variance Under / (Over)	% of Budget	
Metro SHS Resources									
Beginning Fund Balance	125,941,282	125,941,282	125,941,282	125,941,282		125,941,282	-	100%	Counties will provide details and context on any unbudgeted amounts in Beginning Fund Balance in the narrative of their report, including the current plan and timeline for budgeting and spending it.
Metro SHS Program Funds	98,700,000	3,187,824	17,549,368	22,246,032		42,983,224	55,716,776	44%	
Interest Earnings ⁽¹⁾	-	1,070,265	1,074,072	781,033		2,925,371	(2,925,371)	N/A	
Insert add'l lines as necessary							-	N/A	
Subtotal Program Revenue	98,700,000	4,258,089	18,623,440	23,027,065	-	45,908,595	52,791,405	47%	
Total Metro SHS Resources	224,641,282	130,199,371	144,564,722	148,968,347	-	171,849,877	52,791,405	76%	
Metro SHS Requirements									
Program Costs									
Individual Support Costs									
Permanent Supportive Housing (PSH)									
Support to individuals who have extremely low incomes and one or more disabling conditions, who are experiencing long-term or frequent episodes of literal homelessness or imminent risk of experiencing homelessness									
Support Services	17,739,729	2,704,690	2,845,053	3,732,664		9,282,407	8,457,322	52%	Administrative Costs for long-term rent assistance equals 1% of Partner's YTD expenses on long-term rent assistance.
Long-term Rent Assistance (RLRA)	41,494,231	6,655,800	7,220,665	7,264,399		21,140,864	20,353,367	51%	
Long-term Rent Assistance Admin	380,247	95,893	110,106	79,186		285,185	95,062	75%	
Subtotal PSH	59,614,207	9,456,383	10,175,824	11,076,249	-	30,708,456	28,905,751	52%	
Rapid Re-housing (RRH)									
Support to individuals experiencing a loss of housing									
Rapid Re-housing (RRH)	18,200,137	3,536,443	3,211,537	4,153,598		10,901,578	7,298,559	60%	
Subtotal RRH	18,200,137	3,536,443	3,211,537	4,153,598	-	10,901,578	7,298,559	60%	
Other Housing and Services Programs (not otherwise listed)									
Support to individuals who are experiencing homelessness or have substantial risk of homelessness									
Housing Only	-	-	-	-		-	-	N/A	
Housing with Services	3,066,261	474,924	431,557	(641,140)		265,341	2,800,920	9%	
Subtotal Other Housing and Services Programs	3,066,261	474,924	431,557	(641,140)	-	265,341	2,800,920	9%	
Eviction & Homelessness Prevention									
Support to individuals experiencing a potential loss of housing									
Eviction & Homelessness Prevention	12,420,000	2,139,092	416,597	3,041,602		5,597,291	6,822,709	45%	
Subtotal Eviction & Homelessness Prevention	12,420,000	2,139,092	416,597	3,041,602	-	5,597,291	6,822,709	45%	
Safety On/Off the Street									
Support to individuals unshoused or in temporary housing									
Shelter	21,938,095	4,132,335	3,642,783	2,721,813		10,496,931	11,441,164	48%	
Access Programs									
Outreach	2,597,888	451,967	597,682	186,315		1,235,964	1,361,924	48%	
Subtotal Safety On/Off the Street	24,535,983	4,584,302	4,240,465	2,908,128	-	11,732,895	12,803,088	48%	
System Support Costs									
System Support Costs									
Systems Infrastructure	2,050,102	260,415	475,096	128,648		864,159	1,185,943	42%	
Built Infrastructure	14,715,539	23,880	16,870,868	17,330,001		34,224,749	(19,509,210)	233%	
Other supportive services	3,509,863	546,927	643,410	1,344,382		2,534,719	975,144	72%	
Subtotal System Support Costs	20,275,504	831,222	17,989,374	18,803,031	-	37,623,627	(17,348,123)	186%	
Regional Strategy Implementation									
Investments to support SHS program alignment, coordination and outcomes at a regional level									
Coordinated Entry	384,439	113,533	157,985	304,459		575,977	(191,538)	150%	
Regional Landlord Recruitment	769,861	17,821	55,903	545,498		619,222	150,639	80%	
Healthcare System Alignment	569,496	39,776	35,563	(14,543)		60,796	508,700	11%	
Training	807,860	11,400	4,200	1,462,104		1,477,704	(669,844)	183%	
Technical Assistance	2,053,944	51,592	375,045	387,585		814,222	1,239,722	40%	
Employee Recruitment and Retention	349,401	-	-	12,923		12,923	336,478	4%	
Subtotal Regional Strategy Implementation	4,935,000	234,122	628,696	2,698,026	-	3,560,844	1,374,156	72.15%	
County Administrative Costs									
County Administrative Costs									Service Provider Administrative Costs (including RLRA) are reported as part of Program Costs above. Counties will provide details and context for Service Provider Administrative Costs in their Annual Program Report.
Subtotal County Administrative Costs	3,804,298	958,874	982,813	1,074,426	-	3,016,113	788,185	79%	
Subtotal Program Costs	146,851,390	22,215,362	38,076,863	43,113,920	-	103,406,145	43,445,245	70%	County SHS Administrative Costs equals 7% of County's annual Program Funds.
Ending Fund Balance (incl. Contingency and Reserves)									
Ending Fund Balance (incl. Contingency and Reserves)	77,789,892					68,443,732			This section reflects budgeted contingency and reserve figures.
Budgeted Contingency and Reserves									
Contingency ⁽¹⁾	4,935,000					4,935,000			Contingency equals 5% of Partner's budgeted annual Program Funds.
Regional Strategy Implementation Contingency	9,814,333					9,814,333			
Stabilization Reserve ⁽¹⁾	17,250,000					17,250,000			Stabilization Reserve equals 17% of Partner's budgeted annual Program Funds.
RLRA Reserves	-					-			
Other Programmatic Reserves	48,616,202					48,616,202			
Insert add'l lines as necessary									
Subtotal Contingency and Reserves	80,615,535					80,615,535			
Program Category Descriptions									
Support Services	case management, behavioral health, mental health and addiction services, peer support, other connections to healthcare programs								
Rapid Re-housing (RRH)	RRH services, short-term rent assistance, housing retention, case management								
Housing Only	rent assistance								
Housing with Services	support services and rent assistance								
Eviction & Homelessness Prevention	short-term rent assistance geared toward preventing evictions, diversion assistance, one-time stabilization assistance, other relevant services								
Shelter	congregate shelter, alternative shelter, motel shelter, transitional housing, recuperative centers								
Outreach	support and services other than overnight shelter, including case management, hygiene programs, survival gear, day centers, and navigation to other services								
Systems Infrastructure	service provider capacity building and organizational health, system development/management, technical assistance, community engagement, advisory body support, etc								
Built Infrastructure	property purchases, capital improvement projects, etc								
Other supportive services	broad services which cannot be allocated under individual support costs above, including: Systems Access and Navigation, Coordinated Access, Housing Navigation, employment, benefits, ancillary homeless services that support overall programmatic objectives, etc								
County Administrative Costs	Costs not specifically attributed to a particular SHS program or program delivery, including: senior management personnel, general facilities costs, general services such as HR, accounting, budget development, procurement, marketing, agency audit and agency insurance, etc.								

Materials following this page were distributed at the meeting.

June 10, 2025

Supportive Housing Services

Fiscal Year 2025 Quarter Three Report



Regional progress through March 31, 2025

- Permanent housing placements: **4,974 households**
- Rapid rehousing placements: **3,204 households**
- Eviction prevention: **17,957 households**
- Shelter units: **2,661 units created/sustained**

Represents data reported from July 1, 2021 – March 31, 2025



Regional progress to FY25 Goals

- Permanent housing placements: **1,005 households – 98%**
- Rapid rehousing placements: **808 households – 90%**
- Eviction prevention: **2,887 households – 111%**
- Shelter units: **2,661 units – 132%**

Represents data reported from July 1, 2024 – March 31, 2025

Regional progress: Population A and B

	Q3	Population A
Permanent housing placements	308 households	80%
Rapid rehousing placements	117 households	48%
Eviction prevention	84 households	9%

*Represents data reported from
Jan 1– March 31, 2025*

Clackamas County FY25 progress

- Permanent housing placements: **165 households – 60%**
- Rapid rehousing placements: **189 households – 118%**
- Eviction prevention: **1,274 households – 127%**
- Shelter units: **214 units (93%)**

Represents data reported from July 1, 2024 – March 31, 2025

Clackamas County highlights (Q3)

- New Community Homelessness Advisory Board
- Improved data collection and quality
 - Collaborated with service providers
 - Two technical support FTE (one bilingual)
 - New Data Information and Request tracker
 - Phase 1 completed of data warehouse for By Name List

Jan 1 – March 31, 2025

Multnomah County FY25 progress

- Permanent housing placements: **453 households – 151%**
- Rapid rehousing placements: **397 households – 90%**
- Eviction prevention: **612 households – 102%**
- Shelter units: **1,997 units – 143%**

Represents data reported from July 1, 2024 – March 31, 2025

Multnomah County highlights (Q3)

- Improved outreach in East County with Salvation Army program
- Strengthened family system programs with HUD matching funds
- New alternative shelters opened
 - Oak Street Village – 40 sleeping pods with 24/7 on-site services
 - St. Andrew's Village – 10 sleeping pods for 45+ adults

Jan. 1 – March 31, 2025



**Oak Street Village Center
Grand opening
February 19, 2025**

Washington County FY25 progress

- Permanent housing placements: **387 households – 86%**
- Rapid rehousing placements: **176 households – 90%**
- Eviction prevention: **1,001 households – 100%**
- Shelter units: **450 units – 117%**

Represents data reported from July 1, 2024 – March 31, 2025

Washington County highlights (Q3)

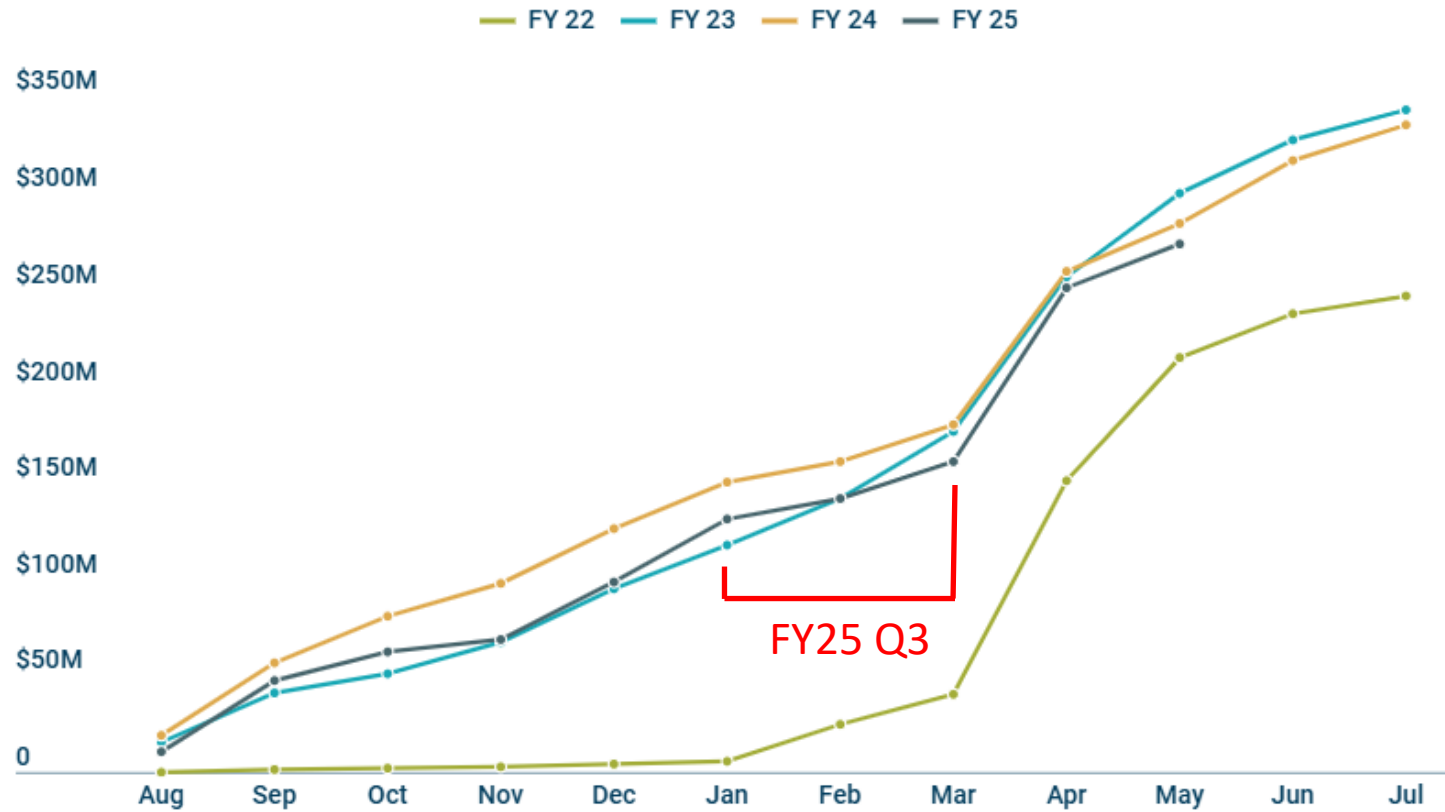
- Opened first SHS-funded access center – Just Compassion
- Groundbreaking of year-round shelter
- Racial equity improvements
 - Adopted Multnomah County's Racial Equity Lens Tool (RELT)
 - Piloted for reviewing RLRA policies
 - Supporting use by creating advisors

Jan. 1 – March 31, 2025



**Just Compassion Shelter & Resource Center
Grand opening - March 19, 2025**

SHS tax revenue collection (cumulative)

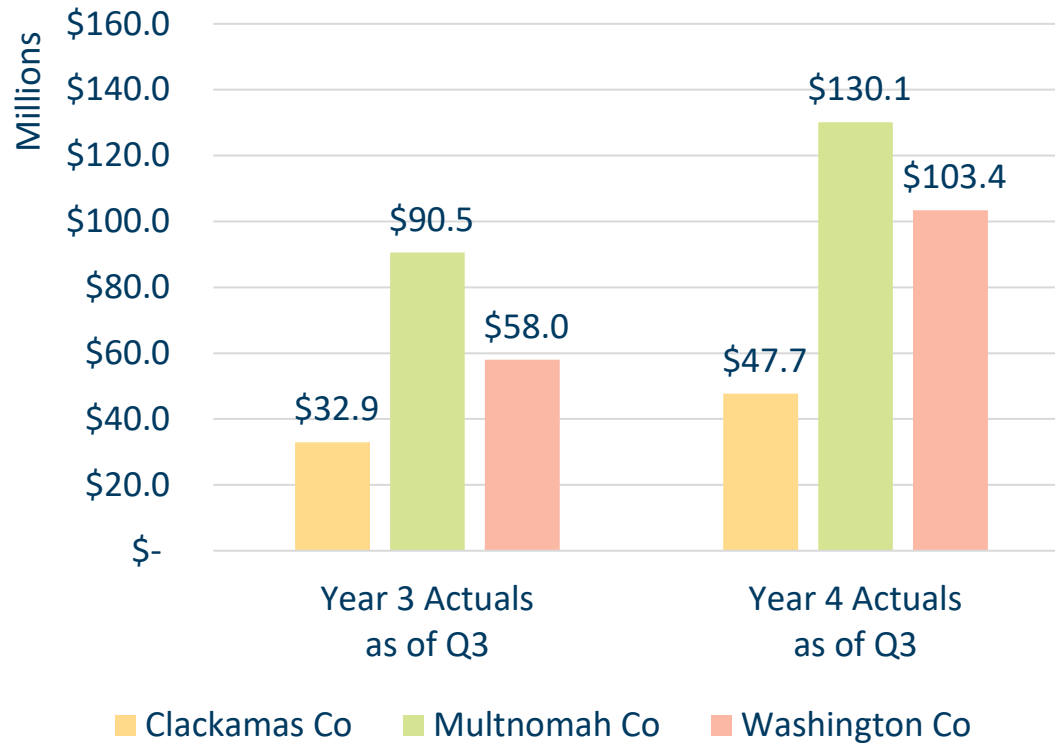


Represents cumulative revenue collections from August 2021 – May 2025

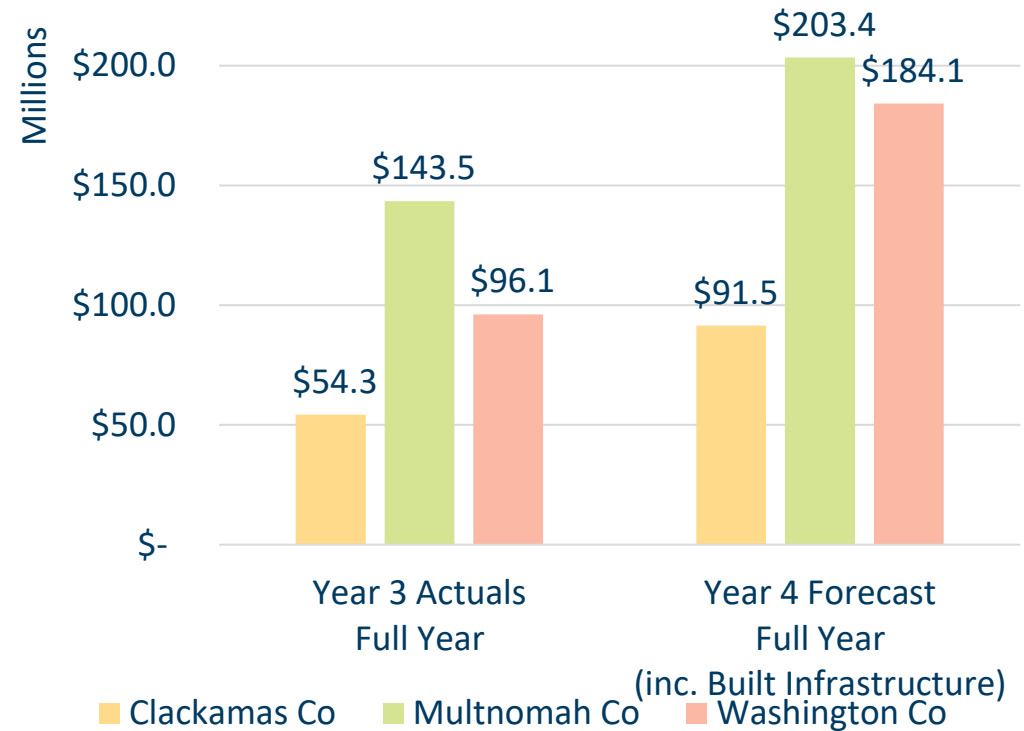
Source: Mero SHS tax revenue site

Regional spending by county (FY25)

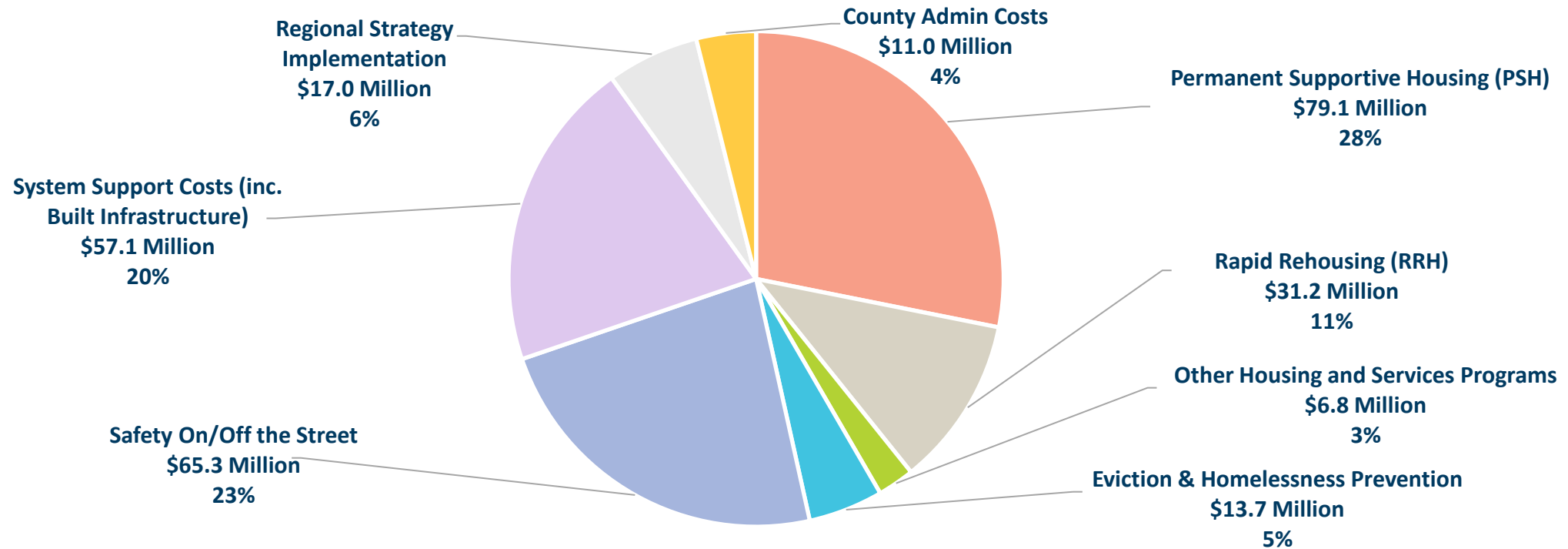
Q3 comparison



Full year comparison



Regional spending by program (FY25)




FY25 Q1-Q3

Represents data from

July 1, 2024 – March 31, 2025

Looking ahead

- Data Sharing Agreement - Data expected in August
 - Updated reporting templates
 - County monitoring
 - Evaluation framework
 - Population A & B definition alignment
- 
- A solid dark blue rectangle located in the bottom right corner of the slide, extending from the right edge and bottom edge.

Thank you!



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