

# Agenda



**Metro**

600 NE Grand Ave.  
Portland, OR 97232-2736

Meeting: Supportive Housing Services Oversight Committee Meeting 1  
Date: Monday, Nov. 23, 2020  
Time: 1 p.m. to 3:30 p.m.  
Place: Virtual meeting (Zoom link)  
Purpose: Launch the oversight committee process and welcome members.  
Outcome(s): Build understanding of measure context, establish group purpose, charge and protocols.

---

- 1:00 p.m. Welcome and Introductions
  
- 1:15 p.m. Supportive Housing Services Overview
  
- 1:35 p.m. Values Workshop
  
- 2:35 p.m. Break
  
- 2:40 p.m. Committee Onboarding (Part 1)
  
- 3:15 p.m. Public Comment
  
- 3:25 p.m. Next Steps
  
- 3:30 p.m. Adjourn

# **SUPPORTIVE HOUSING SERVICES PROGRAM**

## **REGIONAL OVERSIGHT COMMITTEE CHARTER**

### **Background on the Supportive Housing Services Program**

On May 19, 2020, voters in the greater Portland region approved a measure to raise money for supportive housing services for people experiencing homelessness or at risk of experiencing homelessness. Community members and leaders from around the region developed the measure to provide the much-needed housing and wraparound services to effectively and permanently elevate people out of homelessness.

The ballot measure will fund a new Supportive Housing Services Program that will provide services for as many as 5,000 people experiencing prolonged homelessness with complex disabilities, and as many as 10,000 households experiencing short-term homelessness or at risk of homelessness. The program is guided by a commitment to lead with racial equity by especially meeting the needs of Black, Indigenous and people of color who are disproportionately impacted by housing instability and homelessness.

Implementation of the program will be guided by the following principles:

- Strive toward stable housing for all;
- Lead with racial equity and work toward racial justice;
- Fund proven solutions;
- Leverage existing capacity and resources;
- Innovate: evolve systems to improve;
- Demonstrate outcomes and impact with stable housing solutions;
- Ensure transparent oversight and accountability;
- Center people with lived experience, meet them where they are and support their self-determination and well-being;
- Embrace regionalism: with shared learning and collaboration to support systems coordination and integration; and
- Lift up local experience: lead with the expertise of local agencies and community organizations addressing homelessness and housing insecurity.

The Supportive Housing Services Program is guided by regional goals and oversight but implemented by Local Implementation Partners who are best positioned to respond to community needs. The program will directly fund Clackamas, Multnomah and Washington counties to invest in local strategies to meet the supportive housing and service needs in their communities.

### **Regional Oversight Committee Authorizing Ordinance**

The Metro Council established the Regional Oversight Committee on 11, 19, 2020 by amending Metro Code Chapter 2.19.270 via Ordinance No. 20-1453.

### **Regional Oversight Committee's Purpose and Authority**

The purpose of the Regional Oversight Committee is to provide independent program oversight on behalf of the Metro Council to ensure that investments achieve regional goals and desired outcomes and to ensure transparency and accountability in Supportive Housing Services Program activities and outcomes.

The committee is charged with the following duties:

- Evaluate Local Implementation Plans, recommend changes as necessary to achieve program goals and guiding principles, and make recommendations to Metro Council for approval;
- Accept and review annual reports for consistency with approved Local Implementation Plans and regional goals;
- Monitor financial aspects of program administration, including review of program expenditures; and
- Provide annual reports and presentations to Metro Council and Clackamas, Multnomah and Washington County Boards of Commissioners assessing performance, challenges and outcomes.

### **Committee Membership**

The committee is composed of 15 voting members (5 members each from Clackamas, Multnomah and Washington counties), appointed by the Metro Council President subject to Metro Council confirmation.

Committee membership represents a diversity of perspectives, geography, demographics, and personal and professional experience, including people with lived experience of homelessness or housing instability from across the region. Committee members serve as independent representatives of the community contributing their experiences and expertise to the oversight work. Members do not represent any specific organizations, jurisdictions or other entities.

The Metro Council President will designate at least one member to serve as chairperson of the committee or may elect to designate two members to serve as co-chairpersons of the committee.

- **Terms of service:** Nine of the initial committee members will be appointed to serve a one-year term and may be reappointed to serve up to two additional two-year terms. All other committee members will be appointed to serve two-year terms and may be reappointed to serve up to two additional two-year terms. The committee will be dissolved in 2031 or upon the issuance of a final report by the committee after all funds authorized by Ballot Measure 26-210 have been spent, whichever is earlier.
- **Attendance:** The committee will meet no fewer than four times a year. Meetings will be more frequent in the first year, and at least quarterly throughout program implementation. In the interest of maintaining continuity in discussions, members commit to attending all meetings unless they are prevented from doing so by reasonable excuse. Committee members will notify staff ahead of meetings if they are unable to be present, and will read materials and request briefings from staff on the information presented, deliberations and outcomes of the meeting. The committee will not use alternates or proxies.

## **Chairperson(s) Role**

Chairperson(s) may be selected by the Metro Council President to support and provide guidance on content and ideas to meet the committee goals, support decision making procedures, and help develop agendas and the work program of the committee.

## **Metro Council and Staff Roles**

Metro Council will appoint committee members, receive committee recommendations and annual review reports to inform Local Implementation Plan approval and policy decisions. Metro staff will facilitate the work program of the committee, provide policy and program information and context as needed to the committee, and work in coordination with programmatic staff from Implementing Partner jurisdictions.

## **Elected Delegate Role**

Elected delegates representing partnering jurisdictions will be present to the oversight and accountability work to receive feedback and direction from the committee relevant to program implementation outcomes, and transfer knowledge and communication directly to their respective jurisdictions. One representative from each of the following jurisdictions will participate on the committee as non-voting delegates:

- Metro Council
- Clackamas County Board of Commissioners
- Multnomah County Board of Commissioners
- Washington County Board of Commissioners
- Portland City Council

## **Accountability**

All committee meetings and materials will be available and accessible to the public, and appropriate notice will be given to inform all interested parties of the time, place and agenda of each meeting.

Committee members are considered public officials under Oregon law and are responsible for complying with provisions in Oregon law, including:

- **Use of position:** Committee members are prohibited from using or attempting to use their position (including access to confidential information obtained through their position) to obtain a financial benefit for themselves, for a relative or for a business with which the member or relative is associated.
- **Conflicts of interest:** Committee members must publicly announce any potential or actual conflicts of interest on each occasion that they are met with the conflict. A conflict of interest occurs when a member's official actions on the committee could or would result in a financial benefit or detriment to themselves, a relative or a business with which the member or relative is associated. In the case of an actual conflict of interest, committee members must refrain from participating in any discussion or taking any action on the issue.

- **Restrictions on political activity:** Committee members may not engage in campaign-related political activity during committee meetings or while working in an official capacity as a committee member. Restricted activities include promoting or opposing candidates, ballot measures or political committees.
- **Public records and meetings:** Committee members are subject to the provisions of Oregon Public Records and Meetings Law. All committee meetings and records shall be open and available to the public. This includes discussions of committee business by email or in gatherings of a quorum of committee members outside of regular committee meetings.

## **Supportive Housing Services Regional Oversight Committee Meeting Guidelines**

Draft: November 10, 2020

The meeting guidelines are designed to help facilitate productive, meaningful meetings for committee members. Members may choose to change these as they begin the committee process, to ensure that they best meet the needs of the group (especially in consideration of the high likelihood that the group will meet remotely for an extended period of time). Members may also choose to revisit this document as needed to refine these guidelines or add additional protocols.

All participants agree to act in good faith in all aspects of decision-making. This includes being honest and refraining from any actions or undertakings that will undermine or threaten the process in any manner. This also includes behavior outside of meetings. Expectations include:

- Arrive on time and prepared.
- Share the air – only one person will speak at a time, and we will allow others to speak once before we speak twice.
- Express our own views or those of our constituents; don't speak for others at the table.
- Listen carefully and keep an open mind.
- Respect the views and opinions of others, and refrain from personal attacks, both within and outside of meetings.
- Avoid side conversations.
- Focus questions and comments on the subject at hand and stick to the agenda.
- When discussing the past, link the past to the current discussion constructively.
- Seek to find common ground with each other and consider the needs and concerns of the local community and the larger region.
- Turn off or put cell phones on silent mode. Focus on full engagement in the meeting, and refrain from conducting other work during meetings as much as possible
- Notify committee chairperson and Metro staff of any media inquiries and refer requests for official statements or viewpoints to Metro. Committee members will not speak to media on behalf of the committee or Metro, but rather only on their own behalf.

### **Committee Recommendations**

- The presence of a majority of voting committee members will constitute a quorum for committee recommendations.
- The committee will strive to make recommendations by consensus, understanding that recommendations to Metro Council are strengthened by high levels of agreement. Consensus is defined as the point where all members agree on an option, and are willing to move this option forward as a recommendation. Committee recommendations will be understood as the most viable approach for the overall program, even if they do not achieve each individual member's personal preference.
- If a consensus cannot be reached, then a 3/4 majority of the members present will be required for an outcome to be represented as a recommendation of the committee. If this level of agreement cannot be reached, then there will be no recommendation from the committee and all perspectives will be forwarded for consideration by the decision-makers.

- If any members holds a different opinion than the rest of the group, they may ask that this opinion be documented and forwarded along with the committee recommendation, to ensure that all viewpoints are respected (even if they are not in the majority).
- Decisions will be respected as final to avoid backtracking, unless the committee as a whole agrees there is sufficient new information to reconsider a previous decision.

### **Metro Roles and Responsibilities**

- Metro Council will appoint committee members and delegate one Council member to serve as a non-voting delegate.
- Metro Council is responsible for final approval and policy making decisions. The Council will take these actions with full consideration of committee recommendations.
- Metro staff will provide key policy and program information and context as needed to the committee.
- Metro will provide the facilities and support staff necessary to conduct the meetings and support the activities of the committee.
- Metro will provide stipends and supports for committee members as needed to support full participation including assistance for technological, childcare, transportation, and translation needs.

### **Elected Delegate Roles**

One representative from each of the following jurisdictions will participate on the committee as non-voting delegates (Metro, Clackamas, Multnomah and Washington Counties and City of Portland

- Receive feedback and direction from the committee relevant to program implementation and outcomes
- Transfer knowledge and communication to respective jurisdictions
- Provide context and information particular to jurisdiction's needs in support of the committees' evaluative work.

### **Chairperson(s) Roles**

Responsibilities of the committee chairperson(s) include:

- Allows facilitator to lead discussions and keep the group to time/task.
- Participates in committee discussions and forming committee recommendations.
- Starts and ends meetings on time unless the group agrees to extend the meeting time.
- Provides guidance (if needed) on content and ideas to meet the committee goals.
- Encourages consensus decision making.
- Leads discussions when all attempts at reaching consensus have been exhausted.
- Participates in development of meeting agendas, in coordination with Metro staff and facilitator.

### **Facilitator Role**

As necessary, a facilitator may be used. The facilitator's role includes the following responsibilities:

- Draft meeting agendas and compile meeting materials in coordination with Metro staff.
- Facilitator has no stake in the outcome of the meeting.
- Does not evaluate or contribute content ideas.
- Keeps the group focused on the agreed upon time/task.
- Makes suggestions about alternative methods and procedures to achieve consensus.
- Encourages participation from all group members.
- Helps the committee find solutions that meet everyone's needs.

### **Public Comment**

- While the primary purpose of the committee meetings is to provide a forum for the deliberation of the committee, meetings will be open to the public for observation.
- As needed, up to a total of ten minutes of each meeting will be reserved for public comment. This amount may be extended by the chairperson, in consultation with the committee, if needed and if time allows. Those who wish to provide comment should check in with Metro staff before the start of the meeting. The length of individual comments should be limited based on the number of individuals who wish to address the committee but should be no more than three minutes.
- Interested members of the public are encouraged to provide more thorough comments in writing. All written comments will be circulated to each member of the committee.



Materials following this page were distributed at or immediately following the meeting.



November 18, 2020

COO Madrigal, Jes Larson, Anneliese Koehler and Metro SHS staff,

We hope this letter finds you well.

The HereTogether Coalition continues to meet regularly with service providers, advocates and businesses across the region and remains committed to the work ahead.

We recognize that the passage of the Regional Supportive Housing Services measure provides our region with a once in a generation opportunity to address our homeless crisis at a scale that finally has the resources to match the scope of the need. We also recognize that, as a community, we all have a stake in implementing this measure correctly, and a shared responsibility to work together and ensure that we're achieving equitable outcomes.

It is, therefore, incumbent on all of us to take a moment, pause, and ask ourselves what we should be doing differently to serve our communities better — especially for our Black, Indigenous and People of Color neighbors — as we leverage this historic opportunity.

A central goal of the HereTogether coalition has always been to use this investment to end our chronic homeless crisis and at the same time, eliminate racial disparities that create a disproportionate impact on people of color experiencing homelessness.

To better understand the challenges and opportunities we face in achieving this goal, we recently hosted a group discussion with more than 60 individuals representing 50 service providers, advocates and businesses across the region to identify current barriers in the system that, unless addressed outright, could make it harder to prioritize serving those experiencing chronic homelessness and perpetuate inequities for our BIPOC neighbors.

The attached memo outlines the results of those discussions with specific items for each county (though the feedback is important for all three counties to consider as we embark on this journey regionally). The summary below does not reflect a formal position by the coalition. Instead, we are sharing the results of a coalition wide conversation for you to consider as you move forward with developing your initial local implementation plans for this 10 year measure.

Sincerely,

Angela Martin  
Executive Director

# Multnomah County

## **Barrier to success: Definitions and Identity**

Coalition members flagged that definitions across funding sources (i.e. local, state and federal) do not necessarily align, and can often be too restrictive to provide services, especially to BIPOC community members.

### *HereTogether Coalition members flagged:*

- A lack of data and definitions on what has been happening to date makes it harder to build a foundation for the work going forward.
- Challenges in prioritizing race based on protected class status, and current restrictions with the Coordinated Access system across organizations
- Not yet having an intentional conversation about long term housing models for the chronically homeless population that 75 percent of measure funds are directed toward
- Homelessness looks different in some communities, rigid guidelines pose challenge to addressing these differences.
- Specific barriers to serving the Latinx community:
  - 1. In the adult system of care, there are barriers around adults who do not have accompanying children being able to get a housing placement if they are doubled up or couch surfing. The Homeless Family System of Care on the other hand is less restrictive around the definition of homelessness and allows for families who are doubled up to get housing referrals.
  - 2. VISPDAT assessment tool doesn't account for how the BIPOC community experiences homelessness.
  - 3. There are not enough trusted points of access into the system for BIPOC folks and thus we need to go beyond just Coordinated Access or 211.

### *Potential Solutions:*

- Every program seems to have different definitions around homelessness. While we recognize that the regional government may not be able to solve that, we should not add to the confusion by having multiple definitions for the same status as we implement this program. Definitions for the SHS program should be regionally adopted, and eligibility requirements for this program should be universal across the region.
- Within the definitions recommendation noted above, please be mindful that often BIPOC communities can have household compositions different from dominant culture communities, and we need to ensure that we are not being too restrictive on how funds are spent (e.g. certain funding sources will allow payment of back rent where others will not, some forms of assistance cap rent assistance, and there are often restrictions of unit rent and unit size that don't conform to the composition of a specific household, etc.)
- Prioritize Coordinated Access reforms that help create those definitions and can be better responsive to the new local priorities through the measure.

## **Barrier to success: Siloing and systems integration**

Coalition members raised concerns about the need to ensure we are leveraging this opportunity to dismantle institutional silos across the region that have made coordination difficult over the years. They raised that this new investment was created so that there could be enough flexibility to address the crisis head on.

*Here Together Coalition members flagged:*

- Housing development and homeless services planning is currently happening in two different silos, which is problematic.
- The critical need for wraparound, supportive services (not just rent assistance) for the most vulnerable. Some critical supportive services, like economic justice and health, are also operating under regulations separate from either housing or homeless services.
- The need for the housing system and homeless services system to be integrated and longitudinal, rather than how it currently stands, which is project by project without a clear collaborative path between developers, providers and government implementers.

*Potential Solutions:*

- Moving forward, continue to cultivate strong integration between the Metro Affordable Housing Bond and Regional Supportive Housing Services Levy.
- Stick to outcomes and metrics that clearly articulate the need for broad, wraparound support services (beyond just providing rent assistance) for our chronically homeless, and hold ourselves accountable to those outcomes.
- Fully fund providers to be able to make a real impact, especially around where the voters are most concerned: in helping end street homelessness.
- Explore ways to integrate Measure 110 (drug decriminalization) implementation with SHS implementation around removing barriers for those who are justice involved and integrating supportive recovery housing into both measures.
- Ensure there's opportunities for collaboration so that housing providers who have expertise in long term housing models are able to weigh in on best practices at county and regional level and give input as to which models are prioritized for uses of SHS dollars.

### **Barrier: Providing adequate services to our BIPOC homeless and at risk population**

The issue of not having enough culturally specific providers spans all three counties and is one of the key aspects we should be focused on as we work to ensure the coalition's value of prioritizing equitable outcomes for BIPOC neighbors.

*Here Together Coalition members flagged:*

- Concerns about vulnerable individuals trusting government or related agencies — based on immigration status, for example.

- Mixed status family and public charge rules are now a barrier to services. Need strong clarification on what might trigger things like public charge, and how mixed status families can be served by a variety of service providers.
- Barriers to entry are often based on trust, many people in the communities we seek to serve have had trust broken with the system.
- Major issue attracting and retaining a robust workforce, mostly connected to the lack of compensation for front line workers.
- Achieving equitable outcomes and successfully meeting the needs of the BIPOC community requires capacity investments in culturally specific organizations beyond the service specific funding.
- Reaching folks who are doubling up, taking care of their own, or “invisible homeless” is a concern - Asian, Latinx, immigrant communities especially. We need to ensure we are appreciating nuance in BIPOC communities.

*Potential Solutions:*

- Ensuring BIPOC voices are prioritized and integrated into all we do.
- Create consistent objective tools and delivery mechanisms to make sure BIPOC is not just a priority in name but throughout delivery.
- Be mindful of manageable caseloads for case managers (e.g. 1:20 for PSH units.) Be mindful too that robust staffing also requires peer support, housing support specialists, employment specialists and building assistants like 24/7 janitorial and front desk staff.
- Create contracts that allow culturally specific orgs to recruit and retain bilingual case managers.
- Lower barrier access, especially when it comes to what documentation/requirements or in-person engagement is necessary to get access to services.
- Cultivate a workforce that reflects the community — pay people well, value lived experience through access to positions and compensation.
- Develop partnerships with job training and job placement services to build that pipeline to jobs at multiple levels (not just entry level).
- Capacity investment needs to be deep and ongoing, not just one-time or simple training offers.
- All service providers need to be increasing the diversity of their workforce and improving their cultural responsiveness.
- Funds to increase capacity for service providers who can build trust and comfort to engage and reach BIPOC populations.
- Create more points of access in the system for culturally and linguistically specific providers.

# Washington County

## **Barrier: Defining Equity**

We cannot achieve equitable outcomes for our most vulnerable and communities of color if we are not honest about what we don't yet know.

### *HereTogether Coalition members flagged:*

- It takes a lot of work to build community engagement efforts and engage communities of color and refugee & immigrant communities. Just hiring a consultant does not help build long term capacity.
- There isn't enough staff capacity or knowledge for rent assistance or housing navigation in NGOs, which makes it difficult for specialized providers (like those working in domestic violence) to be able to help their clients secure or stay in long term housing.
- Priority is often focused on those who are already service connected rather than reaching out and engaging new or harder to serve populations. This should be an opportunity to rethink the work we're doing to reach different populations.
- Lack of coordinated entry points - services and systems are siloed.
- There are many language barriers, cultural barriers, to people receiving initial services. Once people have entered the system, there is a lack of supports to stay in, especially for immigrant/refugee communities, many interventions are short term.
- Sense that Washington County is significantly behind and closed off when it comes to being open to community process. For the LIP, there's a feeling of being closed, with a limited number of people with lived experience at tables (and listened to), only those on the LIP can speak.

### *Potential Solutions:*

- Washington County (and the other counties) leverage this as an opportunity to level set what we mean when we say equity. In order to truly do this work, we need to examine our existing infrastructure, policies, procedures.
- Using this as an opportunity to get beyond the federal definitions, which are too restrictive and leave out some community members.
- Provide more entry points to the system that benefit all (i.e. day shelter).
- Balance time and urgency to get this done right.
- Make sure we're building adequate infrastructure within the county to help folks navigate into housing, especially in Domestic Violence and Mental Health sectors.
- Leverage this opportunity by engaging Wash Co's new Chief Equity Officer to address institutional racism on a broad scale (providing training to various county agencies and organizations).

## **Barrier: Equity in Contracting**

### *HereTogether Coalition members flagged:*

- Lack of clear direction of how equity is built into the county procurement processes. There tends to be a lack of proactive engagement to bring in or build new partners. An RFP comes out, if you're not on the list you don't get it because it's based on existing partnerships/relationships and follows a historic path of benefiting "insiders" who know how the system works.
- County has a culture of driving down costs through contracted services.
- Administrative & reporting requirements for county funds serve as barriers to smaller organizations/emerging organizations.

*Potential Solutions:*

- County should review procurement processes and ensure there are not artificial administrative barriers that make it difficult for small, up and coming organizations to compete for funds.
- Invest in assisting organizations in building the capacity they need to compete for public funds.
- Genuine engagement with organizations and their expertise from county elected leadership to help rebuild the systems in a way that works for the community.
- Workforce requirements that ensure the workforce reflects diversity of community.

## Clackamas County

### **Barrier: Transportation**

*HereTogether Coalition members flagged:*

- With the current, more centralized system, people must travel to Oregon City to access services.
- Public transportation is inadequate, requiring multiple transfers and long delays or no access at all.

*Potential Solutions:*

- Geographic distribution of services.
- Traveling service providers instead of requiring clients to travel.

### **Barrier: Coordinated Housing Access**

*HereTogether Coalition members flagged:*

- The current Coordinated Housing Access (CHA) system will not facilitate prioritization of the BIPOC homeless community.
- CHA isn't open 24/7 for intake.
- CHA no longer offering in-person screening services.
- CHA is insufficient for screening "at-risk".

*Potential Solutions:*

- Recalibrate CHA system to include race.

- Make screenings available outside business hours.
- Allow for multiple points of entry in the system.

### **Barrier: Coordinating across programs/pots of money**

*HereTogether Coalition members flagged:*

- Definition of homelessness differs across programs. This may cause problems/confusion.
- Misperception that accessing Regional SHS dollars would trigger a “public charge” issue.

*Potential Solutions:*

- Coordinate and make universal definitions of homelessness.
- Public education, outreach and investment in culturally specific providers to build trust with BIPOC community and educate on “public charge”.

### **Barrier: Program design/rules**

*HereTogether Coalition members flagged:*

- Rules often designed to meet the needs of providers and/or funders which may be at odds with client needs.
- Providers and funders have been trained toward scarcity. Program design and rules were built with the understanding that there would never be enough to go around. We’ve never had this much money. Our old way of thinking may end up being a barrier that prevents us from the type of system change possible with these resources.
- Federal funds are highly inflexible and come with many layers of bureaucratic reporting requirements. These are more flexible dollars but we may end up making them inflexible because that’s the current system.

*Potential Solution:*

- Design program requirements starting with client needs.
- Evaluate current rules before applying them to this program.

### **Barrier: Service Delivery**

*HereTogether Coalition members flagged:*

- There are very few, if any, culturally specific providers in Clackamas County.
- Due to limited access to culturally appropriate services within Clackamas County, BIPOC communities will often turn to service providers outside of the county. Those service providers have difficulty helping their clients access other services within Clackamas. For example, a culturally specific medical provider in Multnomah County shared that it was difficult to help clients find housing in Clackamas.
- There are considerable barriers re: immigration status for Latinx folks. One provider noted that if people have to identify into a system (like CHA or HMIS) that’s perceived as



government they would rather live on the streets. Is there another pathway where people don't have to fully identify (like SSN) or get plugged in in a real identifying way in the system? Even people who are U.S. Citizens who identify as Latinx feel disenfranchised and fearful; This is an example of national issues manifesting locally.

*Potential Solutions:*

- Make long-term investments to grow organizational capacity for culturally specific and culturally relevant services (including language-specific services).
- Help service providers access referral services across county lines.
- Set realistic outcomes for caseloads for culturally specific and culturally relevant providers.
- Look to OHA CARES Act funding to identify ways to distribute funds that are population-specific rather than individual specific and may reach more communities that are worried about entering their identifying information in a government database.

## TriCounty

### **Barrier: Fair Housing**

*HereTogether Coalition members flagged*

- When tenants have issues with a landlord (i.e. mental health, refusal to rent to BIPOC folks) it isn't often followed up on with fines or resolution.
- Need to prioritize BIPOC; need systemic fix to Fair Housing instead of addressed organization by organization.

*Potential Solutions:*

- Elevate funding for organizations providing tenant rights advocacy and prioritize training and staff capacity for service organizations providing case management and navigation services, so that frontline staff can flag and address pre-application and screening issues, and flag discriminatory practices or noncompliance with tenant protection laws.

### **Barrier: Community Engagement**

*HereTogether Coalition members flagged*

- It is often difficult for people with lived experience or currently experiencing homelessness to fully participate in meetings, especially when everything is digital. Even if they have hardware, they may not be able to use it.

*Potential Solutions:*

- Continue to dismantle those barriers (providing trainings, support, etc) to ensure we are reaching those most impacted by homelessness and poverty when implementing the measure.

Stable housing for all

We cannot move racial justice work forward without having as much data disaggregated as possible with race and ethnicity, and addressing anti-Blackness in our communities as well as indigeneity.

Lead with racial equity, work toward racial justice

Social determinants in health. You need that lens!

This is the most critical value to hold.

Leverage existing capacity

Leverage!

Transparent oversight & accountability

Demonstrating outcomes to the public and being transparent.

In ten years we want to keep this going, so we need oversight and transparency.

Always ask how we are measuring success.

Hope to infuse principles of self determination for people of color across all values. With the data, ask the communities what data is most important.

"I believe in all of these values."

Housing first.

Coordinated care model + Community need.

Think about workforce needs.

Regional collaboration: ridding us of "that's the other County's problem."

Embrace regionalism & local experience

Every jurisdiction and agency has a role.

Center lived experience

Stop prioritizing the dominant structure and way of doing and convening or we'll never get the solutions we need.

Quality improvement: build sustainable programs and infrastructure that supports folks living with homelessness.

Fund proven solutions, innovate to improve

Behavioral health services.

Demonstrate outcomes





Metro

# Supportive Housing Services

Oversight Committee Meeting 1 | Nov. 23, 2020

# Meeting 1: Agenda for today

Welcome and intros

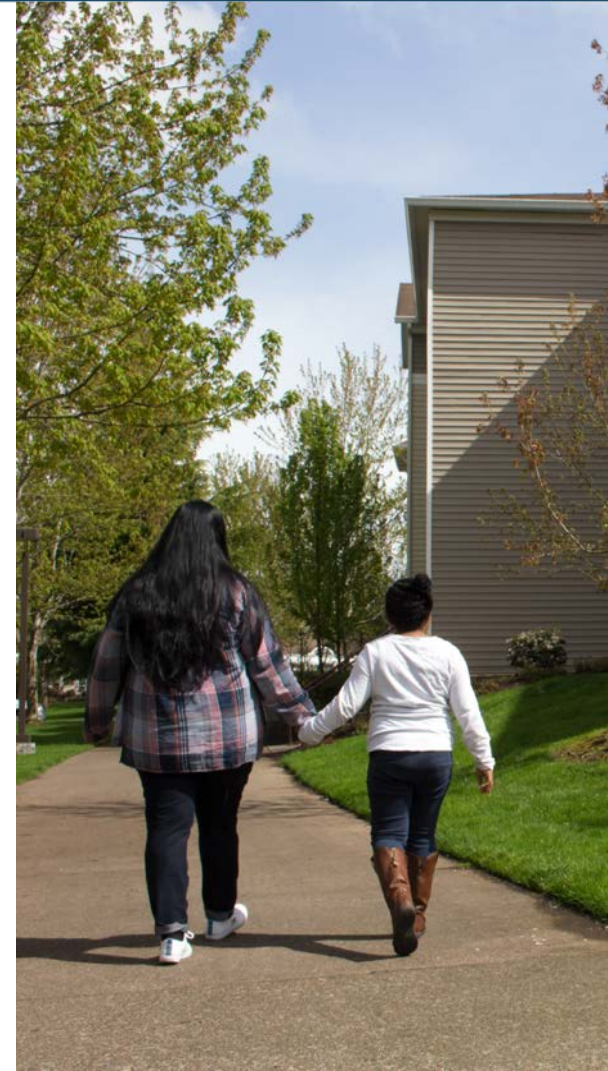
Supportive Housing overview

Values workshop

Onboarding, Part 1

Public comment

Next steps





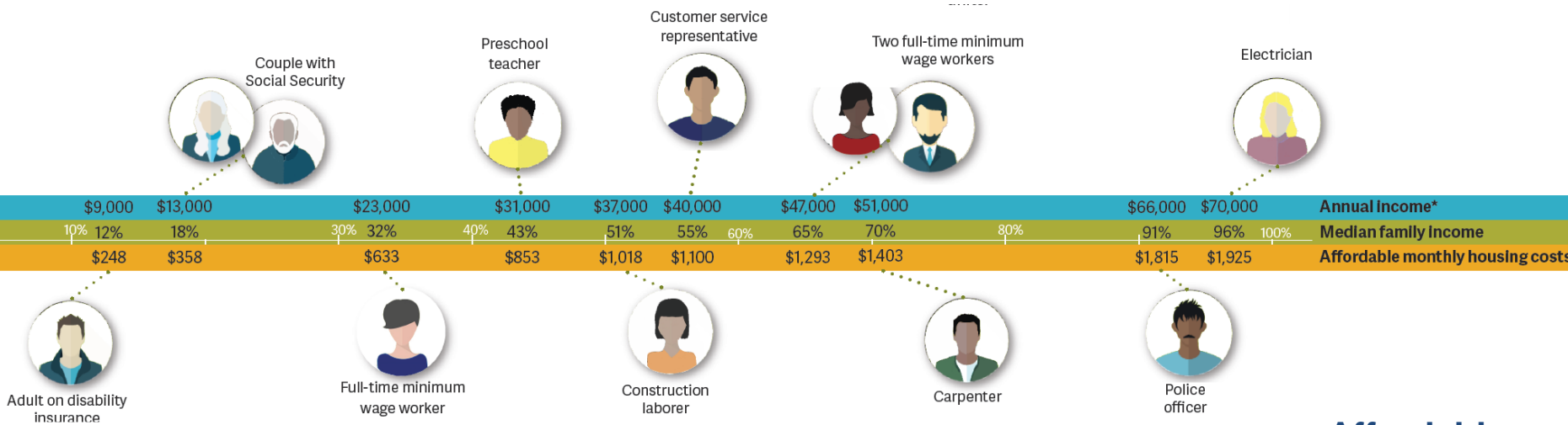
# Equitable Housing at Metro

## Affirmatively Furthering Fair Housing

## National Housing Solutions

## HB 2001 & HB 2003

## Build Small Coalition



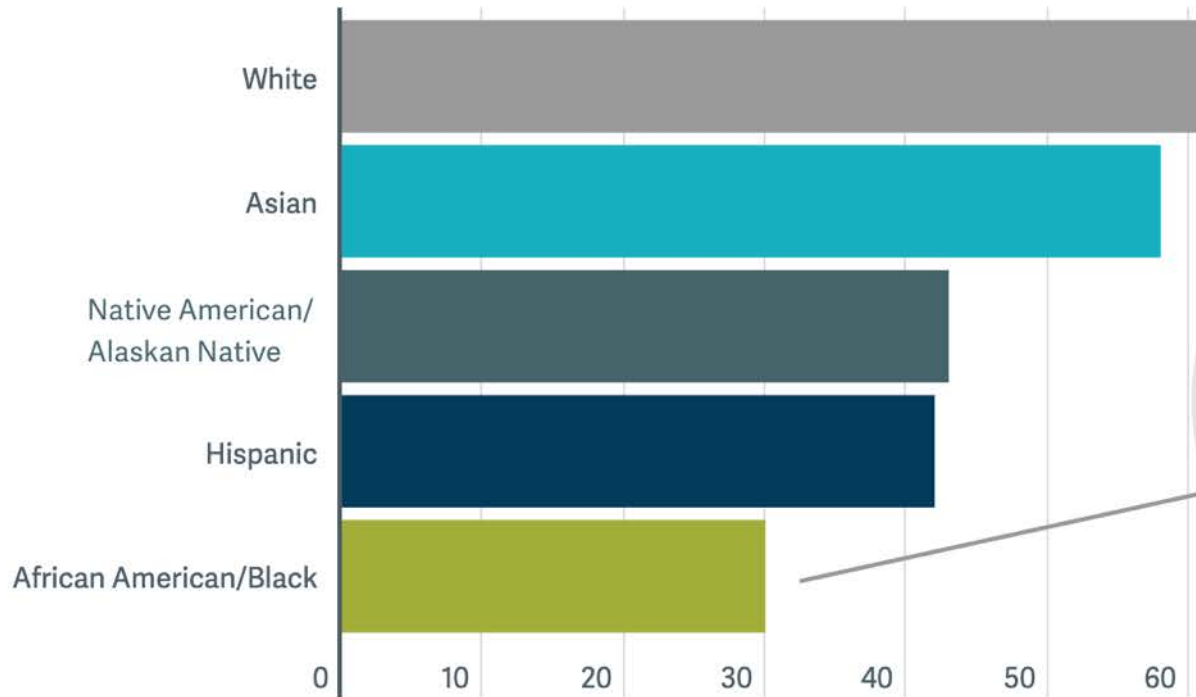
## Supportive Housing Services

## Affordable Housing Bond

## Transit Oriented Development

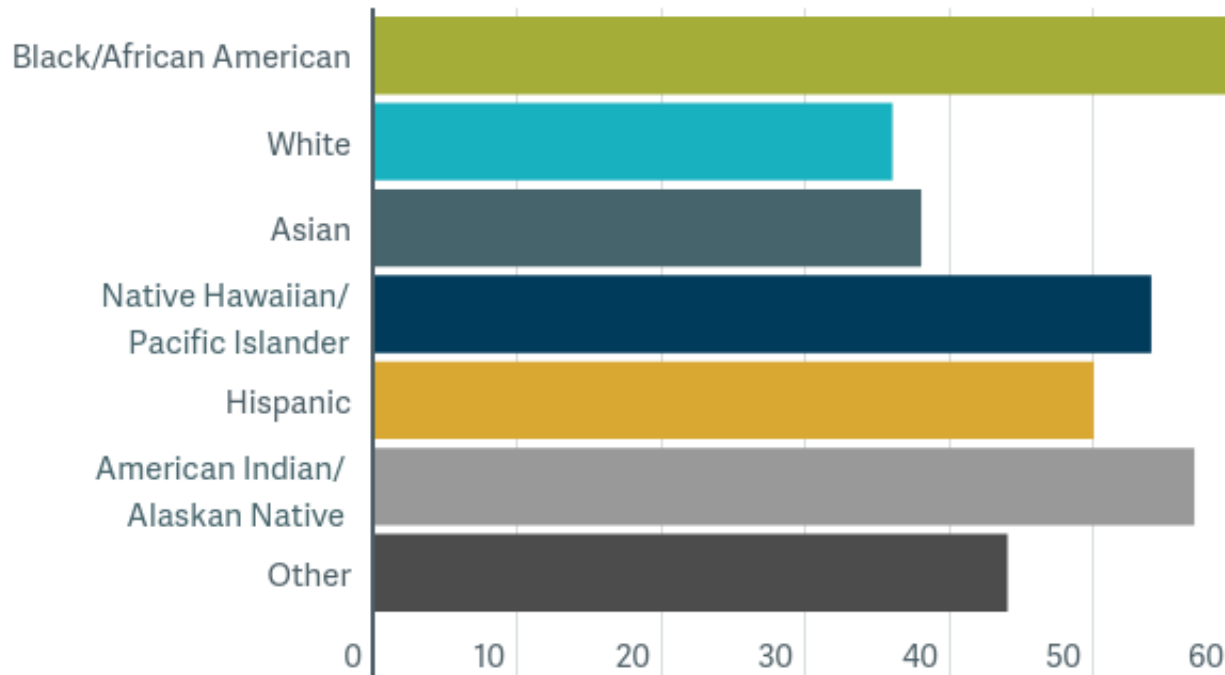
## Affordable homeownership

# Homeownership and race



The homeownership rates for African American/Black households is less than **half** that of white households.

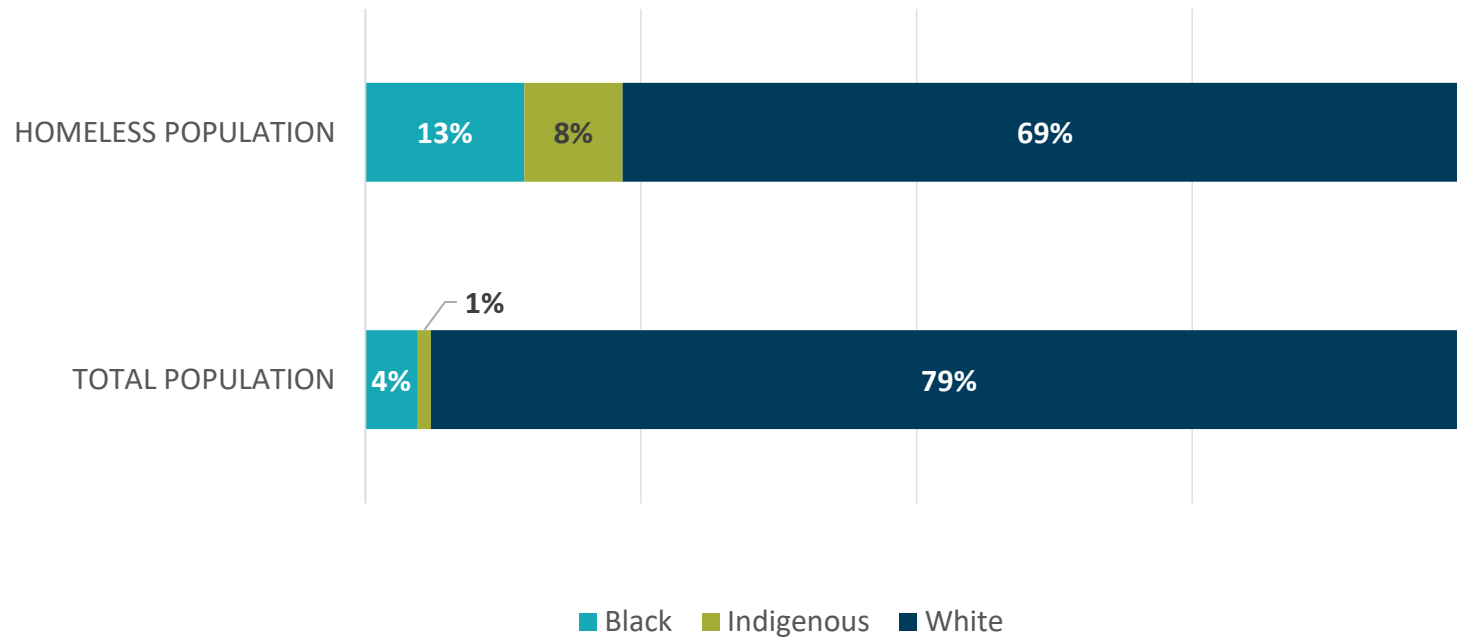
# Renter cost burden and race



About **40 percent** of black families pay more than half of their income on rent, compared to just **24 percent** of white families.

# Homelessness and race

Black and Indigenous people make up 5% of the total population but comprise over 20% of homeless population.





# Regional need and potential

|  |   |
|--|---|
| <b>Point-in-Time count</b>                   | 5,711 people experiencing homelessness (1/2019)             |
| <b>Student homelessness</b>                  | 7,134 students (K-12) experiencing homelessness (2018)      |
| <b>Persistent and prolonged homelessness</b> | As many as 4,935 households                                 |
| <b>At risk of homelessness</b>               | As many as 17,500 households                                |
| <b>BIPOC homelessness</b>                    | 31% of regional homeless population (vs. 20% of population) |

# Supportive Housing Measure

Measure 26-210 passed May 2020  
58% regional voter support

High-earner personal income tax  
& business income tax beginning  
January 2021

Guided by regional goals,  
implemented by local partners





# Our goal



**5,000**  
supportive  
housing  
units

# What is Supportive Housing?

**Long-term rent assistance, and other emergency or short-term housing interventions**

*and*

**Housing case management, mental healthcare, addiction and recovery services, employment supports, peer supports, and more as needed**



# Who is this work all about?





# Program development to date

Stakeholder advisory table

Equity outcomes subcommittee

Tax technical advisory table

Work plan and Metro Code

Oversight Committee appointment



# Prioritizing communities in need

Communities of color and those disproportionately impacted by homelessness

People with disabilities experiencing, or at risk of, prolonged homelessness, and with extremely low incomes

People experiencing episodic homelessness or at risk of homelessness





# Values discussion

-  **Stable housing for all**
-  **Leverage existing capacity**
-  **Lead with racial equity,  
work toward racial justice**
-  **Transparent oversight  
& accountability**
-  **Center lived experience**
-  **Demonstrate outcomes**
-  **Fund proven solutions,  
innovate to improve**
-  **Embrace regionalism &  
local experience**



# Oversight Committee: Members

Broad personal, professional  
& lived experience

Reflecting diversity of region

Five members per county

Two chairs

Two-year terms



# Oversight Committee: Charge

Serve as independent, public officials

Ensure transparent oversight and accountability in activities & outcomes

Evaluate Local Implementation Plans:  
Recommend changes as needed to advance guiding principles

Review counties' annual reports

Monitor financial performance & expenditures

Provide annual reports to Metro Council and County Boards of Commissioners



# Additional oversight roles

**Metro Council:** Appoint committee, receive recommendations/reports, approve plans and policies

**Metro Staff:** Facilitate committee, provide information and context, coordinate with local staff

**Elected Delegates:** Transfer feedback/discussions directly to implementation partners



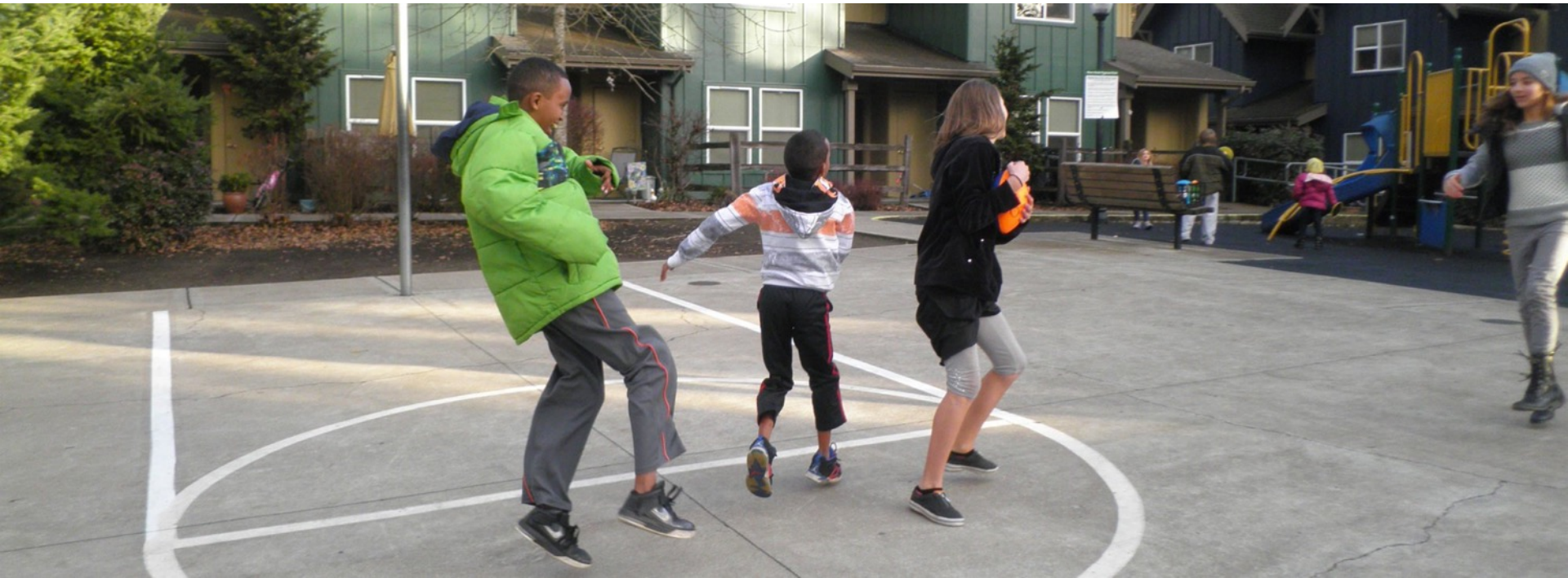
# What does it mean to be an independent public official?

- Use of position
- Identify potential or actual conflicts of interest
- Restrictions on political activity while acting in an official capacity
- Public records and meetings





# Discussion & questions



# Public comment





# What's next

**Next Oversight Committee meeting**  
Monday, Dec. 14 | 9-11:30 a.m.

**Topic |** Onboarding, part 2

**Preparation |** Review work plan

**Draft work plan public comment**  
*Ends Nov. 30*

[oregonmetro.gov/housingservices](https://oregonmetro.gov/housingservices)

**Metro Council Work  
Plan & Code adoption**

*First read & hearing*  
Thursday, Dec. 3

*Second read & vote*  
Thursday, Dec. 10

*Council info*  
[oregonmetro.gov/council](https://oregonmetro.gov/council)

[oregonmetro.gov/housingservices](https://oregonmetro.gov/housingservices)





Written testimony received by email on 11/20/2020 from Aimee Sukol:

“While Metro and Portland have invested in increasing low income housing, we nonetheless face a profound need for more available housing units. Does Multnomah envision housing development with onsite support described in the Work Plan an eligible project for funding? Specifically, would new developments of affordable housing (with services) be eligible *or would funding only apply to the onsite services available within the housing development?* If a full-range of services and housing for the homeless, low-income persons and families, with a focus on the most diverse sub-population in the region is in fact deemed a comprehensive service, what will the bidding process be and how can one access that information?”